

Identity and device access policies for baseline, sensitive, and highly regulated protection

Identity and device access policies ensure that only approved users and devices can access your critical apps and data.

Baseline protection is a minimum level of security for your identities and devices that access your apps and data.

Sensitive protection provides additional security for specific data. Identities and devices are subject to higher levels of security and device health requirements.

Highly regulated protection is for typically small amounts of data that is highly classified, contain trade secrets, or is subject to data regulations. Identities and devices are subject to much higher levels of security and device health requirements.

| Protection level | Device type | Azure AD conditional access policies | | | | Azure AD Identity Protection user risk policy | Intune device compliance policy | Intune app protection policies |
|------------------|--------------------|--|---|---|---|--|--|---|
| Baseline | PCs | Require multifactor authentication (MFA) when sign-in risk is <i>medium</i> or <i>high</i> | | Block clients that don't support modern authentication Clients that do not use modern authentication can bypass Conditional Access policies. | Require compliant PCs | High risk users must change password This policy forces users to change their password when signing in if high risk activity is detected for their account. | Define compliance policies (one for each platform) | |
| | Phones and tablets | | Require approved apps This policy enforces mobile app protection for phones and tablets. | | | | | Apply Level 2 App Protection Policies (APP) data protection (one for each platform) |
| Sensitive | PCs | Require MFA when sign-in risk is <i>low</i> , <i>medium</i> , or <i>high</i> | | | Require compliant PCs <i>and</i> mobile devices This policy enforces Intune management for PCs, phones, and tablets. | | | |
| | Phones and tablets | | | | | | | |
| Highly regulated | PCs | Require MFA <i>always</i> This is also available for all Office 365 Enterprise plans. | | | | | | |
| | Phones and tablets | | | | | | | Apply Level 3 APP data protection |

Start by implementing multifactor authentication (MFA). First, use an Identity Protection MFA registration policy to register users for MFA. After users are registered you can enforce MFA for sign-in.
Using MFA is recommended before enrolling devices into Intune for assurance that the device is in the possession of the intended user.

For other SaaS apps in your environment, configure single sign-on with Azure AD and apply these policies or create new Conditional Access policies.

For all Conditional Access policies in Azure AD, configure an Azure AD exclusion group and add this group to these policies. This gives you a way to allow access to a critical user while you troubleshoot access issues for them.

Enroll devices for management with Intune before implementing device compliance policies.

Device compliance policies define the requirements devices must meet. Intune lets Azure AD know if devices are compliant. Recommended requirements include:

- Use strong passwords at least ten characters long.
- Be patched and have anti-virus and firewalls enabled.
- Use encryption, lock on inactivity, and wipe on multiple sign-in failures.
- Not be jailbroken or rooted.

App policies define which apps are allowed and what actions these apps can take with your organization content.

PCs include devices running the Windows or macOS platforms
Phones and tablets include devices running the iOS, iPadOS, or Android platforms

● Requires Microsoft 365 E5, Microsoft 365 E3 with the Identity & Threat Protection add-on, Office 365 with EMS E5, or individual Azure AD Premium P2 licenses

For help with implementing these policies, including policies for protecting Teams, Exchange email, and SharePoint sites, see [Identity and device access configurations](#).