

Robert C. Richardson

UX DESIGNER\ROBRICHDESIGNUX.COM

OBJECTIVE: To leverage my 15+ years experience in Problem Solving, Communication, and Attention to detail into a UX or Product Designer role.

Experience

Transportation Driver

School District of Palm Beach County | West Palm Beach | Florida

May 2013- January 2017

- Operating a school bus with student pickup/drop offs for up to 85 children.
- Observing operating conditions of the bus and reporting any repairs or service as necessary.
- Develop and implement strategies for student compliance with School District, State and Dept. of Transportation rules and regulations.
- Making Routes more efficient by rearranging route travel as well as route times.

Online Tech Support Technician

Vast Tech Support, LLC | Delray Beach | Florida

January 2013 – March 2014

- Provided technical support to end-users for issues involving operating systems, connection issues, hardware, etc.

- Guide customers through operating popular software, removing harmful viruses/ malware, and other threats.
- Install and upgrade customer software, resolve concerns and alleviate irate users to arrive at a peaceful resolution.

Maintenance Supervisor

Carver Group Enterprises, LLC | Green acres | Florida

January 2010 – October 2012

- Responsible for all aspects of maintenance for 196 unit community.
- Implemented preventive maintenance programs such as electrical, plumbing, fire and life safety systems.
- Monitor and direct scheduling of all maintenance staff and vendors, also ensured work is done within compliance.
- Responsible for operating within budgetary guidelines.

United States Marines Corps | Twenty-Nine Palms | California | Field Radio Operator | Honorably Discharged.

2018-2018

Education

Ironhack | Miami | Florida

June 2018-August 2018

Interaction Design Foundation Certification

- Human Interaction Design
- Accessibility: How to Design For All
- Affordances: Designing Intuitive User Interfaces (In Progress)

Udemy Certificates

- Content Marketing Masterclass
- Branding & Marketing
- Graphic Design Masterclass
- Content Marketing Masterclass (In Progress)

Design Tools

- Content Marketing Masterclass
- Branding & Marketing
- Graphic Design Masterclass
- Content Marketing Masterclass (In Progress)

Technical Skills

- Content Marketing Masterclass
- Branding & Marketing
- Graphic Design Masterclass
- Content Marketing Masterclass
(In Progress)

Design Tools

- Content Marketing Masterclass
- Branding & Marketing
- Graphic Design Masterclass
- Content Marketing Masterclass
(In Progress)

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