**Robert C. Richardson**

**UX DESIGNER\[ROBRICHDESIGNUX.COM](https://www.robrichdesignux.com/)**

**OBJECTIVE: To leverage my 15+ years experience in Problem Solving, Communication, and Attention to detail into a UX or Product Designer role.**

**Experience**

**Transportation Driver**

**School District of Palm Beach County | West Palm Beach | Florida**

May 2013- January 2017

* Operating a school bus with student pickup/drop offs for up to 85 children.
* Observing operating conditions of the bus and reporting any repairs or service as necessary.
* Develop and implement strategies for student compliance with School District, State and Dept. of Transportation rules and regulations.
* Making Routes more efficient by rearranging route travel as well as route times.

**Online Tech Support Technician**

**Vast Tech Support, LLC | Delray Beach | Florida**

January 2013 – March 2014

* Provided technical support to end-users for issues involving operating systems, connection issues, hardware, etc.
* Guide customers through operating popular software, removing harmful viruses/malware, and other threats.
* Install and upgrade customer software, resolve concerns and alleviate irate users to arrive at a peaceful resolution.

**Maintenance Supervisor**

**Carver Group Enterprises, LLC | Green acres | Florida**

January 2010 – October 2012

* Responsible for all aspects of maintenance for 196 unit community.
* Implemented preventive maintenance programs such as electrical, plumbing, fire and life safety systems.
* Monitor and direct scheduling of all maintenance staff and vendors, also ensured work is done within compliance.
* Responsible for operating within budgetary guidelines.

**United States Marines Corps | Twenty-Nine Palms | California | Field Radio Operator | Honorably Discharged.**

2018-2018

**Education**

**Ironhack | Miami | Florida**

June 2018-August 2018

**Interaction Design Foundation Certification**

* Human Interaction Design
* Accessibility: How to Design For All
* Affordances: Designing Intuitive User Interfaces (In Progress)

**Udemy Certificates**

* Content Marketing Masterclass
* Branding & Marketing
* Graphic Design Masterclass
* Content Marketing Masterclass (In Progress)

**Design Tools**

* Content Marketing Masterclass
* Branding & Marketing
* Graphic Design Masterclass
* Content Marketing Masterclass (In Progress)

**Technical Skills**

* Content Marketing Masterclass
* Branding & Marketing
* Graphic Design Masterclass
* Content Marketing Masterclass   
  (In Progress)

**Design Tools**

* Content Marketing Masterclass
* Branding & Marketing
* Graphic Design Masterclass
* Content Marketing Masterclass   
  (In Progress)

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