# Silvia Garavaglia



#### Personal information

Nationality: Italy

Date of birth: 6/30/1993

Address: 32 Rue Chateaubriand

Villeneuve-d'Ascq

France

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#### Education

October 2016 Double Degree Master of Science in Economics and International Policies

Università della Svizzera Italiana, Lugano (Switzerland) and Università del Sacro Cuore, Milan (Italy)

September 2014 - LLP Erasmus

February 2015 Universidad de Malaga, Malaga (Spain)

September 2013 - July

2016

Bachelor's Degree in Interpreting and Communication

IULM University, Milan (Italy)

Thesis' title: Primary Message Systems: Italy and Colombia in comparison

Final grade: 100/110

## Professional experience

Feb 2018 Customer Service Guest Specialist - Italian

Lille (France) Booking.com

High level of customer service

Jul 2017 - Jan 2018 Communication Desk & International Relations

Lugano (Switzerland) - Milan (Italy) GK Investment Holding Group

Employee in the International Advisory section

May 2016 - May 2016 Linguistic and cultural mediator

Milan (Italy)

H&S

Reference person for Real Madrid's supporters on 2016 Champions League Final

Oct 2014 - Oct 2014 Linguistic and cultural mediator

Malaga (Spain)

Latina Formazione Lavoro S.p.a.

Interpreter between Italian students and Spanish professors and tour guide

Jun 2013 - Aug 2016 Event promoter

Milan (Italy)

Wind, Beck's, Swatch, Tigotà, Twist, Guerlain, Kenzo, Paco Rabanne, La Repubblica

Occasional public relations work for multiple clients

Jun 2010 - Jun 2010 Linguistic and cultural mediator

Milan (Italy)

Scuola di musica Jubilate

Reference person for a Cuban choir and tour guide

## Language skills

Italian Mother tongue

English CEFR: Professional Working Proficiency (C1)

Spanish CEFR: Native Proficiency (C2) - Centro Internacional de Español - Universidad de Málaga

French CEFR: Upper Intermediate (B2) - Alliance Française - Lille

## Technical skills

Wordfast, MS Office, Apple OS, Microsoft Windows

#### Interests and hobbies

Team Italy cheerleading athlete 2016