

VISHNU M V

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Career Objective

To continuously enhance my knowledge, skills, and experience by getting involved in challenging work environments and utilizing them for personal and organizational growth to the best of my ability.

EXPERIENCE

March 2023– Present

Forex Dealer, Trillium Financial Broker

1. Monitoring open/closed positions.
2. Monitoring client trading activity to spot risky actions.
3. Keep up to date with market information and monitor trends in all major trading symbols.
4. Handling the CRM for deposits and approval of clients by checking KYC documents.
5. Providing solutions to client queries/complaints.
6. Preparing business intelligence reports to evaluate product profitability and client performance.
7. Covering profit-making clients.
8. Creating new groups, and symbols as per management instructions.

DECEMBER 2022 – FEBRUARY 2023

MT4 ADMINISTRATOR/TRADE SUPPORT, ILIMITS DMCC

1. Monitoring open/closed positions.
2. Monitoring client trading activity and inform/advise to senior dealer in order to spot risky actions or other fraudulent activity.
3. Keep up to date with market information and monitoring trends in all major trading symbols.
4. Creating and testing of new products.

2018 – DECEMBER 2022

TRADING OPERATIONS/MT4 ADMIN/FOREX DEALER, FXPCM

1. Managing all other dealer activities and assigning task for them.
2. Identifying issue of clients on trading and solving it.
3. Monitoring open/closed positions.
4. Monitoring client trading activity in order to spot risky actions or other fraudulent activity.
5. Preparing business Intelligence reports in order to evaluate products profitability and client's performance.
6. Monitoring the trading platform, server(live/demo), IT system and ensure their proper function.
7. Creating and testing of new products.
8. Social Media market.
9. Handling client queries/complaints/withdrawal/online support.
10. Keep up to date with market information and monitoring trends in all major trading symbols.

2015 – 2016

CALL CENTER EXECUTIVE, VERTEX

1. Handling the client queries and complaints related to their telecommunication provider.
2. Presenting the record of client complaints and its status whether it is solved or not to the senior manager on a weekly basis.
3. Marketing of new products/offers introduced by the Idea Cellular Network to the clients via phone.

2015 (6 MONTHS)

TRAINEE IN SOFTWARE PROGRAMMING(PHP), EK TECHNOLOGIES

EDUCATION & CERTIFICATIONS

CISI (LEVEL 2)

2014 BACHELOR'S DEGREE IN COMPUTER APPLICATIONS, PUNJAB TECHNICAL UNIVERSITY

2010 +2, POOTHRIKKA GHSS

SOFTWARE PROFICIENCY

- MT4 ADMINISTRATOR
- MT4 MANAGER
- MT5 MANAGER
- MT5 ADMINISTRATOR
- MS EXCEL