

# **ANANTHAKRISHNAN A.S**

### CONTACT

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# PERSONAL DETAILS

Date of Birth: 13-08-1994

Nationality : Indian

## **SKILLS**

Team Building

• • • •

**Problem Solving** 

**Decision Making** 

• • • •

Time Management

• • • • •

**Customer Service** 

● ● ● ● ● Lead Generation

# ACHIEVEMENTS & AWARDS

Team Performer in sutherland in November and December 2021

Main coordinator in Treasure hunt in Management fest in BMIM collage 2019

# **OBJECTIVE**

Seeking a rewarding position within a dynamic organization that values strong communication, Strong organizational abilities, and creative problem-solving. With a passion for contributing to the company's growth and personal development, I am eager to leverage my skills for mutual success

## **EXPERIENCE**

## **Business Development Executive**

February 2023 -

Excelledia Quality Consulting (Qatar)

Current

- + Generating new opportunities and leads to expand our business in the region.
- + Focus on Quality, Risk Advisory Services and Technology Offerings (isorobot).
- + Scheduling, Fixing, and Presenting solutions to the client.
- + Take a leadership role in developing proposals that aim to generate new opportunity.
- + Help coordinate and execute marketing strategies while engaging with our team members.

#### **Customer Service Associate**

May 2021 -

Sutherland

April 2022

- + Handling International customers (North American), to resolve their queries on their Amazon buying experience.
- + Educating customers on the products / e-commerce website (amazon)
- + Identifying lessons learnt to improve our solutioning to the customers

#### **Academic Counselor**

July 2020 -

Vedantu

March 2021

- + Generating new leads for Learning Subscriptions.
- + Expanding Business as per the Sales Strategy.
- + Identify client needs & expectations, communicate higher up for improvement of service offerings.
- + Maintaining a good relationship with the customers for

Main coordinator of Mentoring group in BMIM 2018 & 2019

# LANGUAGES

English

Malayalam

Tamil

Hindi

repeat business.

# **EDUCATION**

Master of Business Administration	2018 - 2020
Bharata Mata Institute of Management	
Bachelor of Commerce	2013 - 2016
Al-ameen Bachelor of Commerce	
Higher Secondary	2011 - 2013
A.C.S	
S.S.L.C	2010 - 2011
St.judes	

# **ACADEMIC PROJECT & INTERNSHIP**

# Final Project (M.B.A)

Influence of Facebook Advertising on Customer Purchases Decision.

# **Organization Study**

E.R.C.M.P.U

# Internship

Bismi & Reliance trend