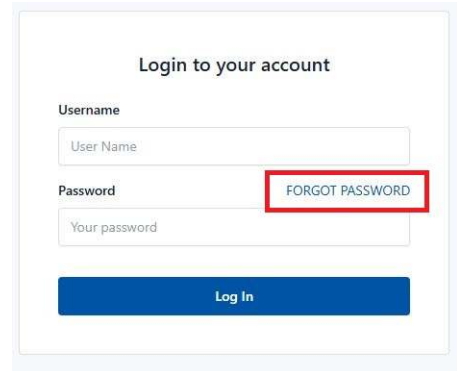


FORGOT PASSWORD

1. CLICK THE “FORGOT PASSWORD” LINK BUTTON

On the login page, please click the button.

You will be directed to the next page.



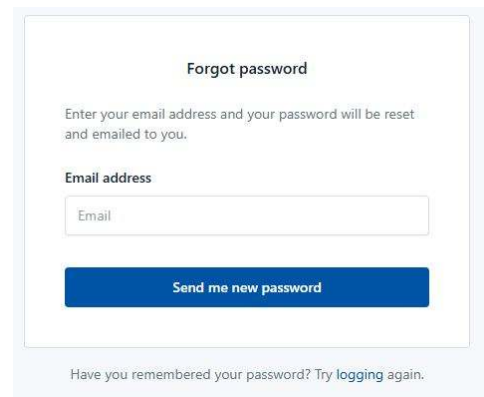
The screenshot shows a login form titled "Login to your account". It has two input fields: "Username" (with placeholder "User Name") and "Password" (with placeholder "Your password"). To the right of the password field is a red-bordered button labeled "FORGOT PASSWORD". Below the fields is a blue "Log In" button.

2. TYPE YOUR EMAIL ADDRESS

Please enter your registered email address in the system.

If your email address is registered, the system will automatically send a code to your email.

If you have forgotten your email address, please contact support@onlineorder.au to retrieve your login account.



The screenshot shows a "Forgot password" page. It has a heading "Forgot password" and a sub-heading "Enter your email address and your password will be reset and emailed to you." Below this is an "Email address" input field with a placeholder "Email". A blue button labeled "Send me new password" is below the input field. At the bottom, there is a link: "Have you remembered your password? Try logging again."

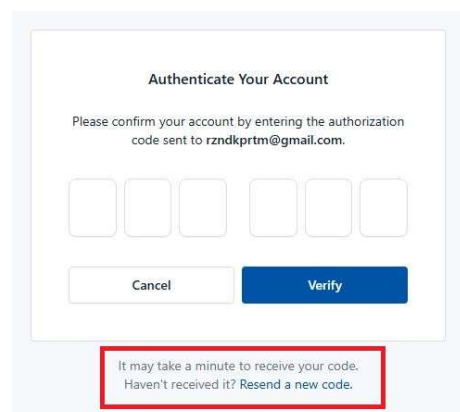
3. ENTER CODE

Please open your email inbox, if not there please open the spam folder.

If not there either, please click the "RESEND A NEW CODE" link button to resend the code.

If you have entered it and please click the "VERIFY" button to verify the code you entered.

If successful you will be asked to create a new password.



The screenshot shows an "Authenticate Your Account" page. It has a heading "Authenticate Your Account" and a sub-heading "Please confirm your account by entering the authorization code sent to rznkprtm@gmail.com." Below this are six input boxes for the code. A "Cancel" button and a blue "Verify" button are below the input boxes. At the bottom, there is a red-bordered box containing the text: "It may take a minute to receive your code. Haven't received it? Resend a new code."