



DEAN DIDION

IT MANAGER / ENGINEERING MANAGER

CONTACT

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- dean.didion@icloud.com
- Portfolio
- GitHub
- LinkedIn

TECHNICAL SKILLS

- Project Management
- Agile Leadership & Methodologies
- AI Engineering
- LLMs
- AI Ethical Officer
- Data Science
- CI/CD
- SDLC

SOFT SKILLS

Problem solving, Critical thinking,
Communication, Project, Management,
Servant Leadership

CERTIFICATIONS

- IBM IT Project Manager
- PMI Project Management
- IHK Project Manager
- ISO 9001 QM-A (Auditor)
- Six Sigma Blackbelt
- IBM AI Developer
- IBM Data Scientist
- IBM DevOps Engineering
- IBM Gen AI with LLMs

PROFILE

A seasoned IT Project and Engineering Manager, I bring a robust focus on AI technologies such as LangChain, LangGraph, Machine Learning, and Data Science. My expertise lies in spearheading cross-functional teams, catalyzing AI-centric innovation, and refining agile methodologies (Scrum, Kanban, Hybrid). Proficient in recruitment, onboarding, and nurturing a culture of perpetual improvement, I thrive in delivering high-impact solutions and overseeing global collaborations.

WORK EXPERIENCE

- SureStride**

Jan 2024 - Present
Remote

Founder & CEO

 - Founded and led a successful Agile coaching enterprise, implementing tailored methodologies that increased productivity on average by 30%.
 - Developed training programs, optimized processes, and promoted continuous improvement, enhancing cross-functional collaboration and stakeholder satisfaction.
 - Guided teams and leaders in cultivating an agile and adaptable environment.
- LifeScience Technology LTD**

Aug 2023 - May 2024
Edinburgh / Singapore

CTO (Freelance)

 - Spearheaded technical strategy for an early-stage startup, building and managing distributed engineering teams across Singapore and the UK.
 - Oversaw end-to-end technical hiring and mentoring processes, ensuring a solid foundation for scalable growth and performance-driven team culture.
- Payoneer (Nasdaq: PAYO)**

May 2021 - Oct 2023
Munich, Germany

Sr. Engineering Manager

 - Launched several greenfield projects including Checkout and the OKR program that was adopted by all teams in Germany, the UK, and Israel.
 - Delivered monthly Agile transformation workshops and mentored 3 cross functional teams of engineers, improving team effectiveness and interdepartmental alignment.
- ViscoTec GmbH**

May 2019 - Nov 2020
Töging, Germany

Head of Customer Support

 - Built a new customer support division from the ground up, streamlining operations and driving a 35% increase in customer satisfaction.
- Belimed Lifescience GmbH**

Apr 2017 - May 2019
Sulgen, Switzerland

Head of Global Installations & Qualifications

 - Orchestrated the establishment of a worldwide service network for a premier pharmaceutical firm, refining procedures and reducing installation time by 20%. This strategic endeavor resulted in a significant 70% increase in client satisfaction.
- Giesecke & Devrient GmbH**

Sep 2000 - Mar 2016
Canada, Australia, USA, Germany

IT Project Manager / Software Engineer

 - Directed global EMV card processing strategies, enhancing operational efficiency and security measures, concurrently fostering the development of high-performing teams.

VOLUNTEERING

Mücheln Highschool

Volunteer English and Python

Programming Instructor:

- Designed and delivered volunteer Python programming and English workshops for high school students, introducing core concepts through hands-on projects and one-on-one tutoring sessions.

LANGUAGES

English

Native

German

Native

Esperanto

B2



EDUCATION

Masterschool

Oct 2024 - Dec 2025

Software Engineering (AI and Backend Specialisations)

- Successfully completed Masterschool's intense 14-month training, led by industry tech leaders.
- Specialized in AI and Backend Engineering, focusing on Python, Web Applications, OOP, Databases, SQL, Linux, Flask, HTML, CSS, Docker, and Cloud technologies.

Leeds University UK

Apr 1998 - Sep 2006

- Bachelor of Science (B.Sc.) - Mechanical Engineering

Dr. Blindow Schule

Sep 1994 - Jul 1996

- Mechanical Engineering (Maschinenbautechniker)

Dr. Blindow Schule

Sep 1994 - Jul 1996

- German Highschool Diploma (Abitur)

School of Electrical, Mechanical Engineers

Sep 1994 - Jul 1996

- Electrical & Mechanical Engineering, B-Tec

PROJECTS

PraxisManager

Mar 2025

(Private Repo: Walkthrough on request)

Tools: Python, TKinter, MySQL

- Designed and developed a business management application to replace existing legacy software for a Heilpraktiker (alternative medicine) practice.
- Streamlined appointment scheduling, patient records, and financial tracking, improving operational efficiency for the practice. Successfully deployed and customized the solution, ensuring usability and compliance with professional needs.

ThriveWell

Jan 2025

[GitHub](#)

Tools: FastAPI, LangGraph, PostgreSQL, Meta API

- Developed an AI-driven chatbot to provide personalized mental health support, coping strategies, and daily motivation using LangGraph.
- Delivered a solution that adapts to individual needs, offering tailored insights and guidance while enhancing user engagement through natural language understanding and contextual awareness.

the-companion

Jan 2025

[GitHub](#)

Tools: Flask, WhatsApp API, AI, Natural Language Processing

- Developed a user-friendly, AI-powered WhatsApp chatbot to support seniors in living independently and maintaining their health.
- Simplified daily tasks, offered medication reminders, facilitated easy communication, and provided access to important health information through natural WhatsApp conversations. The chatbot acts as a virtual companion, offering support akin to asking a family member for help.
- Application for the Foundation for Civic Engagement and Volunteering currently pending.