



Dean Didion

IT Manager / Engineering Manager

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[GitHub](#)

[LinkedIn](#)

Technical Skills

Project Management

Agile Leadership & Methodologies

AI Engineering

LLMs

AI Ethical Officer

Data Science

CI/CD

SDLC

Soft Skills

Problem solving, Critical thinking,
Communication, Project
Management, Servant Leadership

Certifications

IBM IT Project Manager

PMP Project Management

Prince2

ISO 9001 QM-A (Auditor)

Six Sigma Blackbelt

IBM AI Developer

IBM Data Scientist

IBM DevOps Engineering

IBM Gen AI with LLMs

A seasoned IT Project and Engineering Manager, I bring a robust focus on AI technologies such as LangChain, LangGraph, Machine Learning, and Data Science. My expertise lies in spearheading cross-functional teams, catalyzing AI-centric innovation, and refining agile methodologies (Scrum, Kanban, Hybrid). Proficient in recruitment, onboarding, and nurturing a culture of perpetual improvement, I thrive in delivering high-impact solutions and overseeing global collaborations.

Experience

Sure Stride

Jan 2024 - Present

Founder & CEO

Remote

- Founded and led a successful Agile coaching enterprise, implementing tailored methodologies that increased productivity on average by 30%.
- Developed training programs, optimized processes, and promoted continuous improvement, enhancing cross-functional collaboration and stakeholder satisfaction.
- Guided teams and leaders in cultivating an agile and adaptable environment.

Lifescience Technology LTD

Aug 2023 - May 2024

CTO (Freelance)

Edinburgh / Singapore

- Spearheaded technical strategy for an early-stage startup, building and managing distributed engineering teams across Singapore and the UK.
- Oversaw end-to-end technical hiring and mentoring processes, ensuring a solid foundation for scalable growth and performance-driven team culture.

Payoneer (Nasdaq: PAYO)

May 2021 - Oct 2023

Sr. Engineering Manager

Munich, Germany

- Launched several greenfield projects including Checkout and the OKR program that was adopted by all teams in Germany, the UK, and Israel.
- Delivered monthly Agile transformation workshops and mentored 3 cross functional teams of engineers, improving team effectiveness and interdepartmental alignment.

ViscoTec GmbH

May 2019 - Nov 2020

Head of Customer Support

Töging, Germany

- Built a new customer support division from the ground up, streamlining operations and driving a 35% increase in customer satisfaction.

Belimed Lifescience GmbH

Apr 2017 - May 2019

Head of Global Installations & Qualifications

Sulgen, Switzerland

- Orchestrated the establishment of a worldwide service network for a premier pharmaceutical firm, refining procedures and reducing installation time by 20%. This strategic endeavor resulted in a significant 70% increase in client satisfaction.

Giesecke & Devrient GmbH

Sep 2000 - Mar 2016

IT Project Manager / Software Engineer

Canada, Australia, USA, Germany

- Directed global EMV card processing strategies, enhancing operational efficiency and security measures, concurrently fostering the development of high-performing teams.

Volunteering

Mücheln Highschool

Volunteer English and Python Programming Instructor

- Designed and delivered volunteer **Python** programming and **English workshops** for high school students, introducing core concepts through hands-on projects and one-on-one tutoring sessions.

Languages

English

Native Proficiency

German

Native Proficiency

Esperanto

B1

Education

Masterschool

Oct 2024 - Dec 2025

Software Engineering (AI and Backend Specialisations)

14 Month training program in both AI and Backend Development

Leeds University UK

Apr 1998 - Sep 2006

Bachelor of Science (B.Sc.) - Mechanical Engineering

Dr. Blindow Schule Stadthagen

Sep 1994 - Jul 1996

Mechanical Engineering

Dr. Blindow Schule Stadthagen

Sep 1994 - Jul 1996

German High School Diploma (Abitur)

School of Electrical and Mechanical Engineers

Oct 1987 - Apr 1989

Electrical and Mechanical Engineering

Projects

PraxisManager

Mar 2025

Praxis Software Application

[GitHub](#)

Tools: Python (Tkinter), SQL

- Designed and developed a business management application to replace existing legacy software for a Heilpraktiker (alternative medicine) practice.
- Streamlined appointment scheduling, patient records, and financial tracking, improving operational efficiency for the practice. Successfully deployed and customized the solution, ensuring usability and compliance with professional needs.

Thrive-Well

Jan 2025

AI-Powered Mental Health Chatbot

[GitHub](#)

Tools: FastAPI, LangGraph, PostgreSQL, Meta API

- Developed an AI-driven chatbot to provide personalized mental health support, coping strategies, and daily motivation using LangGraph.
- Delivered a solution that adapts to individual needs, offering tailored insights and guidance while enhancing user engagement through natural language understanding and contextual awareness.

the-companion

Feb 2025

Non-Profit AI Chatbot for Senior Support

[GitHub](#)

Tools: FastAPI, WhatsApp API, AI, Natural Language Processing

- Developed a user-friendly, AI-powered WhatsApp chatbot to support seniors in living independently and maintaining their health.
- Simplified daily tasks, offered medication reminders, facilitated easy communication, and provided access to important health information through natural WhatsApp conversations. The chatbot acts as a virtual companion, offering support akin to asking a family member for help. Application for the Foundation for Civic Engagement and Volunteering currently pending.