



Dean Didion

IT Manager / Engineering Manager

Halle, Germany

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[GitHub](#)

[LinkedIn](#)

Technical Skills

Project Management

Agile Leadership & Methodologies

AI Engineering

LLMs

AI Ethical Officer

Data Science

CI/CD

SDLC

Soft Skills

Problem solving, Critical thinking,
Communication, Project
Management, Servant Leadership

Certifications

IBM IT Project Manager

PMP Project Management

Prince2

ISO 9001 QM-A (Auditor)

Six Sigma Blackbelt

IBM AI Developer

IBM Data Scientist

IBM DevOps Engineering

IBM Gen AI with LLMs

A seasoned IT Project and Engineering Manager, I bring a robust focus on AI technologies such as LangChain, LangGraph, Machine Learning, and Data Science. My expertise lies in spearheading cross-functional teams, catalyzing AI-centric innovation, and refining agile methodologies (Scrum, Kanban, Hybrid). Proficient in recruitment, onboarding, and nurturing a culture of perpetual improvement, I thrive in delivering high-impact solutions and overseeing global collaborations.

Experience

Sure Stride

Founder & CEO

Jan 2024 - Present

Remote

- Founded and led a successful Agile coaching enterprise, implementing tailored methodologies that increased productivity on average by 30%.
- Developed training programs, optimized processes, and promoted continuous improvement, enhancing cross-functional collaboration and stakeholder satisfaction.
- Guided teams and leaders in cultivating an agile and adaptable environment.

Lifescience Technology LTD

CTO (Freelance)

Aug 2023 - May 2024

Edinburgh / Singapore

- Spearheaded technical strategy for an early-stage startup, building and managing distributed engineering teams across Singapore and the UK.
- Oversaw end-to-end technical hiring and mentoring processes, ensuring a solid foundation for scalable growth and performance-driven team culture.

Payoneer (Nasdaq: PAYO)

Sr. Engineering Manager

May 2021 - Oct 2023

Munich, Germany

- Launched several greenfield projects including Checkout and the OKR program that was adopted by all teams in Germany, the UK, and Israel.
- Delivered monthly Agile transformation workshops and mentored 3 cross functional teams of engineers, improving team effectiveness and interdepartmental alignment.

ViscoTec GmbH

Head of Customer Support

May 2019 - Nov 2020

Töging, Germany

- Built a new customer support division from the ground up, streamlining operations and driving a 35% increase in customer satisfaction.

Belimed Lifescience GmbH

Head of Global Installations & Qualifications

Apr 2017 - May 2019

Sulgen, Switzerland

- Orchestrated the establishment of a worldwide service network for a premier pharmaceutical firm, refining procedures and reducing installation time by 20%. This strategic endeavor resulted in a significant 70% increase in client satisfaction.

Giesecke & Devrient GmbH

IT Project Manager / Software Engineer

Sep 2000 - Mar 2016

Canada, Australia, USA, Germany

- Directed global EMV card processing strategies, enhancing operational efficiency and security measures, concurrently fostering the development of high-performing teams.

Volunteering

Mücheln Highschool

Volunteer English and Python
Programming Instructor

- Designed and delivered volunteer **Python** programming and **English workshops** for high school students, introducing core concepts through hands-on projects and one-on-one tutoring sessions.

Languages

English

Native Proficiency

German

Native Proficiency

Esperanto

B1

Education

Masterschool

Software Engineering (AI and Backend Specialisations)

14 Month training program in both AI and Backend Development

Oct 2024 - Dec 2025

Leeds University UK

Bachelor of Science (B.Sc.) - Mechanical Engineering

Apr 1998 - Sep 2006

Dr. Blindow Schule Stadthagen

Mechanical Engineering

Sep 1994 - Jul 1996

Dr. Blindow Schule Stadthagen

German High School Diploma (Abitur)

Sep 1994 - Jul 1996

School of Electrical and Mechanical Engineers

Electrical and Mechanical Engineering

Oct 1987 - Apr 1989

Projects

PraxisManager

Praxis Software Application

[GitHub](#)

Mar 2025

Tools: Python (Tkinter), SQL

- Designed and developed a business management application to replace existing legacy software for a Heilpraktiker (alternative medicine) practice.
- Streamlined appointment scheduling, patient records, and financial tracking, improving operational efficiency for the practice. Successfully deployed and customized the solution, ensuring usability and compliance with professional needs.

Thrive-Well

AI-Powered Mental Health Chatbot

[GitHub](#)

Jan 2025

Tools: FastAPI, LangGraph, PostgreSQL, Meta API

- Developed an AI-driven chatbot to provide personalized mental health support, coping strategies, and daily motivation using LangGraph.
- Delivered a solution that adapts to individual needs, offering tailored insights and guidance while enhancing user engagement through natural language understanding and contextual awareness.

the-companion

Non-Profit AI Chatbot for Senior Support

[GitHub](#)

Feb 2025

Tools: FastAPI, WhatsApp API, AI, Natural Language Processing

- Developed a user-friendly, AI-powered WhatsApp chatbot to support seniors in living independently and maintaining their health.
- Simplified daily tasks, offered medication reminders, facilitated easy communication, and provided access to important health information through natural WhatsApp conversations. The chatbot acts as a virtual companion, offering support akin to asking a family member for help. Application for the Foundation for Civic Engagement and Volunteering currently pending.