



DEAN DIDION

IT MANAGER / ENGINEERING MANAGER

CONTACT

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Portfolio
GitHub
LinkedIn

TECHNICAL SKILLS

- Project Management
- Agile Leadership & Methodologies
- AI Engineering
- LLMs
- AI Ethical Officer
- Data Science
- CI/CD
- SDLC

SOFT SKILLS

Problem solving, Critical thinking,
Communication, Project, Management,
Servant Leadership

CERTIFICATIONS

IBM IT Project Manager
PMI Project Management
IHK Project Manager
ISO 9001 QM-A (Auditor)
Six Sigma Blackbelt
IBM AI Developer
IBM Data Scientist
IBM DevOps Engineering
IBM Gen AI with LLMs
IBM Generative AI for Educators
PCEP Python

PROFILE

A seasoned IT Project and Engineering Manager, I bring a robust focus on AI technologies such as LangChain, LangGraph, Machine Learning, and Data Science. My expertise lies in spearheading cross-functional teams, catalyzing AI-centric innovation, and refining agile methodologies (Scrum, Kanban, Hybrid). Proficient in recruitment, onboarding, and nurturing a culture of perpetual improvement, I thrive in delivering high-impact solutions and overseeing global collaborations.

WORK EXPERIENCE

SureStride

Jan 2024 - Present
Remote

Founder & CEO

- Founded and led a successful Agile coaching enterprise, implementing customized methodologies that increased team productivity by 30% on average.
- Designed and delivered targeted training programs, streamlined processes, and introduced continuous improvement frameworks, leading to a 25% reduction in project delivery times and improved cross-functional collaboration.
- Advised engineering teams and leadership on agile best practices, fostering a culture of adaptability and iterative development that enhanced stakeholder engagement and product quality.

LifeScience Technology LTD

Aug 2023 - May 2024
Edinburgh / Singapore

CTO (Freelance)

- Defined and led the technical strategy for an early-stage startup, building and managing high-performing distributed engineering teams across Singapore and the UK.
- Directed end-to-end technical hiring and mentorship programs, establishing a scalable engineering foundation and fostering a performance-driven team culture.

Payoneer (Nasdaq: PAYO)

May 2021 - Oct 2023
Munich, Germany

Sr. Engineering Manager

- Spearheaded multiple greenfield projects, including Checkout and the OKR program, which was successfully adopted across all teams in Germany, the UK, and Israel, driving alignment and strategic execution.
- Led monthly Agile transformation workshops and mentored three cross-functional engineering teams, enhancing team effectiveness and interdepartmental collaboration, resulting in improved delivery speed and stakeholder engagement.

ViscoTec GmbH

May 2019 - Nov 2020
Töging, Germany

Head of Customer Support

- Established a customer support division from the ground up, optimizing operations and increasing customer satisfaction by 35% through improved processes and service efficiency.

Belimed Lifescience GmbH

Apr 2017 - May 2019
Sulgen, Switzerland

Head of Global Installations & Qualifications

- Led the development of a global service network for a top pharmaceutical firm, optimizing procedures and cutting installation time by 20%. This initiative drove a 70% increase in client satisfaction, enhancing service efficiency and customer experience.

Giesecke & Devrient GmbH

Sep 2000 - Mar 2016
Canada, Australia, USA, Germany

IT Project Manager / Software Engineer

- Directed global EMV card processing strategies, enhancing operational efficiency and security measures, concurrently fostering the development of high-performing teams.

VOLUNTEERING

Mücheln Highschool

Volunteer English and Python

Programming Instructor:

- Designed and delivered volunteer Python programming and English workshops for high school students, introducing core concepts through hands-on projects and one-on-one tutoring sessions.

LANGUAGES

English

Native

German

Native

Esperanto

B2



EDUCATION

Masterschool

Oct 2024 - Dec 2025

Software Engineering (AI and Backend Specialisations)

- Successfully completed Masterschool's intense 14-month training, led by industry tech leaders.
- Specialized in AI and Backend Engineering, focusing on Python, Web Applications, OOP, Databases, SQL, Linux, Flask, HTML, CSS, Docker, and Cloud technologies.

Leeds University UK

Apr 1998 - Sep 2006

- Bachelor of Science (B.Sc.) - Mechanical Engineering (DQR 6)

Dr. Blindow Schule

Sep 1994 - Jul 1996

- Bachelor Profesional Technik (DQR 6)
- German Highschool Diploma (Abitur)

School of Electrical, Mechanical Engineers

Sep 1994 - Jul 1996

- Electrical & Mechanical Engineering, B-Tec

PROJECTS

PraxisManager

Mar 2025

(Private Repo: Walkthrough on request)

Tools: Python, Tkinter, MySQL

- Designed and developed a business management application to replace existing legacy software for a Heilpraktiker (alternative medicine) practice.
- Streamlined appointment scheduling, patient records, and financial tracking, improving operational efficiency for the practice. Successfully deployed and customized the solution, ensuring usability and compliance with professional needs.

ThriveWell

Jan 2025

GitHub

Tools: FastAPI, LangGraph, PostgreSQL, Meta API

- Developed an AI-driven chatbot to provide personalized mental health support, coping strategies, and daily motivation using LangGraph.
- Delivered a solution that adapts to individual needs, offering tailored insights and guidance while enhancing user engagement through natural language understanding and contextual awareness.

the-companion

Jan 2025

GitHub

Tools: Flask, WhatsApp API, AI, Natural Language Processing

- Developed a user-friendly, AI-powered WhatsApp chatbot to support seniors in living independently and maintaining their health.
- Simplified daily tasks, offered medication reminders, facilitated easy communication, and provided access to important health information through natural WhatsApp conversations. The chatbot acts as a virtual companion, offering support akin to asking a family member for help.
- Application for the Foundation for Civic Engagement and Volunteering currently pending.