



Dean Didion

IT Manager / Engineering Manager

Halle, Germany

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Technical Skills

AI Engineering

Agile Leadership & Methodologies

CI/CD

SDLC

Project Management

Project Management

Soft Skills

Problem solving, Critical thinking

Communication / Interpersonal

Project Management

Servant Leadership

Education

Masterschool

Software Engineering (AI and Backend Specialisations)

Oct 2024 - Dec 2025

Leeds University UK

Bachelor of Science (B.Sc.) - Mechanical Engineering

Apr 1998 - Sept 2006

Dr. Blindow Schule Stadthagen

Mechanical Engineering

Sept 1994 - July 1996

School of Electrical and Mechanical Engineers

Electrical and Mechanical Engineering

Oct 1987 - Apr 1989

A seasoned IT Project and Engineering Manager, I bring a robust focus on AI technologies such as LangChain, LangGraph, Machine Learning, and Data Science. My expertise lies in spearheading cross-functional teams, catalyzing AI-centric innovation, and refining agile methodologies (Scrum, Kanban, Hybrid). Proficient in recruitment, onboarding, and nurturing a culture of perpetual improvement, I thrive in delivering high-impact solutions and overseeing global collaborations.

Experience

Sure Stride

CEO

Jan 2024 - present

Remote

Founded and led a successful Agile coaching enterprise, implementing tailored methodologies that increased productivity on average by 30%. Developed training programs, optimized processes, and promoted continuous improvement, enhancing cross-functional collaboration and stakeholder satisfaction. Guided teams and leaders in cultivating an agile and adaptable environment.

Lifescience Technology LTD

CTO

Aug 2023 - May 2024

Edinburgh / Singapore

In my capacity as a Freelance Professional, I was instrumental in the inception of a startup, adeptly sourcing and guiding elite engineering teams in Singapore and the UK. I fostered a culture that promoted innovation and peak performance, thereby driving team achievement and ensuring exceptional delivery.

Payoneer (Nasdaq: PAYO)

Sr. Engineering Manager

May 2021 - Oct 2023

Munich / Germany

Steered the commencement of greenfield projects, orchestrating and amalgamating high-calibre multinational teams across the UK, Germany, and Israel. Fostered professional advancement via tailored development strategies and Agile workshops, bolstering interdepartmental cooperation and enabling teams to actualize their maximum potential.

ViscoTec GmbH

Head of Customer Support

May 2019 - Nov 2020

Töging, Germany

Initiated the creation of a new business division, implementing process improvements and increasing customer satisfaction by a significant 35%.

Belimed Lifescience GmbH

Head of Global Inst. & Qualifications

Apr 2017 - May 2019

Sulgen, Switzerland

Orchestrated the establishment of a worldwide service network for a premier pharmaceutical firm, refining procedures and reducing installation time by 20%. This strategic endeavor resulted in a significant 70% increase in client satisfaction.

Giesecke & Devrient GmbH

IT Project Manager / SWE

Sept 2000 - Mar 2016

Canada, Australia, USA, Germany

Directed global EMV card processing strategies, enhancing operational efficiency and security measures, concurrently fostering the development of high-performing teams.

Royal Electrical Mechanical Engineers

NCO

Oct 1986- Oct 1994

Led teams during **Operation Desert Storm** in Kuwait and **NATO KFOR**, overseeing operational readiness and maintenance of systems in post-conflict environments to support peacekeeping missions.

Certifications

IBM AI Developer

IBM Data Scientist

IBM DevOps Engineering

IBM Gen AI with LLMs

Six Sigma Blackbelt

ISO 9001 QM-A (Auditor)

PMP Project Management

Prince2

IBM IT Project Manager

Languages

English

Native proficiency

German

Native proficiency

Esperanto

B1

References

Kristian Glass

VP Engineering Payoneer, UK Python
Ass. Trustee

Jonas Maurus

CTO & MD Merchant Services,
Germany

Volunteering

Mücheln Highschool

Volunteer English and Python Programming Instructor

• Volunteer English and Python Programming Instructor

• Native English speaker with a **TEFL certificate** and **German high school diploma (Abitur)**

• Voluntarily sharing English language skills and programming knowledge in **Python** with students and learners

• Organizing and conducting workshops and individual tutoring to enhance language and programming skills

• Passionate about supporting educational development and fostering technical skills

Projects

PraxisManager

Mentor & Software Developer – Heilpraktiker Business Management Software

• Designed and developed a **full-scope business management application** for a Heilpraktiker (alternative medicine) practice using **Python (Tkinter)** and **SQL** to replace existing legacy software.

Mentored and trained a junior developer throughout the project, providing hands-on guidance in **software architecture, database management, and UI development**.

The software streamlines **appointment scheduling, patient records, and financial tracking**, improving operational efficiency for a real-world practice.

Successfully deployed and customized the solution for **use in an active medical practice**, ensuring usability and compliance with professional needs.

Thrive-well

Jan 2025 -

https://github.com/MightContainNuts/thrive_well

AI-Powered Mental Health Chatbot

Developed an AI-driven chatbot using **LangGraph** to provide **personalized mental health support, coping strategies, and daily motivation**.

Designed to **adapt to individual needs**, offering tailored insights and guidance for users navigating life's challenges.

Focused on **natural language understanding and contextual awareness** to enhance user engagement and effectiveness.

the-companion

<https://github.com/yhupe/the-companion/issues/38>

Non-Profit AI Chatbot for Senior Support

Developed a **user-friendly, AI-powered WhatsApp chatbot** aimed at helping seniors live independently and maintain their health.

Simplifies daily tasks, offers **medication reminders**, facilitates **easy communication**, and provides access to **important health information**, all through natural WhatsApp conversations.

Designed to feel like a **friendly, virtual companion**, offering support similar to asking a family member or friend for help.

Application for the Foundation for Civic Engagement and Volunteering currently pending.