



# DEAN DIDION

## IT MANAGER / ENGINEERING MANAGER

### CONTACT

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Portfolio

GitHub

LinkedIn

### TECHNICAL SKILLS

- Project Management
- Agile Leadership & Methodologies
- AI Engineering
- LLMs
- AI Ethical Officer
- Data Science
- CI/CD
- SDLC

### SOFT SKILLS

Problem solving, Critical thinking,  
Communication, Project, Management,  
Servant Leadership

### CERTIFICATIONS

IBM IT Project Manager

PMI Project Management

IHK Project Manager

ISO 9001 QM-A (Auditor)

Six Sigma Blackbelt

IBM AI Developer

IBM Data Scientist

IBM DevOps Engineering

IBM Gen AI with LLMs

### PROFILE

A seasoned IT Project and Engineering Manager, I bring a robust focus on AI technologies such as LangChain, LangGraph, Machine Learning, and Data Science. My expertise lies in spearheading cross-functional teams, catalyzing AI-centric innovation, and refining agile methodologies (Scrum, Kanban, Hybrid). Proficient in recruitment, onboarding, and nurturing a culture of perpetual improvement, I thrive in delivering high-impact solutions and overseeing global collaborations.

### WORK EXPERIENCE

#### SureStride

Jan 2024 - Present  
Remote

##### Founder & CEO

- Founded and led a successful Agile coaching enterprise, implementing customized methodologies that increased team productivity by 30% on average.
- Designed and delivered targeted training programs, streamlined processes, and introduced continuous improvement frameworks, leading to a 25% reduction in project delivery times and improved cross-functional collaboration.
- Advised engineering teams and leadership on agile best practices, fostering a culture of adaptability and iterative development that enhanced stakeholder engagement and product quality.

#### LifeScience Technology LTD

Aug 2023 - May 2024  
Edinburgh / Singapore

##### CTO (Freelance)

- Defined and led the technical strategy for an early-stage startup, building and managing high-performing distributed engineering teams across Singapore and the UK.
- Directed end-to-end technical hiring and mentorship programs, establishing a scalable engineering foundation and fostering a performance-driven team culture.

#### Payoneer ( Nasdaq: PAYO)

May 2021 - Oct 2023  
Munich, Germany

##### Sr. Engineering Manager

- Spearheaded multiple greenfield projects, including Checkout and the OKR program, which was successfully adopted across all teams in Germany, the UK, and Israel, driving alignment and strategic execution.
- Led monthly Agile transformation workshops and mentored three cross-functional engineering teams, enhancing team effectiveness and interdepartmental collaboration, resulting in improved delivery speed and stakeholder engagement.

#### ViscoTec GmbH

May 2019 - Nov 2020  
Töging, Germany

##### Head of Customer Support

- Established a customer support division from the ground up, optimizing operations and increasing customer satisfaction by 35% through improved processes and service efficiency.

#### Belimed Lifescience GmbH

Apr 2017 - May 2019  
Sulgen, Switzerland

##### Head of Global Installations & Qualifications

- Led the development of a global service network for a top pharmaceutical firm, optimizing procedures and cutting installation time by 20%. This initiative drove a 70% increase in client satisfaction, enhancing service efficiency and customer experience.

#### Giesecke & Devrient GmbH

Sep 2000 - Mar 2016  
Canada, Australia, USA, Germany

##### IT Project Manager / Software Engineer

- Directed global EMV card processing strategies, enhancing operational efficiency and security measures, concurrently fostering the development of high-performing teams.

## VOLUNTEERING

### Mücheln Highschool

Volunteer English and Python

Programming Instructor:

- Designed and delivered volunteer Python programming and English workshops for high school students, introducing core concepts through hands-on projects and one-on-one tutoring sessions.

## LANGUAGES

### English

Native

### German

Native

### Esperanto

B2



## EDUCATION

### Masterschool

Oct 2024 - Dec 2025

Software Engineering (AI and Backend Specialisations)

- Successfully completed Masterschool's intense 14-month training, led by industry tech leaders.
- Specialized in AI and Backend Engineering, focusing on Python, Web Applications, OOP, Databases, SQL, Linux, Flask, HTML, CSS, Docker, and Cloud technologies.

### Leeds University UK

Apr 1998 - Sep 2006

- Bachelor of Science (B.Sc.) - Mechanical Engineering (DQR 6)

### Dr. Blindow Schule

Sep 1994 - Jul 1996

- Bachelor Profesional Technik (DQR 6)
- German Highschool Diploma (Abitur)

### School of Electrical, Mechanical Engineers

Sep 1994 - Jul 1996

- Electrical & Mechanical Engineering, B-Tec

## PROJECTS

### PraxisManager

Mar 2025

(Private Repo: Walkthrough on request)

Tools: Python, Tkinter, MySQL

- Designed and developed a business management application to replace existing legacy software for a Heilpraktiker (alternative medicine) practice.
- Streamlined appointment scheduling, patient records, and financial tracking, improving operational efficiency for the practice. Successfully deployed and customized the solution, ensuring usability and compliance with professional needs.

### ThriveWell

Jan 2025

[GitHub](#)

Tools: FastAPI, LangGraph, PostgreSQL, Meta API

- Developed an AI-driven chatbot to provide personalized mental health support, coping strategies, and daily motivation using LangGraph.
- Delivered a solution that adapts to individual needs, offering tailored insights and guidance while enhancing user engagement through natural language understanding and contextual awareness.

### the-companion

Jan 2025

[GitHub](#)

Tools: Flask, WhatsApp API, AI, Natural Language Processing

- Developed a user-friendly, AI-powered WhatsApp chatbot to support seniors in living independently and maintaining their health.
- Simplified daily tasks, offered medication reminders, facilitated easy communication, and provided access to important health information through natural WhatsApp conversations. The chatbot acts as a virtual companion, offering support akin to asking a family member for help.
- Application for the Foundation for Civic Engagement and Volunteering currently pending.