

# RESOLVE

FOR TRADIES. POWERED BY AI

Prepared for Mike Thompson

Mike Thompson v Client

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Resolve — Empowering you to resolve legal issues without the legal fees.

## Purpose of this document

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This document has been created to give you a clear understanding of your situation, outline the recommended steps to move forward, and show you exactly how I can support you — without the need for a lawyer. It includes a summary of your issue, a tailored strategy based on construction industry laws, a realistic timeline, and an editable letter you can send today. My goal is to take the guesswork, stress, and legal overwhelm out of the process so you can take action quickly, confidently, and affordably.

I've been through the legal system myself. I've seen how flawed it is —

how it drags  
on for years,  
causes  
relentless  
stress, and  
often ends  
up benefiting  
the lawyers  
more than  
the people  
seeking  
justice. It's  
broken, and  
it's  
expensive.  
That's  
exactly why I  
built this. By  
combining  
my first hand  
experience  
with the  
power of AI  
technology,  
I've created  
a system  
that helps  
trades and  
builders take  
control, get  
the support  
they need,  
and get real  
results —  
without the  
legal drama  
or the  
massive  
legal bill.

## Welcome to Resolve

02

Hey Mike,  
we  
understand  
how  
frustrating it  
must be to  
not receive  
the payment  
you've  
worked hard  
for. You're  
not alone in  
this, and  
we're here to  
guide you  
through  
resolving this  
issue.

## Your case and what you can do now

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Under the Security of Payment Act (SOPA), you have the right to claim payment for your work without unnecessary delays. This law is designed to ensure that tradies like you get paid on time for the services you've provided.

Even if there was no formal contract, the Act still applies if:

- You did construction work or supplied related goods/services
- You issued a valid invoice (payment claim)
- You haven't been paid within the allowed timeframe

**Step 1:  
Prepare Your  
Payment  
Claim**  
Make sure  
your invoice  
is clear and  
detailed.  
Include a  
description  
of the work  
done, the  
amount due  
(\$12,500),  
and  
reference the  
relevant job  
details.

**Step 2:  
Submit Your  
Payment  
Claim**  
Send your  
payment  
claim to the  
client. You  
can hand it  
over in  
person, send  
it via post, or  
email it if  
that's how  
you typically  
communicate.

**Step 3: Wait  
for Payment  
Schedule**  
The client  
has 10  
business  
days to  
respond with  
a payment  
schedule.  
This  
schedule  
should  
outline what  
they plan to  
pay and by  
when.

**Step 4:  
Review  
Payment**

Schedule  
If the client  
responds  
with a  
schedule  
and it doesn't  
align with  
your claim,  
decide if you  
accept it or if  
you'll pursue  
the full  
amount.

Step 5:  
Consider  
Adjudication  
If there's no  
response or  
the payment  
schedule is u  
nsatisfactory,  
you can  
apply for  
adjudication  
to have an  
independent  
party make a  
decision.

Day	Action
Day 1	Submit payment claim to the client.
Day 11	Check for a response/payment schedule from the client.
Day 20	If no satisfactory response, prepare to file for adjudication.
You're legally in the right — and now you're using one of the strongest tools available to tradies.	



## You're covered

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SOPA ensures you have a legal framework to claim what's rightfully yours. It mandates prompt payment and provides a structured process to resolve disputes.

We'll help you:

- Issue the correct Payment Claim
- Track deadlines
- Apply pressure without lawyers

## Next Steps

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If the client doesn't respond or their response isn't satisfactory, you can apply for adjudication. This involves a straightforward application where an adjudicator reviews the case and makes a binding decision.

What is adjudication  
Adjudication is cost-effective compared to going to court. You'll need to pay a small fee, but it's a quicker way to get a decision, often within 10-15 business days.

How much does  
Adjudication Cost?  
The cost is far less than going to court or hiring a lawyer.

## What If the Builder Still Doesn't Pay?

If the adjudicator decides in your favor and the client still doesn't pay, you can enforce the decision as a court order, ensuring you get paid.

### Summary of Next Steps

- Wait 10 business days after sending the Payment Claim
- No reply? Apply for adjudication through an Authorised Nominating Authority (ANA)
- Win the decision? Wait for payment (usually within 5–10 business days)
- Still unpaid? Enforce the ruling through court with an Adjudication Certificate

### Attachments

- Payment Claim Letter - Word Document