

Isaac Evans
435 Ithaca Ct, P.O. Box D4
Las Cruces, NM 88011

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Work Experience

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- **Communications Department Web Assistant** August 2022-2023
Eastern New Mexico University (Portales, NM)
 - Redesign Eastern New Mexico University's webpages utilizing SQL/PHP programming languages and HTML/CSS technology to ensure a professional appearance.
 - Troubleshooting and resolving issues with broken links, incorrect scripting, and user experience utilizing analytic software such as SiteImprove and Google Analytics (GA4)
 - Developed and maintained a courteous and effective working relationship.
 - Communicated effectively with other departments and constituents of the University.
 - **Resident Assistant** August 2021-2023
Eastern New Mexico University (Portales, NM)
 - Maintain a clean and safe environment for residence.
 - Collaborate with residential team to organize and host social and educational events.
 - Provide crisis management and mediated conflict resolution during emergency situations between resident hall members.
 - Monitor and inspect residence hall room and provided clear reports on cleanliness and policy violations.
 - **ITS Helpdesk** November 2018-November 2019
Eastern New Mexico University (Portales, NM)
 - Respond to technical problems for faculty/staff/students throughout the university.
 - Submit reports detailing network and technical situations to ensure timely resolution.
 - Provided customer service and ensured confidentiality policy was followed.

Education

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- **Bachelor of Science in Computer Science** August 2018-December 2023
Eastern New Mexico University (Portales, NM)

Skills

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|-------------------------|--------------------|
| • Coding | • Organization |
| • Active Listening | • Time Management |
| • Written Communication | • Customer Service |

Technical Profile

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| • Python | • JavaScript |
| • C | • HTML |
| • Java | • CSS |

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Interests/Hobbies

- Guitar
- Jiu-Jitsu
- Weightlifting
- Sports