

# MIGUEL MONDACA

# DIGITAL DESIGNER & WEB DEVELOPER

(+569) 9377 2077 | miguelmondacag89@gmail.com | 5710000, Ancud, Chile

# PROFILE -

Professional with 14+ years of experience building responsive, user-centered websites and digital solutions. Proficient in branding, UI/UX design, SEO, CMS platforms, modern web technologies, and community management, with a strong emphasis on accessibility, strategic impact, and adaptable solutions across industries.

# **WORK EXPERIENCE**

# Digital Designer and Web Developer

*Freelance, Chile* (Mid-2024 — 2025)

- Designed, developed, and maintained responsive, high-performance websites with user-centered UX, including features such as booking systems, smart forms, and accessible interface components.
- Played a key role in multidisciplinary projects by delivering design-driven solutions and technical insight across interface design, content architecture, front-end development, and strategic planning.

# Creative Director, Community Manager and Consultant *mDesign, Chile* (2016 — Mid-2023)

- · Coordinated interdisciplinary teams through methodologies such as Design Thinking to foster collaboration and ensure alignment with project goals.
- Developed and managed website platforms for multiple educational institutions, aligning each with its visual identity, values, goals, and audience needs.
  - Created and executed communication strategies, produced and edited multimedia and written content, designed accessible UIs, and structured clear information architectures to provide intuitive access to academic and institutional channels.
  - Ensured platform stability through server monitoring, secure hosting configuration, routine updates, and automation tools for publishing workflows.

# **EDUCATION**

# **Bachelor of Graphic Design**

Instituto Profesional INACAP 2009 — 2013

#### SKILLS

- $\cdot$  UI/UX best practices
- · Accessibility (WCAG)
- · Information Architecture (IA)
- · SEO strategy and implementation
- · Front-end development
- · Clean and maintainable code
- $\cdot$  Design Thinking
- · Agile workflows
- $\cdot \, \mathsf{Team} \,\, \mathsf{leadership} \, \& \, \mathsf{collaboration}$
- · Problem solving
- · AI tools integration
- · Continuous learning

# PORTFOLIO

· https://miguelmondaca.netlify.app

- · Applied SEO strategies and promoted long-term engagement with school communities through proactive site administration and cross-functional collaboration.
- Designed and led training programs for institutional editors, maintaining consistency in editorial standards through hands-on workshops and technical documentation.

# **Graphic Designer and Community Manager**

mDesign, Chile (2013 — 2016)

- Directed the development of institutional brand identities and cohesive visual systems across print and digital media—including magazines, promotional materials, and dynamic websites built on CMS platforms.
- Managed social media channels and content strategy, providing guidance on digital best practices and training clients on publishing workflows and automation tools.

# **Graphic Designer**

Freelance, Chile (2012 — 2013)

• Designed and developed visual solutions for SMEs and independent clients, such as brand identities, editorial materials, and websites, ensuring clarity, consistency, and effective user communication.

# PROFESSIONAL DEVELOPMENT

12° Festival Internacional da Criatividade – Pixel Show São Paulo, Brazil (22 — 23 October 2016)

**32ª** Bienal de São Paulo – Incerteza Viva São Paulo, Brazil (24 October 2016)

10º Encuentro Latinoamericano de Diseño
Palermo, Buenos Aires, Argentina (27 — 30 July 2015)

**3° Congreso de Diseño y Cultura Gráfica de Chile – SUDALA** *Peñalolén, Santiago, Chile* (7 — 8 October 2011)

2º Congreso de Diseño y Cultura Gráfica de Chile – SUDALA Santiago, Chile (27 — 28 August 2010)

# TECH STACK

F: HTML5, CSS3, JS, Bootstrap, React, Next.js
B: PHP, Node.js, Django

**DB / CMS:** MySQL, MongoDB, WordPress **Toolset:** Git, VS Code, Figma, Adobe CC, Android Studio, Phaser, SSL, Apache

# CERTIFICATIONS

Evaluation of Strategic Decision-Making School of Engineering, PUC Chile 2013

Real Leadership: Leading from Experience
Universidad del Desarrollo, Chile
2014

**DEV203x: Introduction to Bootstrap**Microsoft, EdX
2015

**HTML5: Web Design Fundamentals** W3C, EdX 2015

**Taller de Jóvenes Programadores**BiblioRedes, DIBAM, Chile
2015 — 2021

# LANGUAGES

- · Spanish (Native)
- · English (Fluent)

REFERENCES AVAILABLE UPON REQUEST