

Miguel Lim Ho Man

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Technical Skills

- | | |
|--------------|-----------|
| • Java | • Spring |
| • MySQL | • Flutter |
| • HTML | • CSS |
| • JavaScript | • React |
| • REST | |

Professional Experience

Software Engineer, June 2021 – November 2021

SIGNING CLOUD SDN BHD

Job Description:

- Work with the sales team to identify and qualify business opportunities.
- Assist in analyzing and clarifying customer technical requirements and determine product proposition and recommendation.
- Assist in identify key customer technical objections and develop the strategy to resolve technical blockers.
- Assist in provide product and solution briefings, POC work and training.
- Manage the technical relationship with Securemetric customers, including provide technical support and on-site support.
- Involve in building and integrating information systems.
- Assist in demonstrate and prototype product integration in customer/partner environment.
- Work closely with sales, engineering team and 3rd party to achieve company direction.
- Responsible for full software development life cycle includes perform analysis and design, development, functional/unit testing, deployment, and maintenance of enterprise level application and large-scale application.
- Point of contact for technical issues relevant to customers.

- Provide first level support to customers (local and overseas) by analyzing issues and if required, escalate to relevant subject matter experts for resolution.
- Provide on-site support and project deployment when needed.
- Analyze, troubleshoot, and resolved customer reported issues according to company SOP.

Internship Trainee, January 2021 – April 2021

SECUREMETRIC BERHAD

Job Description:

- Responsible in assisting tasks relevant to the company in-house and external development and projects.
- Develop and integrate company's in-house product service API and business partner product API into a demo web and mobile application.
- Assist in company events whenever necessary.

EDUCATION

2021 – Graduate Bachelor of Computer Science, UOW Malaysia KDU University College (CGPA 3.1)