

# MIGUEL ANTONIO GUERRERO BLANCO

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## Skills

HTML | CSS | Javascript | Python | React | Typescript | Next.js | Tailwindcss | MongoDB | Express | MySQL | NPM  
Node.js | NoSQL | APIs | ECMAScript6+ | Git | GitHub | Slack | ClickUp | Frontend | English C2 | Spanish Native

## Experience

### Software Technical Support (Full-time, Remote) Campify

December 2022 – August 2023

- Optimal user experience was ensured for 50+ customers.
- Quality control was performed on over 20 new features, usage explanations and documentation were provided.
- Over 40+ bug fixes were issued, and tasks were received through the ClickUp platform.
- Over 150+ complex customer issues were efficiently resolved through Freshdesk.
- Productivity was enhanced by implementing Agile Methodologies in meetings.
- Skills were expanded and company growth was contributed to by developing a new product module.

### Software Developer (Part-time, Remote) SANNET

July 2021 – February 2022

- Participation was given in a team, developing a web application for a bank.
- The application automated processes and filtered information for compliance with the Superintendencia de las Instituciones del Sector Bancario de Venezuela (SUDEBAN).
- Responsibilities included development, testing, and participation in technical discussions.
- Python and the Flask Framework were used to implement the application.

### Computer Science Teacher Volunteer (Part-time, On-site) Soroptimist International

February 2022 – September 2022

- Classes were designed and delivered to women aged 30 to 65+ years old.
- Basic computer skills were taught, and the students were educated to solve everyday problems using basic computer tools.

### English Teacher Volunteer (Part-time, On-site) Soroptimist International

February 2019 – July 2019

- Lessons were developed for women aged 30 to 65+ years old, with a focus on enabling effective English communication.

## Education

Bachelor's degree in Computer Science - **Universidad Nueva Esparta**

Higschool Degree with Science Mention - **U.E "El Niño Don Simón"**

## Licenses & Certifications

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