**FLOW of PATIENTS in MINORS including SEE&TREAT**

6th October 2015

Dr Elizabeth Barneby

**Adult Cas cards are sorted from the ‘triage’ box to 3 streams:**

1. **Injuries in pts <75 yrs of age** are put in the ‘minors waiting to be seen’ box directly or after being called in for pain relief if requested, not a formal triage.
2. Other pts are called in for triage by Triage Nurse/streaming nurse

**Patients book in at reception.**

**‘Injury’** is used in the presenting complaint section to identify **adults** appropriate for see&treat and **age less than 75yrs**.

Reception will:

1. Tell the pt you will be seen directly by see&treat rather than triage.
2. Ask the patient if they would like pain relief – if yes, they hand write this on the front of the cas card.

Reception places the cards in the ‘Triage’ boxes in minors.

**MINORS**

Other medical/ENP staff in minors will see patients in time order from the ‘minors waiting to be seen’ queue along.

See&Treat is designed to run alongside what we already do, the principle being the practitioner and their nurse/hca is protected to be as efficient as possible.

**Pt directed to SEQOL**

**Triage and Streaming**

**Only patients not appropriate for See&Treat will need triage**.

Where possible, patients who self-present to ED with minor illness should be streamed to SEQOL.

Return appropriate cas card to ‘minors waiting to be seen’ queue once triage complete.

**SEE&TREAT**

**The HCA/Nurse for See&Treat will select 2-3 cas cards at a time from the front of the minors waiting box to feed to the See&Treat practitioner.**

The See&Treat practitioner will work from cubicle A&B supported by the HCA/Nurse for minor wound care/dressings etc.

The see&Treat team is protected from other duties in order to maintain efficiency.

**Paediatric cas cards are triaged by the paediatric nurse.**

We will not routinely see children in see&treat

Children need triage for safeguarding reasons and should all be offered analgesia.

There is an SHO who is based in paeds ED every day.