**Appendix B**

**Achievements by Partner Agencies**

***Berkshire Healthcare Foundation NHS Trust***

* Achieved training targets.
* Established Safeguarding Forums for updating on policy, legislation and lessons learnt from SARs.
* Received positive feedback from CQC about safeguarding practices and knowledge.
* Strengthened reporting of inpatient incidents.
* Achieved greater clarity on how CMHT support the management of safeguarding concerns.

***Berkshire West Federation of CCGs.***

* Increased safeguarding training for primary care in level 1 and 2 and commissioned training in the Mental Capacity Act.
* Supported the fire safety check awareness campaign on twitter.
* Improved links between Continued Health Care and LA Care Governance teams by sharing expertise and undertaking joint reviews in nursing homes.
* Raised the profile and pathway of Female Genital Mutilation across primary care.

***National Probation Service***

* Launch of a Safeguarding Adults partnership framework which sets out a commitment to engaging in adult safeguarding.
* Made safeguarding referrals to the local authority when NPS staff have concerns.
* Attendance of NPS representative at Safeguarding Adults Board meetings.

***Reading Borough Council***

* Established a new safeguarding team.
* Increased the learning lunches and safeguarding workshops for staff and increased the amount of safeguarding training available.
* Reduced the amount of outstanding DoLS and created a pathway for community DoLS.

***Royal Berkshire Fire and Rescue Service***

* RBFRS is committed to adopting the principles of Making Safeguarding Personal.
* Provided awareness and duty to report training to staff on types of abuse.
* Completed a range of actions following audit recommendations including robust reporting and recording procedures.

***Royal Berkshire NHS Foundation Trust***

* Safeguarding training figures consistently compliant; quality of training evaluated. Enhanced Mental Capacity Act and DoLS training (0 - 63% compliance in a year.) Bespoke training programme for investigating safeguarding concerns and allegations for senior managers – a skilled cohort of investigators who listen, are non-judgemental, adapt their communication style and are responsive when investigating service users concerns.
* Safeguarding adult medical leads appointed and Safeguarding Adult Governance meetings established.
* From NHS choices; “*I came to A&E Tuesday evening which was mental health related and I was treated like any other physically unwell patient. I can’t appreciate it enough of how well the professionals treated me*” December 2015.

***South Central Ambulance Service NHS Foundation Trust (SCAS)***

* SCAS safeguarding referrals are now completed electronically from electronic patient records (EPR) system.
* All patient facing staff undertook safeguarding level two training.
* SCAS integrated the Care Act 2014 into policies and working procedures.
* We  started a process to complete internal and multi-agency reviews of safeguarding referrals completed by SCAS.
* SCAS undertook a large number of information requests with regard to safeguarding adults from partner agencies, feeding directly into case conferences when required.

***Thames Valley Police***

* SAVE training – online training provided through the Protecting Vulnerable People Directorate aimed at increasing officer knowledge and practice around vulnerability and exploitation.
* Female Genital Mutilation / Honour Based Abuse classroom based training.
* Problem solving weekly meetings to oversee identification of vulnerable people and support around them, in particular Operation Eraser to support vulnerable people subject of “cuckooing” (a crime which involves a drug dealer befriending a vulnerable individual who lives on their own and taking over their property).

***West Berkshire Council***

* Set up a Safeguarding Service User Forum.
* Established a learning log for all Partners to share learning from SARs.
* Delivered presentations at Provider Forums and Neighbourhood Watch meetings to increase awareness of adult safeguarding.
* Maintained performance in managing the DoLS authorisation process, the demand on which increased by over 140% during the last reporting year.

***Wokingham Borough Council***

* Framework and practice developments to provided preventative support to services in circumstance of organisational abuse and quality assurance concerns.
* Designed and implemented a Quality Assurance and triage framework for operational services with measurable outcomes process.
* Co-production work on the safeguarding agenda with people who use services and advocacy groups.