**CASE MRS H**

Mrs H lived in an annexe of her son’s house. Her son privately purchased the support of one carer who visited four times a day to provide for all her daily needs. Over 2 ½ years Mrs H was seen intermittently by Health and Social Care colleagues.

Mrs H’s consultant from the Memory Clinic asked Social Care for an assessment for day services support which was duly offered. Her son refused this support and this decision was accepted without, it seems; discussion with Mrs H, consideration of her capacity to make her own decision and without consideration of what this decision might mean for her quality of life.

Over a year later Mrs H’s GP was called for support with managing pressure areas and the surgery, alongside an Occupational Therapist, provided equipment and medical support. A further year later Mrs H was admitted to hospital, severely malnourished. Sadly Mrs H passed away in hospital.

**5 mins**

**WORKSHOP EXERCISE 1 (10 mins)**

Initial immediate thoughts, assumptions about the information and anything you are surprised or shocked at

Identify which services you would expect or think would be involved with Mrs H and briefly why you have picked them?

From the case extract what are the key areas you think are most important?

**Exercise 2 15 minutes** Put your-selves in the role of some of the key service providers that may be involved with Mrs H. Discuss and explain how you may work with her, support her and the challenges you may face. Start with the ones you think are a priority.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Role | What would your purpose/ function be? | How would you approach it? | What challenges might you face? | Any idea how to resolve them? |
| Social worker |  |  |  |  |
| Mental health worker |  |  |  |  |
| Care agency delivering support |  |  |  |  |
| Drug / alcohol worker |  |  |  |  |
| Friend /neighbour |  |  |  |  |
| Role | What would your purpose/ function be? | How would you approach it? | What challenges might you face? | Any idea how to resolve them? |
| Referral workers |  |  |  |  |
| GP |  |  |  |  |
| Police |  |  |  |  |
| Managers of services |  |  |  |  |
| Other |  |  |  |  |

**Exercise 3 10 Mins:** Would you expect any communication between the people working with Mrs H?

Yes No Don’t know Depends

If so what type of communication i.e. letters, describe it and how it would be exchanged between people. Make a List

**Type of communication Who would you share it with Purpose of sharing it**

**Finally put yourself in the shoes of Mrs H:** What do you think she may have wanted?

Thank you for the time you have taken on this.