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Portfolio : mihaibordeniuc.com

SKILLS PROFILE

- Responsible and rigorous person
- Excellent Time Management
- Exceptional communication and networking skills
- Ability to work under pressure
- Good attention to details
- Successful working in a team environment, as well as independently
- The ability to follow instructions and deliver quality results
- Willingness to learn and develop new skills

EXPERIENCE

Airport IT Engineer

ESP Global Services, Dublin (03/2022 – present)

- Providing desktop support including troubleshooting basic hardware and standard software operating system issues and problems.
- Installing and troubleshoot desktops, printers, laptop and other computer peripherals, hardware problems as well as desktop applications.
- Performing computer "Break / Fix" support and installation, add, move or change requirements for peripherals and device drivers.
- Performing desk-side support including basic administration of Operating Systems and common off the shelf software systems.
- Completing all assigned calls with professionalism and technical expertise, providing quality customer service and support for designated equipment.
- Monitoring assigned service calls to ensure quality and service level goals are achieved in a timely manner.
- Completing all administrative duties including updating of tickets in ESP's or Customer's call management system.
- Escalating problems to the appropriate next level of support when necessary.

Web Developer (12/2021 – present)

- Determining the structure and design of web pages
- Developing features to enhance the user experience
- Ensuring web design is optimized for smartphones and other devices
- Utilizing a variety of markup languages to write web pages.
- Maintaining and improving website.

Naval electrician

Cemit, Italy (06/2018 – 06/2021)

- Arranged the electrical system on board ship
- Performed routine maintenance and repaired electronic equipment when necessary
- Maintained, monitored and controlled the lighting in accordance with the diagrams provided by the client
- Assembled and installed electrical machines and equipment
- Carried out cabling operations

EDUCATION

06/2021 **– The Web Developer Bootcamp Course**

12/2021 **– Responsive Web Design Certification**

11/2021 **– The Complete JavaScript Course: From Zero to Expert Certification**

The ins and outs of:

- HTML5
- CSS3
- Bootstrap 5
- Modern JavaScript
- DOM
- SQL
- React.js
- Node.js

2009-2015 – **Higher Diploma in ICT**
Istituto Tecnico Industriale Statale "Galileo Galilei" - Livorno, Italy

Disciplines:

- Informational Systems (Cisco)
- Informatics
- Mathematics
- Programming (HTML, CSS, JavaScript, C#, C++, Java)
- Project Management
- Physics
- Technical drawing

LANGUAGES

- Romanian (native)
- Italian (fluent)
- English (intermediate)
- Russian (intermediate)

COMPUTER SKILLS

- Office Suites (Microsoft Office, G Suite)
- Internet Browsers
- Operating Systems (Windows, Linux)
    - Installing and configurating OS
    - Setting up and configuring new laptops and desktops
    - Installing hardware, software, and device drivers
    - Technical support, software and hardware support
    - Effective diagnosis & troubleshooting of Win 7/8/10
    - Troubleshooting network problems and outages
- Adobe Photoshop
- Movavi Video Editor

HOBBIES AND INTERESTS

- Playing football
- Traveling
- Watching movies
- Working out

REFERENCES

- Irish Full Driver License B
- References available on request