



Mihai Sereanu

Aspiring Web Developer

Profile

For the past year, I have been working on my coding skills and started developing my own projects. Starting with Harvard's Introduction to CS50, I eventually became interested in web-design as the course went on and that is my current focus.

Employment History

Customer Support Specialist (Google Nest) at Sykes Enterprises, Cluj-Napoca

October 2017 — August 2018

- Provided support for customers based in UK & USA - voice calls & email.
- Assisted Nest Engineers remotely with installation guideline.
- Assisted customers with troubleshooting of Nest Products:
- Product installation, Wi-Fi issues & heating system troubleshooting.
- Answered pre-sales concerns & promotional calls about Nest Products.

Recruitment & Training at Student for Kids International Projects (SKIP), London

November 2016 — June 2017

- Assisted with recruitment of volunteers across UCL for a Ghana-based summer projects.
- Presented the project details to potential volunteers, as well as interviewed them.

Volunteer at Students for Kids International Projects (SKIP), London

June 2017 — August 2017

- Assisted with care-giving of 8 disabled children on a one-to-one basis.
- Ran daily workshops benefitting children with intellectual disability.
- Ran an in-depth analysis on the conditons & usage of the oprhanage's Rehab Center.

Education

BSc in Psychology & Language Sciences, University College London, London

September 2014 — September 2017

- Studied under the tutelage of world-class researchers in the fields of Language Sciences and Psychology.

Courses

Introduction to Computer Science (CS50), Harvard (Certified EDX Course)

March 2018 — January 2019

Front-End Web Development, Scoala Informala de IT

April 2019 — October 2019

Details

0754608701

mihai.sereanu@gmail.com

Links

[GitHub](#)

[Online Portfolio](#)