# salifort-motors-study-case-lab

July 12, 2024

# 1 Salifort Motors Study Case: Providing data-driven suggestions for HR

# PACE stages

- Plan
- Analyze
- Construct
- Execute

# 2 Pace: Plan Stage

- Understand data in the problem context
- Consider how data will best address the business need
- Contextualize & understand the data and the problem

# 2.0.1 HR dataset familiarization

15,000 rows and 10 columns for the variables listed below.

Variable	Description
satisfaction_level	Employee-reported job satisfaction level [0–1]
last_evaluation	Score of employee's last performance review [0–1]
number_project	Number of projects employee contributes to
average_monthly_hours	Average number of hours employee worked per month
time_spend_company	How long the employee has been with the company (years)
Work_accident	Whether or not the employee experienced an accident while at work
left	Whether or not the employee left the company

Variable	Description
promotion_last_5years	Whether or not the employee was promoted in the last 5 years
Department salary	The employee's department The employee's salary (U.S. dollars)

# 2.1 Step 1. Imports

- Import packages
- Load dataset

# 2.1.1 Import packages

```
[20]: import numpy as np # This library is used for working with arrays and matrices
      import pandas as pd # This library is used for data manipulation and analysis
      import matplotlib.pyplot as plt # This library is used for creating ⊔
       \rightarrow visualizations
      import seaborn as sns # This library is used for creating visualizations
      from sklearn.tree import DecisionTreeClassifier # This library is used for
       ⇔creating a Decision Tree Classifier
      from sklearn.ensemble import RandomForestClassifier # This library is used for
       ⇔creating a Random Forest Classifier
      from sklearn.model_selection import GridSearchCV, train_test_split # This_
       -library is used for splitting the data into training and testing sets
      from sklearn.metrics import accuracy_score, precision_score, recall_score,\
      f1 score, confusion matrix, ConfusionMatrixDisplay, classification report #
       → This library is used for evaluating the model
      from sklearn.metrics import roc_auc_score, roc_curve # This library is used for_
       ⇔evaluating the model
      from sklearn.tree import plot_tree # This library is used for plotting the !!
       →Decision Tree
      import pickle # This library is used for saving the model
```

#### 2.1.2 Load dataset

Pandas is used to read a dataset called HR capstone dataset.csv.

```
[]: df0 = pd.read_csv("HR_capstone_dataset.csv") # Load the dataset

df0.head() # Display the first 5 rows of the dataset
```

# 2.2 Step 2. Data Exploration (Initial EDA and data cleaning)

- Variables Familiarization
- Cleanning the dataset (missing data, redundant data, outliers)

#### 2.2.1 Gather basic information about the data

# []: df0.info() # Display the information about the dataset

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 14999 entries, 0 to 14998
Data columns (total 10 columns):

#	Column	Non-Null Count	Dtype			
0	satisfaction_level	14999 non-null	float64			
1	last_evaluation	14999 non-null	float64			
2	number_project	14999 non-null	int64			
3	average_montly_hours	14999 non-null	int64			
4	time_spend_company	14999 non-null	int64			
5	Work_accident	14999 non-null	int64			
6	left	14999 non-null	int64			
7	<pre>promotion_last_5years</pre>	14999 non-null	int64			
8	Department	14999 non-null	object			
9	salary	14999 non-null	object			
d+mag, $f(x) = f(x)$						

dtypes: float64(2), int64(6), object(2)

memory usage: 1.1+ MB

#### 2.2.2 Gather descriptive statistics about the data

[]: df0.describe() # Display the summary statistics of the dataset

Г ] .	aro. describe() # Disputy the summary statustics of the dataset							
[]:		satisfaction_level	last_evaluation	number_project	; \			
	count	14999.000000	14999.000000	14999.00000	)			
	mean	0.612834	0.716102	3.803054	<u>l</u>			
	std	0.248631	0.171169	1.232592	2			
	min	0.090000	0.360000	2.00000	)			
	25%	0.440000	0.560000	3.000000	)			
	50%	0.640000	0.720000	4.00000	)			
	75%	0.820000	0.870000	5.00000	)			
	max	1.000000	1.000000	7.00000	)			
		average_montly_hours	time_spend_com	pany Work_acc	dent	left	\	
	count	14999.000000	14999.00	0000 14999.00	00000	14999.000000		
	mean	201.050337	3.49	8233 0.14	14610	0.238083		
	std	49.943099	1.46	0136 0.39	51719	0.425924		
	min	96.000000	2.00	0.00	00000	0.000000		
	25%	156.000000	3.00	0.00	0000	0.000000		
	50%	200.000000	3.00	0.00	00000	0.000000		

75%	245.000000	4.000000	0.000000	0.00000
max	310.000000	10.000000	1.000000	1.000000
	<pre>promotion_last_5years</pre>			
count	14999.000000			
mean	0.021268			
std	0.144281			
min	0.000000			
25%	0.000000			
50%	0.000000			
75%	0.000000			
max	1.000000			

#### 2.2.3 Rename columns

As a data cleaning step, rename the columns as needed. Standardize the column names so that they are all in snake\_case, correct any column names that are misspelled, and make column names more concise as needed.

```
[]: # First, let's check the variables from the dataset that are contained as 
⇔columns df0.columns
```

### 2.2.4 Check missing values

Check for any missing values in the data.

```
[]: df0.isna().sum() # no missing values
```

```
[]: satisfaction_level
                               0
     last_evaluation
                               0
     number_project
                               0
     average_monthly_hours
                               0
     tenure
                               0
     work\_accident
                               0
     left
                               0
     promotion_last_5years
     department
                               0
                               0
     salary
     dtype: int64
```

# 2.2.5 Check duplicates

Check for any duplicate entries in the data.

```
[]: df0.duplicated().sum() # no duplicated rows
[]: 3008
[]: df0[df0.duplicated()].head() # Display the duplicated rows
[]:
           satisfaction_level last_evaluation number_project
                                           0.57
     396
                         0.46
                                                               2
     866
                         0.41
                                           0.46
                                                               2
     1317
                         0.37
                                           0.51
                                                               2
     1368
                         0.41
                                           0.52
                                                               2
                                                               2
     1461
                         0.42
                                           0.53
           average_monthly_hours tenure work_accident
                                                          left
     396
                              139
                                        3
                                                       0
                                                              1
     866
                              128
                                        3
                                                       0
                                                              1
     1317
                              127
                                        3
                                                       0
                                                              1
     1368
                              132
                                        3
                                                       0
                                                              1
     1461
                                        3
                              142
                                                              1
           promotion_last_5years
                                  department
                                               salary
     396
                                        sales
                                                  low
     866
                                0
                                  accounting
                                                  low
     1317
                                0
                                        sales medium
     1368
                                0
                                        RandD
                                                  low
     1461
                                0
                                        sales
                                                  low
[]: df1 = df0.drop_duplicates(keep='first') # Drop the duplicated rows
     df1.head() # Display the first 5 rows of the dataset
```

[]:	satisfa	ction_level ]	Last_eva	luation	number_project	average_m	onthly_h	ours	\
0		0.38		0.53	2			157	
1		0.80		0.86	5	•		262	
2		0.11		0.88	7	•		272	
3		0.72		0.87	5	•		223	
4		0.37		0.52	2			159	
	tenure	work_accident	left	promoti	on_last_5years	department	salary		
0	3	(	) 1		0	sales	low		
1	6	(	) 1		0	sales	medium		
2	4	(	) 1		0	sales	medium		
3	5	(	) 1		0	sales	low		
4	3	(	) 1		0	sales	low		

# pAce: Analyze Stage - Perform EDA (analyze relationships between variables)

### Important Insights

#### • Data Distribution

The variables are normally distributed. However, there are some outliers that can negatively affect the model's metrics.

#### • Data transformations and decisions

I changed the name of the variables, so all of them follow the same structure. Additionally, it was necessary to eliminate null and duplicated values.

# • EDA purpose before model construction

The main purpose is to develop a complete analysis of the data and prepare it for the model by data cleaning.

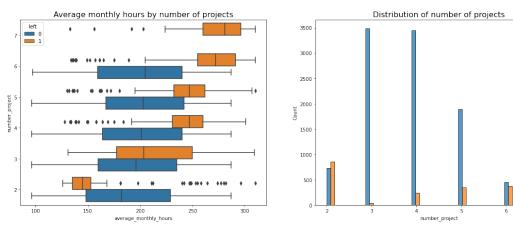
# • Resources

Analysis functions such as get\_dummies() and packages from visualization libraries to clean disfunctional data.

# 2.3 Step 2. Data Exploration (Continue EDA)

#### 2.3.1 Data visualizations

Now, start examining the variables and create plots to visualize relationships between variables in the data.



The boxplots show the following patterns: 1. Every employee who worked on 7 projects left the company. 2. There is a significant difference between those who stayed or left: When the number of projects increased, those employees who stayed maintained a constant number of hours worked. On the other hand, those who left worked more hours as the number of projects increased. 3. Employees who worked significatively less time than those employees who stayed finally left. 4. The optimal median of worked hours per month is approximately 190-200 hours.

The histogram shows that:

The optimal number of projects per worker are between 3 and 4. While the worsts are 2, 6 and 7.

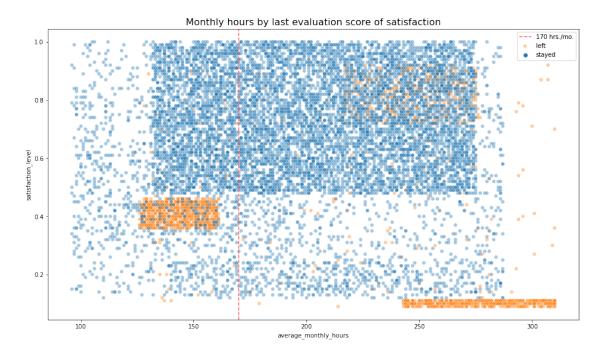
There is a huge difference between the employees who worked on 2 projects compared to those who worked on 3 projects.

```
[]: plt.figure(figsize=(16,9))
sns.scatterplot(data=df1, x='average_monthly_hours', y='satisfaction_level',u
hue='left', alpha=0.4)

#line to determine the average number of worked hours with an shedule of 8u
hours per day
plt.axvline(x=170, color='#ff6361', label='170 hrs./mo.', ls='--')

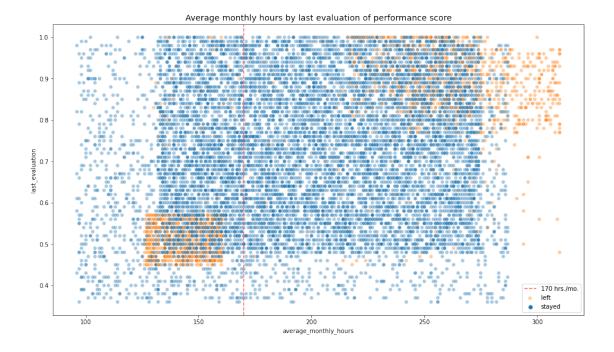
plt.legend(labels=['170 hrs./mo.', 'left', 'stayed'])
plt.title('Monthly hours by last evaluation score of satisfaction',fontsize=16)
```

#### []: Text(0.5, 1.0, 'Monthly hours by last evaluation score of satisfaction')



The plot shows that people who left the company where divided into 3 clusters. 1. People who worked less than the average worked hours and had a satisfaction of 0.4. This satisfaction can be caused by a pressure from directives or maybe lower salaries due to they schedule. 2. People who worked more than 240 hours and showed a minimum satisfaction. This can be due to a overworkload. 3. Satisfied people who worked between 230-270 hours and were satisfied (0.8). This cluster of people is very strange because of their good performance and good satisfaction.

Furthermore, most of the workers who stayed where in a cluster with a satisfaction level of 0.5 or higher and had an average number of hours worked.



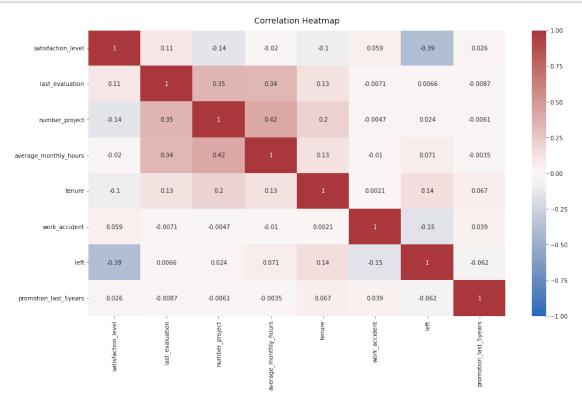
Those who left the company where divided into 2 clusters: 1. Employees who worked less time than the normal and had a bad score (lower than 0.6). This can be due to the fact that they could be fired because of their low performance by level and worked hours. 2. Employees who worked more than 230 hours and scores very well (higher than 0.8). In part this group would be composed of 2 subgroups: those who left the company because overwork (this can be correlated to a lower satisfaction level like the cluster of the last graph), and another group of people who worked more than the normal and had a higher performance (this group can be related to the rare cluster of the last graph, which was characterized also by higher satisfaction levels).

Now it's time to see whether employees who worked more where promoted during the last 5 years.



Here is an interesting feature. The graph shows that those who worked more than approx. 280 hours per month were not promoted, which is an strong factor that could explan the disatisfaction of the cluster with more hours worked. This is important to evaluate because it is necessary to understand why they were not promoted, and the most important fact, those who worked more showed a higher performance, which means that their overwork does not mean a lack of proactive work. This is very important to evaluate because this can be a key factor.

Next, it is important to evaluate the correlation between variables.



# 2.3.2 Insights

- 1. Every employee who worked on 7 projects left the company.
- 2. There is a significant difference between those who stayed or left: When the number of projects increased, those employees who stayed maintained a constant number of hours worked. On the other hand, those who left worked more hours as the number of projects increased.
- 3. Employees who worked significatively less time than those who stayed finally left.
- 4. The optimal median of worked hours per month is approximately 190-200 hours.
- 5. The optimal number of projects per worker are between 3 and 4. While the worst are 2, 6 and 7.

- 6. There is a huge difference between the employees who worked on 2 projects compared to those who worked on 3 projects.
- 7. People who left the company were divided into 3 clusters. People who worked less than the average worked hours and had a satisfaction of 0.4.

This satisfaction can be caused by a pressure from directives or maybe lower salaries due to their schedule.

People who worked more than 240 hours and showed a minimum satisfaction. This can be due to an overworkload.

Satisfied people who worked between 230-270 hours and were satisfied (0.8). This cluster of people is very strange because of their good performance and good satisfaction. 8. Those who left the company where divided into 2 clusters:

Employees who worked less time than the normal and had a bad score (lower than 0.6). This can be due to the fact that they could be fired because of their low performance by level and worked hours.

Employees who worked more than 230 hours and scored very well (higher than 0.8). In part this group would be composed of 2 subgroups: those who left the company because overwork (this can be correlated to a lower satisfaction level like the cluster of the last graph), and another group of people who worked more than the normal and had a higher performance (this group can be related to the rare cluster of the last graph, which was characterized also by higher satisfaction levels). 9. Those who worked more than approx. 280 hours per month were not promoted, which is a strong factor that could explain the low satisfaction of the cluster with more hours worked. This is important to evaluate because it is necessary to understand why they were not promoted, and the most important fact, those who worked more showed a higher performance, which means that their overwork does not mean a lack of proactive work. This is very important to evaluate because this can be a key factor.

# paCe: Construct Stage - Model determination - Construct the model - Confirm model assumptions - Evaluate model results to determine how well the model fits the data

### Key insights

• Odd findings

There is a group of employees who had good metrics (including satisfaction) and left the company.

• Model independent variables

All variables except satisfaction level because of its huge importance in the model but subjectivity.

• Model Performance

Perfectly, it has pretty good metrics and a significant recall score. However, it might be prone to overfitting.

• Important resources to recall

Principally packages related to decision trees of Sklearn.

• Ethical considerations

It seems that the principal reason for leaving the company is overworking. So the company can be defficient at the moment of showing the basis of their contracts.

# 2.4 Step 3. Model Building, Step 4. Results and Evaluation

- Fit a model that predicts the outcome variable using two or more independent variables
- Check model assumptions
- Evaluate the model

# 2.4.1 Identify the type of prediction task.

Predict if an employee will leave the company based on their current position.

#### 2.4.2 Identify the types of models most appropriate for this task.

The best type of model for this case will be a decision tree accompanied by a random forest approach. This is because of the nature of the model, which is categorical and based on the position of the employee. In addition, a decision tree will give better results than a regression model.

#### 2.4.3 Modeling

Add as many cells as you need to conduct the modeling process.

First of all it is important to encode the variables into categorical variables.

```
[\ ]: \ | \ df2 = pd.get\_dummies(df1) \ \# \ \textit{Create dummy variables for the categorical variables}
```

Definition of the outcome variable and independent variables.

```
[]: y = df2['left'] # Define the target variable
x = df2.drop('left', axis=1) # Define the features
```

Now, split the data.

First tree to obtain the first tree for the random forest

```
scoring = {'accuracy', 'precision', 'recall', 'f1', 'roc_auc'} # Define the_
      \hookrightarrow metrics
     tree1 = GridSearchCV(tree, cv_params, scoring=scoring, cv=4, refit='roc_auc') #_J
      ⇔Create a Grid Search
[]: |%%time
     tree1.fit(x_tr, y_tr) # Fit the model
    CPU times: user 2.52 s, sys: 0 ns, total: 2.52 s
    Wall time: 2.52 s
[]: GridSearchCV(cv=4, error_score=nan,
                  estimator=DecisionTreeClassifier(ccp_alpha=0.0, class_weight=None,
                                                    criterion='gini', max_depth=None,
                                                    max_features=None,
                                                    max_leaf_nodes=None,
                                                    min_impurity_decrease=0.0,
                                                    min_impurity_split=None,
                                                    min_samples_leaf=1,
                                                    min_samples_split=2,
                                                    min_weight_fraction_leaf=0.0,
                                                    presort='deprecated',
                                                    random_state=0, splitter='best'),
                  iid='deprecated', n_jobs=None,
                  param_grid={'max_depth': [4, 6, 8, None],
                               'min_samples_leaf': [2, 5, 1],
                               'min_samples_split': [2, 4, 6]},
                  pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=False,
                  scoring={'accuracy', 'roc_auc', 'recall', 'precision', 'f1'},
                  verbose=0)
[]: #Best Parameters
     tree1.best_params_ # Display the best hyperparameters
[]: {'max_depth': 4, 'min_samples_leaf': 1, 'min_samples_split': 2}
[]: #Best AUC score
     tree1.best_score_ # Display the best AUC score
[]: 0.9703634179699269
    Next, create a table to see the results of the models and have a better visualization.
[]: def make_results(model_name:str, model_object, metric:str):
```

```
Arguments:
       model\_name (string): what you want the model to be called in the output_\(\sigma\)
\hookrightarrow table
      model object: a fit GridSearchCV object
       metric (string): precision, recall, f1, accuracy, or auc
  Returns a pandas of with the F1, recall, precision, accuracy, and auc scores
  for the model with the best mean 'metric' score across all validation folds.
   111
   # Create dictionary that maps input metric to actual metric name in
\hookrightarrow GridSearchCV
  metric_dict = {'auc': 'mean_test_roc_auc',
                'precision': 'mean_test_precision',
                'recall': 'mean test recall'.
                'f1': 'mean_test_f1',
                'accuracy': 'mean_test_accuracy',
   # Get all the results from the CV and put them in a df
  cv_results = pd.DataFrame(model_object.cv_results_)
  # Isolate the row of the df with the max(metric) score
  best_estimator_results = cv_results.iloc[cv_results[metric_dict[metric]].
→idxmax(), :]
   # Extract Accuracy, precision, recall, and f1 score from that row
  auc = best_estimator_results.mean_test_roc_auc
  f1 = best_estimator_results.mean_test_f1
  recall = best_estimator_results.mean_test_recall
  precision = best_estimator_results.mean_test_precision
  accuracy = best_estimator_results.mean_test_accuracy
  # Create table of results
  table = pd.DataFrame()
  table = table.append({'Model': model_name,
                        'AUC': auc,
                        'Precision': precision,
                        'Recall': recall,
                        'F1': f1,
                       'Accuracy': accuracy,
                       },
                       ignore_index=True
  return table
```

```
[]: Model AUC Precision Recall F1 Accuracy 
0 decision tree cv 0.970363 0.922167 0.921337 0.921719 0.974007
```

The model has a magnificient performance by their metrics. Now, let's see the graph of level of importances of the variables in the model.

## Feature Engineering

```
[]: gini_importance
satisfaction_level 0.520074
last_evaluation 0.180200
tenure 0.118262
number_project 0.117339
average_monthly_hours 0.064124
```

```
[]: sns.barplot(data=tree1_importances, x="gini_importance", y=tree1_importances.

index, orient='h') # Create a barplot of the feature importances

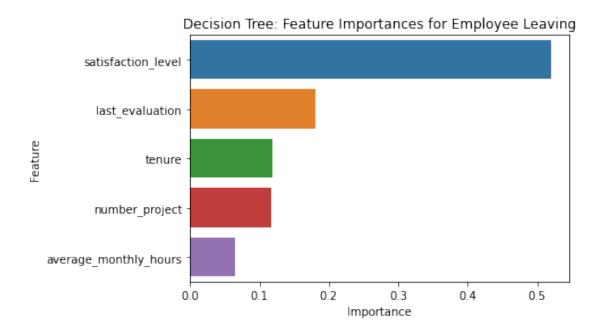
plt.title("Decision Tree: Feature Importances for Employee Leaving",□

fontsize=12) # Add a title

plt.ylabel("Feature") # Add a y-axis label

plt.xlabel("Importance") # Add an x-axis label

plt.show() # Display the plot
```



After the graph was created it is important to recognize a significant factor for the model. It is mostly based on a subjective feature such as "satisfaction\_level", something that is not going to help to adress the current problem of the company. The main factors should be something measurable and more recognizable for the company. So, it would be a good approach decompose that variable in features related to it. As seen in the distribution of people dissatified, one of the most important factors can be that the employee can be overworked, which is directly correlated to the average\_monthly\_hours (a variable that rarely did not have a high importance in the model). This task would start by dropping satisfaction\_level and creating a new feature that roughly captures whether an employee is overworked from the number of hours worked. In this case the variable would be called overworked.

Max hours: 310 Min hours: 96

As 170 hours was considered as a normal monthly hourly charge, it would be considered that 180 hours a characteristic of overworking, as some studies assert. Finally, to create the variable it would be a boolean where routines higher or equal to 180 hours will be considered true (1).

```
[]: # overworked: employees who work 180 hours per month or more.
     df3['overworked'] = (df3['overworked'] >= 180).astype(int) #
     df3['overworked'].head() # Display the first 5 rows of the variable
[]:0
     1
          1
     2
     3
          1
          0
     Name: overworked, dtype: int64
[]: # Now delete the parent variable
     df3 = df3.drop('average_monthly_hours', axis=1)
    Now perform one-hot encoding as needed
[]: df4 = pd.get_dummies(df3) # Create dummy variables for the categorical variables
     df4.head() # Display the first 5 rows of the dataset
[]:
        last_evaluation number_project tenure work_accident
                                                                   left
                   0.53
                                       2
                                                3
                                                                      1
     1
                   0.86
                                       5
                                                6
                                                                0
                                                                      1
     2
                   0.88
                                       7
                                                4
                                                                0
                                                                      1
                   0.87
                                       5
                                                5
                                                                0
     3
                                                                      1
                                       2
                   0.52
                                                3
                                                                      1
        promotion_last_5years overworked
                                            department_IT
                                                            department_RandD
     0
                             0
                                                         0
                                                                            0
     1
                                          1
     2
                             0
                                          1
                                                         0
                                                                            0
     3
                             0
                                          1
                                                         0
                                                                            0
     4
                                          0
                                                         0
                                                                            0
                             0
        department_accounting
                                department_hr department_management
     0
     1
                             0
                                             0
                                                                     0
     2
                             0
                                             0
                                                                     0
     3
                             0
                                             0
                                                                     0
     4
                             0
                                             0
                                                                     0
        department_marketing
                               department_product_mng
                                                        department_sales
     0
                            0
                                                     0
     1
                                                                        1
     2
                            0
                                                     0
                                                                        1
     3
                            0
                                                     0
                                                                        1
     4
                            0
                                                     0
                                                                        1
```

```
department_support
                         department_technical salary_high salary_low
0
                      0
                                               0
                                                              0
                                                                            1
                                               0
                                                              0
                                                                           0
1
                      0
2
                      0
                                               0
                                                              0
                                                                           0
3
                      0
                                               0
                                                              0
                                                                           1
4
                      0
                                               0
                                                              0
                                                                            1
```

salary\_medium
0 0
1 1
2 1
3 0
4 0

Next, it is time to define the dependent and independent variables for the model.

```
[]: y = df4['left'] # Define the target variable x = df4.drop('left', axis=1) # Define the features
```

Split the data into training, validating and testing.

#### Round 2

Fit the model

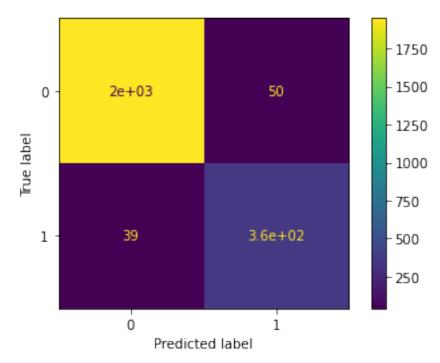
```
[]: |%%time
     tree2.fit(x_tr, y_tr) # Fit the model
    CPU times: user 2.06 s, sys: 0 ns, total: 2.06 s
    Wall time: 2.06 s
[]: GridSearchCV(cv=4, error_score=nan,
                  estimator=DecisionTreeClassifier(ccp_alpha=0.0, class_weight=None,
                                                    criterion='gini', max_depth=None,
                                                    max features=None,
                                                    max_leaf_nodes=None,
                                                    min_impurity_decrease=0.0,
                                                    min_impurity_split=None,
                                                    min_samples_leaf=1,
                                                    min_samples_split=2,
                                                    min_weight_fraction_leaf=0.0,
                                                    presort='deprecated',
                                                    random_state=0, splitter='best'),
                  iid='deprecated', n_jobs=None,
                  param_grid={'max_depth': [4, 6, 8, None],
                              'min_samples_leaf': [2, 5, 1],
                              'min_samples_split': [2, 4, 6]},
                  pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=False,
                  scoring={'accuracy', 'roc_auc', 'recall', 'precision', 'f1'},
                  verbose=0)
    Let's check the best parameters:
[]: tree2.best_params_ # Display the best hyperparameters
[]: {'max_depth': 6, 'min_samples_leaf': 1, 'min_samples_split': 4}
    And now check the best parameter on CV
[]: tree2.best_score_ # Display the best AUC score
[]: 0.954227525104376
[]: tree2_cv_results = make_results('decision tree2 cv', tree2, 'recall') # Create_
      →a table with the results
     tree2_cv_results # Display the results
[]:
                    Model
                                AUC Precision
                                                   Recall
                                                                 F1
                                                                     Accuracy
                                                0.902098
                                                                      0.96094
       decision tree2 cv 0.952705
                                       0.86824
                                                           0.884811
```

Now, something expected happened. The scores fell, but that is normal because less features were took into account. However, the metrics are high and the model is understandable.

Next, let's plot a confusion matrix so we can examine the model's performance more visually.

```
[]: preds = tree2.best_estimator_.predict(x_test) # Make predictions on the test set cm = confusion_matrix(y_test, preds, labels=tree2.classes_) # Create a_u confusion matrix

disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=tree2.classes_) # Create a_u confusion matrix display disp.plot() # Display the confusion matrix
```



The model is efficient doing the assigned task, the distribution was pretty good and it is important to recognize that the color of the true possitive values is dark because of the distribution of the model.

## Final Feature Importance

Let's visualize the importance of the variables in the model.

```
[]:
                             gini_importance
    number_project
                                    0.381322
     last_evaluation
                                    0.352896
     tenure
                                    0.169281
     overworked
                                    0.094122
     salary_low
                                    0.000850
     department technical
                                    0.000427
     department_sales
                                    0.000363
     work_accident
                                    0.000297
     department_accounting
                                    0.000238
     salary_high
                                    0.000119
     department_marketing
                                    0.000084
```

```
[]: sns.barplot(data=tree2_importances, x="gini_importance", y=tree2_importances.

index, orient='h') # Create a barplot of the feature importances

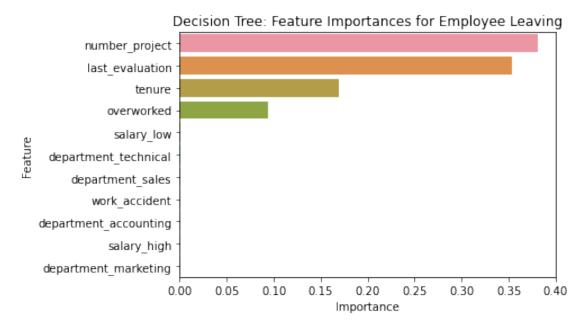
plt.title("Decision Tree: Feature Importances for Employee Leaving", □

fontsize=12) # Add a title

plt.ylabel("Feature") # Add a y-axis label

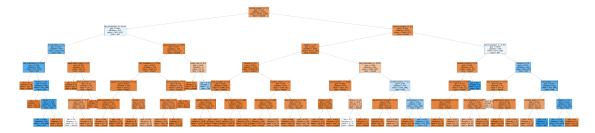
plt.xlabel("Importance") # Add an x-axis label

plt.show() # Display the plot
```



As seen in the barchart, the most important variables for the model are <code>number\_project</code>, <code>last\_evaluation</code>, <code>tenure</code>, and <code>overworked</code>. This shows that the this variables have a huge impact, so the company can evaluate this aspects as an essential part of the problem-solving. Additionally, it would be important to consider a limitation: the salaries seem to have no impact on the model, something really rare and important to be considered in a future analysis.

Finally, let's see the Decision Tree as our final result, the model itself.



# pacE: Execute Stage - Interpret model performance and results - Share actionable steps with stakeholders

## Recall evaluation metrics

- **AUC** is the area under the ROC curve; it's also considered the probability that the model ranks a random positive example more highly than a random negative example.
- **Precision** measures the proportion of data points predicted as True that are actually True, in other words, the proportion of positive predictions that are true positives.
- Recall measures the proportion of data points that are predicted as True, out of all the data points that are actually True. In other words, it measures the proportion of positives that are correctly classified.
- Accuracy measures the proportion of data points that are correctly classified.
- **F1-score** is an aggregation of precision and recall.
- Key Insights The most important aspects to improve the employees' retention are the satisfaction level (which is subjective, so it is useful only to identify the situation of the employee), number of projects, score in the last evaluation, tenure, and whether the employee is overworked.
- Business Recommendations

It is important to evaluate the workload of the employees. This is because most of the features related to staff exit are related to overworking and number of projects. In the case of being overworked it is seen that surprisingly most of the staff is overworked, working more than 180 hours per month. In the case of the number of projects is essential to consider that to maintain the employees the number of hours worked must be constant when the number of projects increase; also, the number of projects should be closer to 3 or 4, and the number of projects must avoid 7 projects or more (in that case all the employees left the company). In the case of tenure, it is appreciated that there is a crucial error with employees with large ternures. This is because they were not promoted or their salary did not grow despite showing a great performance, something rare

considering their loyalty and performance in the company. Finally, the results in the evaluations are important to recognize that in some cases there could be a problem with the capacitation of the staff, it is important to create incentives to make them improve their skills.

• Recommendations for the manager and company's stakeholders

It is important to investigate the cluster of employees who had perfect stats (including satisfaction) and left the company. Also it is important to evaluate why people with more experience in the company have not been promoted despite their loyalty and good performance. Also it is important to evaluate the case of overworking, which is the main cause of the poor staff retention.

#### • Considerations

Of course, I consider that this model is propense to overfitting due to the nature of decision trees, so a good approach could be the development of a random forest model in rounds. In the case of the present model it was considered that the Recall metric was working pretty well and there is no need to create a model that consumes more time and effort. Furthermore, the model can be also improved by analyzing the nature of the variables more deeply with the help of an expert in the subject. Another thing to consider is that in this case the evaluation score cannot be totally controlled by the managers, so it wouldn't be a good measure for the model, so it can be deleted to create a new round. Finally, a k-means model would be a perfect way to evaluate the case of the clusters of employees who left the company and also had good scores.

# 2.5 Step 4. Results and Evaluation

- Interpret model
- Evaluate model performance using metrics
- Prepare results, visualizations, and actionable steps to share with stakeholders

# 2.5.1 Summary of model results

After conducting feature engineering, the decision tree model achieved AUC of 95.3%, precision of 86.8%, recall of 90.2%, f1-score of 88.5%, and accuracy of 96.1%, on the test set.

# 2.5.2 Conclusion, Recommendations, Next Steps

The models and the feature importances extracted from the models confirm that employees at the company are overworked.

To retain employees, the following recommendations could be presented to the stakeholders:

- Cap the number of projects that employees can work on.
- Consider promoting employees who have been with the company for atleast four years, or conduct further investigation about why four-year tenured employees are so dissatisfied.
- Either reward employees for working longer hours, or don't require them to do so.
- If employees aren't familiar with the company's overtime pay policies, inform them about this. If the expectations around workload and time off aren't explicit, make them clear.
- Help the employees to advance in their professional careers, so they can present a better performance in the evaluations.

#### **Next Steps**

This model is propense to overfitting due to the nature of decision trees, so a good approach could be the develop of a random forest model in rounds. In case of the present model it was considered that the Recall metric was working pretty well and there is no need to create a model that consumes more time and effort. Furthermore, the model can be also improved by analyzing the nature of the variables more deeply with the help of an expert in the subject. Another thing to consider is that in this case the evaluation score that cannot be totally controlled by the managers, so it wouldn't be a good measure for the model, so it can be deleted to create a new round. Finally, a k-means model would be a perfect way to evaluate the case of the clusters of employees who left the company and also had good scores.