

Periodic Updation of KYC/ Re-KYC for HDFC Bank Credit Card Customers

As per RBI guidelines on KYC norms, Banks need to periodically update KYC documents in the records of their account holders.

Therefore, in addition to the KYC carried out at the time of account opening, the account holders are required to undergo Re-KYC and submit the requisite documents at periodic intervals, to avoid any restriction being placed in the account as per the guidelines.

Below mentioned options are applicable for customers having HDFC Bank Credit Cards relationship alone.

To make it easier, we have four options for you to update your KYC:

Option 1 – Complete KYC via Digital mode - Aadhaar OTP based e-KYC

Complete your KYC requirements conveniently through digital mode. Process is designed to streamline the verification process, ensuring a hassle-free experience for you.

Access the Digital KYC portal: Click [here](#) to begin the process.

Option 2 - Complete e-KYC through registered email ID:

Complete your KYC by submitting scanned copies of Re-KYC form duly signed & filled along with self-attested OVD's from your banks registered email id to GENCC.RKYC@HDFCBANK.COM

Click [here](#) to download Re-KYC form

Option 3 - Complete e-KYC with Our Trusted Partner:

Our authorized representative from Manipal Business Solutions will be in touch to coordinate a convenient time for an Aadhaar-based Biometric e-KYC visit. Please be assured that they will efficiently verify your identity during the visit.

Option 4 - Submit KYC Documents via Post:

- Download the KYC application form [here](#)
- Fill and affix your recent passport-size photo on the form
- Attach a self-attested copy of your Identification & Address proof
- Send the KYC form along with the documents to the designated address: HDFC Bank Cards Division, PO BOX # 8654 Thiruvananthapuram PO, Chennai – 600041

Option 5 - Submit Self Declaration – No Change in KYC Data via Post \ Email :

- Download the Self Declaration – No Change in KYC Information application form [here](#).
- Fill the form.
- Proof is not required if there is no change in KYC Data.
- Send the KYC form along with the documents to the designated address: HDFC Bank Cards Division, PO BOX # 8654 Thiruvanmiyur PO, Chennai – 600041.