

KitchenConnect

Through this cross-platform application, we aim to create a central hub for tiffin services. An online marketplace where local tiffin sellers can easily list their offerings, including menus and pricing. They could offer pay-and-eat or subscriptions (monthly, quarterly). On the other side, customers can browse through the nearby tiffin services. They could see their menus, read the reviews, and choose something that suits them. Through this system, we wish to help tiffin services expand their reach and give consumers more options to experience the goodness of home-cooked meals.

User Stories - Version 2

| ID | User Story |
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| Tiffin Service Providers | |
| USP-001 | As a tiffin service provider, I want to sign up for an account on KitchenConnect and create a detailed profile for my business so that I can showcase my services and attract potential customers. |
| USP-002 | As a tiffin service provider, I want to log in to the application so I can access my account. |
| USP-003 | As a tiffin service provider, I want to be directed to the landing page upon my login so that I can see my tiffins and avail different features. |
| USP-004 | As a tiffin service provider, I want to add new tiffins so I could make different options available to the customer. |
| USP-005 | As a tiffin service provider, I want to see the delivery details of my tiffins. |
| USP-006 | As a tiffin service provider, I want to edit current tiffin details so that I can update the description, prices, and delivery details to ensure my offerings are accurate and appealing to customers. |
| USP-007 | As a tiffin service provider. I want to delete any current tiffin so that only tiffins which I provide are visible to the customers. |
| USP-008 | As a tiffin service provider I want to have a deactivation option for my tiffins so that I could |

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| | deactivate my tiffins during my unavailability. |
| USP-009 | As a tiffin service provider, I wish to sort and filter my tiffins based on ratings, prices and cuisines types (veg, non-veg, jain, etc), which would give me better insights on my business. |
| USP-010 | As a tiffin service provider, I want to be able to create my weekly menu for each tiffin within the KitchenConnect platform so that customers can see what I offer. |
| USP-011 | As a tiffin provider, I want to view the menu of each day, so I could know what I am offering to the customers. |
| USP-012 | As a tiffin service provider, I want to select different subscription plans (monthly, fortnightly, weekly) for each of my tiffins on KitchenConnect so that I can cater to different customer needs. |
| USP-013 | As a tiffin provider, I want to see subscription details of each tiffin so I could know how my tiffins are performing. |
| USP-014 | As a tiffin provider, I want basic details of my subscriber so I could contact them if necessary. |
| USP-015 | As a tiffin service provider, I want to have an option to accept or reject an subscription order |
| USP-016 | As a tiffins service provider I want to view all pending and accepted subscriptions. |
| USP-017 | As a tiffin provider, I want to know how many tiffins do I have to make at a particular time (lunch, dinner). |
| USP-018 | As a tiffin service provider, I want to be able to edit my weekly menu for each tiffin so that I can make changes to the menu when needed, ensuring that my offerings stay fresh and meet customer preferences. |
| USP-019 | As a tiffin provider, I want to edit my profile so that customers can see the latest details about my business. |
| USP-020 | As a tiffin provider, I want to have an option to logout of my profile. |
| USC-021 | As a tiffin provider, I want to have an option to delete my account, in case I don't wish to continue with KitchenConnect. |

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| USP-022 | As a tiffin provider, I want to view my order history and revenue so that I can track my business performance. |
| USP-023 | As a tiffin provider, I want to see how many days did consumers not choose to take tiffins. |
| USP-024 | As a tiffin provider, I want to be assured I will receive payment from the customer. |
| USP-025 | As a tiffin provider, I want an OTP-based delivery system so I get money when I deliver the tiffin. |
| USP-026 | As a tiffin provider, I want to receive feedback and ratings of my service so that I can understand customer satisfaction and improve my service. |
| USP-027 | As a tiffin provider, I want to see reviews of my individual tiffins so I could know which of my tiffins are more popular than others. |
| USP-028 | As a tiffin provider, I want to know the customer's address so I can deliver the tiffin. |
| USP-029 | As a tiffin provider, I want to know the delivery route for delivering tiffins. |
| USP-030 | As a tiffin provider, I want to upload photos of my cooked food so that I can give the customers better insights. |

Tiffin Customers

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| USC-001 | As a customer, I want to create an account so that I can use the app to order tiffins. |
| USC-002 | As a customer, I want to log in to the application so I can access my account. |
| USC-003 | As a customer, I want to see all available nearby tiffin services (kitchens) on KitchenConnect so that I can choose a service that fits my needs. |
| USC-004 | As a customer, I want to change my address (city) so that I can see all available tiffin services (kitchens) for my location. |

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| USC-005 | As a customer, I want to see all tiffins that a particular tiffin service (kitchen) provides so that I can choose one accordingly. |
| USC-006 | As a customer, I want to check whether delivery service for different tiffins is available and, if available, how much it costs so that I can choose tiffins accordingly. |
| USC-007 | As a customer, I want to filter tiffins based on criteria such as food type, tiffin type, etc., so that I can quickly find options that match my specific needs. |
| USC-008 | As a customer, I want to sort tiffins based on criteria such as starting price, ratings, etc., so that I can quickly find options that match my specific needs. |
| USC-009 | As a customer, I want to browse the weekly menus of different tiffins from a tiffin service (kitchen) on KitchenConnect so that I can see what they offer and make informed choices. |
| USC-010 | As a customer, I want to see available subscription plans for different tiffins from a tiffin service (kitchen) on KitchenConnect so that I can select the best suitable and beneficial plan for me. |
| USC-011 | As a customer, I want to subscribe to a tiffin meal on KitchenConnect so that I can enjoy delicious home-cooked meals. |
| USC-012 | As a customer, I want to track records of my previous and current subscriptions on KitchenConnect so that I can keep track of my orders. |
| USC-013 | As a customer, I want to see my subscription details so that I know various details about it, like how many days are left. |
| USC-014 | As a customer, I want to have the option to cancel my subscription if I no longer need the service. |
| USC-015 | As a customer, I want to have an option to take days off my subscription so that I only receive a tiffin when I need it and I don't pay for unnecessary tiffins. |
| USC-016 | As a customer, I want to have an option to see and edit my profile so that I can change any of my details if needed. |

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| USC-017 | As a customer, I want to have an option to log out from my current account so that I can manage multiple accounts from one device. |
| USC-018 | As a customer, I want to have an option to delete my current account if all my payments are settled so that I can take a break from KitchenConnect |
| USC-019 | As a customer, I want to view my order history so that I can track records of my previous orders and payments. |
| USC-020 | As a customer, I want to track, how many days did I took off from a subscription. |
| USC-021 | As a customer, I want a hassle-free wallet-based payment system so that payments for my tiffin orders are automatically deducted from my wallet regularly. |
| USC-022 | As a customer, I want an OTP-based order system so that charges are only deducted from my wallet if I confirm that I have received my order for the day. |
| USC-023 | As a customer, I want a wallet-based system where I can add and withdraw money as per my wish. |
| USC-024 | As a customer, I want to get notifications when my wallet is below the minimum limit so that I can add money to it. |
| USC-025 | As a customer, I want to provide feedback and ratings for tiffin services and different tiffins so that I can share my experience and help other customers make better choices. |
| USC-026 | As a customer, I want the option to either pick up the tiffin or have it delivered. |
| USC-027 | As a customer, I want the option to either let the application detect my location or allow me to enter my address manually. |
| USC-028 | As a customer, I want to see all my saved addresses and select where I want the tiffin delivered at the time of delivery. |
| USC-029 | As a customer, I want to receive notifications about promotions and special offers from tiffin services. |

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| USC-030 | As a customer, I want to have all possible contact details of my tiffin provider so that I can get my queries answered. |
| USC-031 | As a customer, I want to search for particular tiffin services on KitchenConnect so that I can see details for that kitchen. |