

KitchenConnect

Through this cross-platform application, we aim to create a central hub for tiffin services. An online marketplace where local tiffin sellers can easily list their offerings, including menus and pricing. They could offer pay-and-eat or subscriptions (monthly, quarterly). On the other side, customers can browse through the nearby tiffin services. They could see their menus, read the reviews, and choose something that suits them. Through this system, we wish to help tiffin services expand their reach and give consumers more options to experience the goodness of home-cooked meals.

User Stories - Version 3

ID	User Story
Tiffin Service Providers	
USP-001	As a tiffin service provider, I want to sign up for an account on KitchenConnect and create a detailed profile for my business so that I can showcase my services and attract potential customers.
USP-002	As a tiffin service provider, I want to log in to the application so I can access my account.
USP-003	As a tiffin service provider, I want to be directed to the landing page upon my login so that I can see my tiffins and avail different features.
USP-004	As a tiffin service provider, I want to add new tiffins so I could make different options available to the customer.
USP-005	As a tiffin service provider, I want to see the delivery details of my tiffins.
USP-006	As a tiffin service provider, I want to edit current tiffin details so that I can update the description, prices, and delivery details to ensure my offerings are accurate and appealing to customers.
USP-007	As a tiffin service provider. I want to delete any current tiffin so that only tiffins which I provide are visible to the customers.
USP-008	As a tiffin service provider I want to have a deactivation option for my tiffins so that I could deactivate my tiffins during my unavailability.

USP-009	As a tiffin service provider, I wish to sort and filter my tiffins based on ratings, prices and cuisines types (veg, non-veg, jain, etc), which would give be better insights on the options I am providing.
USP-010	As a tiffin service provider, I want to be able to create my weekly menu for each tiffin within the KitchenConnect platform so that customers can see what I offer.
USP-011	As a tiffin provider, I want to view the menu of each day, so I could know what I am offering to the customers.
USP-012	As a tiffin service provider, I want to select different subscription plans (monthly, fortnightly, weekly) for each of my tiffins on KitchenConnect so that I can cater to different customer needs.
USP-013	As a tiffin provider, I want to see subscription details of each tiffin so I could know how my tiffins are performing.
USP-014	As a tiffin provider, I want basic details of my subscriber so I could contact them if necessary.
USP-015	As a tiffin service provider, I want to have an option to accept or reject an subscription order
USP-016	As a tiffins service provider I want to view all pending, accepted and completed subscriptions.
USP-017	As a tiffin provider I want an option to sort and filter my subscriptions so I could get better insights on my business.
USP-018	As a tiffin provider, I want to know the number of each tiffin(Full Tiffin, Half Tiffin, ..) I have to make it at a particular time (lunch, dinner), so I can prepare accordingly.
USP-019	As a tiffin provider, I want to have an option to inform my consumers why I chose to reject their subscription request so that they could know the reason.
USP-020	As a tiffin provider, I want to get a push notification in case I have a new subscriber.
USP-021	As a tiffin provider, I want to have an option to opt

	out from providing tiffins in case of my unavailability for that day.
USP-022	As a tiffin provider, I want to see details of the subscription like how many days the customer has opted, and how many days are remaining in a particular subscription.
USP-023	As a tiffin provider, I want to receive one time orders for my tiffins.
USP-024	As a tiffin service provider, I want to be able to edit my weekly menu for each tiffin so that I can make changes to the menu when needed, ensuring that my offerings stay fresh and meet customer preferences.
USP-025	As a tiffin provider, I want to edit my profile so that customers can see the latest details about my business.
USP-026	As a tiffin provider, I want to have an option to logout of my profile.
USC-027	As a tiffin provider, I want to have an option to delete my account, in case I don't wish to continue with KitchenConnect.
USP-028	As a tiffin provider, I want to view my order history so that I can track my business performance.
USP-029	As a tiffin provider, I want to be assured I will receive payment from the customer.
USP-030	As a tiffin provider, I want an OTP-based delivery system so I get money when I deliver the tiffin.
USP-031	As a tiffin provider, I want to see my transaction history so I could get better insights on my revenue.
USP-032	As a tiffin provider, I want to see how much money I received on various bases such as monthly revenue, subscriptions, tiffins so I could see how each segment of my business is performing.
USP-033	As a tiffin provider, I want to receive feedback and ratings of my service so that I can understand customer satisfaction and improve my service.
USP-034	As a tiffin provider, I want to see reviews of my individual tiffins so I could know which of my tiffins are more popular than others.
USP-035	As a tiffin provider, I want to know the customer's

	address so I can deliver the tiffin.
USP-036	As a tiffin provider, I want to know the delivery route for delivering tiffins.
USP-037	As a tiffin provider, I want to upload photos of my cooked food so that I can give the customers better insights.

Tiffin Customers

USC-001	As a customer, I want to create an account so that I can use the app to order tiffins.
USC-002	As a customer, I want to log in to the application so I can access my account.
USC-003	As a customer, I want to see all available nearby tiffin services (kitchens) on KitchenConnect so that I can choose a service that fits my needs.
USC-004	As a customer, I want to change my address (city) so that I can see all available tiffin services (kitchens) for my location.
USC-005	As a customer, I want to see all tiffins that a particular tiffin service (kitchen) provides so that I can choose one accordingly.
USC-006	As a customer, I want to check whether delivery service for different tiffins is available and, if available, how much it costs so that I can choose tiffins accordingly.
USC-007	As a customer, I want to filter tiffins based on criteria such as food type, tiffin type, etc., so that I can quickly find options that match my specific needs.
USC-008	As a customer, I want to sort tiffins based on criteria such as starting price, ratings, etc., so that I can quickly find options that match my specific needs.
USC-009	As a customer, I want to browse the weekly menus of different tiffins from a tiffin service (kitchen) on KitchenConnect so that I can see what they offer and make informed choices.
USC-010	As a customer, I want to see available subscription plans for different tiffins from a tiffin service (kitchen) on

	KitchenConnect so that I can select the best suitable and beneficial plan for me.
USC-011	As a customer, I want to see details of available subscription plans such as terms and conditions and Final amount.
USC-012	As a customer, I want to subscribe to a tiffin meal on KitchenConnect so that I can enjoy delicious home-cooked meals.
USC-013	As a customer, I want an option to subscribe to multiple tiffin under single subscription so that i can get multiple tiffin without managing them separately.
USC-014	As a customer, I want to track records of my previous and current subscriptions on KitchenConnect so that I can keep track of my orders.
USC-015	As a customer I want an option to sort and filter my subscription history so I could get better insights.
USC-016	As a customer, I want to have an option to take days off my subscription so that I only receive a tiffin when I need it and I don't pay for unnecessary tiffins.
USC-017	As a customer, I want to have an option to order one or more tiffin meals for one time on KitchenConnect so that I can enjoy delicious home-cooked meals for today.
USC-018	As a customer, I want to have an option to choose whether I want delivery or not under an order of tiffin meal for one time on KitchenConnect so that I can save time and money.
USC-019	As a customer, I want to have an option to see and edit my profile so that I can change any of my details if needed.
USC-020	As a customer, I want to have an option to log out from my current account so that I can manage multiple accounts from one device.
USC-021	As a customer, I want to have an option to delete my current account if all my payments are settled so that I can take a break from KitchenConnect
USC-022	As a customer, I want to view my subscription history so that I can track records of my previous subscription.

USC-023	As a customer, I want to check my subscription details like Payment BreakDown,Tiffin-n-Kitchen details,Booking Details and subscription discount details.
USC-024	As a customer, I want to check the status of my current subscription details like No of days remaining in subscription,no of days opted out,no of days completed and paid amount till now.
USC-025	As a customer, I want the ability to cancel my current active subscription to stop receiving tiffins immediately.
USC-026	As a customer, I want the ability to withdraw my pending subscription request if it has not been processed yet, allowing me to explore other options.
USC-027	As a customer, I want to view my order history so that I can track records of my previous orders and payments.
USC-028	As a customer, I want to track the order history of my current subscription so that I can check which day I got my tiffin and how much money was debited from my wallet for that order.
USC-029	As a customer, I want a hassle-free wallet-based payment system so that payments for my tiffin orders are automatically deducted from my wallet regularly.
USC-030	As a customer, I want an OTP-based order system so that charges are only deducted from my wallet if I confirm that I have received my order for the day.
USC-031	As a customer, I want a wallet-based system where I can add and withdraw money as per my wish.
USC-032	As a customer, I want to get notifications when my wallet is below the minimum limit so that I can add money to it.
USC-033	As a customer, I want to provide feedback and ratings for tiffin services and different tiffins so that I can share my experience and help other customers make better choices.
USC-034	As a customer, I want the option to either pick up the tiffin or have it delivered.
USC-035	As a customer, I want the option to either let the application detect my location or allow me to enter my address manually.

USC-036	As a customer, I want to see all my saved addresses and select where I want the tiffin delivered at the time of delivery.
USC-037	As a customer, I want to receive notifications about promotions and special offers from tiffin services.
USC-038	As a customer, I want to have all possible contact details of my tiffin provider so that I can get my queries answered.
USC-039	As a customer, I want to search for particular tiffin services on KitchenConnect so that I can see details for that kitchen.

Admin

USA-001	As an admin, I want to see all the details of every customer so I can solve queries related to specific customers.
USA-002	As an admin, I want to see all the details of every tiffin provider so I can solve queries related to specific providers .
USA-003	As an admin, I want to see all the details of the available Tiffin for every provider so I can solve queries related to specific Tiffin.
USA-004	As an admin, I want to see all the menus of every Tiffin for every provider so I can solve queries related to specific menus.
USA-005	As an admin, I want to see all the subscription details of every Tiffin for every provider so I can solve queries related to specific subscriptions .
USA-006	As an admin, I want to see all the subscriber details of who has subscribed to a specific subscription of tiffin so I can solve queries related to specific subscribers about his/her subscription.
USA-007	As an admin, I want to see all the order details so I can solve queries related to specific orders.
USA-008	As an admin, I want to check the wallet details of every user so I can solve queries related to specific wallets.