

KitchenConnect

Through this cross-platform application, we aim to create a central hub for tiffin services. An online marketplace where local tiffin sellers can easily list their offerings, including menus and pricing. They could offer pay-and-eat or subscriptions (monthly, quarterly). On the other side, customers can browse through the nearby tiffin services. They could see their menus, read the reviews, and choose something that suits them. Through this system, we wish to help tiffin services expand their reach and give consumers more options to experience the goodness of home-cooked meals.

User Stories - Version 1

ID	User Story
Tiffin Service Providers	
USP-001	As a tiffin service provider, I want to sign up for an account on KitchenConnect and create a detailed profile for my business so that I can showcase my services and attract potential customers.
USP-002	As a tiffin service provider, I want to log in to the application so I can access my account.
USP-003	As a tiffin service provider, I want to be directed to the landing page upon my login so that I can see my menu and avail different features.
USP-004	As a tiffin service provider, I want to be able to create and manage my daily/weekly menu within the KitchenConnect platform so that customers can see what I offer.
USP-005	As a tiffin service provider, I want to manage different subscription plans (monthly, fortnightly, weekly) with varying prices on KitchenConnect so that I can cater to different customer needs.
USP-006	As a tiffin provider, I want to see the subscription details of my customers for better business insights.
USP-007	As a tiffin provider, I want to receive customer orders through the app so that I can manage my orders efficiently.

USP-008	As a tiffin provider, I want to edit my profile so that customers can see the latest details about my business.
USP-009	As a tiffin provider, I want to edit my menu details(meals, price, items) so the customer can know my latest menu.
USP-010	As a tiffin provider, I want to view my order history and revenue so that I can track my business performance.
USP-011	As a tiffin provider, I want to receive feedback and ratings so that I can understand customer satisfaction and improve my service.
USP-012	As a tiffin provider, I want to know the customer's address so I can deliver the tiffin.
USP-013	As a tiffin provider, I want to be assured I will receive payment from the customer.
USC-014	As a tiffin provider, I want to upload photos of my cooked food so that I can give the customers better insights.

Tiffin Customers

USC-001	As a customer, I want to create an account so that I can use the app to order tiffins.
USC-002	As a customer, I want to log in to the application so I can access my account.
USC-003	As a customer, I want to search for nearby tiffin services on KitchenConnect so that I can choose a service that fits my needs.
USC-004	As a customer, I want to filter tiffin providers based on criteria such as cuisine type, dietary preferences, price range, delivery area, and ratings so that I can quickly find options that match my specific needs.
USC-005	As a customer, I want to browse menus of different tiffin services on KitchenConnect so that I can see what they offer and make informed choices.
USC-006	As a customer, I want to subscribe for a tiffin meal on KitchenConnect so that I can enjoy delicious home-cooked meals.
USC-007	As a customer, I want to see my subscriptions so I can

	get to know various details about it, like how many days are left.
USC-008	As a customer, I want to have an option to take days off my subscription, so I only receive a tiffin when I need it.
USC-009	As a customer, I want to have the option to cancel my subscription.
USC-010	As a customer, I want to have an option to edit my profile so that I can change any of my details if needed.
USC-011	As a customer, I want to view my order history so that I can track records of my previous meals or providers.
USC-012	As a customer, I want to provide feedback and ratings so that I can share my experience and help other customers make better choices.
USC-013	As a customer, I want the option to either let the application detect my location or allow me to enter my address manually.
USC-014	As a customer, I want to see all my saved addresses and select where I want the tiffin delivered at the time of delivery.
USC-015	As a customer, I want the option to pick up the tiffin or have it delivered.
USC-016	As a customer, I want to make sure the payment for my orders is hassle-free.
USC-017	As a customer, I want to receive notifications about promotions and special offers from tiffin services.
USC-018	As a customer, I want to have an option to call the tiffin provider so that I can get my queries answered.
USC-019	As a customer, I want to track my order status so that I know when my meal is arriving.