Define Objectives and Requirements:

Clearly define the objectives of the feedback system. Identify the specific requirements for the system, such as the types of data to be collected and reporting frequency.

Plan the Feedback Categories:

Determine the categories or aspects you want to gather feedback on. For the police, this could include responsiveness, professionalism, problem resolution, and community relations.

Feedback Form Design:

Creating a user-friendly online feedback form. It can be access from the QR code. It must include various types of feedbacks such as text comments, ratings and multiple-choice questions.

Data Collection and Management:

Ensure that all feedback data is collected and stored securely. Make a proper database to store and organize the feedbacks properly.

Feedback Submission Process:

Place QR codes at strategic locations where the public can easily access them, such as police stations, website, social media profiles, and community events. Encourage the public to scan the QR code.

Anonymity and Privacy:

Inform users that their feedback is anonymous. This can help encourage honest feedback.

Data Analysis and Reporting:

Regularly analyze the collected data to identify trends, issues, and areas for improvement. Generate periodic reports that can be used for internal assessment and public disclosure.

Promotion and Awareness:

Promote the QR code feedback system through various channels, including social media, community events and public awareness campaigns.

Public Engagement:

Engage with the community to build trust and demonstrate the commitment to using feedback for better policing.

Evaluation:

Periodically evaluate the effectiveness of the feedback system in achieving its objectives and make necessary adjustments.