Challenges: The system may receive a large volume of feedback, which can overwhelm the police and lead to delays in response and resolution. Ensuring that citizens are aware of the system. Resistance from both citizens and police personnel who may be reluctant to adopt new technologies.

Risk: Lack of awareness. Resistance can slow down adoption and implementation, leading to inefficiencies in the feedback system. False or malicious feedback may inundate the system, making it challenging to filter and process genuine complaints.