# MIHIR THAKUR

MERN Stack developer with expertise in creating dynamic and responsive web applications.

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Mumbai, India

in Linkedin 🕠 GitHub

## **EXPERIENCE**

### **Customer Service Representative**

#### FirstSource Private Solutions

## 29/07/2022 - Present

Mumbai, India

- Diagnosed and resolved technical issues related to internet connectivity, cable TV services, and mobile devices via chat interactions.
- Assisted customers in troubleshooting common technical problems, ensuring a smooth experience with Comcast's internet, cable, and mobile services.
- Managed service orders, upgrades, and cancellations efficiently through chat, ensuring accurate processing and adherence to company policies.

Problem-Solving | Adaptability | Multitasking

Escalation Handling

### **PROJECTS**

## Placement Cell App

- Full-stack app that facilitates efficient management of student data, interview creation, and status updates.
- Enhanced data analysis with CSV reporting for users.
- Student login with features for discussions about interviews and networking.

• Links: Source Code

Node.js React.js MongoDB HTML, CSS

EJS

JavaScript

## To-Do List App

- Developed a To-Do List web application using HTML, CSS and JS, providing users with a dynamic and user-friendly interface for managing tasks.
- Implemented features allowing users to add, edit, and delete tasks, providing a seamless task management experience.
- Designed and structured the application to enhance user experience, with a clear focus on simplicity and functionality.

Links: Source Code

HTML, CSS Redux **JavaScript** 

### Fleet Store

- Developed a robust backend infrastructure for an e-commerce site using Node.js, Express, and MongoDB.
- Implemented RESTful APIs to handle various functionalities such as product management, user authentication, and order processing.
- Utilized middleware for request validation, authentication checks, and error handling to enhance the reliability and security of the backend.

Links: Source Code,

Node.js | EJS | REST API | JWT |

HTML, CSS

**JavaScript** 

Express.is

# **Chatter App**

- Developed a real-time chat application using Socket.IO, enabling seamless communication between users and implementing a feature to dynamically count and display the number of users connected to the server.
- · Links: Source Code,

Node.js Socket.IO

HTML, CSS

JavaScript

Express.js

# **CERTIFICATES**

- Front End Development
- Node JS
- DSA in Java
- Core Java
- Full stack Web Development

### SKILLS

- Proficient in DSA
- Knowledge of Data Structure and Algorithms

#### Languages

- HTML, JavaScript, CSS
- Java

#### Frameworks and Libraries

- Node.js, Express.js
- HTML, CSS, React

#### **Databases**

MongoDB, MySQL

#### **Version Control**

GIT

### Other Skills

Data Structures

## TRAINING

#### **Coding Ninjas**

- Full Stack MERN Web Developer
- 10/05/2023 03/01/2024

#### Harkirat 100xdevs

- Full Stack Development
- 01/12/2023 Present

# **EDUCATION**

## BSc in Physics and Material Science **R.D National College**

**#** 2020 - 2023

Mumbai, India

• Percentage: 65%

## 12th in PCM and Computer Science **R.D National COLLEGE**

**2017 - 2019** 

Mumbai, India

• Percentage: 57%

#### 10th

### **Himalaya High School**

**#** 2017

Mumbai, India

• Percentage: 79%