

Mihir Patel

Software Engineer

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CAREER SUMMARY

Enthusiastic, capable, and highly motivated Computer Science major at University of Michigan - Dearborn, with a strong drive for working within the Technology Industry. Passionate about learning and creating innovative programs to make advances in machine learning. Thrives in a collaborative team environment and demonstrates effective leadership skills. Intellectually curious with the capacity to learn new coding languages, introduce new products to clients, and develop innovative new technologies to enhance work capacity. Takes full ownership of projects to completion, and always open to new challenges.

Technology: Proficient in using Microsoft Word, Excel, PowerPoint, and Outlook. Skilled in using Google Docs and Slides. Studied various coding languages to include JavaScript, Python, C++, and SQL. Familiar with C#, Github, VS Code, HTML5, CSS.

EDUCATION

University of Michigan - Dearborn, Michigan **01/2022-Present**

Bachelor of Science in Computer Information and Science

GPA: 3.5

Relevant Courses: Programming Fundamentals | Object-Oriented Programming: C++ | Assembly Language | Intro to Software Engineering

WORK EXPERIENCE

Team Associate | Sunoco Gas station, Ohio **05/2021-07/2021**

- Assisted up to 100 customers per day and provided answers to complex questions and resolved conflicts
- Demonstrated exceptional problem-solving skills when handling challenging situations in a fast-paced environment

Sales Representative: Gardern, Paint, Electronics | Home Depot, Hilliard, Ohio **01/2020-07/2020**

- Provided exceptional service to 50+ customers while using strategic sales techniques and complex problem-solving
- Stocked and organized electronics, garden machinaries and worked collaboratively in a team environment to provide the best support to a diverse group of customers.
- Demonstrated effective and strategic sales techniques through exceptional customer service delivery

Front Desk Manager | Rodeway Inn Choice, Georgia **08/2019-12/2019**

- Developed effective organization and complex problem-solving by managing cash audits after day closes
- Assisted management of enterprise by troubleshooting Wi-Fi issues and finding and resolving technical errors
- Provided the best customer service possible by responding to various issues related to customer satisfaction
- Trained and managed new employees by enforcing positive customer-relations and values