



# Michael Vega Ramírez

JUNIOR SOFTWARE DEVELOPER

## Profile

Seeking entry- to mid-level positions where I can continue developing my current skills and learn new ones, contributing to companies and/or people who want to implement web projects.

## Employment History

### Junior Software Developer, Myself, Virtual

JANUARY 2023 – PRESENT

- Experience using Next.js, which involves React.js and TailwindCSS to create a dynamic and interactive user interfaces, resulting in greater user/customer engagement.
- Experience implementing REST APIs using Node.js and Express.js that allow for efficient data exchange between the web application and the backend database.

### Data Associate, Amazon, Virtual

JULY 2021 – JULY 2023

- Transcribing and annotating.
- Translating established guidelines into daily work practices and processing data in order of priority.
- High-quality delivery within established deadlines.
- Experience working with speech and language data, mainly annotation experience but also with transcriptions.
- Experience working in three languages, work with the locals of Pt\_BR, Es\_Us y Es\_Mx.

### Sales Order Management, Infosys BPO, Lindora

MARCH 2016 – JANUARY 2018

- Manage dealer/distributor orders on a daily basis with 100% accuracy and on time scores.
- Customer service communication for order/inventory inquiries with awards for customer appreciation.
- Ensure SLAs and service obligations are met for the work within scope for the role.
- Experience in Trade Compliance requirements for Import and Export, country of origin, INCOTERMS, HTS (Harmonized Tariff Schedule).

## Education

### Full Stack Developer, Mimo, Virtual

JANUARY 2023 – JANUARY 2024

### Specialized English for Customer Services, INA, Alajuela

FEBRUARY 2013 – MAY 2014

### Highschool Diploma, Saint Thomas, Alajuela

FEBRUARY 2011 – JANUARY 2012

## Details

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## Links

[LinkedIn](#)  
[Github](#)

## Skills

