



COVID-19 outbreaks in Australian residential aged care homes

National snapshot

As at 8:00 am 21 November 2024, there are 1,393 active COVID-19 cases reported in 204 active outbreaks in residential aged care homes (RACHs) across Australia. There have been 95 new outbreaks, 12 new resident deaths and 1,154 combined new resident and staff cases reported since 14 November 2024.

Table 1: Aged Care COVID-19 data as at 8.00am 21 November 2024¹

Category	Active ²	Change in active (7 days)	Cumulative Total	Cumulative increase (7 days)
Outbreaks ³	204	25	23,683	95
RACHs affected	204	23 2,899		1
Resident cases	1,025	22	229,784	856
Resident deaths	N/A	N/A	7,138	12
Staff cases	368	57	122,948	298

Residential aged care homes with active outbreaks are included in Appendix.

Data collected from 31 March 2020 including retrospective data on outbreaks and cases from 18 February 2020.

Table 2: Overview of active outbreaks in Australia

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Total RACHs with outbreaks	5	35	1	20	19	10	93	21	204
Total number of active resident cases	14	177	21	73	105	57	461	117	1,025
Total number of active staff cases	6	33	8	46	32	18	170	55	368
Total outbreaks opened in previous 7 days	2	19	1	11	9	5	39	9	95
Total outbreaks closed in previous 7 days	0	20	0	12	6	1	23	7	69

¹ Outbreak opening and closure includes changes in the status of exposure sites to outbreaks (and vice versa), which are applied retrospectively to facility records. New case information can also change the status of a recovered site back to an active outbreak site. As a result, changes in active outbreak status may not align with day-on-day variations to active totals. These adjustments will also affect the number of cases in staff and residents reported each week.

² Active residents and staff cases are the total currently positive cases in active outbreaks.

³ An outbreak is considered to be active pending advice from the relevant Public Health Unit. An outbreak is defined as at least 1 (one) positive case in a resident or 2+ cases in staff.

Figure 1: National outbreak trends in aged care - December 2021 to present

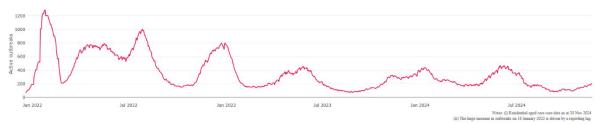
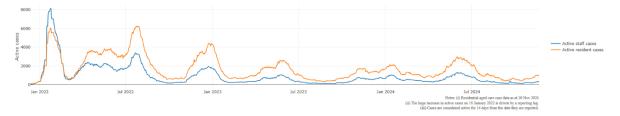


Figure 2: Trends in aged care cases - December 2021 to present



Mortality

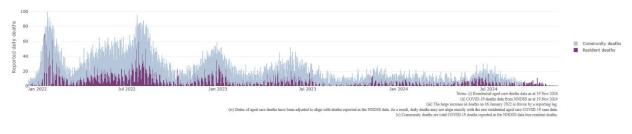
For the period of 1 January 2024 to 9 November 2024, COVID-19 is recorded as the cause of death in 1.9% of all deaths in permanent residents in aged care homes.

Since the beginning of the Omicron outbreak in mid-December⁴ 2021, there have been 174,411 deaths in residential aged care from all causes (report period from 15 December 2021 to 9 November 2024)⁵. COVID-19 deaths account for 3.6% of this figure.

There has been a decrease year on year for the rate of case fatality⁶, from a 33% case fatality rate in resident COVID-19 cases in 2020 to 3.3% in 2022 and 1.8% in 2024.

Over the course of the pandemic, all-cause excess mortality in residential aged care was below expected numbers in 2020, and within expected range in 2021. In the first half of 2022, all-cause excess mortality in residential aged care was above the expected range. Excess mortality for the second half of the 2022 is yet to be finalised.

Figure 3: COVID-19 deaths in RACHs overlaid with community deaths



⁴ The Omicron outbreak start date has been redefined from late November 2021 to mid-December 2021. Changes have been made to align reporting with the start date of Omicron published in the department's external facing Epidemiology report.

⁵ The department is now accessing aged care deaths data from the SIEBEL dataset. Figures are live and subject to change. Source: Department of Health and Aged Care unpublished data / SIEBEL dataset.

⁶ Case fatality calculated as total reported resident COVID-19 deaths divided by total resident COVID-19 cases.

Workforce in active residential aged care outbreaks

As at 20 November 2024, surge workforce providers report a total of 199,508 shifts delivered in aged care services impacted by COVID-19. These shifts include roles for GPs, nurses, care workers, allied health workers, executive and ancillary staff. In the past week surge workforce providers have reported assisting 4 residential aged care homes and filled 88 shifts in aged care services.

Table 3: Workforce resources supplied to RACHs

Workforce provider	Total shifts	Previous 7 days
Aspen Medical ⁸	32,732	70
HealthX ⁹	37,023	14
Randstad ¹⁰	1,009	4
Previous contracted providers ¹¹	128,744	N/A
Total	199,508	88

⁸Aspen Medical shift data as at 20 November 2024, reported fortnightly.

Oral antiviral treatments

Distribution of the oral anti-viral Lagevrio (Molnupiravir) commenced on 6 February 2022 to all RACHs with outbreak sites prioritised for delivery. The National Medical Stockpile has deployed 48,269 treatment courses of Lagevrio (Molnupiravir) to RACHs.

140,970 prescriptions for Lagevrio (Molnupiravir) have been issued to residents in RACHs, with a further 19,025 prescriptions for Paxlovid (nirmatrelvir + ritonavir) also issued since 28 February 2022 and up to 31 October 2024.

*Note: Oral antiviral data is only being updated monthly.

⁹HealthX shift data as at 20 November 2024, reported weekly.

¹⁰Randstad shift data as at 20 November 2024, reported weekly.

¹¹Previous contracted providers include RCSA, HealthCare Australia, Mable and Torrens.

Vaccination in RACHs

On 29 February 2024, recommendations for 2024 COVID-19 vaccinations were released. Recommended doses for the program in 2024 are based on an individual's age and level of severe immunocompromise.

In 2024, those aged 75 years and over are recommended to get a COVID-19 vaccine dose every 6 months. Those aged over 65 years of age, and adults with severe immunocompromise are recommended to receive a COVID-19 vaccine dose every 12 months and are eligible to receive a COVID-19 vaccine dose every 6 months based on individual risk-benefit assessments. All other adults can receive a single dose this year.

Recommendations can be found on the Department of Health and Aged Care (department) website at:

https://www.health.gov.au/our-work/covid-19-vaccines/getting-your-vaccination/booster-doses.

People are encouraged to seek vaccination advice from their healthcare providers, specific to their circumstances.

People living in residential aged care are a high priority for the Government's COVID-19 vaccination program.

Older age remains the biggest risk factor for severe COVID-19 disease. Vaccination offers added protection to help reduce the risk of severe illness or hospitalisation of aged care residents.

The department is working with both the aged care and primary care sectors to ensure residents have access to the COVID-19 vaccine. The department continues to target support for RACHs to arrange COVID-19 vaccinations with local primary care providers such as GPs, community pharmacists and Aboriginal Community Controlled Health Services.

As at 20 November 2024:

- 72.7% of aged care residents have received a booster dose in the last 12 months.
- For residents over the age of 75:
 - 88,841 (53.5%) aged care residents received a booster dose in the last 6 months.
- 8,258 aged care residents have received a vaccination in the last 28 days (compared to 8,763 in the 28 days prior).

Table 4: Aged care COVID-19 Booster Doses (data as at 20 November 2024)

luviodiation	75+ with booster	in last 6 months
Jurisdiction	Residents vaccinated	% of residents vaccinated
National	88,841	53.5%
NSW	28,538	53.5%
VIC	24,028	55.8%
QLD	16,550	49.6%
WA	8,404	54.0%
SA	7,972	54.9%
TAS	1,826	49.3%
ACT	1,300	60.5%
NT	223	59.2%

Data in this report is sourced from Australian Immunisation Register (AIR) data of residents in permanent residential aged care homes.

An updated data methodology was implemented on 17 October 2024. Aged Care AIR data as at 20 November 2024; Matched AIR data uses a snapshot of permanent residents in residential aged care homes as at 31 August 2024. The Residential Aged Care Home {RACH} Recipient ID to Medicare PIN linkage file was loaded into Health Enterprise Data Warehouse on 23 September 2024 which linked Medicare Consumer Directory data as at 11 October 2023 and RACH recipient data as at 31 May 2024.

Note: Booster doses in this report refer to any dose 2 or above administered to an individual.

Infection control and audit

The Aged Care Quality and Safety Commission (Commission) conducts site audits and assessment contacts (site and non-site) to monitor and assess residential aged care services against the Aged Care Quality Standards (see Table 5 below). This may include conducting infection control monitoring (ICM) spot checks.

An ICM spot check involves an on-site visit to residential aged care services, without an outbreak, to observe infection control practices, to ensure that staff, management, and visitors are adhering to safe personal protective equipment protocols and to safe infection control arrangements, as required under the Quality Standards.

As at 21 November 2024, the Commission had conducted 6,068 ICM spot checks to observe infection control practices and PPE protocols in RACHs.

Table 5: Total quality assessment and monitoring activities with residential services (including IPC), by type and month 1 March 2020 to 21 November 2024

Regulatory Activities	2019-20 (1 Mar - 30 Jun 2020)	2020-21	2021-22	2022-23	2023-24	2024-25 (to 7 Nov 2024)	Total
Site visits	318	3,452	1,732	3,814	2,840	931	13,087
Non-site activities	3,704	8,396	6,665	1,413	487	200	20,865
Total activities	4,022	11,848	8,397	5,227	3,327	1,131	33,952

Appendix: National residential aged care homes (RACHs) with active outbreaks COVID-19

Please note, information reported in this table has been directly reported to the department by RACHs.

'Total cases' refers to all staff and resident cases associated with the active outbreak and may not reflect the count of currently active cases. Where numbers have been incorrectly reported, RACHs are able to correct these in the COVID-19 Support Portal through My Aged Care. Where a RACH is reporting less than six resident or staff cases or less than six deaths, data has been suppressed to protect the privacy of affected individuals (note that "n/p" indicates data is not provided to protect privacy).

Data below for individual services is as at 21 November 2024.

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
BaptistCare Griffith	Australian Capital Territory	0	<6	0	<6
Calvary Haydon Retirement Community	Australian Capital Territory	0	<6	0	<6
IRT Kangara Waters	Australian Capital Territory	0	<6	<6	6
Uniting Mirinjani Weston ACT	Australian Capital Territory	0	6	<6	n/p
Villaggio Sant Antonio Hostel	Australian Capital Territory	0	6	6	12
Advantaged Care at Edensor Gardens	New South Wales	0	10	0	10
Advantaged Care at Georges Manor	New South Wales	0	<6	0	<6
Anglicare Farrer Brown Court	New South Wales	0	13	<6	n/p
Anglicare Mary Andrews Village	New South Wales	0	<6	0	<6
Avalon House	New South Wales	0	6	0	6
BaptistCare Warabrook Centre	New South Wales	0	<6	<6	<6
Bernard Chan Nursing Home	New South Wales	0	<6	0	<6
Bolton Clarke Pendle Hill	New South Wales	0	16	<6	n/p
Bowral House Nursing Home	New South Wales	0	6	<6	n/p
Calvary St Francis Retirement Community	New South Wales	0	<6	0	<6
Calvary St Joseph's Retirement Community	New South Wales	0	<6	0	<6
Catholic Healthcare Bodington	New South Wales	0	10	<6	n/p
Catholic Healthcare Holy Spirit Casula	New South Wales	0	26	<6	n/p
Catholic Healthcare Percy Miles Villa	New South Wales	0	<6	0	<6

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Catholic Healthcare The Sister Anne Court Aged Care	New South Wales	0	<6	0	<6
Cheltenham House Aged Care Facility	New South Wales	0	13	<6	n/p
Estia Health Albury	New South Wales	<6	21	<6	n/p
Estia Health Tea Gardens	New South Wales	0	13	8	21
Greenhill Manor	New South Wales	0	7	<6	n/p
HammondCare Scarborough	New South Wales	0	<6	0	<6
Heiden Park Lodge	New South Wales	0	<6	0	<6
Heritage Kingswood	New South Wales	0	<6	<6	<6
Heritage Pennant Hills	New South Wales	0	18	<6	n/p
Pathways Sailors Bay	New South Wales	0	<6	0	<6
Peninsula Villages Ltd	New South Wales	0	14	<6	n/p
SummitCare Canley Vale	New South Wales	0	<6	0	<6
Three Tree Lodge	New South Wales	0	<6	0	<6
Uniting Abrina Ashfield	New South Wales	0	<6	0	<6
Uniting Alblas Lodge Tamworth	New South Wales	0	6	<6	n/p
Uniting Banks Lodge Peakhurst	New South Wales	0	<6	<6	<6
Uniting Bowden Brae Normanhurst	New South Wales	0	<6	0	<6
Uniting Gerringong	New South Wales	0	<6	<6	<6
Uniting Salamander Bay	New South Wales	0	<6	0	<6
Woollahra Montefiore Home	New South Wales	0	<6	0	<6
Yallambee Village	New South Wales	<6	<6	0	<6
Old Timers	Northern Territory	0	21	8	29
Arcare Peregian Springs	Queensland	0	<6	<6	7
Blue Care Gladstone Edenvale Aged Care Facility	Queensland	0	8	<6	n/p
Blue Care Ingham Bluehaven Aged Care Facility	Queensland	0	16	11	27
Blue Care Warana Beachwood Aged Care Facility	Queensland	0	<6	<6	6

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Bolton Clarke Carrington	Queensland	0	<6	<6	9
Bolton Clarke Fairways	Queensland	0	<6	<6	6
Bolton Clarke Glendale	Queensland	0	6	<6	n/p
Carramar Aged Care	Queensland	0	<6	<6	<6
Carseldine Greens Care Community	Queensland	0	<6	<6	<6
Collinsville Hospital	Queensland	0	<6	<6	6
Finncare Aged Care	Queensland	0	6	0	6
Kabara Aged Care	Queensland	<6	18	11	29
Kewarra Beach Aged Care	Queensland	0	<6	0	<6
North Lakes Terrace Care Community	Queensland	0	16	8	24
Oxley Grove Care Community	Queensland	0	6	<6	n/p
Palm Lake Care Mt Warren Park	Queensland	0	7	<6	n/p
St Nicholas Aged Care	Queensland	0	<6	<6	<6
St Paul de Chartres Residential Aged Care	Queensland	<6	16	17	33
TriCare Sunnybank Hills Aged Care Residence	Queensland	0	14	<6	n/p
Woodlands Aged Care and NDIS Services	Queensland	0	9	7	16
AnglicareSA Trott Park	South Australia	0	9	<6	n/p
Calvary Brighton	South Australia	0	24	<6	n/p
Eldercare Allambi	South Australia	0	<6	<6	7
Eldercare Cottage Grove	South Australia	0	8	<6	n/p
Eldercare Seaford	South Australia	0	6	<6	n/p
Eldercare The Village	South Australia	0	7	<6	n/p
Estia Health Golden Grove	South Australia	0	<6	<6	<6
Fullarton Lutheran Homes	South Australia	0	<6	<6	8
Fullarton Residential Care	South Australia	0	<6	0	<6
Helping Hand Aged Care - Rotary House	South Australia	0	11	<6	n/p

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Murray Mudge	South Australia	0	9	<6	n/p
Onkaparinga Lodge Residential Care	South Australia	0	16	<6	n/p
Resthaven Leabrook	South Australia	0	13	<6	n/p
Resthaven Malvern	South Australia	0	8	7	15
Resthaven Mount Gambier	South Australia	0	<6	0	<6
Resthaven Westbourne Park	South Australia	0	20	<6	n/p
The Philip Kennedy Centre Residential Care	South Australia	0	32	7	39
Walara Balaklava Millcourt	South Australia	<6	10	<6	n/p
Wheatfields Incorporated	South Australia	0	0	<6	<6
Eliza Purton	Tasmania	0	<6	0	<6
Emmerton Park Aged Care Facility	Tasmania	0	<6	0	<6
Fairway Rise	Tasmania	0	<6	<6	6
King Island Multipurpose Centre	Tasmania	0	<6	<6	7
Korongee	Tasmania	0	28	11	39
Mary Ogilvy Home (B)	Tasmania	0	<6	0	<6
Melaleuca Home For The Aged	Tasmania	<6	15	<6	n/p
Regis Tasmania - Eastern Shore	Tasmania	0	12	<6	n/p
Rivulet	Tasmania	0	<6	<6	6
Uniting AgeWell Aldersgate	Tasmania	0	12	<6	n/p
Alan David Lodge	Victoria	0	<6	0	<6
Anzac Lodge Private Nursing Home	Victoria	<6	16	<6	n/p
Arcare Balnarring	Victoria	<6	24	8	32
Arcare Cheltenham	Victoria	0	<6	<6	6
Bairnsdale Regional Health Service	Victoria	0	8	8	16
Banksia Lodge Residential Aged Care Service	Victoria	0	16	<6	n/p
Baptcare - Hedley Sutton Community	Victoria	0	7	<6	n/p

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Beechworth Health Service Residential Care Program	Victoria	0	<6	<6	6
Benetas St Laurence Court - Kangaroo Flat	Victoria	0	<6	0	<6
Bethel Aged Care	Victoria	0	16	<6	n/p
BlueCross Elly Kay	Victoria	0	<6	0	<6
BlueCross Grossard Court	Victoria	0	6	0	6
BlueCross Hansworth	Victoria	0	<6	<6	<6
BlueCross Livingstone Gardens	Victoria	0	15	<6	n/p
BlueCross Riverlea	Victoria	0	15	<6	n/p
BlueCross Silverwood	Victoria	0	<6	<6	9
BlueCross Western Gardens	Victoria	0	10	<6	n/p
Bolton Clarke Avonlea	Victoria	0	<6	0	<6
Bolton Clarke Medina Manor	Victoria	0	<6	<6	6
Brimlea Aged Care	Victoria	0	10	<6	n/p
Bupa Berwick	Victoria	0	19	<6	n/p
Bupa Bonbeach	Victoria	0	22	<6	n/p
Bupa Greensborough	Victoria	0	33	10	43
Bupa Kyneton	Victoria	0	29	11	40
Bupa Mildura	Victoria	0	<6	0	<6
Bupa Woodend	Victoria	0	27	10	37
Calvary Bayview	Victoria	0	<6	<6	<6
Calvary Cordelia Grove	Victoria	<6	25	6	31
Calvary Elouera	Victoria	0	<6	0	<6
Calvary Goonawarra	Victoria	0	11	<6	n/p
Calvary Huntly Suites	Victoria	0	<6	0	<6
Calvary Mirridong	Victoria	0	<6	<6	<6
Calvary Springvale	Victoria	0	9	6	15

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Castlemaine Health	Victoria	0	24	21	45
CCSSCI - On Luck Chinese Nursing Home	Victoria	0	<6	0	<6
Chaffey Aged Care	Victoria	0	6	<6	n/p
Chestnut Gardens Aged Care Home	Victoria	0	<6	<6	<6
Clarinda on the Park	Victoria	<6	20	14	34
Creswick District Nursing Home	Victoria	0	<6	0	<6
Dunmunkle Lodge Hostel	Victoria	0	<6	<6	9
Epping Gardens	Victoria	0	8	0	8
Estia Health Benalla (Thomas St)	Victoria	0	0	<6	<6
Estia Health Coolaroo	Victoria	0	9	<6	n/p
Estia Health Kangaroo Flat	Victoria	0	<6	<6	7
Estia Health Mount Clear	Victoria	<6	37	7	44
Estia Health South Morang	Victoria	0	<6	<6	<6
Estia Health Wodonga	Victoria	0	<6	<6	<6
Estia Health Yarra Valley	Victoria	0	26	12	38
Fronditha Clayton Aged Care	Victoria	0	23	<6	n/p
Fronditha Lower Templestowe	Victoria	0	9	<6	n/p
Homestead Estate Residential Aged Care	Victoria	0	<6	0	<6
Homewood Residential Aged Care	Victoria	0	6	0	6
Ian Brand Residential Care	Victoria	0	6	<6	n/p
Illoura - Residential Aged Care	Victoria	0	<6	9	n/p
Jacaranda House Hostel	Victoria	0	8	<6	n/p
Jacaranda Village	Victoria	0	<6	0	<6
Karana	Victoria	0	<6	0	<6
Lyrebird Village	Victoria	0	20	10	30
Maldon Hospital - Mountview Nursing Home	Victoria	0	<6	<6	<6

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Mayflower Edith Bendall	Victoria	0	19	7	26
McKellar Centre	Victoria	0	16	<6	n/p
Mercy Place Ballarat	Victoria	0	6	6	12
Mercy Place East Melbourne	Victoria	0	<6	0	<6
Mercy Place Warrnambool	Victoria	<6	42	7	49
Mooraleigh Hostel	Victoria	0	<6	0	<6
Mooroopna Place Residential Aged Care Service	Victoria	0	<6	0	<6
Napier Street Aged Care Services	Victoria	0	<6	<6	<6
Oasis Aged Care	Victoria	<6	15	<6	n/p
Olivet Aged Persons Home	Victoria	0	<6	0	<6
Paynesville Gardens Care Community	Victoria	<6	22	19	41
Rathdowne Place	Victoria	0	<6	0	<6
Rose Lodge	Victoria	0	<6	<6	<6
Royal Freemasons Footscray	Victoria	0	22	9	31
Sale Gardens Care Community	Victoria	0	<6	<6	6
Salisbury House Nursing Home	Victoria	0	<6	0	<6
Shepparton Aged Care	Victoria	0	<6	0	<6
St Vincent's Care Services Kew	Victoria	0	<6	0	<6
Stretton Park Hostel	Victoria	0	10	7	17
Trinity Manor Greensborough	Victoria	0	6	<6	n/p
Twin Parks Aged Care Centre	Victoria	0	7	0	7
Victorian Croatian Aged Care Services Inc	Victoria	0	<6	<6	6
Villa Maria Catholic Homes Berwick Aged Care Residence	Victoria	0	9	<6	n/p
Villa Maria Catholic Homes Corpus Christi Aged Care Residence	Victoria	0	25	6	31
Villa Maria Catholic Homes John R Hannah Aged Care Residence	Victoria	0	27	<6	n/p
Villa Maria Catholic Homes Providence Aged Care Residence	Victoria	0	34	<6	n/p

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Villa Maria Catholic Homes Shanagolden Aged Care Residence	Victoria	0	<6	0	<6
Village Glen Aged Care Residences - Mornington	Victoria	<6	12	8	20
Wantirna Views Care Community	Victoria	0	11	6	17
Warrina Aged Care	Victoria	0	10	<6	n/p
Warrnambool Riverside Care Community	Victoria	0	<6	<6	<6
Water Gardens	Victoria	0	8	<6	n/p
Whittlesea Lodge	Victoria	0	<6	0	<6
Yarriambiack Lodge Nursing Home	Victoria	0	<6	<6	<6
Aegis Alfred Carson	Western Australia	0	38	11	49
Aegis Amherst	Western Australia	0	<6	<6	<6
Aegis Anchorage	Western Australia	0	21	13	34
Aegis Balmoral	Western Australia	0	<6	0	<6
Alfred Cove Care Community	Western Australia	0	<6	<6	<6
Augusta MPS	Western Australia	0	<6	<6	8
Brightwater Birralee	Western Australia	0	<6	0	<6
Brightwater Onslow Gardens	Western Australia	0	8	<6	n/p
Bunbury Gardens Care Community	Western Australia	0	<6	0	<6
Capecare	Western Australia	0	<6	0	<6
Castledare Retirement Village	Western Australia	0	8	<6	n/p
Dr Mary Surveyor Centre	Western Australia	0	22	<6	n/p
Edgewater Mercy Hostel	Western Australia	0	<6	<6	8
Howard Solomon Residential Care	Western Australia	0	<6	0	<6
Little Sisters of the Poor Glendalough Home	Western Australia	0	<6	<6	<6
MercyCare Rockingham	Western Australia	0	15	13	28
Michael Lee Centre	Western Australia	0	22	6	28
Murdoch Gardens Care Community	Western Australia	0	10	<6	n/p

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
St Ritas Nursing Home	Western Australia	0	13	<6	n/p
SwanCare Ningana	Western Australia	0	24	13	37
ValleyView Residence	Western Australia	0	14	10	24