



COVID-19 outbreaks in Australian residential aged care homes

National snapshot

As at 8:00 am **20 November 2025**, there are **230** active COVID-19 cases reported in **38** active outbreaks in residential aged care homes (RACHs) across Australia. There have been **23** new outbreaks, **1** new resident death and **249** combined new resident and staff cases reported since **13 November 2025**.

Table 1: Aged Care COVID-19 data as at 8.00am **20 November 2025**¹

Category	Active ²	Change in active (7 days)	Cumulative Total	Cumulative increase (7 days)
Outbreaks ³	38	+6	27,383	+23
RACHs affected	38	+6	2,924	0
Resident cases	179	+33	261,187	+189
Resident deaths	N/A	N/A	7,607	+1
Staff cases	51	+10	134,767	+60

Residential aged care homes with active outbreaks are included in [Appendix](#).

Data collected from 31 March 2020 including retrospective data on outbreaks and cases from 18 February 2020.

Table 2: Overview of active outbreaks in Australia

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Total RACHs with outbreaks	3	10	0	2	7	0	13	3	38
Total number of active resident cases	15	26	0	2	66	0	65	5	179
Total number of active staff cases	2	13	0	2	22	0	11	1	51
Total outbreaks opened in previous 7 days	1	8	0	2	4	0	7	1	23
Total outbreaks closed in previous 7 days	0	2	0	3	3	0	4	2	14

¹ Outbreak opening and closure includes changes in the status of exposure sites to outbreaks (and vice versa), which are applied retrospectively to facility records. New case information can also change the status of a recovered site back to an active outbreak site. As a result, changes in active outbreak status may not align with day-on-day variations to active totals. These adjustments will also affect the number of cases in staff and residents reported each week.

² Active residents and staff cases are the total currently positive cases in active outbreaks.

³ An outbreak is considered to be active pending advice from the relevant Public Health Unit. An outbreak is defined as at least 1 (one) positive case in a resident or 2+ cases in staff.

Figure 1: National outbreak trends in aged care – December 2021 to present

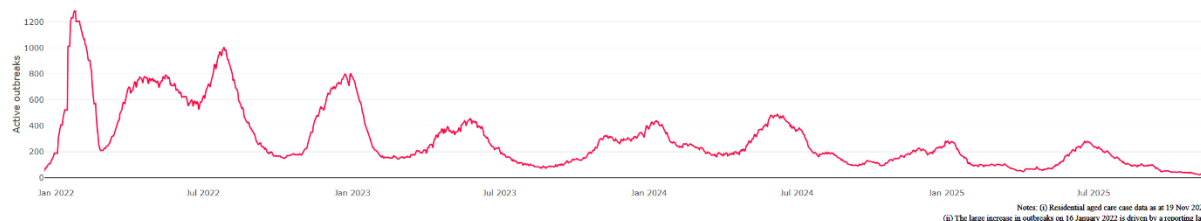
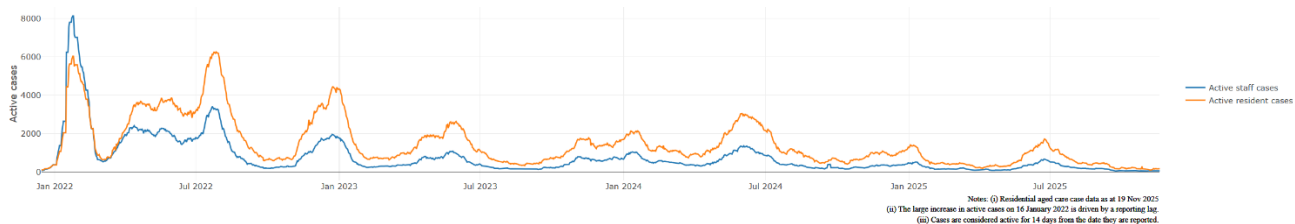


Figure 2: Trends in aged care cases – December 2021 to present



Mortality

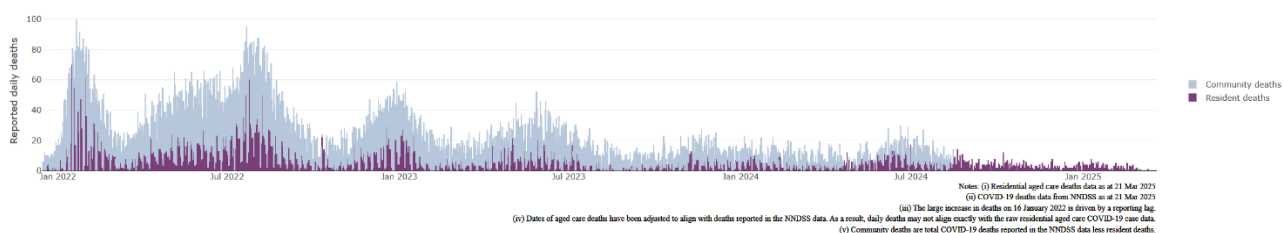
For the period of 1 January 2025 to **15 November 2025**, COVID-19 is recorded as the cause of death in 0.7% of all deaths in permanent residents in aged care homes.

Since the beginning of the Omicron outbreak in mid-December⁴ 2021, there have been **242,970** deaths in residential aged care from all causes (report period from 15 December 2021 to **15 November 2025**)⁵. COVID-19 deaths account for 2.8% of this figure.

There has been a decrease year on year for the rate of case fatality⁶, from a 33% case fatality rate in resident COVID-19 cases in 2020 to 3.3% in 2022 and 1.5% in 2025.

Over the course of the pandemic, all-cause excess mortality in residential aged care was below expected numbers in 2020, and within expected range in 2021. In the first half of 2022, all-cause excess mortality in residential aged care was above the expected range. Excess mortality for the second half of the 2022 is yet to be finalised.

Figure 3: COVID-19 deaths in RACHs overlaid with community deaths



⁴ The Omicron outbreak start date has been redefined from late November 2021 to mid-December 2021. Changes have been made to align reporting with the start date of Omicron published in the department's external facing Epidemiology report.

⁵ The department is now accessing aged care deaths data from the SIEBEL dataset. Figures are live and subject to change. Source: Department of Health and Aged Care unpublished data / SIEBEL dataset.

⁶ Case fatality calculated as total reported resident COVID-19 deaths divided by total resident COVID-19 cases.

Workforce in active residential aged care outbreaks

As at **19 November 2025**, surge workforce providers report a total of 202,761 shifts delivered in aged care services impacted by COVID-19. These shifts include roles for GPs, nurses, care workers, allied health workers, executive and ancillary staff. In the past week surge workforce providers have reported assisting 0 residential aged care home(s) and filled 0 shifts in aged care services.

Table 3: Workforce resources supplied to RACHs

Workforce provider	Total shifts	Previous 7 days
Aspen Medical ⁸	34,108	0
Randstad ⁹	1,642	0
Previous contracted providers ¹⁰	167,011	N/A
Total	202,761	0

⁸Aspen Medical shift data as at **19 November 2025**, reported fortnightly.

⁹Randstad shift data as at **19 November 2025**, reported weekly.

¹⁰Previous contracted providers include RCSA, HealthCare Australia, HealthX, Mable and Torrens.

Oral antiviral treatments

Distribution of the oral anti-viral Lagevrio (Molnupiravir) commenced on 6 February 2022 to all RACHs with outbreak sites prioritised for delivery. The National Medical Stockpile has deployed 48,269 treatment courses of Lagevrio (Molnupiravir) to RACHs.

175,333 prescriptions for Lagevrio (Molnupiravir) have been issued to residents in RACHs, with a further 28,350 prescriptions for Paxlovid (nirmatrelvir + ritonavir) also issued since 28 February 2022 and up to 31 October 2025.

**Note: Oral antiviral data is only being updated monthly.*

Vaccination in RACHs

On 27 March 2025, recommendations for 2025 COVID-19 vaccinations were released. Recommended doses for the program are based on an individual's age and level of severe immunocompromise.

Those aged 75 years and over are recommended to get a COVID-19 vaccine dose every 6 months. Those aged over 65 years of age, and adults with severe immunocompromise are recommended to receive a COVID-19 vaccine dose every 12 months and are eligible to receive a COVID-19 vaccine dose every 6 months based on individual risk-benefit assessments. All other adults can receive a single dose this year.

Recommendations can be found on the Department of Health and Aged Care (department) website at: [COVID-19 vaccine advice and recommendations | Australian Government Department of Health, Disability and Ageing](#)

People are encouraged to seek vaccination advice from their healthcare providers, specific to their circumstances.

People living in residential aged care are a high priority for the Government's COVID-19 vaccination program.

Older age remains the biggest risk factor for severe COVID-19 disease. Vaccination reduces the risk of severe disease and death from COVID-19.

The department is working with both the aged care and primary care sectors to ensure residents have access to the COVID-19 vaccine. The department continues to target support for RACHs to arrange COVID-19 vaccinations with local primary care providers such as GPs, community pharmacists and Aboriginal Community Controlled Health Services.

As at **19 November 2025**:

- 71.7% of aged care residents have received a booster dose in the last 12 months.
- For residents over the age of 75:
 - **81,852 (47.1%)** aged care residents received a booster dose in the last 6 months.
- **10,873** aged care residents have received a vaccination in the last 28 days (compared to **9,434** in the 28 days prior).

Table 4: Aged care COVID-19 Booster Doses (data as at 19 November 2025)

Jurisdiction	75+ with booster in last 6 months	
	Residents vaccinated	% of residents vaccinated
National	81,852	47.1%
NSW	26,894	48.0%
VIC	21,995	48.5%
QLD	14,689	42.4%
WA	8,001	48.8%
SA	7,033	47.5%
TAS	1,865	47.1%
ACT	1,264	56.2%
NT	<200	27.3%

Data in this report is sourced from Australian Immunisation Register (AIR) data of residents in permanent residential aged care homes.

An updated data methodology was implemented on 24 September 2025. Aged Care AIR data as at 19 November 2025; Matched AIR data uses a snapshot of permanent residents in residential aged care homes as at 31 July 2025. The Residential Aged Care Home (RACH) Recipient ID to Medicare PIN linkage file was loaded into Health Enterprise Data Warehouse on 24 September 2025 which linked Medicare Consumer Directory data as at 14 May 2025 and RACH recipient data as at 15 June 2025.

Note: Booster doses in this report refer to any dose 2 or above administered to an individual.

Infection control and audit

The Aged Care Quality and Safety Commission (Commission) conducts site audits and assessment contacts (site and non-site) to monitor and assess residential aged care services against the Aged Care Quality Standards (see Table 5 below). This may include conducting infection control monitoring (ICM) spot checks.

An ICM spot check involves an on-site visit to residential aged care services, without an outbreak, to observe infection control practices, to ensure that staff, management, and visitors are adhering to safe personal protective equipment protocols and to safe infection control arrangements, as required under the Quality Standards.

As at 6 November 2025, the Commission had conducted 6,105 ICM spot checks to observe infection control practices and PPE protocols in RACHs.

Table 5: Total quality assessment and monitoring activities with residential services (including IPC), by type and month 1 March 2020 to 6 November 2025

Regulatory Activities	2019-20 (1 Mar - 30 Jun 2020)	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26 (to 6 Nov)	Total
Site visits	318	3,452	1,732	3,814	2,840	1,515	125	13,796
Non-site activities	3,704	8,396	6,665	1,413	487	929	151	21,745
Total activities	4,022	11,848	8,397	5,227	3,327	2,444	276	35,541

Data from the Commission on the number of regulatory activities being undertaken in residential facilities has been paused for the remainder of 2025

Appendix: National residential aged care homes (RACHs) with active outbreaks COVID-19

Please note, information reported in this table has been directly reported to the department by RACHs.

'Total cases' refers to all staff and resident cases associated with the active outbreak and may not reflect the count of currently active cases.

Where numbers have been incorrectly reported, RACHs are able to correct these in the COVID-19 Support Portal through My Aged Care.

Where a RACH is reporting less than six resident or staff cases or less than six deaths, data has been suppressed to protect the privacy of affected individuals (note that "n/p" indicates data is not provided to protect privacy).

Data below for individual services is as at **20 November 2025**.

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Goodwin Ainslie (Goodwin House)	Australian Capital Territory	0	7	<6	n/p
Warrigal Care Stirling	Australian Capital Territory	0	10	0	10
Warrigal Hughes	Australian Capital Territory	0	6	0	6
Anglicare Porter Lodge	New South Wales	0	<6	0	<6
Beresford Hall	New South Wales	0	<6	0	<6
Catholic Healthcare Charles O'Neill Hostel	New South Wales	0	<6	<6	<6
Hippocrates Aged Care Centre	New South Wales	0	6	<6	n/p
Hunters Hill Montefiore Home	New South Wales	0	<6	0	<6
RFBI Coffs Harbour Masonic Village	New South Wales	0	<6	8	n/p
The Maronite Sisters Of The Holy Family Village	New South Wales	0	6	0	6
Uniting Garden Suburb	New South Wales	0	34	22	56
Uniting Hawkesbury Richmond	New South Wales	0	<6	0	<6
Wahroonga Place Care Community	New South Wales	0	6	<6	n/p
Infinite Care Ashmore	Queensland	0	<6	<6	6
PM Aged Care	Queensland	0	<6	<6	<6
Ashman Grove Aged Care Hostel	South Australia	0	<6	0	<6
Carmelite Residential Care	South Australia	0	13	0	13
Eldercare Sash Ferguson	South Australia	0	13	14	27
Estia Health Lockleys	South Australia	0	<6	<6	6

Service Name	State	Resident Deaths	Resident Cases	Staff Cases	Total Cases
Oakwood Aged Care	South Australia	0	7	7	14
Resthaven Marion	South Australia	0	46	<6	n/p
St Anna's Residential Care Facility	South Australia	0	<6	0	<6
Bairnsdale Parklands Care Community	Victoria	<6	7	<6	n/p
Bapcare Coasthaven Community	Victoria	0	<6	0	<6
Bupa Ballarat	Victoria	0	<6	0	<6
Croydon Grove Care Community	Victoria	0	<6	0	<6
Highton Gardens Care Community	Victoria	0	6	<6	n/p
Lakeview Lodge Hostel	Victoria	0	<6	<6	<6
Manor Court Werribee Aged Care Ltd	Victoria	0	9	<6	n/p
Mercy Place Ballarat	Victoria	0	<6	<6	7
Mercy Place Boronia	Victoria	0	<6	0	<6
Mercy Place Rice Village	Victoria	0	12	0	12
Oxa Care	Victoria	0	20	0	20
Regis Blackburn	Victoria	0	21	<6	n/p
Villa Maria Catholic Homes Corpus Christi Aged Care Residence	Victoria	0	<6	0	<6
Aegis Carrington	Western Australia	0	8	<6	n/p
Baptistcare Gracewood	Western Australia	0	<6	0	<6
Mercy Place Mont Clare	Western Australia	0	<6	0	<6