# Michael Neal

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https://mike-neal.github.io/Michael-Neal-Portfolio/

I am a certified Full-Stack Web Developer looking to expand my skills and experience in the Computer Science industry.  I have over 20 years of experience in claims management, health, life, and disability insurance administration and I am looking to change careers. I am technologically savvy with high proficiency in Microsoft Office products. My coding experience includes Java Script, SQL, React, Mongo DB, Node and Express as well as others. An opportunity to discuss qualifications and fit would be greatly appreciated.

## PROFESSIONAL EXPERIENCE:

**Claims Professional**
**Phoenix, AZ; Charlotte, NC**
*Travelers Indemnity Co.*     8/2019 – 11/2023
- Analyze reported complex workers compensation claims to determine benefits due
- File appropriate notices with the State Industrial Commission, Insureds and Claimants
- Set reserves, calculate compensation amounts and process medical bill payments
- Ensure ongoing adjudication of claims within company standards and industry best practices

**Claims Representative, Phoenix, AZ**
*Sedgwick CMS*          10/2017 - 8/2019
- Analyze reported complex workers compensation claims to determine benefits
- File appropriate notices with the State Industrial Commission, Insureds and Claimants
- Set reserves, calculate compensation amounts and process medical bill payments
- Ensure ongoing adjudication of claims within company standards and industry best practices

**Claims Adjuster, Phoenix, AZ**
*Liberty Mutual Insurance*    7/ 2016 – 7/2017
- Examine claim forms and other records to determine insurance coverage
- Interview insureds, claimants and witnesses, as well as review police reports and hospital records to determine the extent of liability
- Assess property damage for the purpose of repairs or total loss settlements
- Negotiate claim settlements and recommend litigation when settlement cannot be negotiated
- Collect and analyze information gathered by investigation and document findings

## EDUCATION

University of North Carolina Charlotte – Charlotte, NC
Full-Stack Coding Bootcamp: Completed 3/2024

Kaplan Career Institute – Philadelphia, PA
Certified Electrician Trade: Completed 5/2013

United States Navy- Global

01/1997-01/1999
Store Keeper: Responsible for managing ship supplies by reviewing and stocking
Submarine Sailor

## LICENSES AND CERTIFICATIONS:
NC Property & Casualty Adjuster
SC Property & Casualty Adjuster