## **COMPUTING & TABLET CUSTOMER RECOMMENDATION WORKSHEET CONTACT ME**

Employee Name: Are you a My Best Buy® Rewards or Credit Cardmember?\_ What features are most important to you? (Who will be using this device? How will they use it?) **NOTES** □ Processor □ Screen Size ☐ Storage **DEVICE** □ Battery What programs are you currently using? **NOTES** ■ Microsoft Office **OFFICE 365 PERSONAL** ☐ Internet Security \$49.99 Was: \$69.99 ☐ Geek Squad® Protection SOFTWARE/ (\$20 Savings) ☐ Geek Squad 24/7 SKU: 4958501 **SUPPORT** Support Recommended items that don't come with the device: **NOTES** ☐ Case/Screen Protector **EASY REPLENISH** ■ Mouse/Keyboard Program is free ☐ Stylus/Pen/Pencil 10% off ink ☐ Printer/Ink **ACCESSORIES** Free Shipping □ Other The performance of your new device relies on your Home Network as well, let me ask you... **NOTES** □ Router Type/Age

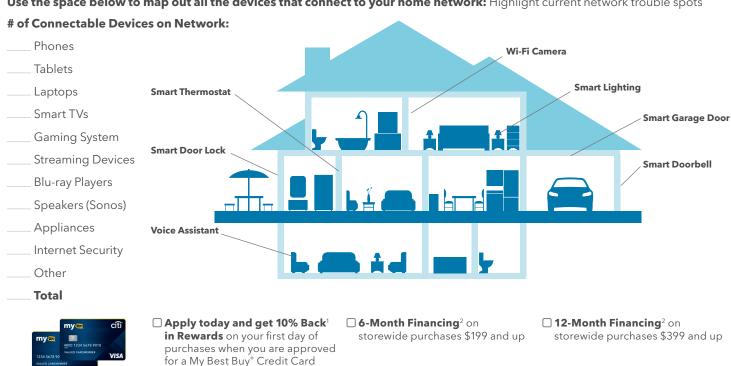
### YOUR TECHNOLOGY MAP

**NETWORK** 

■ Network Speed

■ Network Provider

Use the space below to map out all the devices that connect to your home network: Highlight current network trouble spots



1 Get 2.5 points per \$1 spent (5% back in rewards) on qualifying Best Buy purchases when you choose Standard Credit with your Best Buy Credit Card. If you apply and are approved for a new My Best Buy Credit Card, your first day of purchases on the Credit Card using Standard Credit within the first 14 days of account opening will get an additional 2.5 bonus points (an additional 5% back in rewards, for a total of 10%). Points are not awarded on promotional credit purchases. Some products purchased at Pacific Sales Kitchen & Home Stores outside of Best Buy locations may not be eliqible to get My Best Buy Rewards. Due to security requirements, online purchases may be ineliqible for offer if credit card application is made in store. May not be combined with other My Best Buy offers. Does not include tax. Additional limitations may apply. Subject to My Best Buy® Program Terms. Subject to change without notice. <sup>2</sup>Subject to credit approval. Terms and conditions apply. Easy Replenish™ purchases excluded. See a Blue Shirt for details.

## **COMPUTING & TABLET SERVICE WORKSHEET**







## TOTAL TECH SUPPORT

Powered by Geek Squad

# THE HELP YOU NEED FOR TECH YOU LOVE

**GEEK SQUAD PROTECTION** 

It may be a quick answer like boosting your Wi-Fi signal or a more elaborate one like setting up your home theater. It's all part of our plan.

SERVICE TYPE	INDIVIDUAL PRICING	TECH SUPPORT MEMBER <sup>2</sup>
Virus & Spyware Removal	\$149	✓
Diagnostic	\$99	~
Operating System Installation	\$99	✓
Data Transfer & Data Backup	\$99	~
Computer/Tablet Setup	\$39	<b>~</b>
Hardware Installation	\$39	<b>✓</b>
Memory Installation	\$39	<b>~</b>
Software Installation	\$39	<b>✓</b>
Password Reset Service	\$39	~
Internet Security Software for up to 3 devices	\$49.99	<b>~</b>

### **DISCOUNTED SERVICES**

TOTAL

### \$49.99 – In-home Installation, Setup & Support<sup>4</sup>

Includes setting up your smart home devices, TV mounting, appliance installation, Wi-Fi optimization and more. Only \$49.99 per service.

20% off Repairs and Advanced Services<sup>4,5</sup>

### 20% off purchases of Geek Squad Protection<sup>6</sup> and Applecare

Excludes plans that are paid monthly, renewals and loss and theft insurance.

\$19993 PER YEAR

### **LAPTOP 3-YEAR GSP** LAPTOP 2-YEAR GSP LAPTOP 1-YEAR GSP | DESKTOP 3-YEAR GSP | DESKTOP 2-YEAR GSP | DESKTOP 1-YEAR GSP **PROTECTION PLAN BENEFITS** LAPTOP. DESKTOP OR WITH WITH TTS WITH TTS WITH TTS WITH TTS WITH TTS TABLET PRICE **Accidental Damage from Handling** Coverage \$250-299.99 129.99 103.99 79.99 69.99 55.99 \$109.99 \$87.99 \$79.99 \$63.99 \$49.99 \$39.99 \$119.99 \$95.99 \$59.99 \$47.99 Protect your device from drops and spills \$300-349.99 119.99 79.99 63.99 149.99 119.99 95.99 \$119.99 \$95.99 \$89.99 \$71.99 \$59.99 \$47.99 \$119.99 \$95,99 \$69.99 \$55.99 24/7 Customer Support \$350-399.99 169.99 135.99 129.99 103.99 89.99 71.99 \$129.99 \$103.99 \$99.99 \$79.99 \$69.99 \$55.99 \$119.99 \$69.99 \$55.99 \$95,99 Visit BestBuy.com/Protection to get started \$400-449.99 189.99 151.99 14999 119.99 9999 79.99 \$14999 \$119.99 \$11999 \$95.99 \$79.99 \$63.99 \$13999 \$79.99 \$63.99 \$111.99 **No-Lemon Policy** \$450-499.99 219.99 175.99 179.99 143.99 119.99 95.99 \$159.99 \$127.99 \$103.99 \$89.99 \$71.99 \$139.99 \$111.99 \$79.99 \$63.99 We'll replace your product if it requires \$500-599.99 23999 191.99 18999 151.99 12999 103.99 \$17999 \$143.99 \$13999 \$111.99 \$9999 \$79.99 \$13999 \$111.99 \$7999 \$63.99 three of the same qualified repairs after the \$600-699.99 249.99 199.99 19999 159.99 139.99 111.99 \$151.99 \$127.99 \$71.99 \$119.99 \$87.99 \$89.99 manufacturer's warranty \$700-799.99 259.99 207.99 20999 167.99 14999 119.99 \$167.99 \$135.99 \$95.99 \$71.99 \$135.99 **One Time Accessory Replacement** \$800-899.99 175.99 159,99 269.99 215.99 219.99 127.99 \$219.99 \$175.99 \$143.99 \$103.99 \$143.99 \$99.99 \$79.99 If an accessory included by the original manufacturer fails, we will replace it. \$900-999.99 299.99 239.99 249.99 199.99 179.99 143.99 \$183.99 \$159.99 \$119.99 \$151.99 \$1000-1199.99 319.99 255.99 215.99 189.99 \$167.99 \$135.99 We Fix It or Replace It Including product failure caused by \$1200-139999 34999 279.99 26999 215.99 19999 159.99 \$215.99 \$219.99 \$175.99 \$169.99 \$135.99 \$209.99 \$167.99 \$129.99 \$103.99 power surges PROTECTION FOR YOUR APPLE DEVICES Every Mac, iPad, and Apple Display comes with 90 days complimentary telephone technical support and a one-year limited warranty from Apple. AppleCare+ extends your service coverage and gives you one-stop service and support from Apple experts. 24/7 direct priority access to Apple experts • Apple hardware coverage Software support AppleCare+ Protection Plans 2-YEAR 2-YEAR 3-YEAR 3-YEAR **iPad** \$99.00 MacBook, MacBook Air \$249.00 Mac mini \$99.00 **Apple Watch and** \$49.00 AppleWatch Nike + MacBook Pro 13 \$269.00 iMac \$169.00 Adds up to two incidents of accidental damage 3-YEAR MacBook Pro 15 \$379.00 \$249.00 from handling, each subject to a \$49 service fee, Mac Pro plus applicable tax **Apple Watch Edition** \$99.00 Adds up to two incidents of accidental damage Adds up to two incidents of accidental damage from handling, each subject to a service Fee of \$99 for from handling, each subject to a service fee (\$79 screen-only or external enclosure-only damage or \$299 for all other damage plus applicable tax for AppleWatch Edition and Hermes, \$69 for all other AppleWatch devices) MICROSOFT OFFICE **SEE WHAT YOU'LL SAVE** WITHOUT TOTAL TECH SUPPORT WITH TOTAL TECH SUPPORT MEMBERSHIP Office 365 Personal \$49.99 Was: \$69.99 (\$20 Savings) Price of GSF Price of Total Tech Support SKU 4958501 Total Price of Services Price of GSP Total Price of Services 1 TOTAL = TOTAL

Please refer to the Total Tech Support Terms at BestBuy.com/TotalTechSupportTerms for a complete description of the limitations of coverage. A My Best Buy account is required, subject to the My Best Buy Program Terms available at BestBuy.com/MyBestBuyTerms. Assumes services are performed in store or remotely via phone or web-based change. Services completed in home are subject to a fee of \$49.99 per service, plus the cost of any necessary parts, accessories, and a trip fee which may apply for travel outside of metro areas. This membership with Internet Security Software included renews automatically each year and your chosen card will be charged \$199.99, or the then-current price, plus tax on your yearly renewal date unless you cancel before then by calling 1-888-BEST-BUY. We will send you advance notice of your renewal, including any price change, to the email address you provided. Excludes fees for parts, accessories, and any necessary permits, and a trip charge, which may apply for travel outside of metro areas. Excludes fees for parts, accessories, and any necessary permits, and a trip charge, which may apply for travel outside of metro areas. Off off applies to labor only. Please refer to the terms and conditions at BestBuy.com/ServicesTermsConditions for a complete description of coverage and exclusions. AlG WarrantyGuard, Inc. is the Obligor and Administrator of the coverage under this plan. AppleCare+ benefits are in addition to any legal rights provided by consumer protection laws in your jurisdiction. Purchase of the plan is not required to purchase the covered device. See the complete AppleCare plan terms and conditions at http://storage.bestbuy.com/geeksquad/terms/applecare/applecare\_applecare\_current\_english.pdf

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