

HOME THEATER CUSTOMER RECOMMENDATION WORKSHEET

CONTACT ME

Employee Name: _____

YOU

Why are you buying a new TV?

Do you have a specific product in mind or have you seen anything you like?

Are you a My Best Buy® Rewards or Credit Cardmember?

Who will be using it?

What do you like to watch?

What is important to you?

(Picture Quality, Brand, Smart Features, Sound Quality, Aesthetics, Other)

ROOM/DEVICE LAYOUT

Where will it be located? (Size/Layout of the room? TV Wall Mounted?
Ambient Light? Viewing Angle?)

What devices will be connected to the TV?



Since you told me _____, I want to show you _____.

<input type="checkbox"/> 4K HDR	<input type="checkbox"/> Standard 4K	<input type="checkbox"/> Standard HD	<input type="checkbox"/> Projector & Screen
Best clarity, color and contrast	Four times the resolution of 1080P	1080P resolution	Get the largest screen size possible with either 4K or Standard HD picture quality

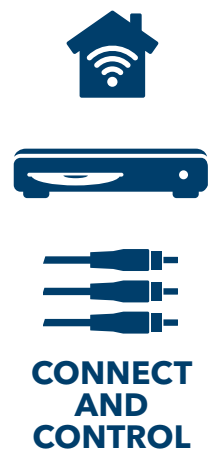
NOTES:



How are you planning on listening to your TV?

<input type="checkbox"/> Component Audio	<input type="checkbox"/> Soundbar	<input type="checkbox"/> Whole Home Audio
Most immersive home audio experience for music and movies	Better than TV sound and more clarity for vocals	Wired or wireless audio in multiple rooms

NOTES:



How do you get your content? When did you last upgrade your router?

<input type="checkbox"/> Cable or Satellite	<input type="checkbox"/> Blu-ray	<input type="checkbox"/> Streaming	<input type="checkbox"/> Smart Home Devices	<input type="checkbox"/> Control
Get the best package for you	Get the best picture with a 4K player	Get an online streaming device	Lighting Video Monitoring Thermostat	Easy "one-button" control of your system

NOTES:

<input type="checkbox"/> Networking	<input type="checkbox"/> Power filtration & Protection	<input type="checkbox"/> Wall Mount or Furniture	<input type="checkbox"/> Cables	<input type="checkbox"/> Other
For UHD content you need 25-28 Mbps	Protect from power surge and filter out any noise/distortion	Get the style, aesthetics and functionality that are right for you	High Speed HDMI cables for UHD and HDR content	Gaming Console Antenna

NOTES:



☐ **Apply today and get 10% Back¹ in Rewards** on your first day of purchases when approved for the My Best Buy® Credit Card

☐ **12-Month Financing²** on storewide purchases \$399 and up

☐ **24-Month Financing²** on Home Theater and Geek Squad® purchases \$799 and up



INSTALL AND SUPPORT (DETAILS ON BACK)

¹ Get 2.5 points per \$1 spent (5% back in rewards) on qualifying Best Buy purchases when you choose Standard Credit with your Best Buy Credit Card. If you apply and are approved for a new My Best Buy Credit Card, your first day of purchases on the Credit Card using Standard Credit within the first 14 days of account opening will get an additional 2.5 bonus points (an additional 5% back in rewards, for a total of 10%). Points are not awarded on promotional credit purchases. Some products purchased at Pacific Sales Kitchen & Home Stores outside of Best Buy locations may not be eligible to get My Best Buy Rewards. Due to security requirements, online purchases may be ineligible for offer if credit card application is made in store. May not be combined with other My Best Buy offers. Does not include tax. Additional limitations may apply. Subject to My Best Buy® Program Terms. Subject to change without notice. ² Subject to credit approval. Terms and conditions apply. Easy Replenish™ purchases excluded. Geek Squad purchase must be associated with qualifying product(s). See a Blue Shirt for details. BEST BUY, the BEST BUY logo, the tag design, GEEK SQUAD, the GEEK SQUAD logo and MY BEST BUY are trademarks of Best Buy and its affiliated companies. © 2018 Best Buy. All rights reserved. ETK12715

HOME THEATER SERVICE WORKSHEET



TOTAL TECH SUPPORT¹

Powered by **Geek Squad™**

THE HELP YOU NEED FOR TECH YOU LOVE

It may be a quick answer like boosting your Wi-Fi signal or a more elaborate one like setting up your home theater. It's all part of our plan.

INCLUDED SERVICES

Multi-Device Support

We'll support your tech, whether it's new or not, and whether you bought it from Best Buy® or not. If it's tech, Geek Squad can help.

In-Store and Online Support

From setting up your new computer to virus removals, we're here to help. Visit us in store, over the phone and 24/7 online.

Internet Security Software

Choose from Trend Micro or Webroot for up to three devices for no additional cost.

DISCOUNTED SERVICES

\$49.99 – In-home Installation, Setup & Support³

Includes setting up your smart home devices, TV mounting, appliance installation, Wi-Fi optimization and more. Only \$49.99 per service.

20% off Repairs and Advanced Services^{3,4}

20% off purchases of Geek Squad Protection⁵ and AppleCare

Excludes plans that are monthly paid, renewals and loss and theft insurance.

\$1999²
PER YEAR

SETUP & INSTALLATION

Just pay a \$49.99 service fee for each in-home Geek Squad service with a Total Tech Support membership.

TV Connect

An Agent will deliver, connect TV to multiple video devices, existing network, program a non-learning remote, set up 2 smart streaming apps, and enable your voice control device for TV commands. Perform software updates and provide education on functionality of TV.

Basic TV Mounting

An Agent will deliver, connect TV to multiple video devices, program a non-learning remote control, mount TV to a standard frame wall (drywall only⁶).

TV Connect & Mounting

An Agent will deliver, perform all services included in TV Connect PLUS mount/secure TV to a wall (drywall only⁶) and conceal in-wall-rated cables for a clean, professional look.

Add-on Services must be purchased with TV Connect, Basic TV Mounting or TV Connect & Mounting service to get the discounted add-on price.

Add-on Furniture Assembly (furniture purchased at Best Buy only)

Add-on Basic Audio Setup

Add-on Soundbar Mounting

Add-on Programming of Basic Learning Remote Control

Add-on Basic Network Setup

TV Calibration

REGULAR
PRICE

WITH TOTAL
TECH SUPPORT³

\$149.99

\$49.99

\$129.99

\$49.99

\$199.99

\$49.99

\$99.99

\$49.99

\$49.99

\$49.99

\$49.99

\$49.99

\$49.99

\$49.99

\$49.99

\$49.99

\$249.99

\$49.99

GEEK SQUAD® PROTECTION⁵ – SAVE 20% WHEN YOU BUNDLE WITH TOTAL TECH SUPPORT MEMBERSHIP²

PROTECTION PLAN BENEFITS

In-Home Service

Our Agents come to you for large TV repairs. Applies to TVs 42" and larger.

Normal Wear and Tear

This includes repair costs for normal wear and tear, including defects in materials or workmanship and failures due to dust, internal heat and humidity.

One Time Remote Control Replacement

If the original manufacturer's remote fails, we will replace it.

Reinstallation

If your unit needs service, and we delivered and installed it, we'll reinstall it.

Power Surge Repair

We'll handle the repair costs for equipment failure due to a power surge or fluctuation.

Pixel and Burn-In Coverage

Coverage for if you have multiple pixels out or if any image sticks.

SEE WHAT YOU'LL SAVE

WITHOUT TOTAL TECH SUPPORT

Price of GSP _____
Total Price of Services **+** _____
TOTAL = _____

WITH TOTAL TECH SUPPORT MEMBERSHIP

Price of
Total Tech Support _____
Price of GSP **+** _____
Total Price of Services **+** _____
TOTAL = _____

TV PRICE RANGE	2-YEAR GSP		5-YEAR GSP	
	REGULAR PRICE	WITH TOTAL TECH SUPPORT	REGULAR PRICE	WITH TOTAL TECH SUPPORT
\$250-299.99	\$39.99	\$31.99	\$59.99	\$47.99
\$300-349.99	\$39.99	\$31.99	\$69.99	\$55.99
\$350-399.99	\$49.99	\$39.99	\$79.99	\$63.99
\$400-449.99	\$59.99	\$47.99	\$89.99	\$71.99
\$450-499.99	\$69.99	\$55.99	\$99.99	\$79.99
\$500-599.99	\$69.99	\$55.99	\$129.99	\$103.99
\$600-699.99	\$79.99	\$63.99	\$159.99	\$127.99
\$700-799.99	\$99.99	\$79.99	\$189.99	\$151.99
\$800-899.99	\$119.99	\$95.99	\$199.99	\$159.99
\$900-999.99	\$129.99	\$103.99	\$229.99	\$183.99
\$1000-1199.99	\$149.99	\$119.99	\$249.99	\$199.99
\$1200-1399.99	\$169.99	\$135.99	\$299.99	\$239.99
\$1400-1599.99	\$179.99	\$143.99	\$349.99	\$279.99
\$1600-1799.99	\$199.99	\$159.99	\$389.99	\$311.99
\$1800-1999.99	\$229.99	\$183.99	\$449.99	\$359.99
\$2000-2499.99	\$279.99	\$223.99	\$499.99	\$399.99
\$2500-2999.99	\$349.99	\$279.99	\$599.99	\$479.99
\$3000-3499.99	\$399.99	\$319.99	\$729.99	\$583.99
\$3500-3999.99	\$429.99	\$343.99	\$829.99	\$663.99
\$4000-4999.99	\$449.99	\$359.99	\$999.99	\$799.99

¹ Please refer to the Total Tech Support Terms at BestBuy.com/TotalTechSupportTerms for a complete description of the limitations of coverage. A My Best Buy account is required, subject to the My Best Buy Program Terms available at BestBuy.com/MyBestBuyTerms. You may purchase the Total Tech Support offer described in this document from 5/14/18- 9/15/18. This plan with Internet Security Software included continues automatically for \$199.99/year + tax using the payment card provided until canceled. It can be canceled at any time by calling 1-800-GEEKSQUAD. ² This membership with Internet Security Software included renews automatically each year and your chosen card will be charged \$199.99, or the then-current price, plus tax on your yearly renewal date unless you cancel before then by calling 1-888-BEST-BUY. We will send you advance notice of your renewal, including any price change, to the email address you provided. ³ Excludes fees for parts, accessories, and any necessary permits, and a trip charge, which may apply for travel outside of metro areas. ⁴ Excludes fees for parts, accessories, and any necessary permits, and a trip charge, which may apply for travel outside of metro areas. 20% off applies to labor only. ⁵ Please refer to the terms and conditions at BestBuy.com/ServicesTerms for a complete description of coverage and exclusions. AIG WarrantyGuard, Inc. is the Obligor and Administrator of the coverage under this plan. ⁶ Custom surface mounting solutions are also available. Expires 10/3/18