

SMART HOME¹ CUSTOMER RECOMMENDATION WORKSHEET

CONTACT ME

Employee Name: _____ Customer Name: _____

HELP ME CHOOSE

Do you have a specific product in mind or have you seen anything you like?

What are you trying to solve for with your purchase?

What smart home products do you currently own?

Are you a My Best Buy® Rewards or Credit Cardmember?

CURRENT CONNECTED DEVICES

_____ Voice Assistant _____ Computer/Tablet
_____ Cameras/Doorbell _____ Gaming
_____ Lighting/Switch/Outlet _____ TV/Blu-ray
_____ Thermostat _____ Other
_____ Locks

VOICE ASSISTANT	Have you heard all the ways that voice assistants can automate your home? Would you like to be more efficient in your day-to-day activities? Would you like to control your media with your voice?				
	<input type="checkbox"/> Amazon Alexa	<input type="checkbox"/> Google Home	<input type="checkbox"/> Apple Home Kit		
	NOTES				
CONNECT & CONTROL	Would you like your home to welcome you upon arrival? Are energy savings important to you?				
	<input type="checkbox"/> Thermostat	<input type="checkbox"/> Lighting	<input type="checkbox"/> Garage Opener	<input type="checkbox"/> Switch/Outlet	<input type="checkbox"/> Irrigation Control
	NOTES				
SECURITY & MONITORING	What are your security/monitoring concerns? Do you currently subscribe to any monitoring service or cloud storage? Would you like to have your system monitored for you or do it yourself?				
	<input type="checkbox"/> Camera/Doorbell	<input type="checkbox"/> Smart Locks	<input type="checkbox"/> On-Site Recorded Camera	<input type="checkbox"/> Sensors	<input type="checkbox"/> Lighting
	NOTES				
NETWORKING	Tell me about your current Wi-Fi network. Age of your current router? Who is your current Internet Service Provider? What speed do you have currently?				
	<input type="checkbox"/> Modem	<input type="checkbox"/> Whole-home Wi-Fi	<input type="checkbox"/> Premium Router	<input type="checkbox"/> Range Extender	<input type="checkbox"/> Geek Squad® Services
	NOTES				



- ☐ **Apply today and get 10% back² in Rewards** on your first day of purchases when you are approved for a My Best Buy® Credit Card
- ☐ **6-Month Financing³** on storewide purchases \$199 and up
- ☐ **12-Month Financing³** on storewide purchases \$399 and up

IN-HOME CONSULTATION⁴

Would you like a free in-home consultation for:

- ☐ **Smart Home** ☐ **Whole Home** ☐ **Networking**
☐ **Computing/Home Office** ☐ **Home Theater/Entertainment**
☐ **Appliances** ☐ **Other**

NOTES: _____

¹ Products and promotions subject to availability and price change. ² Get 2.5 points per \$1 spent (5% back in rewards) on qualifying Best Buy purchases when you choose Standard Credit with your Best Buy Credit Card. If you apply and are approved for a new My Best Buy Credit Card, your first day of purchases on the Credit Card using Standard Credit within the first 14 days of account opening will get an additional 2.5 bonus points (an additional 5% back in rewards, for a total of 10%). Points are not awarded on promotional credit purchases. Some products purchased at Pacific Sales Kitchen & Home Stores outside of Best Buy locations may not be eligible to get My Best Buy Rewards. Due to security requirements, online purchases may be ineligible for offer if credit card application is made in store. May not be combined with other My Best Buy offers. Does not include tax. Additional limitations may apply. Subject to My Best Buy® Program Terms. Subject to change without notice. ³ Subject to credit approval. Terms and conditions apply. See a Blue Shirt for details. Easy Replenish™ purchases excluded. ⁴ Free In-Home Consultation is limited to answers, advice and coordination; excludes cost of products/services, delivery, installation and/or repair; and is not available in all areas. Terms and Conditions, including for the Best Buy In-Home Consultation Text Program, apply and are available at BestBuy.com/Consultation.

SMART HOME SERVICE WORKSHEET



TOTAL TECH SUPPORT¹

Powered by **Geek Squad™**

THE HELP YOU NEED FOR TECH YOU LOVE

It may be a quick answer like boosting your Wi-Fi signal or a more elaborate one like setting up your home theater. It's all part of our plan.

INCLUDED SERVICES

Multi-Device Support

We'll support your tech, whether it's new or not, and whether you bought it from Best Buy[®] or not. If it's tech, Geek Squad[®] can help.

In-Store and Online Support

From setting up your new computer to virus removals, we're here to help. Visit us in store, over the phone and 24/7 online.

Internet Security Software

Choose from Trend Micro or Webroot for up to three devices for no additional cost.

DISCOUNTED SERVICES

\$49.99 – In-home Installation, Setup & Support³

Includes setting up your smart home devices, TV mounting, appliance installation, Wi-Fi optimization and more. Only \$49.99 per service.

20% off Repairs and Advanced Services^{3,4}

20% off purchases of Geek Squad Protection⁵ and AppleCare

Excludes plans that are monthly paid, renewals and loss and theft insurance.

\$199.99²
PER YEAR

NETWORK SERVICES

- ☐ **Home Wi-Fi Setup & Troubleshooting** SKU: 6929147 **\$99.99**
Set up your router to maximize performance and optimize security. Connect your wireless devices. Recommend solutions to dead spots and slow speeds. Internet speed test and Wi-Fi troubleshooting.

CONNECT & CONTROL

- ☐ **Smart Lighting Setup/Customization** SKU: 9525127 **\$99.99**
Set up and configure a lighting solution (starter kit with light strip or up to 10 bulbs) for your existing network, learn how to use the integrated app and demo scene creation. Does not include light switch installation or replacement.
- ☐ **Light Switch Replacement** SKU: 6138114 **\$99.99**
Electrical work can be difficult. Leave your installation to the pros. Replacement, configure, and connect up to 3 light switches with Smart switches. Connect and enable app.

SECURITY & MONITORING

- ☐ **Home Security Device and Sensor Install** SKU: 5947128 . . . **\$99.99**
Setup, install and configuration of a security base station, and up to 10 devices. Including keypads, motion sensors, key fobs, sirens, and 1 battery powered camera included in the kit.
- ☐ **Smart Doorbell Install** SKU: 5732321 **\$99.99**
Install and configure smart doorbell solution, connect and test your network setup and performance, register a new account and demo app controls.
- ☐ **Wired Camera Install**
Install, set up, and configure wired cameras solution to an existing network. Includes wire run and concealing, and integration with recording device (if applicable).
- ☐ **Single Camera** SKU: 6102900 **\$99.99**
- ☐ **Up to 2** SKU: 6912708 **\$199.99**
- ☐ **Up to 4** SKU: 5808503 **\$399.97**
- ☐ **Up to 8** SKU: 5809015 **\$699.99**

VOICE ASSISTANT

- ☐ **In-Home Voice Control Setup** SKU: 5803202 **\$99.99**
Set up and configure a voice-activated speaker like Google Home or Amazon Echo. Learn how to discover and set up integrated apps or skills. Learn how to control Smart Home devices with your voice.

- ☐ **Smart Hub Setup** SKU: 5875301 **\$99.99**
Set up and configure a smart hub solution to your existing network, connect and configure your devices (up to 6), enable control from your mobile device.
- ☐ **Smart Thermostat Install** SKU: 9525109 **\$99.99**
Install, configure, and connect (1) Smart Thermostat to your existing network, create and register a new account, and demo app control.

- ☐ **Smart Door Locks Install** SKU: 5577861 **\$99.99**
Install and configure smart door lock solution, connect it to your existing network and enable app controls.
- ☐ **Smart Floodlight w/ Camera Install** SKU: 6103000 **\$149.99**
Install and configure a floodlight camera system to an existing network.
- ☐ **Wireless Camera Install** **\$99.99**
Install and configure a wireless cameras system to an existing network. Set up and demo integrated mobile and desktop app.
- ☐ **Up to 2** SKU: 6912592
- ☐ **Up to 4** SKU: 5808418
- ☐ **Up to 8** SKU: 5808421

ADD-ON SMART HOME SERVICES

\$49.99 each

- | | | |
|--|---|---|
| <input type="checkbox"/> Add-on Voice Control Setup SKU: 5803205 | <input type="checkbox"/> Add-on Garage Door Kit Install SKU: 6926113 | <input type="checkbox"/> Add-on Home Security Device and Sensor Install SKU: 5947132 |
| <input type="checkbox"/> Add-on Smart Lighting Setup SKU: 6927112 | <input type="checkbox"/> Add-on Smart Doorbell Install SKU: 5732329 | <input type="checkbox"/> Add-on Thermostat Setup SKU: 6923116 |
| <input type="checkbox"/> Add-on Wireless Camera Install SKU: 912699 | <input type="checkbox"/> Add-on Harmony Hub Setup SKU: 9330173 | <input type="checkbox"/> Add-on Smart Garage Door Control Install SKU: 6926113 |
| <input type="checkbox"/> Add-on Smart Hub Setup SKU: 5875302 | <input type="checkbox"/> Add-on Smart Door Lock Install SKU: 6925114 | |

GEEK SQUAD PROTECTION⁵ 2-YEAR REPLACEMENT PLANS AVAILABLE
SAVE 20% WHEN YOU BUNDLE WITH TOTAL TECH SUPPORT MEMBERSHIP²



PROTECTION FOR YOUR HomePod

AppleCare+ for HomePod extends service and support coverage to 2 years from the purchase date of the device, and includes coverage for up to 2 incidents of accidental damage from handling, each subject to a service fee of \$39, plus applicable sales tax.⁶

AppleCare+ for HomePod 2-Year ☐ **\$39**

¹ Please refer to the Total Tech Support Terms at BestBuy.com/TotalTechSupportTerms for a complete description of the limitations of coverage. A My Best Buy account is required, subject to the My Best Buy Program Terms available at BestBuy.com/MyBestBuyTerms. You may purchase the Total Tech Support offer described in this document from 5/14/18- 9/15/18. This plan with Internet Security Software included continues automatically for \$199.99/year + tax using the payment card provided until canceled. It can be canceled at any time by calling 1-800-GEEKSQUAD. ² This membership with Internet Security Software included renews automatically each year and your chosen card will be charged \$199.99, or the then-current price, plus tax on your yearly renewal date unless you cancel before then by calling 1-888-BEST-BUY. We will send you advance notice of your renewal, including any price change, to the email address you provided. ³ Excludes fees for parts, accessories, and any necessary permits, and a trip charge, which may apply for travel outside of metro areas. ⁴ Excludes fees for parts, accessories, and any necessary permits, and a trip charge, which may apply for travel outside of metro areas. 20% off applies to labor only. ⁵ Please refer to the terms and conditions at BestBuy.com/ServicesTermsConditions for a complete description of coverage and exclusions. AIG WarrantyGuard, Inc. is the Obligor and Administrator of the coverage under this plan. ⁶ AppleCare+ benefits are in addition to any legal rights provided by consumer protection laws in your jurisdiction. Purchase of the plan is not required to purchase the covered device. See the complete AppleCare plan terms and conditions at http://storage.bestbuy.com/geekssquad/terms/applecare/applecare_current_english.pdf. Expires 10/3/18