# Doximity

Doximity is a social network for clinicians that includes a dialer that allows you to call as if you were calling from the primary care offices.

To get it working, follow these steps:

1. Go to <https://www.doximity.com/>
2. Click “Sign In” in the top right
3. Click “Find your profile” at the bottom of the screen and enter your name, then click “don’t see your name” if someone else’s profile comes up
4. Fill out the form, put your occupation as the appropriate category
   1. Address is your school/institution/work address
   2. The phone number should be the callback number you want to use
      1. e.g. for Stanford Primary Care it should be **650-498-9000**
5. Enter your work/school information, finish the process, and verify your account with your school/work email address
   1. You can optionally complete your profile and find your colleagues to add to your network, not required
6. Download the app for Android or iOS (in both webstores as ‘Doximity’)
7. Sign in and go to the dialer, make sure the number is the correct work number.
8. Try to make a call, it will require you to verify the number of your phone first.
9. It should work now; all future patient calls should be done from the Doximity dialer in that app

**Note:** when the Doximity dialer works, it actually calls an in-between number from your regular phone dialer. Sometimes this fails, and you will hear silence or a strange echo. If that happens just hang up and try again.

# Zoom

Zoom at Stanford is authorized for PHI, check with your institution before using any video system. Unless it is possible to communicate with patients directly using secure email, the easiest way to set up Zoom is to create a standing meeting that your attending or, preferably, their MA can give to patients when scheduling calls.

To do this, go to Zoom and create a recurring meeting with the “Join before host” and “waiting room” features enabled. Make sure to not enable record and to not use your personal ID. You can choose to use a password, but it is not necessary.

This link can be given to patients and they can join that call at the appropriate time set by the attending/MA. If a second patient accidentally joins, they will be held in a waiting room and will not interrupt the call.