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# MIKE DELANEY

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github.com/MikeDelaney

## SKILLS

- Python
- TDD/BDD
- HTML

- Django
- Flask
- Fabric/Boto

- JavaScript/JQuery
- Agile Workflow
- CSS

## TECHNICAL PROJECTS

- **School Clustering** (2014). Finds demographically similar Washington schools to allow meaningful test score comparison.  Python, Flask, PostgreSQL, Bootstrap.
- **Learning Journal** (2014). Simple journal application. Python, Flask, PostgreSQL
- **Imagr** (2014). Social image sharing application.  Python, Django, PostgreSQL, Bootstrap.
- **Data Structures** (2014).  Implementations of classic data structures.  Python.

## EMPLOYMENT

| **Information Conversion Specialist** | Epicor Software | 2002 - May 2014 |
|---|---|---|

- Developed processes and tools which automated catalog production, increasing production rate from 60 files per month to consistently over 400.
- Reverse-engineered replacement for catalog interchange program, streamlining workflow and cutting per-file processing time from 30 minutes to an average of 30 seconds.
- Created and maintained user documentation for new processing tools.
- Trained California, Texas, and Ireland staff in use of new processing tools and procedures.
- Converted automotive aftermarket parts data into format compatible with electronic catalog software.
- Assisted coworkers with procedures, error resolution, and automating repetitive tasks.
- Assisted product development team with design and testing of new software.

| **Product Support Specialist - JCON** | Epicor Software | 2000 - 2002 |
|---|---|---|

- Resolved hardware and software issues with UNIX based multi-user auto parts store systems.
- Supported point-of-sale, inventory, accounting, and catalog software, as well as relational databases and network communications.
- Consistently maintained one of the highest first call resolution rates on my team.
- Received customer service award for work with large national account.

| **Product Support Specialist - Service Expert** | Epicor Software | 1999 - 2000 |
|---|---|---|

- Resolved issues and questions concerning operation of Windows based automotive service dealer systems.
- Supported point-of-sale and catalog software.
- Worked with product development team to support alpha release of updated software package.
- Created detailed troubleshooting instructions for hardware and software issues.

## EDUCATION

| **Seattle, WA** | Code Fellows | June 2014 - July 2014 |
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- Python Development Accelerator. Certificate awarded July 2014.

| **Austin, TX** | The University of Texas at Austin | 1990 - 1996 |
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- Studied Aerospace Engineering and Economics