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## MIKE DELANEY

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github.com/MikeDelaney

### SKILLS

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|----------|--------------|---------------------|
| • Python | • TDD/BDD    | • JavaScript/JQuery |
| • Django | • HTML/CSS   | • Agile Workflow    |
| • Flask  | • PostgreSQL | • MySQL             |

### TECHNICAL PROJECTS

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- **School Clustering** (2014). Finds demographically similar Washington schools to allow meaningful test score comparison. Python, Flask, PostgreSQL, Bootstrap.
- **Learning Journal** (2014). Simple journal application. Python, Flask, PostgreSQL
- **Imagr** (2014). Social image sharing application. Python, Django, PostgreSQL, Bootstrap.
- **Data Structures** (2014). Implementations of classic data structures. Python.

### EMPLOYMENT

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<b>Software Developer</b>	<b>Jazkarta Inc. (Contract)</b>	<b>September 2014</b>
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- Built Selenium front-end tests for Django/MySQL powered MOOC application.
- Wrote unit tests for Django view functions.

<b>Information Conversion Specialist</b>	<b>Epicor Software</b>	<b>2002 - May 2014</b>
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- Developed processes and tools which automated catalog production, increasing production rate from 60 files per month to consistently over 400.
- Reverse-engineered replacement for catalog interchange program, streamlining workflow and cutting per-file processing time from 30 minutes to an average of 30 seconds.
- Created and maintained user documentation for new processing tools.
- Trained California, Texas, and Ireland staff in use of new processing tools and procedures.
- Converted automotive aftermarket parts data into format compatible with electronic catalog software.
- Assisted coworkers with procedures, error resolution, and automating repetitive tasks.
- Assisted product development team with design and testing of new software.

<b>Product Support Specialist - JCON</b>	<b>Epicor Software</b>	<b>2000 - 2002</b>
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- Resolved hardware and software issues with UNIX based multi-user auto parts store systems.
- Supported point-of-sale, inventory, accounting, and catalog software, as well as relational databases and network communications.
- Consistently maintained one of the highest first call resolution rates on my team.

<b>Product Support Specialist - Service Expert</b>	<b>Epicor Software</b>	<b>1999 - 2000</b>
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- Resolved issues and questions concerning operation of Windows based automotive service dealer systems.
- Supported point-of-sale and catalog software.
- Worked with product development team to support alpha release of updated software package.

### EDUCATION

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<b>Seattle, WA</b>	<b>Code Fellows</b>	<b>June 2014 - July 2014</b>
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- Python Development Accelerator. Certificate awarded July 2014.

<b>Austin, TX</b>	<b>The University of Texas at Austin</b>	<b>1990 - 1996</b>
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- Studied Aerospace Engineering and Economics