

# **Introduction IOT & Services**

Marta Tejada – Services & Smart Solutions Business Owner



### **ABOUT DAB**



We are a multinational organization specialized in water movement technologies.

Sustainability, reliability, innovation, are the distinguishing features of our technological solutions. We provide friendly technologies and smart solutions for all our different users.

1700 **PEOPLE** 

**PRODUCTION** SITES

14 SALES **OFFICES** 

430M€ **TURNOVER** 













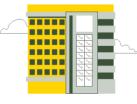








**RESIDENTIAL BUILDING SERVICE** 



**COMMERCIAL BUILDING SERVICE** 



**AGRICULTURE AND IRRIGATION** 















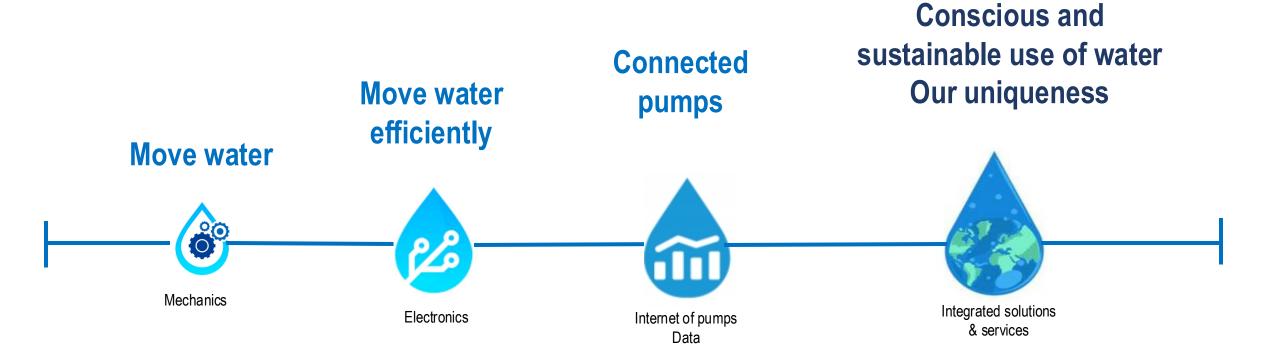


"We care for the future by promoting a culture of growth and innovation based on people, technologies and the environment."



### **DAB VISION**

# MANAGE WATER



From Internet of Pumps to Intelligence of Water

### **DAB Digital Solutions - Offer Overview**

Different Targets, different solutions and benefits



Private users

**Smart Solutions - Freemium** 

Smarter life
Comfort, Savings & Environment care













**Professional users** 

**Digital Services – Subscription based** 

Smarter work
All under control, anytime, anywhere.







## **Digital Solutions Figures – November 2024**

Customer connected pumps

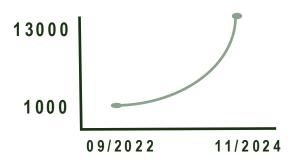
12.850

Previous month 12150



#### Monthly connected pumps

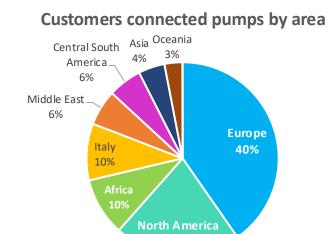






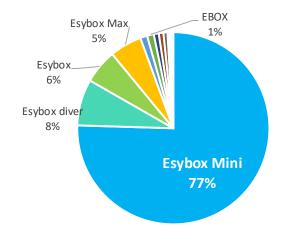


Second half 2023



21%





## **DAB Digital Solutions – Usage and Data Insigths**





Pump disable/enable



Pressure setpoint Changes (SP)



Restart
Pressure Changes (RP)





Power Shower Activations



Sleep Mode Activations











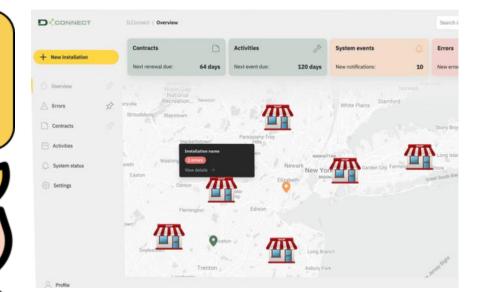


Culligan provides water treatment solutions in the food service application, together with installation and maintenance services as well.

Maintenance activities are currently managed trough fixed periodical visits for ordinary maintenance and on site calls in case of issues.

The introduction of DAB solutions allows to bring maintenance to a new optimized level

Morning! We've detected a malfunction over last night. Technician is on the way to restore the situation

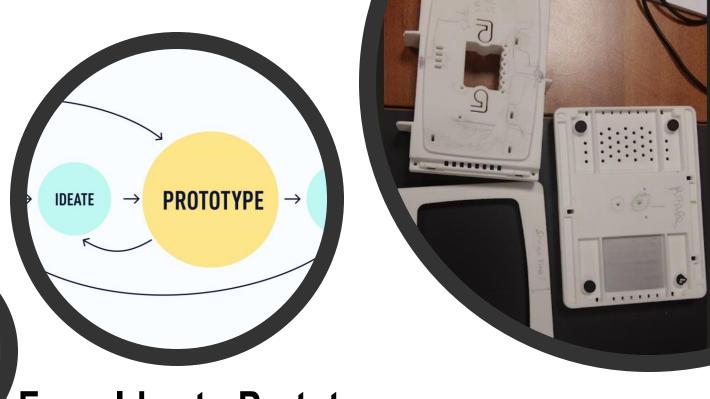




# The Evolution of IoT Projects & System Overview

Fabrizio Lovino – IOT & Smart Solutions Manager







Step 1: Identyfing the Problem

**Step 2: Choosing Development Tools** 

Step 3: Leveraging Existing Solutions

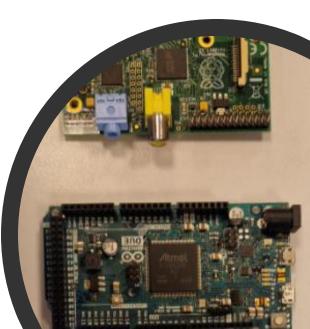
Step 4: Developing the Proof-of-Concept

Software and Hardware

Step 5: Testing and Validating the Prototype

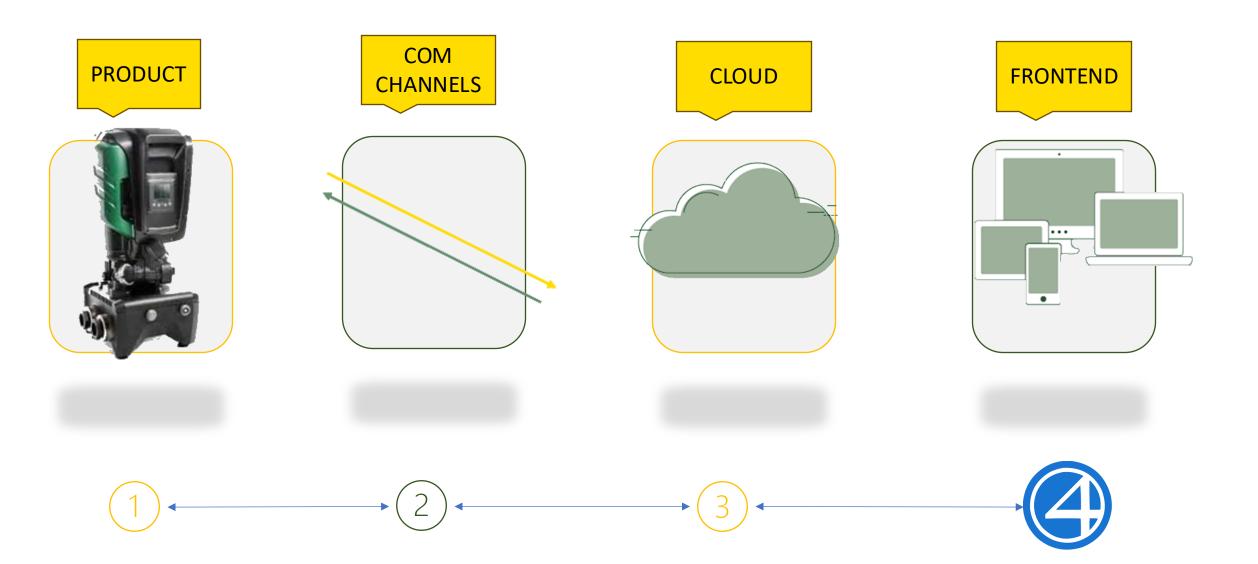
Step 6: Iteration and Refinement

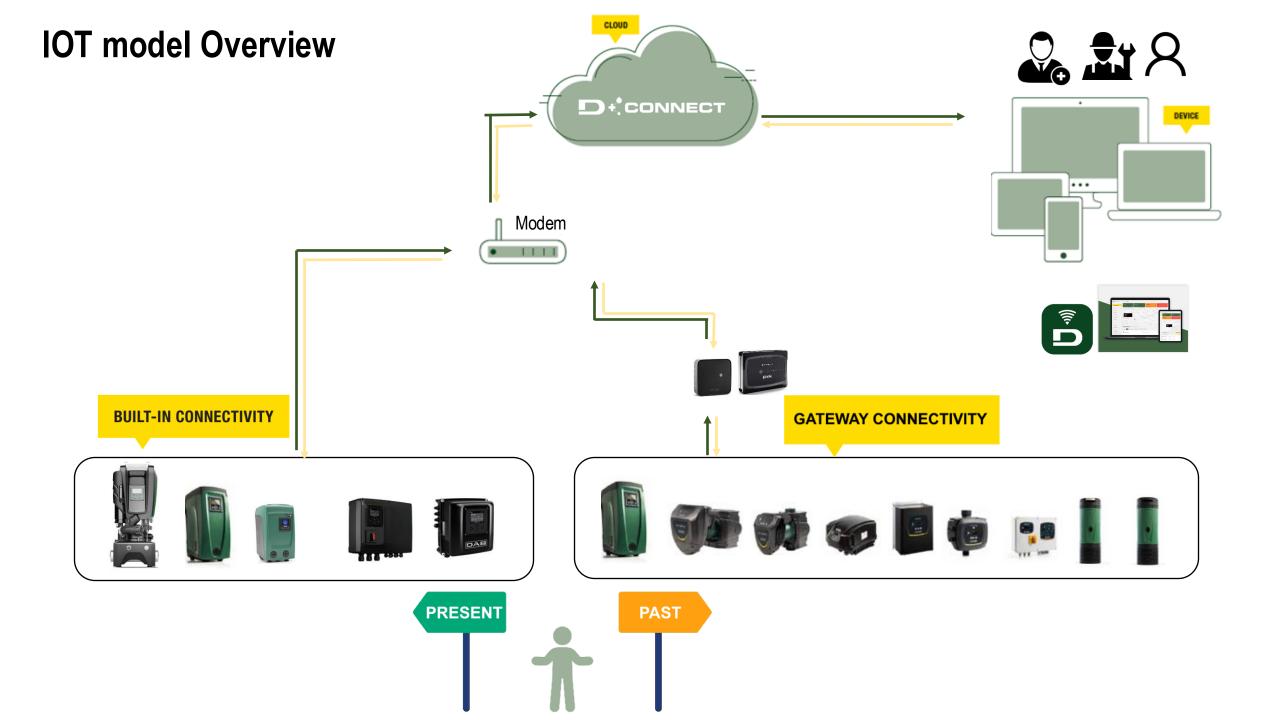
Step 7: Industrialization



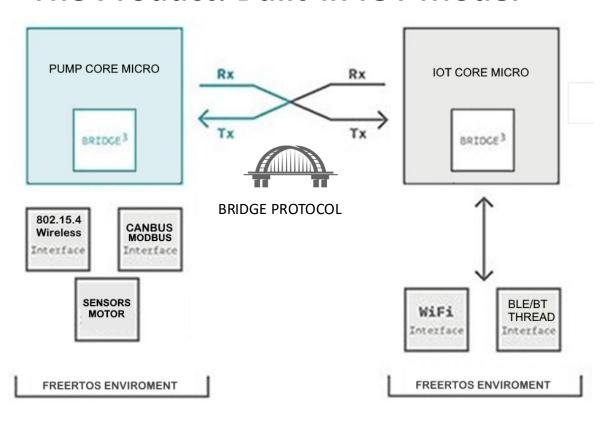


# **Major Components of IOT offer**

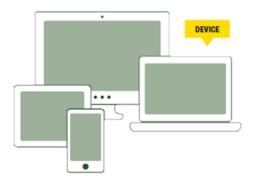




### The Product: Built-in IOT Model



WEBSOCKET RESTAPI BLE GATT



#### WebAPP & APP:

Remote control + graphs, reports & Rules/Trigger



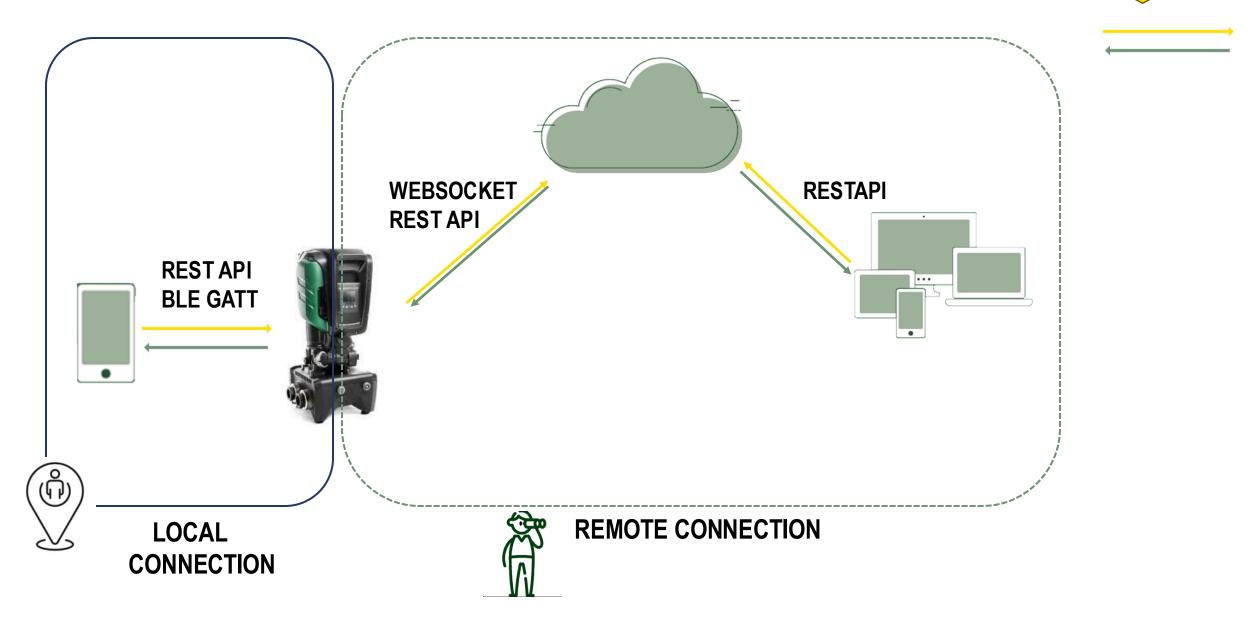


PRODUCT



### The Com Channels: Built-in IOT Communication Model





### The Cloud: DConnect Cloud Architecture





#### **GERMANY**

Nuremberg & Falkenstein

**CHINA**Qingdao

### Total 16 Nodes

- 13 DB cluster
- 3 nodes for microservices
  - Dashboard
  - API for mobile application
  - IoT data ingestion
  - IoT device manager
  - App Push notification gw
  - Rule engine
  - Error detector

#### **Storage**





#### DB

- NoSQL: Real time products data
- SQL: for not productsrelated info (installation details, users/contracts, postProcessing&Analytics)

#### **Application**



#### Dashboard

- Backend: Nginx, NodeJs, Python
- FrontEnd: Angular
- Push Notification:

Firebase & NodeJS

Home assistant: node

Alexa/ Google Home

#### Service







I/O COMS & Routing

- Websocket Wamp : crossbario
- API Gateway



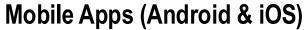


Management

nt Security

GDPR/NIS2/dataAct

# The Frontend: Mobile and Web Frontends for IoT Management



#### Purpose:

Enable on-the-go monitoring and control.

Provide real-time notifications and status updates.

#### **Key Features:**

Access device metrics anytime, anywhere.

Trigger immediate actions (e.g., turning a device on/off).

Simple, intuitive interfaces for quick navigation.

#### **Tech Features:**

Xamarin, Swift, Kotlin, React

#### Web App Dashboard

#### Purpose:

Centralized management and in-depth visualization from office PCs.

#### **Key Features**:

Interactive charts for data trends and analysis.

 Rule creation for automated alerts and actions (e.g., threshold anomalies).

• Manage multiple installations simultaneously.

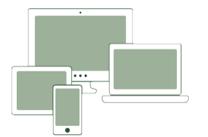
#### **Tech Features:**

AngularJs, Node









### **Seamless Ecosystem**

- •Cross-Platform Consistency:
  - Unified user experience across mobile and web interfaces.
- •Real-Time Updates:
  - Synchronization ensures all Platforms display the latest data.



### Frontend: the invisible layer





PARAMETER DE MINOS



### **Development & Skills: the invisible layer**









# Language & tech

- Firmware development
  - •C / C++
  - Python
  - Markdown
  - Docker

### Cloud development

- Javascript / Handlebars / SQL / CQL (Cassandra query language)
- Typescript / SCSS / HTML / Angular
- Docker / NodeJS / Firebase

### Mobile app

Xamarin (.net framework) / React Native (Javascript)/ Swift / Kotlin

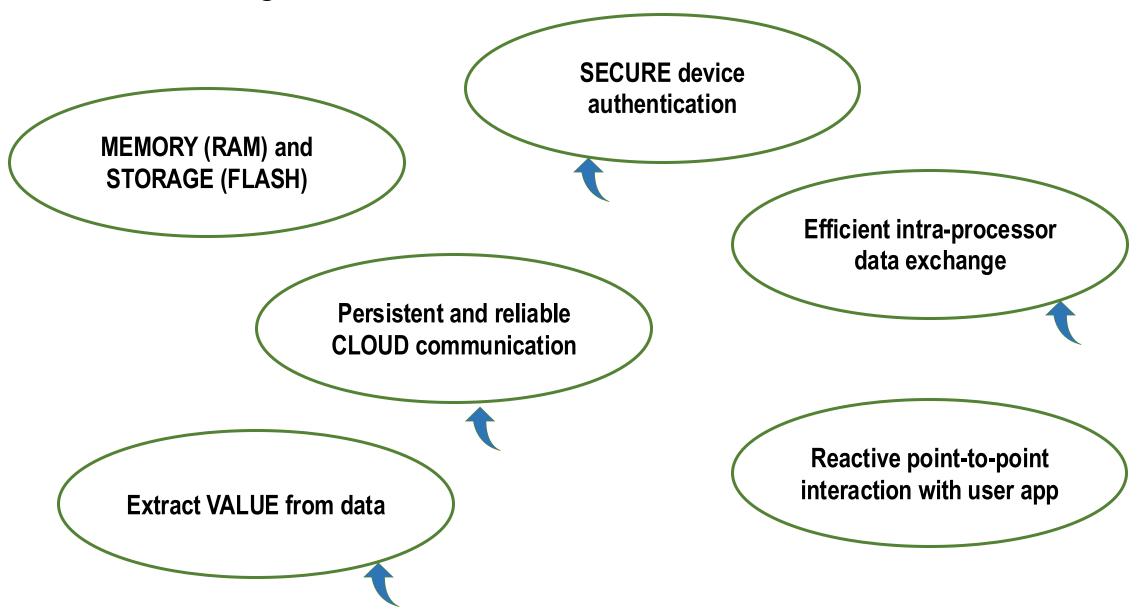
# **Technical Deep Dive**

Matteo Drago – IOT Engineer

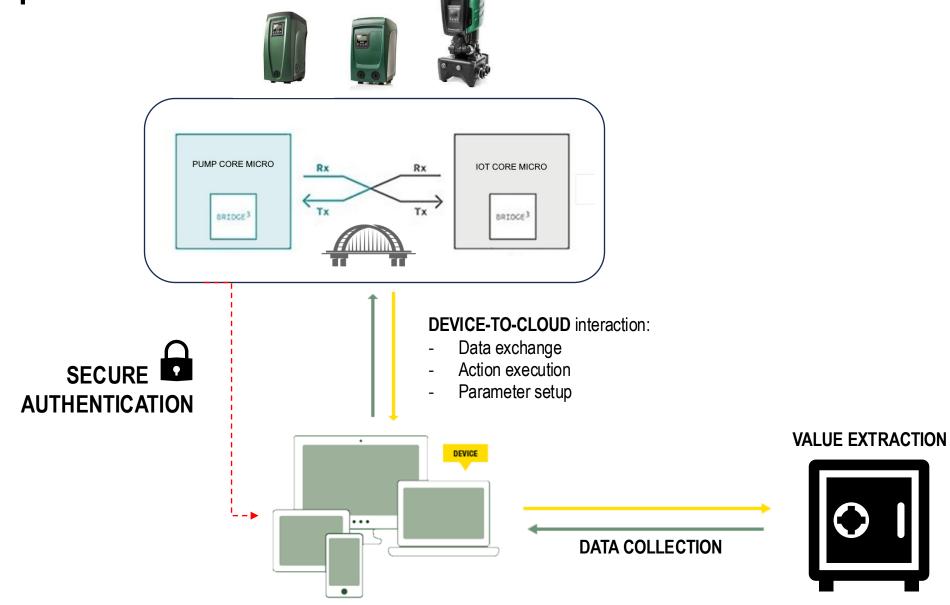




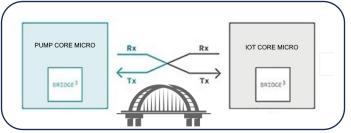
# **Technical challenges**



# Simplified pipeline

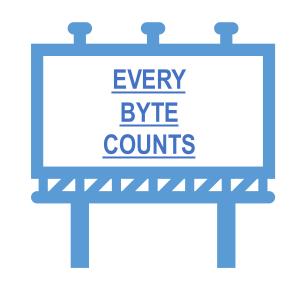


## **Inter-Processor Communication: The Bridge Protocol**



**BOOTLOADER**: needs to comply with **maker's** communication protocol

**APPLICATION**: we can agree on rules/protocols/strategies that are **optimal for our own use case** 





#### **DATA ON TRANSIT**



TELEMETRY

FIRMWARE UPDATES



### MAIN DESIGN GOALS

- **Avoid bottlenecks**: time is everything, but memory too
- MODULARITY: no refactor/redesign for every new product
- SCALABILITY: flexible enough to be adapted in case of new user requests or hardware constraints

## **Data Security: Secure Element**

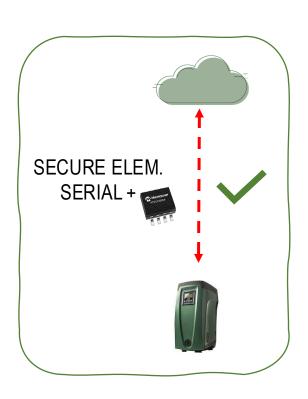
Enabler of cryptographic features and security protection



Anti-tampering technology







#### When is this validated?

First contact with server [2]



Periodic verification during the day

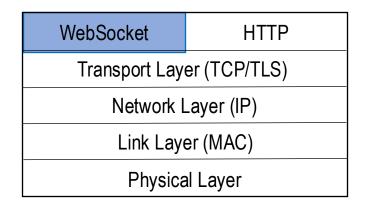
At every pump restart  $\bigcirc$ 

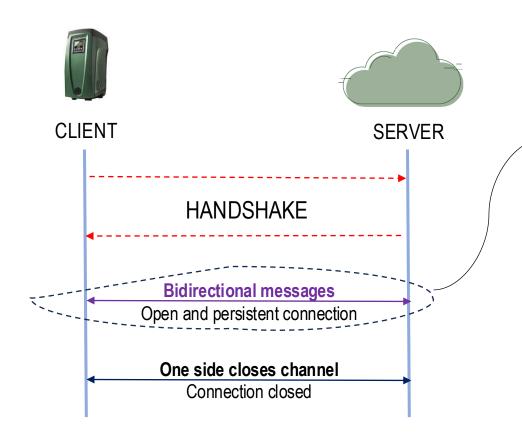




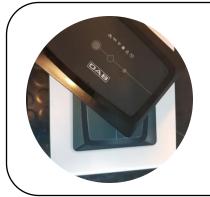


### Fast and Persistent Communication: WebSocket





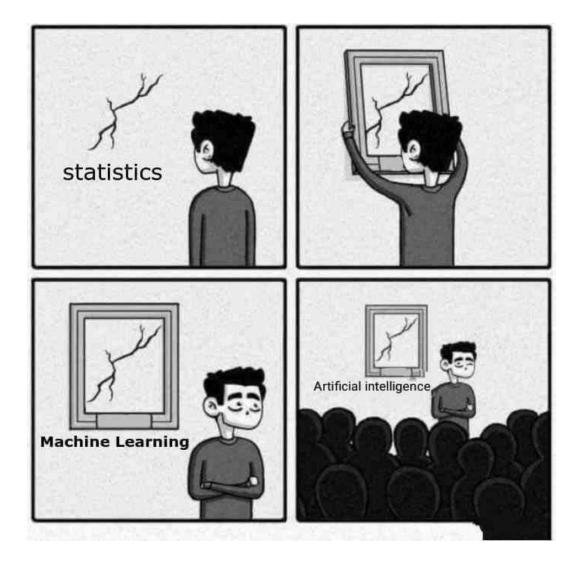
Better resource usage thanks to Websocket - no overhead for each POST We adapted the technology to work on limited resources (e.g., 200KB RAM!!)



Remember Gateway-Grandpa?

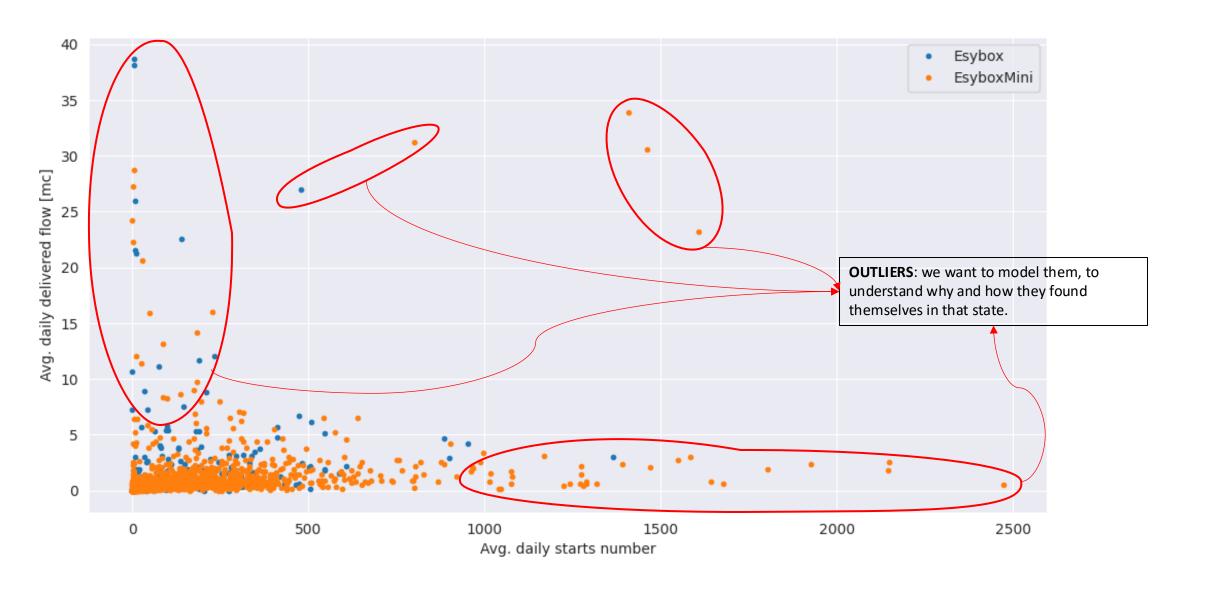
We needed an iterative, step-by-step evolution: Websocket allowed for an out-of-the-box solution!

# **Data Transformation: Turning Raw Data into Insights**



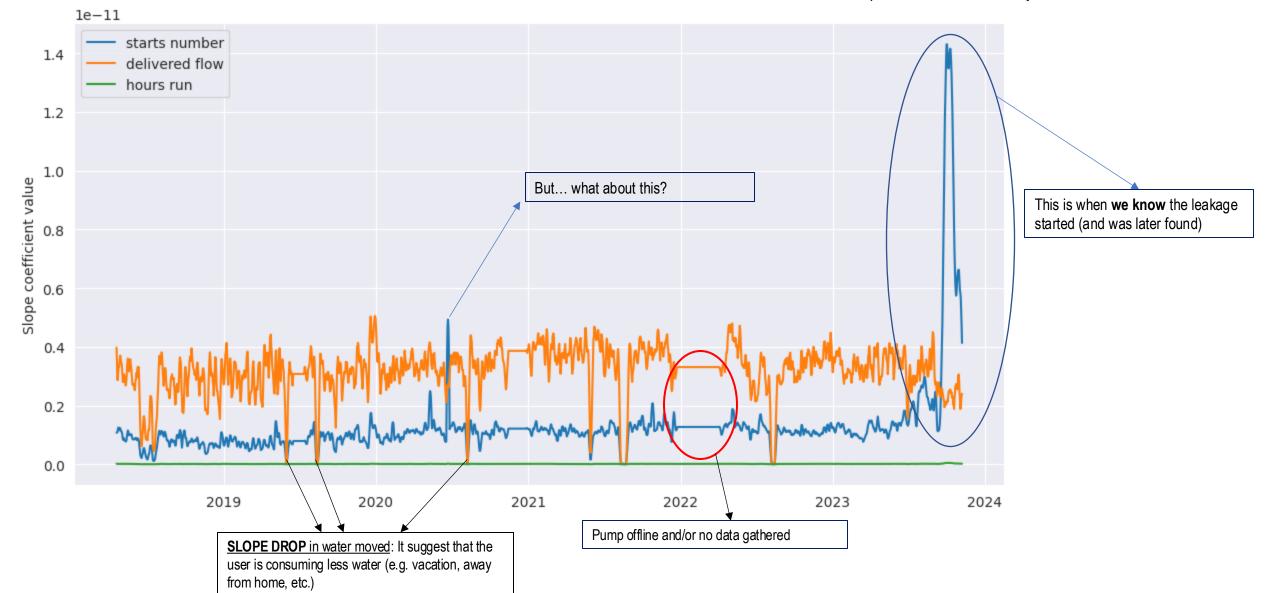
\*original comic by sandserif

# **Data Transformation: Turning Raw Data into Insights**



## **Data Transformation: Turning Raw Data into Insights**

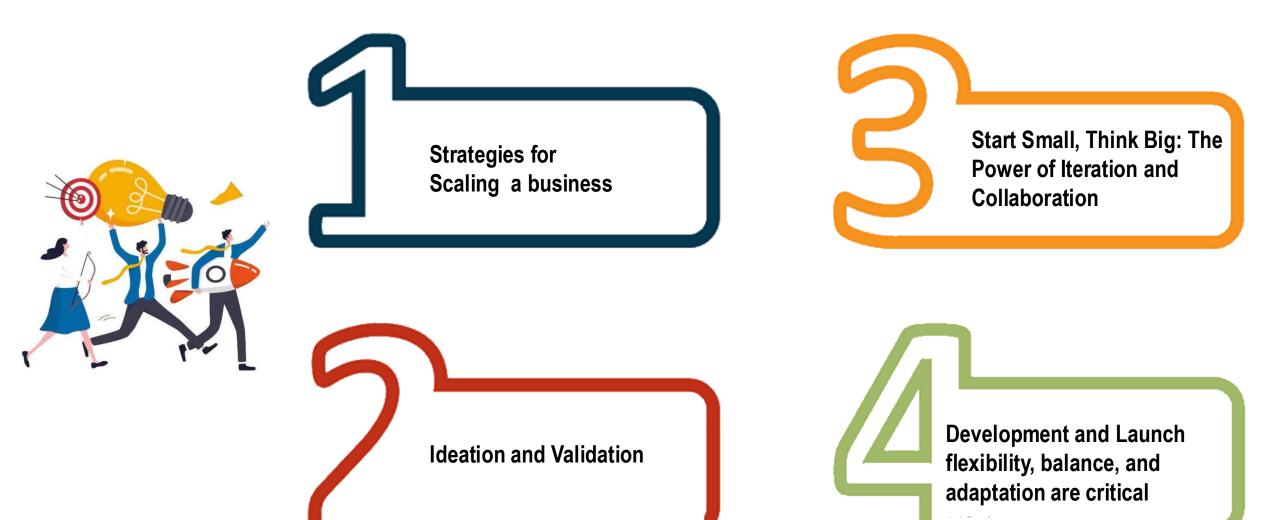
- Rolling linear regression on a **1 week time window**, with a delta of **1 day**.
- Coefficient corresponds to the curve slope in that time interval



# Conclusion & QA



# **Recap & Conclusion**





# WE WANT TO HEAR YOUR VOICE!



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f in 🖪

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