

Michael Angelo E. Lim

UNDERGRADUATE STUDENT – BS IN INFORMATION TECHNOLOGY

Objective	Motivated Developer with practical experience in client service, currently pursuing a BS in Information Technology. Certified in Python and C++ through Cisco and PHP through AMA University, I bring strong troubleshooting abilities and a collaborative mindset. Passionate about leveraging digital innovation to enhance business operations.
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Education	2016-2018	Arellano University Major: ICT (Information and Communication Technology)
	2022-Present	AMA University Major: Information Technology

Project Contributed	Metro 7 Smart Inventory Management System Role: Developer, Quality Tester <ul style="list-style-type: none">Contributed system's APIBuilt the back end of the systemHelp with some of the front-end development especially with Hooks and API.Discussed system architecture with the team.Simulated test executions.Presented the system and walked through the panelists and the clients and provided insights into how the system works as the clients needed.
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Professional Experience	August 2021 – February 2022	Transcom Philippines Pasig city Customer Service Representative Logistics <ul style="list-style-type: none">Handle inbound callsAnswer customer queries and help them with their logistics.Collaborate with other departments to locate customers' packagesHelp and Walkthrough customers on how to ship their packages domestic and international
	March 2022 - Present	Lalamove Philippines Delivery Rider Sideline <ul style="list-style-type: none">Handle customers packages carefullyDelivery the packages and goods safely

Certifications	Dec. 09, 2025	DevNet Associate offered by AMA Computer University through the Cisco Networking Academy program.
	Dec 03, 2024	C++ Advanced offered by AMA Computer University through the Cisco Networking Academy program.
	Nov 2024	Code Craft: PHP Project Showcase Provider: AMA University - College of Computer Studies Actively participating in the activity "CodeCraft: PHP Project Showcase", showcasing their proficiency by presenting their innovative PHP-based Projects.

Technical Skills	Programming	PHP, Python, JavaScript, HTML, CSS, C++
	Tools	VS code, Git, MySQL, XAMPP
	Frameworks	React, React Native, Laravel, Django
	Others	Code troubleshooting, Process Optimization

Soft Skills	Client Service, Team Collaboration, Process analysis
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