

# Michael Angelo E. Lim

UNDERGRADUATE STUDENT – BS IN INFORMATION TECHNOLOGY

<b>Objective</b>	Motivated Developer with practical experience in client service, currently pursuing a BS in Information Technology. Certified in Python and C++ through Cisco and PHP through AMA University, I bring strong troubleshooting abilities and a collaborative mindset. Passionate about leveraging digital innovation to enhance business operations.
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<b>Education</b>	2016-2018	<b>Arellano University</b> <b>Major: ICT (Information and Communication Technology)</b>
	2022-Present	<b>AMA University</b> <b>Major: Information Technology</b>

<b>Project Contributed</b>	<b>Metro 7 Smart Inventory Management System</b> Role: Developer, Quality Tester <ul style="list-style-type: none"> <li>• Contributed system's API</li> <li>• Built the back end of the system</li> <li>• Help with some of the front-end development especially with Hooks and API.</li> <li>• Discussed system architecture with the team.</li> <li>• Simulated test executions.</li> <li>• Presented the system and walked through the panelists and the clients and provided insights into how the system works as the clients needed.</li> </ul>
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<b>Professional Experience</b>	August 2021 – February 2022	<b>Transcom Philippines</b> Pasig city <b>Customer Service Representative</b> Logistics <ul style="list-style-type: none"> <li>• Handle inbound calls</li> <li>• Answer customer queries and help them with their logistics.</li> <li>• Collaborate with other departments to locate customers' packages</li> <li>• Help and Walkthrough customers on how to ship their packages domestic and international</li> </ul>
	March 2022 - Present	<b>Lalamove Philippines</b> <b>Delivery Rider</b> Sideline <ul style="list-style-type: none"> <li>• Handle customers packages carefully</li> <li>• Delivery the packages and goods safely</li> </ul>

<b>Certifications</b>	Dec. 09, 2025	<b>DevNet Associate</b> offered by AMA Computer University through the Cisco Networking Academy program.
	Dec 03, 2024	<b>C++ Advanced</b> offered by AMA Computer University through the Cisco Networking Academy program.
	Nov 2024	<b>Code Craft: PHP Project Showcase</b> Provider: AMA University - College of Computer Studies  Actively participating in the activity "CodeCraft: PHP Project Showcase", showcasing their proficiency by presenting their innovative PHP-based Projects.
<b>Technical Skills</b>		Programming: PHP, Python, JavaScript, HTML, CSS, C++
Tools: VS code, Git, MySQL, XAMPP		
Frameworks: React, React Native, Laravel, Django		
Others: Code troubleshooting, Process Optimization		
<b>Soft Skills</b>	Client Service, Team Collaboration, Process analysis	