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D211 Advanced Data Acquisition Task 1 Video Submission Mike Mattinson April 22, 2022

## Review Research Question

- Show Customer Density (Loyal Customers) by Region in the United States per 1,000 total population
  - Break down regions by states
  - Calculate density based on total state or region population
  - Show density as "0.043/1000", meaning 0.043 customers per 1,000 total population.
  - Allow dashboard user to filter map and details by Region

# Demonstration/Video

- 1. Describe the technical environment used to create the dashboards.
- 2. Demonstrate the functionality of the dashboards.
- 3. Explain the SQL scripts used to support the creation of the dashboards.
- 4. Explain how the data streams were prepared to support the analysis.
- 5. Describe how data were aligned with other data points.
- Demonstrate how the databases were created.
- 7. Explain how referential integrity was enforced in the database.

## Describe Technical Environment

## **Primary Components**

- PostgreSQL
- pgAdmin 4
- Tableau 2021.4 (student)
- Notepad ++

### **Secondary Components**

- VS Code
- Python
- Jupyter Notebook

About Tableau

2021.4.4 (20214.22.0213.1102) 64-bit

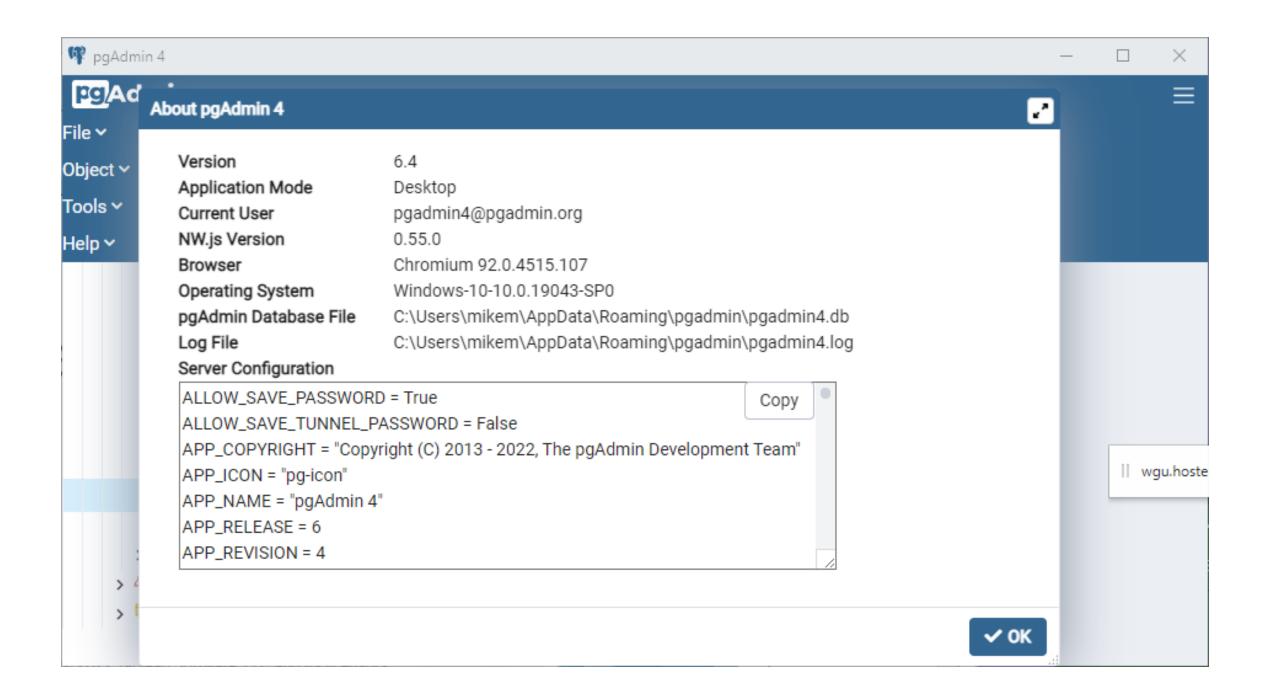
# Tableau Desktop

Professional Edition



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# Demonstrate Functionality of Dashboards

- Connect to SQL database
- Connect to external .CSV data
- Create necessary joins
- Create Region, State collection
- Create calculated fields
- Blend data sources using primary and secondary linking fields

- Setup Default Properties
  - Color
  - Number Format
- Create detail worksheet
- Create summary worksheet
- Create map worksheet
- Create dashboard by combining all the previous worksheets

# **Short Tableau Demo**

# Explain SQL used to support Dashboards

- SQL scripts were used to create the customer churn tables
- SQL scripts were occasionally used to query data during the initial design of the dashboards

# Explain Primary & External Data Sources

## **Customer Churn (SQL)**

- Customer (24, 10000)
- Location (5, 8583) "Cities"

Source: Wgu.edu Telcom Churn Data

## Region, State Population (.CSV)

- States.csv (4, 52)
- Population.csv (2, 52)

Source: https://www2.census.gov/

## **Data Demo**

# Explain How Data Streams Prepared

- The customer churn data contained location data for city, but the state used was just a 2-letter state code
- Needed to find external data of states where the states were broken down by major regions AND where the states were referenced by name and by the 2-letter state code
- In order to calculate customer density, I needed the total population by state and region. There was a population attribute in the original data but was not the total population of the state. I will use the external data to calculate density

# Describe Data Alignment

#### **Customer Churn data**

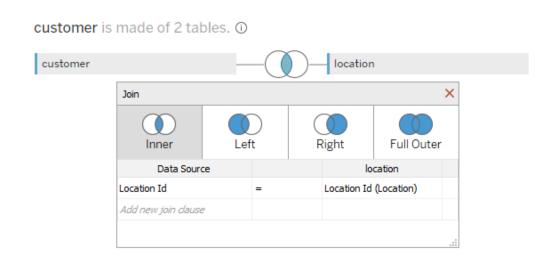
- The customer table is inner joined (or left joined) by a 1:many relationship with the location table.
- The relationship uses an attribute named "location\_id" which is in both tables (see next slide)

#### **States & Population data**

- The states table is inner joined (or left joined) by a 1:1 relationship with the population table.
- The relationship uses attribute
  "State" in the states table and
  attribute "Name" in the
  population table (see next slide)

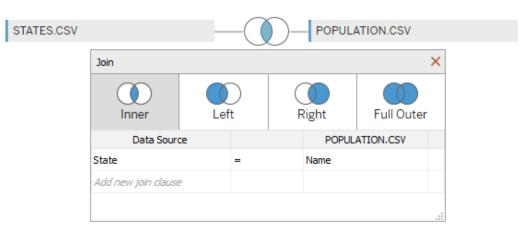
# Joining Tables

## **Customer:location join**



## **States:Population join**

STATES.CSV is made of 2 tables. ①



# Explain How Databases Were Created

- Using pgAdmin
- Create database
- Run SQL scripts to create tables
- Import data into tables
- Referential Integrity

# pgAdmin Demo

# Explain Referential Integrity

- REFERENTIAL INTEGRITY is a database concept that is used to build and maintain logical relationships between tables to avoid logical corruption of data. It is a very useful and important part in RDBMS.
- Usually, referential integrity is made up of the combination of a primary key and a foreign key.
- The main concept of REFERENTIAL INTEGRITY is that it does not allow to add any record in a table that contains the foreign key unless the reference table containing a corresponding primary key.
- Reference:
  - https://www.w3resource.com/sql/joins/joining-tables-through-referential-integrity.php#:~:text=A%20REFERENTIAL%20INTEGRITY%20is%20a,key%20and%20a%20foreign%20key.