
EDUCATION**W. P. Carey School of Business, Arizona State University, Tempe, AZ**

December 2022

Bachelor of Science in Computer Information Systems

- Awards: Summa Cum Laude, Transfer Achievement Award, Dean's List
- GPA: 4.0

PROFESSIONAL EXPERIENCE**Employee Feedback Project, CIS Capstone Class, ASU**

July 2022 - August 2022

- Integrated with a team to create a website to allow hundreds of employees to state a problem in a firm.
- Granted manager's ability to view problems and develop solutions for problems.
- Solved an issue of employees not engaging with a typical survey format.

Bank Telemarketing Campaign Project, Analytics Class, ASU

February 2022 - March 2022

- Created analyses with team members using JMP Pro to find a solution for how a bank telemarketing campaign could retain up to 50% more customers.
- Performed data cleaning such as outlier analysis to remove miscellaneous data.
- Forecasted analysis techniques such as contingency analysis and multiple logistic regression analysis to determine a correlation between independent variables and dependent variables.

Team Member, Harkins Theatres, Scottsdale, AZ

May 2019 - March 2020

- Maintained theater by cleaning floors and seats thoroughly resulting in satisfied customers.
- Boosted 50% of sales in a concession stand by using tactics of upselling and suggestive selling.
- Interacted with three hundred customers daily in a concession stand delivering high service.

Carhop, Sonic Drive-In, Phoenix, AZ

April 2017 - January 2019

- Prepared different combinations of drinks for hundreds of customers each shift.
- Provided outstanding customer service to customers with a greeting and a smile.
- Managed transactions throughout shifts with diligence.

Bagger, Fry's Food Stores, Cave Creek, AZ

November 2015 - April 2017

- Gained experience in customer service with thousands of customers, while bagging groceries.
- Gathered up shopping carts in a parking lot and transferred carts to Fry's storefront.
- Returned items to correct locations to avoid customer confusion about where items were located.

LEADERSHIP/COMMUNITY INVOLVEMENT**Community Service- Street Clean Up, Flagstaff, AZ**

November 2019

- Collaborated with brothers to clean two streets next to a fraternity house.

Camp Civitan- Philanthropy for Pi Kappa Phi, Williams, AZ

March 2019

- Spent a day with campers and played various sports.
- Performed tasks at camp with a team of seventy brothers to build access ramps for physically disabled children and disassemble large tents.

SKILLS

Technical Skills: C#, Python, SQL, Java, JMP Pro, Tableau, JavaScript, HTML, CSS, Microsoft Excel, Microsoft Word, Microsoft Access, Microsoft PowerPoint