MIGUEL ANGEL MARMOLEJO RODRIGUEZ

JUNIOR FRONTEND DEVELOPER

CONTACT

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🌐 https://mikerdev.netlify.app/

EDUCATION

2019 - 2020
UNIVERSIDAD UTEL

- Computer Systems Engineering

2015 - 2018
CECYTEJ JALISCO

- TechnicalHighSchoolDiploma in Industrial Instrumentation.

TECHNICAL SKILLS.

- HTML5, CSS3, JavaScript (ES6+)
- Vue.js
- PHP 8
- REST API (JSON) consumption
- Git
- Photoshop

SOFT SKILLS

- Effective Communication
- Problem Solving
- Teamwork
- Attention to Detail

LANGUAGES

- Spanish (native)
- English (A2 level)

PROFILE

Self-taught Junior Frontend Developer with experience in HTML, CSS, JavaScript, and Vue.js. Passionate about building clean, functional, and user- friendly interfaces. Enjoys collaborating in team environments and constantly learning new skills. Also knowledgeable in PHP and REST API consumption, enabling the development of fully functional web applications.

WORK EXPERIENCE

Cyberpuerta   2019 - 2025
Customer Service Executive

- Handled customer inquiries via phone, chat, and email.
- Followed up on support tickets related to warranties, damaged or incorrect products, using Freshworks and internal company systems.
- Managed social media complaints on platforms such as Facebook and X.com (formerly Twitter).
- Responded to app reviews and user feedback through Google Play Console.

Massive PC   2018 - 2019
Call Center Representative

- Handled customer interactions via phone and email.
- Closed sales and provided follow-up on the shipping status of each order.
- Assisted customers in-store, offering product guidance and support.

CERTIFICATIONS

PHP 8 y MYSQL   2023
Udemy

FrontEnd Web Developer   2022
Udemy