

Aaron San Jose

User Experience Designer

asanjose9@gmail.com
(619)-948-2523
www.linkedin.com/in/asanjose
Chicago, IL

Summary

Customer focused and creative representative with proficiency in assisting customers' inquiries, adapting to team workflows, and effective communication. Committed to balancing business goals while ensuring customer satisfaction through practical solutions. Resourceful problem solver who is skilled at remaining calm in fast and stressful situations.

Experience

Foxtrot Tribune Tower, Chicago IL, Apr 2022 - Apr 2024

Store Team Lead

Communicate with attention to detail to provide excellent customer service. Manage inventory to optimize service efficiency. Train new hires skills and methodology for every station. Delegated and collaborated tasks to reach daily requirements driving business.

REACH/Chicago Scholars, Chicago IL, Nov 2022 - Jan 2023

UX Design

Collaborated with five other designers to meet research goals. Curated and conducted interviews to meet client requirements. Oversee and review tasks of each team member. Created the final design of our project for the client.

Freelancer, Chicago IL, Aug 2018 - Present

Movement Artist/ Filmmaker

Directed, storyboarded and starred in short film that portrays my journey through the pandemic. Collaborated with videographers to meet shoot specific needs. Participated in dance performances and film in dance ensembles.

Education

Coding Dojo

UX/UI Designer Certification - Feb 2023

UC Merced

BS in Comp Sci & Engineering - Dec 2016

Key Skills

User Experience Design

- Prototyping
- Figma
- User Interviews
- Storyboarding

Soft Skills

- Time Management
- Leadership
- Public Speaking
- Organization

Programming languages

- C#
- C++
- Python