



## CUSTOMER LINKS:

Wki Internal Testing

Customer  
Contacts  
Assets  
Cases

## BREAKDOWN INFO:

Contact: Mike  
AgnewPrimary Contact  
Phone: 3167680433

Loaded: No

## ASSET INFO:

Make: Kenworth  
Model: T680  
Year: 2026  
Serial #: TJ224879  
Eng. Model: X15-EFFICIENCY  
Eng. Serial: 80750936  
E. Model: unknown

## CUMMINS ENGINE

Parts Catalog

## RECOMMENDED

Campaigns & Recalls  
Operations  
Warranty & Extended Coverage  
Service Contracts &  
Subscriptions

## INSITE REPORTING

Insite

[All Cases](#) > Case 19387270 | [JUMP TO](#) ▾[CHECKLIST \(0 OF 10\)](#) ▾

Please specify a follow-up time for this case.



There are 3 potential comeback operations.

## Case 19387270

[Not Watching](#) ▾[CLOSE CASE](#)

Repair Order

Status &amp; Workflow

— ? —

[Michael Agnew](#)

Customer

## Wki Internal Testing

Park City, KS • (316) 768-0433

Asset

## 2026 Kenworth T680...

VIN 1XKYD49X3TJ224879

Arrival

Diagnosis

Approval

Repair

Ready

CHECK-IN

REQUEST APPROVAL

ASSET READY

ASSET RELEASED

[EXPORT CASE](#)[Notes](#) [Workflow](#) [Appointments](#) [Attachments](#) [Estimate](#)[Case Info \(VMRS\)](#) [Faults](#) [Links](#)

## Customer Info

Company:	Wki Internal Testing - Cust#: 88888
Address:	5115 N Broadway Park City, KS 67037
Phone:	(316) 768-0433
Credit Limit:	\$9,999,999.00
Credit Available:	\$9,887,678.68
Memo Balance:	\$112,320.32
AR Terms:	Net 10th
PO Required:	Yes
Credit Note:	Billing to Wichita Kenworth PacLease directly - not for LR Customer purchases or Service work.
Customer Profile:	Customer prefers phone communication ...

## Bill To

Company:	Wki Internal Testing - Cust#: 88888
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## Ship To

Company:	Wki Internal Testing - Cust#: 88888
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## Asset Info

Asset:	2026 Kenworth T680
VIN:	1XKYD49X3TJ224879
Chassis ID:	
Odometer:	<input type="text" value="36048"/> Miles  Kilometers
	Last Updated: 36,048 miles. 12/18/2025 at 11:13 am CST
	Odometer can only contain numeric values
Engine Hours:	<input type="text" value="733"/> Last Updated: 733 hours. 12/18/2025 at 11:13 am CST
	Engine Hours can only contain numeric values

## Breakdown Info

Location: •

Case Level Complaint: Test case for Roadside service  
• [ edit ]



## Status Info

Repair Status: •



Program Type: •

OTHER

Created: 12/18/2025 at 11:13 am CST (Michael Agnew)

Closed: •

Asset Arrived: • none... [ edit ]

Asset Checked In: • none... [ edit ]

Asset Departed: • none... [ edit ]

ETR: • (i) none... [ edit ]

ATR: • none... [ edit ]

Follow-Up: • none... [ edit ]

Asset Down Time: • none... [ edit ]

Asset Up Time: • none... [ edit ]

Total Downtime:

Customer Requested Completion Time: • none... [ edit ]

## Additional Info

Department: •

PARTS

RO Number: •

none... [ edit ]

PO Number: •

none... [ edit ]

Invoice Total: •

none... [ edit ]

Invoice Number: •

none... [ edit ]

Invoice Date: •

none... [ edit ]

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Auth Number: •

none... [[edit](#)]

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Tag #:

none... [[edit](#)]

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