

Case #19376434

Notes

Customer: P3 Heavy Haul
Asset: 2021 Kenworth W900B X15-PERFORMANCE
Serial No: 6MR429619
Tag #:
Unit No: MR429619
Miles: 311,016
Build: 12/30/2019
Engine: X15-PERFORMANCE
Trans: FULLER
Date: 12/30/2025
Repair Status: Road Test
ETR: 1/29/2026 at 12:00 pm CST
Wty Start: 1/29/2020
Repair Order: 40802
Purchase Order:
E. Serial: 80232727
E. Model: unknown
T. Serial: K1362087
T. Model: Eaton FO20E318B-MXP UltraShift Plus
Complaint: Derate 25% and replace the air dryer assembly
Cause:

From: Wichita Kenworth <Tyler Merriman> 12/30/25 01:08 pm CST

To: Wichita Kenworth <Wichita Service Dept WSA>
Note: QC complete, during QC found:

- Audible air leak coming from the forward axle passenger side brake modulator

Ticket and keys turned into the office.

From: Wichita Kenworth <Tyler Merriman> 12/30/25 07:18 am CST

To: Wichita Kenworth <Wichita Service Dept WSA>
Note: Unit completed air handling system test. Set up for repair verification TD.

From: Wichita Kenworth <Tyler Merriman> 12/29/25 03:28 pm CST

To: Wichita Kenworth <Wichita Service Dept WSA>
Note: CAC has been replaced, air leaks have been fixed. Putting unit in a air handling system test @ 3:30.

From: Wichita Kenworth <Tyler Merriman> 12/29/25 07:13 am CST

To: Wichita Kenworth <Devin Stilwell>
Note: (Assigned By Tyler Merriman)

From: Wichita Kenworth <Tyler Merriman> 12/29/25 07:12 am CST

To: Wichita Kenworth <Wichita Service Dept WSA>
Note: Tech 195 going on this to install new CAC after Mario got it removed on Saturday.

From: Wichita Kenworth <Tyler Merriman> 12/27/25 01:28 pm CST

To: Wichita Kenworth <Wichita Service Dept WSA>
Note: Mario is going on this to start removing the CAC.

From: P3 Heavy Haul 12/27/25 11:33 am CST

To: Wichita Kenworth <Michael Agnew>
Note: Thank you Sir!

From: Wichita Kenworth <Michael Agnew> 12/27/25 11:33 am CST

To: P3 Heavy Haul <Eli Dubois>
Note: Thank you for the confirming. They are headed to retrieve the part as we speak.

From: P3 Heavy Haul 12/27/25 11:30 am CST

To: Wichita Kenworth <Michael Agnew>

Note: Yes, please proceed

From: Wichita Kenworth <Michael Agnew> 12/27/25 11:30 am CST

To: P3 Heavy Haul <Eli Dubois>

Note: Eli, please confirm you would like to move forward with the aftermarket CAC. Once we receive your confirmation our parts department will run to retrieve that part today so we can begin the work.

From: P3 Heavy Haul 12/27/25 11:01 am CST

To: Wichita Kenworth <Michael Agnew>

Note: Overnight even?

From: P3 Heavy Haul 12/27/25 11:00 am CST

To: Wichita Kenworth <Michael Agnew>

Note: Can we order another one?

From: Wichita Kenworth <Michael Agnew> 12/27/25 10:59 am CST

To: P3 Heavy Haul <Eli Dubois>

Note: We have checked with our Parts department and they have not received the replacement Air Cooler as of 12/27. I am unsure if the holidays delayed delivery, but we have a note in our parts department to dig into this further should we not receive the part in question on Monday. We will update the case as soon as we have received the part and with an estimated time to repair

From: Wichita Kenworth <Shane Doty> 12/19/25 01:29 pm CST

To: Wichita Kenworth <WIC BPC>
Wichita Kenworth <Wichita Advisors>
Wichita Kenworth <Wichita Foremen>

Note: Waiting for charge air cooler to arrive. ETA unknown at this time.

From: P3 Heavy Haul <elidub66@gmail.com> 12/19/25 07:48 am CST

To: Wichita Kenworth <Johnny Pantoja>

Note: Please proceed with the repairs

Sent via Email Reply

From: PACCAR Solutions - Service Management/Fleet 12/19/25 07:42 am CST

To: Wichita Kenworth <WIC BPC>
Wichita Kenworth <Johnny Pantoja>

Note: The estimate was approved by Eli Dubois - Wichita Kenworth.
[View the approved estimate.](#)
Case status set to Approved.

From: Wichita Kenworth <Johnny Pantoja>

12/19/25 07:39 am CST

To: P3 Heavy Haul <Eli Dubois>

Note: Approval Requested for the estimate version 2. **Total \$11,626.05.**

[View the estimate.](#)

NOTE: This unit was brought in for a derate concern and to replace the air dryer assembly. During inspection, we found that the air dryer mounting stud on the reservoir was broken and lodged inside the reservoir. We have replaced the air dryer and are currently waiting for the replacement reservoir to arrive.

Regarding the derate issue, our diagnostics revealed a leaking charge air cooler (CAC) along with multiple leaking lines. The CAC did not pass the pressure test. We recommend replacing the CAC hoses and then performing an air-handling test to confirm proper system performance.

Additionally, we discovered a rusted hole in the air tank. This tank has already been replaced. Please review the estimate and let us if we are still good to proceed. Thanks

Repair status set to Pending Approval.

From: Wichita Kenworth <Shane Doty>

12/18/25 04:14 pm CST

To: Wichita Kenworth <WIC BPC>

Wichita Kenworth <Wichita Advisors>

Wichita Kenworth <Wichita Foremen>

Note: Air dryer assembly replaced. Waiting for replacement charge air cooler and wet air tank to arrive. ETA 12/19/2025 (Assigned By Shane Doty)

From: Wichita Kenworth <Johnny Pantoja>

12/18/25 11:05 am CST

To: Wichita Kenworth <WIC BPC>

Note: Please pull the air dryer assembly please

From: Wichita Kenworth <Shane Doty>

12/18/25 08:06 am CST

To: Wichita Kenworth <WIC BPC>

Wichita Kenworth <Wichita Advisors>

Wichita Kenworth <Wichita Foremen>

Note: Please pull/order the following parts for repair order 40802 task 3:

K239-2125 Air tank

(Qty 2) K241-576 U-bolts

From: Wichita Kenworth <Johnny Pantoja>

12/18/25 07:24 am CST

To: Wichita Kenworth <WIC BPC>

Note: Please pull parts for task 3

From: Wichita Kenworth <Shane Doty>

12/18/25 07:11 am CST

To: Wichita Kenworth <Phil Cummins>

Wichita Kenworth <Wichita Advisors>

Wichita Kenworth <Wichita Foremen>

Note: Tech 101 starting diagnostics. (Assigned By Shane Doty)

From: PACCAR Solutions - Service Management/Fleet

12/17/25 06:39 pm CST

To: Wichita Kenworth <Laryssa Jones>

Wichita Kenworth <Johnny Pantoja>

Note: The estimate was approved by Eli Dubois - Wichita Kenworth.

[View the approved estimate.](#)

Case status set to Approved.

From: Wichita Kenworth <Shane Doty>

12/17/25 04:08 pm CST

To: Wichita Kenworth <Wichita Foremen>

Wichita Kenworth <Laryssa Jones>

Wichita Kenworth <Wichita Advisors>

Note: Tech 159 will continue with Diagnostics in the morning. (Assigned By Shane Doty)

From: P3 Heavy Haul
<elidub66@gmail.com>

12/17/25 02:32 pm CST

To: Wichita Kenworth <Austin Sapp>
Wichita Kenworth <Mark Porter>
Wichita Kenworth <William Merriman>

Note: I check in truck 006222 @ 09:00 this morning and the time that Johnny put on this notes is 15:39, and 17:05? Just got a call that it hasn't even been looked at and it's 14:32 at this time.

From: Wichita Kenworth <Dawn Courtney>

12/17/25 12:15 pm CST

To: Wichita Kenworth <WIC BPC>
Wichita Kenworth <Wichita Advisors>
Wichita Kenworth <Wichita Foremen>

Note: Part is in SWC

From: Wichita Kenworth <Shane Doty>

12/17/25 11:49 am CST

To: Wichita Kenworth <Wichita Advisors>
Wichita Kenworth <Wichita Foremen>
Wichita Kenworth <Wichita Back Parts Counter>
Wichita Kenworth <WIC BPC>

Note: Please pull/order the following parts for repair order 40802 task 1:

K049086BXW Air Dryer Assembly, AS-IS (Assigned By Shane Doty)

From: Wichita Kenworth <Johnny Pantoja>

12/17/25 11:05 am CST

To: P3 Heavy Haul

Note: Approval Requested for the estimate version 1. **Total \$0.00.**
[View the estimate.](#)
Repair status set to Pending Approval.

From: Wichita Kenworth <Johnny Pantoja>

12/17/25 09:39 am CST

To: P3 Heavy Haul

Note: Unit MR429619 was checked in at Wichita Kenworth.
Arrival time: .
Case status set to Checked-in.