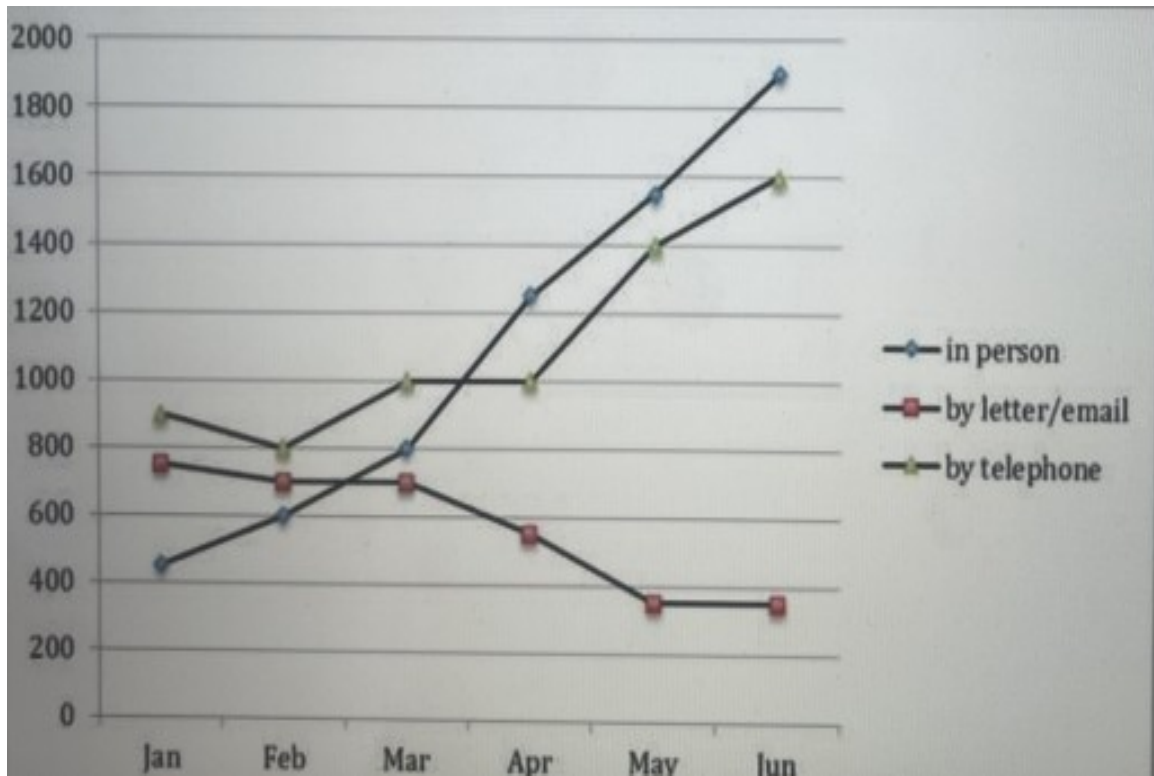


## Task 1: Line Graph

**Subject:** The graph below shows the number of enquiries received by the Tourist Information Office in one city over a six-month period in 2011. Summarize the information by selecting and reporting the main features and make comparisons where relevant.



## Answer #1

### Response:

The line chart illustrates the frequency of requests made in person, via letter/email, and by telephone at a UK tourist office during the first six months of a particular year.

From an overall perspective, it is clear that in-person requests increased over the period, becoming the most common form of inquiry, while telephone requests also experienced growth. In contrast, requests made by email and letter declined significantly, making them the least frequent by the end of the survey period.

In January, in-person information requests were the lowest among the three categories, at approximately 420. By contrast, written requests and telephone calls were higher, standing at 770 and 900, respectively. By mid-March, in-person queries (1,000) had overtaken the other request types, marking a consistent upward trend that culminated at 1,900 by the end of the period.

Telephone requests, on the other hand, fluctuated between 800 and 1,000 until early April, after which they increased sharply, ending just behind in-person requests at 1,600. Meanwhile, letter and email requests experienced a slight decline until March (reaching 700), followed by a steep drop, ultimately leveling off at 400 from May to June.

### Scores:

Overall Band Score: 9

Task Response: 8 - The report accurately reflects the data presented in the chart. Minor inaccuracies in the data are acceptable given the overall quality of the response.

Coherence & Cohesion: 9 - The report is exceptionally well-organized and easy to follow. The logical flow of information and the use of cohesive devices are excellent.

Lexical Resource: 9 - A wide range of sophisticated vocabulary is used accurately and appropriately. The lexical choices enhance the clarity and precision of the report.

Grammatical Range & Accuracy: 9 - The report demonstrates a wide range of grammatical structures with complete accuracy and fluency. The grammar is impeccable.

## Answer #2

### Response:

The line graph presents data on inquiries received by the Tourist Information Office in one city over a six-month period in 2011. Overall, it is clear that in-person inquiries increased dramatically, while inquiries made by letter or email decreased sharply, and telephone inquiries fluctuated slightly before trending upward.

In January, telephone inquiries were the highest at around 850, followed by inquiries made in person at approximately 390, and those made by letter or email at about 790. From January to March, in-person inquiries rose moderately from 390 to 800. In contrast, inquiries made by letter or email saw a slight decline, decreasing from 790 to 700. Meanwhile, the number of telephone inquiries fluctuated significantly, ranging from 900 to 1000.

From March onward, in-person inquiries continued to rise significantly, reaching a peak of around 1900, surpassing the other two categories. Telephone inquiries remained steady for a month before experiencing a substantial increase from 1000 to 1600. In contrast, the number of inquiries made by letter or email fell sharply throughout the period, dropping from 790 to 390, making it the lowest among the three categories.

### Scores:

Overall Band Score: 9

Task Response: 9 - The report provides a comprehensive and accurate overview of the data presented in the graph. It effectively highlights the main trends and makes relevant comparisons between the different categories of inquiries.

Coherence & Cohesion: 9 - The report is well-organized and easy to follow. The information is presented in a logical order, and the use of cohesive devices ensures smooth transitions between sentences and paragraphs.

Lexical Resource: 8.5 - The report demonstrates a wide range of vocabulary, using precise and appropriate language to describe the trends and comparisons. The language is sophisticated and natural.

Grammatical Range & Accuracy: 9 - The report exhibits excellent grammatical accuracy and a wide range of grammatical structures. The sentences are varied and complex, and the punctuation is used correctly throughout.