Miguel Angel Gonzalez Mauricio

AAS. Information Technology-Programming.

Extremely passionate about my work and love the challenge of tackling new problems and learning new skills.
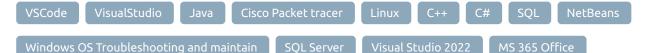

✉ MiguelGonzalez404@outlook.com

📍 Fort Worth, United States

⌕ github.com/Mikegonza

📱 9128005774

in linkedin.com/in/miguelgonza

SKILLS

VSCode VisualStudio Java Cisco Packet tracer Linux C++ C# SQL NetBeans

Windows OS Troubleshooting and maintain SQL Server Visual Studio 2022 MS 365 Office

SOFT SKILLS

Customer Service Problem-Solving Addaptability Teamwork Creativity Leadeship Work Ethic

Process improvement Attention to Detail Time Management

CERTIFICATES

Microsoft SQL Server 2019 Essential Training
 (03/2019 - 03/2019)

MTA Database Fundamentals (98-364) Cert Prep: 4
Administration (03/2021 - 03/2021)

Prepare for the CompTIA A+ Core 1 (220-1001)
Certification Exam (05/2023 - Present)

EDUCATION

AAS. Information Technology-Programming
Tarrant County College District

01/2022 - Present   *Fort Wort, TX*

A.S Information Technology
Savannah Technical College

01/2021 - 12/2021   *Savannah, GA*

LANGUAGES

Spanish
Native or Bilingual Proficiency

English
Full Professional Proficiency

WORK EXPERIENCE

IT Helpdesk
Lean Brain Solutions

01/2024 - Present   *Fortworth, Texas*
Achievements/Tasks

- Install and configure software applications, including Microsoft 365, antivirus, and enterprise tools.
- Provide hardware support for printers, scanners, desktops, laptops, and projectors in conference rooms.
- Troubleshoot Windows OS issues and manage system updates, security patches, and data backups.
- Manage user accounts, passwords, and onboard/offboard employees.
- Provide remote desktop support to users at different locations using remote desktop tools.
- Troubleshoot network connectivity issues like Wi-Fi, VPN access, and LAN disruptions.
- Document helpdesk tickets and generate reports on common issues, creating user guides for frequently asked tasks.

Contact : Orlenda Herrera - 9126609756-8176005592

Tech - L2 Server Repair
SMS InfoComm Corporation

01/2024 - 09/2024   *Grapevine, Tx*
Achievements/Tasks

- Inspect, test, and diagnose Nvidia servers and Replace parts as needed
- Conduct and analyze server stress tests(Running the script, Linux, SSH)
- Document all symptoms, test results, and parts replaced in shop floor tool
- Collaborate with motherboard repair, motherboard testing, QC, and inspections personnel
- working with swap, refurbish, and sorting teams.
- Provide back up for QC, inspection, and motherboard testing

Contact : Patricia Vina - Human Resources 972-906-7828

Technician Tier II
S&B Industries - Foxconn

07/2023 - 11/2023   *Forthworth,Texas*
Achievements/Tasks

- Use CRM for Receiving, shipping, inventory.
- Assist my team to operation improvements.
- Control inputs, outputs of products in the CRM system.
- Inspection, customer analysis, critical thinking and responding to disassembly, detailed data recording for electronic products, and other tasks assigned to meet production targets(quality, quantity, and time).

Contact : (817)479-8592

Electrician
Simoneaux Electric Inc

06/2018 - 01/2021   *Bluffton, South Carolina*
Achievements/Tasks

- Customer Service and Communication.
- Reading and Interpreting Blueprints.
- Installing Wiring and Components.
- Maintenance and Repair.
- Ensuring Safety and Compliance.
- Troubleshooting Electrical Issues.
- Installing and Maintaining Control Systems.

Contact : Phone: (843) 757 - 4799

WORK EXPERIENCE

Supervisor
Drugstore Benavides

12/2007 - 11/2011   *Mexicali, Baja California*
Achievements/Tasks

- Staff Management.
- Training and Development.
- Inventory Management, receiving, shipping of products in the SAP system.
- Customer Service.
- Financial Management
- Operational Efficiency.
- Marketing and Promotions.

Contact : +01152 686 5536481