MICHAEL D. KELLY, MA, MDiv

Auburn, Indiana | (260) 494-7315
www.linkedin.com/in/michaeldkelly | mikekellydev@gmail.com
Portfolio: https://mikekellydev.github.io/portfolio | Website: www.sparkwaveitservice.com

EXECUTIVE PROFILE

Technology and operations leader with 20 years of experience leading mission critical systems, people, and programs in high reliability, compliance driven environments. U.S. Navy veteran with a proven record of stabilizing failing programs, modernizing infrastructure, and building accountable teams. Known for translating complex technical, operational, and security requirements into practical solutions that improve availability, resilience, and organizational confidence.

EXECUTIVE STRENGTHS

IT Operations and Infrastructure Leadership • Cybersecurity and Risk Governance • Cloud and Modern Workplace Enablement • Program and Portfolio Management • Maintenance Reliability • Workforce Development • Process Standardization • Executive Communication • Incident Response

TECHNICAL AND OPERATIONAL EXPERTISE

Infrastructure and Systems
Microsoft 365 administration and governance; Active Directory and Group Policy; Windows Server; on-prem, hybrid, and secure air-gapped environments

Cloud and Automation
Cloud architecture fundamentals; modernization and migration planning; low-code automation; PowerShell scripting

Security and Compliance
Risk management; audit readiness; cyber hygiene; policy development; corrective action planning

Platforms and Tools
Microsoft 365, SharePoint, Power Automate, PowerShell, WordPress, GitHub Pages

PROFESSIONAL EXPERIENCE

U.S. NAVY

Maintenance Program Manager and IT Operations Lead
2005 – 2025

Led enterprise-scale maintenance, IT operations, and reliability programs supporting mission critical systems in high availability environments.

Key Results

• Took over a failing maintenance and reliability program during an active inspection cycle with an initial score of 33 percent.
• Implemented a Man, Train, Equip model that rebuilt workforce confidence, standardized execution, and restored accountability.
• Sustained improvement over 10 consecutive quarters, culminating in number one ranking across all Surface Forces for maintenance readiness.
• Designed and scaled an IT environment from three computers and a printer to over 40 workstations, multiple printers, and a dedicated server rack.
• Built and administered Active Directory and Group Policy in a secure, air-gapped network.
• Developed a Tier 0 through Tier 4 IT support model and trained non-IT personnel into capable system administrators.
• Led communications systems reliability efforts directly tied to platform availability and mission readiness.
• Served as Type Commander Lead for maintenance reliability and budget oversight across multiple commands.
• Delivered executive-level readiness reporting, risk assessments, and briefings to senior leadership.

LEADERSHIP PHILOSOPHY

Leadership creates clarity, builds trust, and equips people to succeed. Sustainable performance comes from clear standards, consistent communication, and leaders who own outcomes. I prioritize early engagement, accountability without fear, and developing teams that operate confidently beyond direct oversight.

EDUCATION

Master of Divinity, Youth and Family Ministries
Master of Arts, Christian Ministries
Bachelor of Science, Interdisciplinary (Computer Science-Focus)

CERTIFICATIONS AND DEVELOPMENT

Google IT Support Professional Certificate (in progress)
Cloud Computing Fundamentals
IT Automation with Python
Continuous Professional Military Education

COMMUNITY LEADERSHIP

Founder and CEO, Sparkwave IT Service • Ministry Leader and Small Group Facilitator • Youth Sports Coach • Community Emergency Preparedness Volunteer