

Franchise Connect BP Gasolindegiaak<project>	
Use-case Specification: Manage Franchise Information	Date: 01/02/2024

# Franchise Connect BP Gasolindegiaak

## Use-Case: Manage Franchise Information

*Erabilpen kasu baten definizioa*

### 1 Brief Description

This use case involves the franchisor administrator updating and maintaining critical franchise information, ensuring accurate and current data.

### 2 Actor Brief Descriptions

#### 2.1 Franchisor Administrator:

Responsible for managing and updating franchise information within the digital platform.

#### 2.2 Franchisee:

Receives notifications of critical updates made by the franchisor.

### 3 Preconditions

Franchisor administrator is authenticated and possesses the necessary permissions.

*Pausu bakoitza egin baino lehen, zein egoeratan dagoen sistema?.*

### 4 Basic Flow of Events

*Erabilpen kasua ondo ulertzeko, bera osatzeko egin behar diren pausuak definitu. Informazio hau, gero, fluxu diagrama baten azalduko da.*

1. The use case begins when the franchisor administrator logs into the system.
2. Selects the “Manage Franchise Information” option.
3. Updates contact details, business status, or relevant information.
4. Confirms changes, triggering system updates.
5. System notifies relevant franchisees of any critical updates.
6. The use case ends.

### 5 Alternative Flows

*Erabilpen kasua ondo ulertzeko, bera osatzeko egin behar diren pausuen ordezkio fluxuak.*

#### 5.1 Franchisee Requests Clarification

If a franchisee requests clarification on an update, the system facilitates communication between the franchisor and franchisee to resolve queries.

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## 6 Subflows

*Aurreko fluxu diagramen zati berrerabilgarrietan agertu daitekeen azpi-fluxuen adierazpena.*

### 6.1 Franchisor Reviews Update Requests

1. Franchisees can submit update requests for information changes.
2. Franchisor reviews and approves/rejects requests.

## 7 Key Scenarios

*Aurreko fluxu diagramek jarduera diagramen ideia adierazten dute, eszenarioek, oster, sekuentzia diagramen eredua izaten dute: rola, negozio erregela eta entitate edo datu baseak lotuta funtzionalitate bat zehazten dute. Hemen eszenario garrantzitsuenak azalduko dira.*

### 7.1 Urgent Operational Changes

1. Franchisor rapidly updates franchise information in case of urgent operational changes.
2. System promptly notifies all relevant franchisees.

## 8 Post-conditions

*Pausu bakoitza egin ondoren zein egoeratan geratzen da sistema?.*

### 8.1 Franchise Information Updated

Franchise information is successfully updated in the system.

## 9 Special Requirements

The system should facilitate clear communication channels between franchisors and franchisees for efficient updates.