

Franchise Connect BP Gasolindegia	
Use-case Specification: Support Franchisee Training	Date: 01/02/2024

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Use-Case: Support Franchisee Training

Erabilpen kasu baten definizioa

1 Brief Description

This use case involves the franchise support team delivering digital training modules and support materials to franchisees for standardized training.

2 Actor Brief Descriptions

2.1 Franchise Support Team:

Responsible for assigning and monitoring franchisee training.

2.2 Franchisee:

Receives notifications and completes assigned training modules.

3 Preconditions

Franchisee is registered, and training materials are available in the system.

Pausu bakoitza egin baino lehen, zein egoeratan dagoen sistema?.

4 Basic Flow of Events

Erabilpen kasua ondo ulertzeko, bera osatzeko egin behar diren pausuak definitu. Informazio hau, gero, fluxu diagrama baten azalduko da.

1. The use case begins when the franchise support team selects the “Support Franchisee Training” option.
2. Identifies target franchisee or group.
3. Assigns relevant training modules or materials.
4. System notifies franchisee and assigned training.
5. Franchisee accesses and completes the training.
6. System records completion status for future reference.
7. The use case ends.

5 Alternative Flows

Erabilpen kasua ondo ulertzeko, bera osatzeko egin behar diren pausuen ordezkoko fluxuak.

5.1 Training Material Update

If training materials are updated, the system notifies franchisees and prompts retraining.

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6 Subflows

Aurreko fluxu diagramen zati berrerabilgarrietan agertu daitekeen azpi-fluxuen adierazpena.

6.1 Assessment of Training Effectiveness

1. Franchise support team evaluates the effectiveness of training modules.
2. Adjusts training content based on feedback.

7 Key Scenarios

Aurreko fluxu diagramek jarduera diagramen ideia adierazten dute, eszenarioek, ostera, sekuentzia diagramen eredua izaten dute: rola, negozio erregela eta entitate edo datu baseak lotuta funtzionalitate bat zehazten dute. Hemen eszenario garrantzitsuenak azalduko dira.

7.1 New Product Launch Training

1. Franchise support team provides specialized training for franchisees during the launch of new products.

8 Post-conditions

Pausu bakoitza egin ondoren zein egoeratan geratzen da sistema?.

8.1 Franchise Training Completed

Franchisee successfully completes the assigned training.

9 Special Requirements

The system should allow dynamic updates to training materials and prompt notifications for effective training delivery.