

Franchise Connect BP Gasolindegiaik	
Supporting Requirements Specification	Date: 01/02/2024

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System-Wide Requirements Specification

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1. Introduction

The System-Wide Requirement Specification document serves as a comprehensive guide outlining the functional and non-functional requirements of the digitalization project for BP gas stations' franchisor businesses. It details the overarching system requirements, including essential functionalities, performance expectations, reliability standards, and interface specifications. By providing a detailed overview of the project's scope and objectives, the SRS document serves as a foundational blueprint for the development, implementation, and evaluation of the digitalization solution.

2. System-Wide Functional Requirements

[Statement of system-wide functional requirements, not expressed as use cases. Examples include auditing, authentication, printing, reporting.]

In the realm of data management, the system's core functionality is centered on preserving the integrity and confidentiality of information. Robust data management protocols will encompass secure storage, encryption, and routine audits to ensure compliance with legal standards. These measures not only safeguard sensitive data but also instill confidence in users regarding the system's commitment to legal and regulatory requirements.

System operations stand as a cornerstone, emphasizing efficiency, reliability, and adherence to industry best practices. Automated processes will streamline various operations, optimizing user experience while maintaining legal compliance. By prioritizing these aspects, the system ensures that its operations are not only effective but also aligned with legal frameworks, fostering a seamless and legally sound operational environment.

Embedded within the system's functionality are workflows meticulously designed to enhance user productivity while staying in harmony with legal requirements. From franchisee support to general business management, workflows are tailored for intuitive processes, clear approval mechanisms, and strict adherence to legal timelines. This approach guarantees not only operational efficiency but also compliance with legal standards governing franchisor businesses.

Post-operational insights are facilitated through comprehensive reporting functionalities. Reports, generated with a focus on key performance indicators, financial transparency, and adherence to regulatory standards, serve as a valuable resource for stakeholders. By prioritizing the development of these reports, the system ensures that users have access to accurate and legally compliant insights, facilitating informed decision-making.

The exchange of information within the system is governed by robust permission settings, placing a premium on data privacy and adherence to legal boundaries. Users will have controlled access permissions, enabling them to share information within the confines of legal standards. This ensures that the system's functionalities not only empower users but also operate responsibly within the framework of data protection laws and regulations.

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Lastly, the overarching commitment of the system lies in operating within legal boundaries. From data handling to user permissions, every aspect of the system's design and operation is meticulously aligned with legal frameworks. This dedication to legal compliance provides transparency, assuring users that the digitalization project for BP gas station franchisor businesses not only meets operational needs but also upholds the highest standards of legal and regulatory adherence.

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3. System Qualities

[Qualities represent the URPS in FURPS+ classification of supporting requirements.]

In the endeavor to digitalize BP gas station franchisor businesses, the system prioritizes essential qualities that form the bedrock of its functionality. With a focus on **Usability**, the interface and workflows are crafted for a user-friendly experience, enhancing adoption and productivity. **Reliability** is paramount, ensuring consistent performance during critical scenarios. Optimal **Performance** guarantees responsiveness for swift decision-making, and **Scalability** anticipates the network's growth. **Security** is foundational, safeguarding sensitive data and ensuring compliance. The system's **Flexibility** accommodates changing requirements, while **Interoperability** promotes seamless integration. **Maintainability** allows for easy updates, and Compliance adheres to legal standards. Encouraging **Innovation**, the system stays forward-looking, ensuring relevance and adaptability. These qualities collectively shape the system's foundation, assuring a comprehensive and effective digital transformation for BP gas station franchisor businesses.

3.1 Usability

[Describe requirements for qualities such as easy of use, easy of learning, usability standards and localization.]

In prioritizing Ease of Use, the system aims for a user-friendly interface, ensuring both franchisees and administrators can effortlessly navigate the platform. This involves implementing clear navigation menus, well-labeled buttons, and contextual help options, fostering an intuitive user experience.

Facilitating a short learning curve is essential, and the system will provide comprehensive onboarding resources such as tutorials, tooltips, and user guides to ensure Ease of Learning. Intuitive workflows and self-explanatory features will further contribute to a user-friendly environment, reducing the time required for training.

Adherence to established Usability Standards is a key commitment. The system will incorporate principles from recognized usability guidelines and frameworks, conducting regular usability testing and feedback loops to refine the user interface continually. This iterative approach ensures alignment with industry-accepted standards and best practices.

Recognizing the diverse user base, the system will support Localization. This involves adapting the platform to various languages and regional preferences. Key features include multi-language support, date and time format customization, and cultural considerations, providing a globally accessible and user-friendly experience for all stakeholders.

3.2 Reliability

[Reliability includes the product and/or system's ability to keep running under stress and adverse conditions. Specify requirements for reliability acceptance levels, and how they will be measured and evaluated. Suggested topics are availability, frequency of severity of failures and recoverability.]

Ensuring uninterrupted service, the system commits to maintaining high availability. A defined target percentage will be established, serving as a benchmark for continuous monitoring. This commitment minimizes downtime, providing users with reliable and consistent access to the system.

To uphold system integrity, the occurrence of failures will be kept at a minimum in terms of frequency and severity. Metrics for failure rates and severity levels will be meticulously defined, allowing for continuous monitoring. The system will promptly address issues, ensuring a reliable operational environment with limited critical disruptions.

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Recoverability is paramount in mitigating the impact of failures. The system will prioritize swift and efficient recovery mechanisms, incorporating robust backup strategies and defined recovery time objectives. Regular testing of these mechanisms will validate their effectiveness, ensuring a reliable and resilient system even in challenging circumstances.

Defining clear reliability acceptance levels is integral to establishing performance expectations under stress and adverse conditions. Criteria for acceptable downtime, failure rates, and recovery times will be set, creating a quantifiable and measurable standard for the system's reliability.

To measure and evaluate reliability, continuous monitoring will employ key performance indicators such as uptime, failure rates, and recovery times. Regular assessments and analyses of these metrics will provide insights into the system's performance, enabling proactive measures to enhance overall reliability. This approach ensures that the system not only meets but consistently exceeds reliability expectations.

3.3 Performance

[The performance characteristics of the system should be outlined in this section. Examples are response time, throughput, capacity and startup or shutdown times.]

Ensuring optimal user interactions, the system places a premium on maintaining efficient response time. Defined benchmarks for actions such as data retrieval, processing, and interface responsiveness will be continuously monitored, ensuring consistent adherence to these standards.

To sustain efficient data flow, the system shall exhibit high throughput, efficiently processing concurrent transactions and data exchanges. Benchmarks will be established and continuously monitored to facilitate smooth data flow within the system, supporting seamless user interactions. Designed to handle scalable capacity demands, the system prioritizes capacity. It accommodates increased user loads or data volumes without compromising performance. Defined benchmarks ensure the system remains responsive even during periods of peak usage, fostering scalability.

Efficient startup and shutdown times are emphasized for swift onboarding and minimized downtime. Benchmarks for startup and shutdown durations will be established, with continuous monitoring aimed at optimizing these processes for enhanced system efficiency. Load handling capabilities are integral, and the system shall adeptly manage varying loads, including both normal and peak usage scenarios. Defined benchmarks for load handling ensure the system maintains optimal performance levels, even during periods of increased demand.

Resource utilization optimization is a key focus, with the system aiming to efficiently use hardware and minimize resource bottlenecks. Benchmarks for resource utilization metrics will be established and continuously monitored to enhance overall system efficiency. Seamless support for concurrent user activities is paramount, and the system shall adeptly handle concurrent user scenarios. Defined benchmarks for concurrency support ensure that the system maintains responsiveness and stability under high user concurrency, providing a consistent user experience. Designed for scalability, the system allows for easy expansion in terms of users, data, and functionalities. Benchmarks for scalability provide guidelines for accommodating growth without compromising performance, fostering a scalable and adaptable system.

Adaptability to varying network conditions is crucial, ensuring consistent performance across different network speeds and types. Defined benchmarks for adaptability to network conditions enable the system to maintain responsiveness in diverse network environments. Effective caching strategies are implemented to optimize data retrieval and processing. Caching benchmarks are continuously refined to ensure efficient data access and reduce response times, contributing to overall system efficiency.

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These performance requirements collectively outline the characteristics that will contribute to the system's efficiency, responsiveness, and adaptability, ensuring optimal performance across a range of operational scenarios.

3.4 Supportability

[This section indicates any requirements that will enhance the supportability or maintainability of the system being built, including adaptability and upgrading, compatibility, configurability, scalability and requirements regarding system installation, level of support and maintenance.]

Ensuring long-term viability, the system prioritizes supportability and maintainability. Adaptability and upgrading are central considerations, with the system designed to seamlessly incorporate updates and enhancements. Compatibility is a key focus, ensuring smooth integration with existing and future technologies. Configurability is emphasized, allowing for easy customization to meet evolving business needs.

Scalability is integral, enabling the system to effortlessly accommodate growth in users, data, and functionalities. Requirements for system installation are defined, outlining a straightforward and efficient onboarding process. The system's level of support and maintenance is specified, ensuring a comprehensive and responsive support framework for users. These supportability requirements collectively contribute to a system that is not only robust in its current state but also adaptable and sustainable for future needs.

4. System Interfaces

[Interface Requirements are part of the + in the FURPS+ classification of supporting requirements. Define the interfaces that must be supported by the application. It should contain adequate specificity, protocols, ports and logical addresses, and so forth, so that the software can be developed and verified against the interface requirements.]

In the System Interfaces Requirements, the system prioritizes user accessibility through a web interface compatible with major browsers. Seamless integration is ensured through well-documented APIs supporting RESTful protocols. Database interaction adheres to SQL standards, accommodating databases like MySQL and PostgreSQL.

For hardware, the system aligns with standard configurations and industry communication protocols. Network communication follows TCP/IP, with defined port numbers and IP addresses. Integration with external systems is facilitated through clear interface specifications.

Authentication services use industry-standard protocols like OAuth 2.0, emphasizing secure user access. Logging and monitoring interfaces provide transparency and insights, employing standard log formats and protocols.

Messaging interfaces support communication within the system and with external services. File Transfer Interfaces ensure secure data exchange with external entities, supporting protocols like SFTP. These requirements establish a robust framework for seamless interactions, emphasizing compatibility, security, and efficiency.

4.1 User Interfaces

[Describe the user interfaces that are to be implemented by the software. The intention of this section is to state requirements relating to the interface. Interface design may overlap the requirements gathering process.]

In the realm of User Interfaces Requirements, the system's focus is on intuitive design to optimize user experience. Accessibility is ensured through compatibility with standard web browsers, including Chrome, Firefox, and Safari. Users will interact seamlessly through a web interface designed for flexibility and support across various devices. The Authentication Interface prioritizes security, following industry-standard protocols like OAuth 2.0. It employs token-based authentication, ensuring a secure and user-friendly login experience.

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The Dashboard Interface offers users a comprehensive overview that is customizable based on preferences and role-specific requirements. It provides a personalized and insightful space for users to navigate through relevant information. Efficient data entry is facilitated through the user-friendly Data Entry Interface. Intuitive forms streamline the input process, ensuring accuracy and minimizing the likelihood of errors. Users have access to a robust Reporting Interface providing insights and analytics. Customizable reports empower users to tailor information to their specific needs, supporting data-driven decision-making.

For seamless collaboration, the Collaboration Interface supports real-time communication and document sharing among users. Messaging features and collaborative tools enhance teamwork and information exchange. Administrators can easily configure system settings through an intuitive Configuration Interface. This includes managing user roles, access permissions, and system preferences to adapt to evolving business needs.

These user interface requirements collectively contribute to a system prioritizing usability, accessibility, and flexibility, ensuring a positive and efficient user experience across various aspects of interaction.

4.1.1 Look & Feel

[Provide a description of the spirit of the interface. Your client may have given you particular demands such as style, colors to be used, and degree of interaction and so on. This section captures the requirements for the interface rather than the design for the interface.]

The system's interface aspires to exude a modern and professional aura, employing a harmonious color palette blending corporate professionalism with user-friendly aesthetics. The design leans towards a sleek and intuitive style, emphasizing clarity through organized elements and a minimalist approach to avoid visual clutter. Interactive elements will be responsive, contributing to a dynamic user experience, while subtle visual cues will guide users seamlessly through the interface. Overall, the look and feel prioritize a contemporary, professional, and user-centric design in alignment with the client's preferences.

4.1.2 Layout and Navigation Requirements

[Capture requirements on major screen areas and how they should be grouped together.]

The system's layout and navigation prioritize efficiency and user intuitiveness. Key screen areas, including Dashboard, Reports, Data Entry, Collaboration, and Configuration, are organized in a user-friendly menu structure. The Dashboard offers a customizable central overview, while data entry forms ensure seamless input. Consistent layout and responsive design contribute to a cohesive and accessible user interface, optimizing the overall user experience.

4.1.3 Consistency

[Consistency in the user interface enables users to predict what will happen. This section states requirements on the use of mechanisms to be employed in the user interface. This applies both within the system and with other systems and can be applied at different levels: navigation controls, screen areas sizes and shapes, placements for entering / presenting data, terminology.]

Consistency within the system's user interface is paramount for predictability. Navigation controls will maintain uniformity, ensuring users can predict their actions across different sections. Screen areas, sizes, and shapes will exhibit a cohesive design, fostering a seamless and familiar experience.

Consistent placements for entering and presenting data will enhance user understanding, minimizing the learning curve. Standardized terminology will be employed throughout the interface, promoting clarity and reducing ambiguity. This commitment to consistency extends not only within the system but also in alignment with broader industry standards, fostering a user-friendly and predictable interaction.

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4.1.4 User Personalization & Customization Requirements

[Requirements on content that should automatically displayed to users or available based on user attributes. Sometimes users allowed to customize the content displayed or to personalize displayed content.]

The system prioritizes user personalization and customization to enhance the user experience. Content will be automatically displayed based on user attributes, ensuring relevance and efficiency. Users will have the ability to customize displayed content, tailoring the interface to their preferences.

Personalization features will extend to the dashboard, reports, and data entry sections, allowing users to configure views that align with their specific needs. This flexibility fosters a user-centric approach, acknowledging the diverse requirements and preferences of individual users. Overall, the system's commitment to user personalization and customization contributes to a more adaptable and user-friendly interface.

4.2 Interfaces to External Systems or Devices

[Are there any external systems with which this system must interface? Are there any constraints on the nature of the interface between this system and any external system, such as the format of data passed between these systems, and any particular protocol used? Consider both provided and required interfaces.]

The system acknowledges the necessity of interfacing with external systems to ensure seamless collaboration. Integration with external systems, such as payment gateways and security services, is a crucial aspect. The interface will adhere to industry-standard protocols, ensuring compatibility and secure data exchange.

Consideration is given to both provided and required interfaces, emphasizing the need for clarity in data format and communication protocols. Adherence to established standards will facilitate smooth interactions with external entities, promoting interoperability and reliability. The system's interfaces to external systems prioritize a secure, standardized, and efficient exchange of information.

4.2.1 Software Interfaces

[This section describes software interfaces to other components of the software system. These may be purchased components, components reused from another application or components being developed for subsystems outside of the scope of this SRS, but with which this software application must interact.]

The software interfaces section outlines the interaction between the developed software system and other components integral to its functionality. This encompasses purchased components, reused components from existing applications, and subsystems developed externally but essential for seamless integration.

Interactions with purchased components will adhere to prescribed specifications, ensuring compatibility and optimal utilization. Reused components from other applications will be seamlessly integrated, emphasizing interoperability and efficiency. Collaboration with subsystems beyond the SRS scope necessitates clear communication protocols and data exchange formats to guarantee a cohesive and interconnected software ecosystem. This commitment to software interfaces ensures a robust, integrated, and interoperable software solution.

4.2.2 Hardware Interfaces

[This section defines any hardware interfaces that are to be supported by the software, including logical structure, physical addresses, expected behavior, and so on.]

The hardware interfaces section articulates the software's support for various hardware interfaces, encompassing their logical structure, physical addresses, and expected behavior. It delineates the seamless interaction between the software and the underlying hardware components.

This includes specifying the logical structure of interfaces, ensuring they align with industry standards for compatibility. Clear definition of physical addresses facilitates precise communication between the software and hardware elements. Expected behavior outlines the operational norms, contributing to a harmonious collaboration between the software and hardware interfaces.

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The software's commitment to supporting hardware interfaces establishes a foundation for efficient communication and interoperability, ensuring a symbiotic relationship with the underlying hardware components.

4.2.3 Communications Interfaces

[Describe any communications interfaces to other systems or devices such as local area networks, remote serial devices, and so on.]

The communications interfaces section elucidates the connections between the software system and external entities, encompassing various communication channels. This includes interfaces with local area networks (LANs), facilitating seamless communication within a confined geographic area.

Additionally, communication with remote serial devices is delineated, ensuring the software's capability to engage with devices located at a distance. Protocols and mechanisms for data exchange over these interfaces are specified, promoting clarity and efficiency in communication. By detailing communication interfaces, the software establishes a framework for effective interactions with both local and remote devices, fostering connectivity and data exchange in diverse environments.

5. Business Rules

[Business rules are statements that define or constrain some aspect of the business. Business rules are often represented as production rules when they are meant to be directly executed by an IT System: a production rule is an independent statement of programming logic that specifies the execution of one or more actions in the case that its conditions are satisfied. Production Rules define the operation semantic for the system in a technologic independent way. They constrain the behavior expressed in system use cases.]

*Organize this document on rule classes, a high level grouping of candidate or actual rules about one **business concept** with a specific kind of **logic processing**, example: Driver Risk Assessment Rules or Customer Validation Rules.]*

Business rules are fundamental components of the system, serving to define and constrain various aspects of business operations. These rules are organized into distinct classes, each representing a high-level grouping associated with specific business concepts and logic processing. This systematic approach ensures a coherent rule framework aligned with broader business objectives. Within the realm of business rules, the first rule class pertains to Driver Risk Assessment Rules. This class encapsulates logic governing the assessment of driver risk, emphasizing predefined criteria. The associated actions respond to the assessment outcomes, implementing measures for risk mitigation.

Moving forward, the Customer Validation Rules class outlines logic governing the validation process for customer information. Conditions and corresponding actions are meticulously defined to uphold the accuracy and integrity of customer data. Within the system's operation, Inventory Management Rules represent a vital class. These rules govern the intricate aspects of inventory handling, tracking, and replenishment. The logic within this class responds to fluctuations in inventory levels and demand, ensuring optimal inventory management.

The Financial Transaction Rules class takes center stage in overseeing financial transactions. This involves comprehensive rules for validation and processing, with predefined conditions that dictate acceptable transaction parameters and trigger relevant actions. Finally, the User Authentication Rules class manages the authentication process for system users. The logic within this class dictates the conditions for successful user authentication and the corresponding actions triggered in response to authentication outcomes.

These rule classes collectively shape the operational semantics of the system. They embody a technology-independent framework, ensuring the alignment of system behavior with broader business goals and use cases.

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5.1 <Rule class name>

5.1.1 <Rule name and ID>

[The description defines the rule. It can be made in natural language typically following a decision table or a pattern like: if [condition-list] then [action-list], example:

If there are at least 3 items of the same type in the customer shopping cart and each item's value is greater than \$30 then give to the customer a voucher whose value is 10% of the cheapest item.]

5.1.2 Late Payment Fee Rule

If a customer fails to complete a payment within the specified timeframe after receiving an invoice, then apply a late payment fee of 5% of the outstanding amount.

5.1.3 Inventory Replenishment Rule

If the quantity of a particular item in the inventory falls below the predefined threshold, then automatically generate a purchase order to replenish the stock to the optimal level.

5.1.4 Discount Eligibility Rule

If a customer has made more than five purchases within the last month, and the total cumulative value of these purchases exceeds 500€, then grant the customer a loyalty discount of 10% on their next purchase.

6. System Constraints

[Constraints are part of the + in the FURPS+ classification of supporting requirements. Describe any design; implementation or deployment constraints on the system being built that have been mandated and must be adhered to. Examples include software implementation languages, prescribed use of developmental tools, third-party components or class libraries, platform support, resource limits and requirements on the shape, size or weight of the resulting hardware housing the system.]

The system operates within a set of mandated constraints that significantly influence its design, implementation, and deployment. Firstly, the software implementation language must strictly adhere to the use of Java, aligning with the organization's standardized software stack. This requirement ensures consistency and compatibility with existing systems.

In terms of developmental tools, the system must utilize Git for version control and Jira for project management. These tools are deemed essential for fostering collaboration within the development team and maintaining a structured workflow throughout the project lifecycle. Integration with the organization's customer relationship management (CRM) system is a critical aspect, necessitating compatibility with specific third-party components and APIs. This constraint ensures seamless interoperability with established systems and processes.

Moreover, the system is required to be compatible with both Windows and Linux operating systems, accommodating diverse user environments within the organization. This platform support constraint enhances the accessibility and usability of the system across different operating systems. Resource limits, including database storage capacity and server processing power, are predefined and must be strictly adhered to. This ensures optimal performance, efficient resource utilization, and prevents potential bottlenecks in system functionality.

Lastly, the resulting hardware housing the system is bound by specific size and weight parameters. These constraints are crucial considerations, aligning with organizational space and infrastructure limitations. Adhering to these constraints guides the system's design and development, ensuring alignment with organizational standards and operational necessities.

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7. System Compliance

7.1 Licensing Requirements

[Define any licensing enforcement requirements or other usage restriction requirements that are to be exhibited by the software.]

In ensuring system compliance, specific licensing requirements and usage restrictions have been established to govern the deployment and utilization of the software. The software will operate under a per-user licensing model, enforcing validity checks to restrict unauthorized access. Usage is confined to employees and authorized external partners, with any deviations strictly prohibited. Licensing agreements will undergo periodic renewal, and expired licenses will result in restricted access until renewal is completed.

Additionally, compliance with third-party component licenses is mandatory, and deployment will undergo verification checks to ensure alignment with licensing agreements. These measures collectively safeguard the software's integrity, security, and legal compliance throughout its lifecycle.

7.2 Legal, Copyright, and Other Notices

[This section describes any necessary legal disclaimers, warranties, copyright notices, patent notice, wordmark, trademark, or logo compliance issues for the software.]

This section encompasses critical legal considerations, disclaimers, and notices essential to the software's integrity and usage. The software includes explicit legal disclaimers outlining its purpose, limitations, and the absence of warranties. Users are advised to comply with applicable laws and regulations, using the software at their own risk. Clear delineation of warranties and limitations to liability is provided, emphasizing that the software is provided "as is." Copyright notices prominently display ownership and the protection of intellectual property rights, informing users of the terms governing software use, modification, and distribution.

Any associated patents are disclosed, providing transparency regarding patented features and potential legal implications. Compliance with wordmark, trademark, or logo guidelines safeguards branding elements, guiding users on permissible usage. Acknowledgment and compliance with open-source components, including licenses, attributions, and modifications, are transparently communicated. This comprehensive approach ensures users are informed, protected, and compliant with legal and copyright considerations associated with the software's use.

7.3 Applicable Standards

[This section describes by reference any applicable standards and the specific sections of any such standards that apply to the system being described. For example, this could include legal, quality and regulatory standards, industry standards for usability, interoperability, internationalization, operating system compliance, and so forth.]

The software adheres to a set of applicable standards crucial for legal, quality, and regulatory compliance. These standards encompass various facets, including usability, interoperability, internationalization, and operating system compliance. By referencing specific sections within these standards, the software ensures alignment with industry best practices. In the realm of legal and regulatory standards, the software complies with regional and international laws governing data protection, privacy, and other legal aspects. Quality standards are upheld through adherence to recognized industry quality benchmarks, guaranteeing robustness, reliability, and performance.

Usability standards play a pivotal role, ensuring the software aligns with established industry norms for user interface design and overall user experience. Interoperability standards guide the software's ability to seamlessly integrate with external systems and platforms, fostering a cohesive technological ecosystem. Internationalization standards are taken into consideration to facilitate the software's adaptability to diverse linguistic and cultural contexts. Operating system compliance ensures that the software functions effectively across various operating systems, meeting user expectations and industry standards.

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By meticulously referencing and aligning with these applicable standards, the software not only meets legal and regulatory requirements but also attains a high level of quality, usability, and interoperability in accordance with recognized industry benchmarks.

8. System Documentation

[Describes the requirements, for on-line user documentation, help systems, help about notices, and so on. Set expectations for the documentation and to identify who will be responsible for creating it.]

This section outlines the comprehensive system documentation requirements, encompassing various components crucial for user support and understanding. Firstly, robust on-line user documentation will be provided, offering users detailed insights into the software's functionalities, features, and usage guidelines. This documentation serves as a user-friendly resource for troubleshooting, configuration, and best practices.

Additionally, the software will integrate a sophisticated help system, providing users with contextual assistance within the application interface. Access to relevant help information at the point of need enhances the overall user experience. "Help About" notices will be incorporated within the software, offering a concise overview of software version details, copyright information, and key attributions to ensure transparency regarding software specifics and intellectual property rights.

The responsibility for creating and maintaining system documentation rests with a dedicated documentation team within the development and support framework. This team collaborates closely with subject matter experts to ensure accuracy and relevance. Documentation will adhere to established standards, ensuring consistency, clarity, and ease of understanding for users. Regular reviews and updates will be conducted to reflect changes in software features, functionalities, and industry best practices.

In establishing these documentation expectations, the software aims to empower users with accessible, accurate, and up-to-date information. The dedicated documentation team's collaboration with subject matter experts ensures that users have a reliable resource to maximize their understanding and utilization of the software.