

# Micheal Wanga Juma

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## Objective

Dedicated administrator committed to ensuring operational uptime and infrastructure reliability through expert network configuration and proactive server management (Windows Server 2019, Linux). Possesses high-level certification in ISO 27001 and ISO 42001 standards, providing a strong understanding of security hardening, compliance, and risk management within IT environments. Adept at troubleshooting, data backup and recovery, and leveraging strong problem-solving skills for continuous system efficiency.

## Experience

### Full-Stack Development and IT Support Intern – Pawatech Solutions

Jul 2025 – Sep 2025 | Hybrid, Nairobi Kenya.

- Collaborated in a team of 4 to develop an e-commerce website, building user-facing interfaces using React.js and Typescript, and implementing server infrastructure with Node.js and MongoDB.
- Applied CSS strategies such as media queries, relative units, and dynamic viewport units to ensure responsive design across various devices.
- Troubleshoot network connectivity issues by diagnosing equipment indicators and rebooting modems and routers, reducing latency and removing unauthorized devices to improve browsing speed.
- Implemented security measures including OAuth and OpenID Connect authentication, strong password policies, input validation, and load balancing to enhance application security and performance.
- Incorporated feedback from team and supervisors during development to iteratively improve website features and usability.

## Education

### Multimedia University of Kenya – Mbagathi, Nairobi.

Nov 2026

Undergraduate

Relevant Coursework: Operating Systems, Web Development, Networking, Database Management and Server Administration

## Certifications

### ISO/IEC 27001:2022 Lead Auditor – Mastermind Assurance

Sep 2025 – Sep 2028

### Introduction to Cybersecurity – Cisco Networking Academy

Oct 2025

### ISO/IEC 42001:2023 Lead Auditor – Mastermind Assurance

November 2025 – October 2028

## Skills

React, Node.js, TypeScript, MongoDB, Network Troubleshooting, OAuth and OpenID Connect, Responsive Web Design (CSS Media Queries, Relative Units, Viewport Units), System Updating and Upgrading, Operating Systems (Kali Linux, Ubuntu, Windows), Load Balancing, Cybersecurity Fundamentals

**Web Development & Databases:** React, Node.js, TypeScript, MongoDB, Responsive Web Design (CSS Media Queries, Relative Units, Viewport Units)

**System Administration & Networking:** Network Troubleshooting, System Updating and Upgrading, Operating Systems (Kali Linux, Ubuntu, Windows), Load Balancing

**Security & Authentication:** OAuth and OpenID Connect, Cybersecurity Fundamentals

## Projects

### Phishing URL Detector Website

Nov 2025 – Present

- Developed a complete website designed to detect phishing URLs, enhancing online security awareness. The project is fully developed and pending deployment, expected soon.

## Languages

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English (Fluently), Kiswahili (Fluently), Luhya (Partially), Luo (Partially), Kikuyu (Partially)

## References

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