

Medcor Patient Portal – User Manual

Table of Contents

Section	Pages
1. Introduction	2
2. Accessing the Patient Portal	2-3
3. System Requirements	3
4. Account Creation and Login	3-4
5. Patient Dashboard Overview	4-5
6. Main Menu Navigation	5-6
7. Using the Dashboard	6
8. Performing Key Tasks in the Portal	7-9
9. Speak With Medcor (AI Assistant)	9-10
10. Notes and Support	10

1. Introduction

Welcome to the **Medcor Patient Portal**! This guide is created to help you register, navigate your hospital's portal, manage appointments, and use Medcor's voice-based AI assistant efficiently.

Purpose

To provide a user-friendly manual for accessing and using the Medcor patient portal effectively.

Key Features

- Easy patient registration and login
 - Dashboard with appointment history and treatment options
 - Profile and medical history management
 - AI voice bot for real-time assistance
 - Accessible on any modern device
-

2. Accessing the Patient Portal

Portal Link Structure

Visit the registration link specific to your hospital:

`https://{hospitalclinic_name}.app.medcor.ai/account/patient/register`
/

Example:

<https://jayhospitalclinic.app.medcor.ai/account/patient/register/>



CREATE PATIENT

Email

Password

First Name

Last Name

Contact Number

Date of Birth

Gender

Medical History

Create Patient

 Sign in with Google

3. System Requirements

- **Internet Connection:** Stable broadband or mobile network
- **Devices Supported:** Mobile, Tablet, Desktop, Laptop
- **Supported Browsers:** Chrome, Safari, Firefox, Edge
- **Permissions Needed:** Enable microphone for voice bot use

4. Account Creation and Login

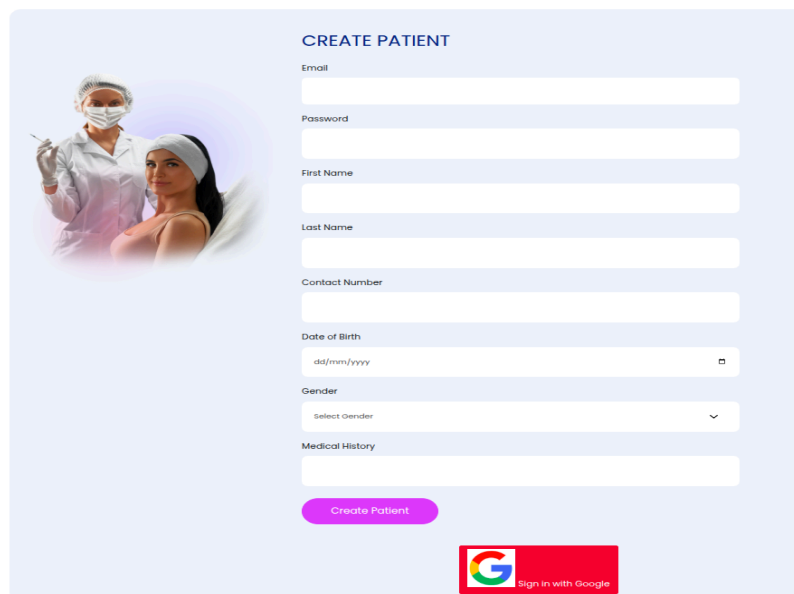
Creating an Account

1. Visit the hospital-specific URL.

2. Fill in required details:

- Email, Password
- First Name
- Contact Number
- Date of Birth, Gender
- Medical History

3. Alternatively, click **Sign Up with Google**.



CREATE PATIENT

Email

Password

First Name

Last Name


Contact Number

Date of Birth

Gender

Medical History

Create Patient

 Sign in with Google

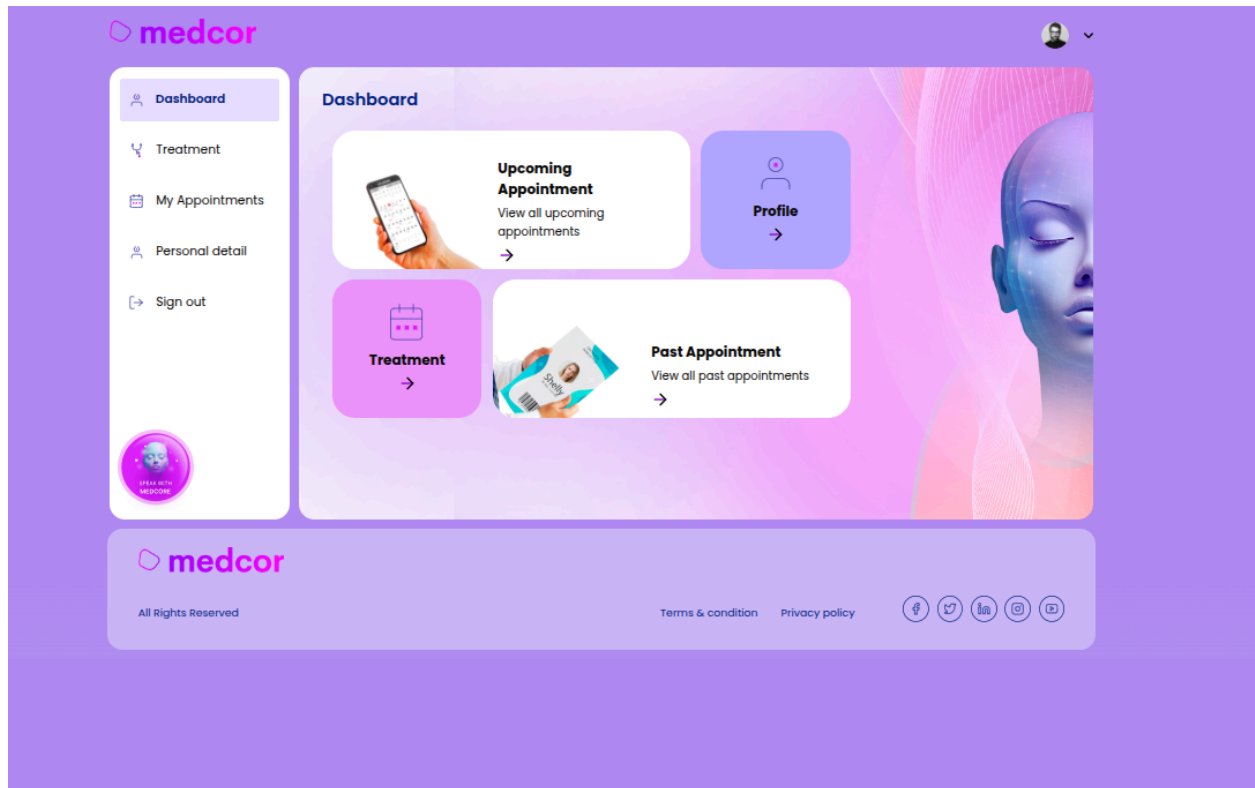
Logging In

After registration, you'll be redirected to your hospital's login page.
Use your email and password to sign in and access your **Patient Dashboard**.

5. Patient Dashboard Overview

Main Sections

- **Upcoming/Past Appointments:** Track appointment status and history
- **Profile:** View and update personal details
- **Treatment:** View available treatments provided by your hospital

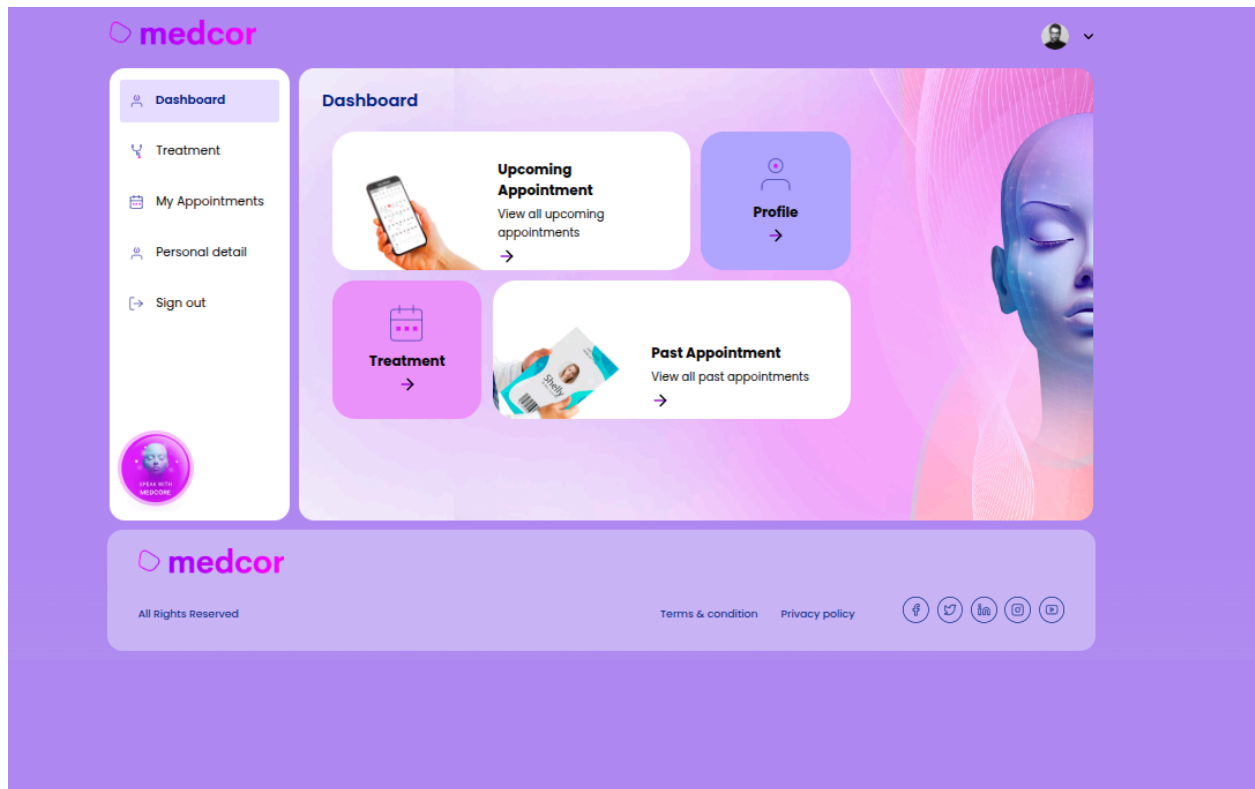


6. Main Menu Navigation

Accessible via the sidebar or top navigation:

- **Dashboard:** Overview of your activity
- **Treatment:** List of hospital treatments
- **My Appointments:** Past, Upcoming, and Cancelled

- **Personal Details:** Edit your profile info
- **Speak With Medcor:** Use voice-based AI agent



7. Using the Dashboard

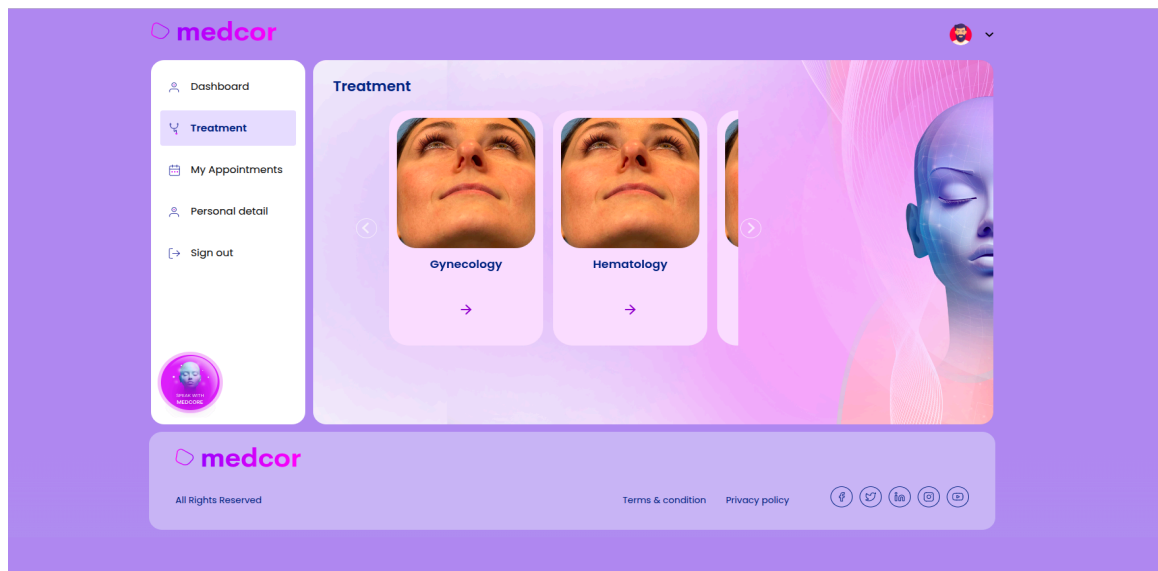
Dashboard Highlights

- At-a-glance view of appointments
 - Shortcut to treatments and profile
 - Easy access to AI voice bot
 - Centralized navigation panel for key features
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8. Performing Key Tasks in the Portal

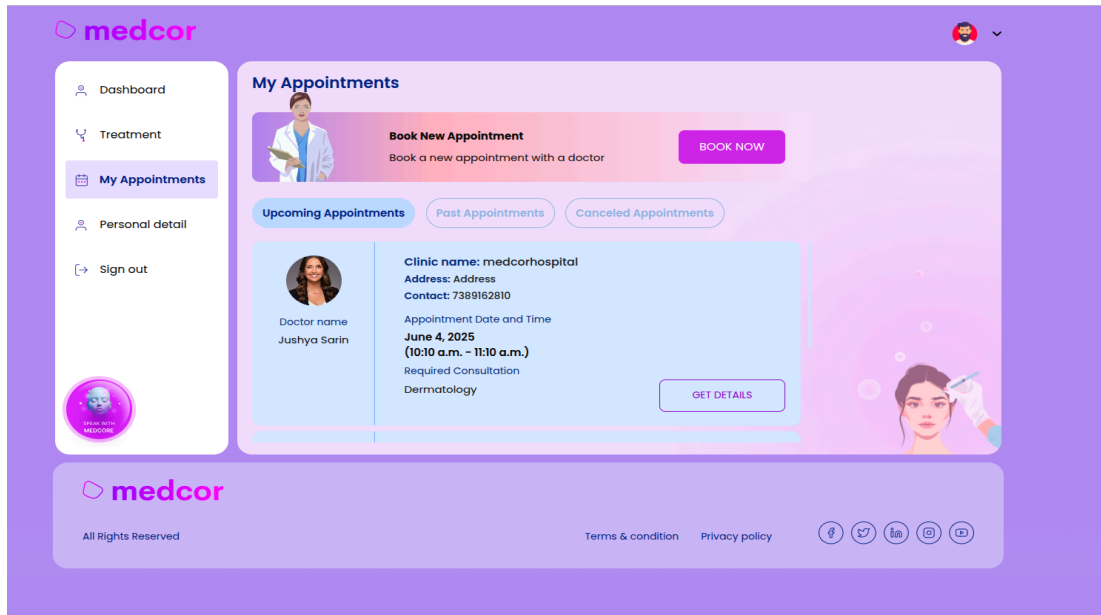
8.1 View Treatments

- Click **Treatment** from Dashboard or Menu
- View list with descriptions
- Scroll to browse more
- Click a treatment for more details

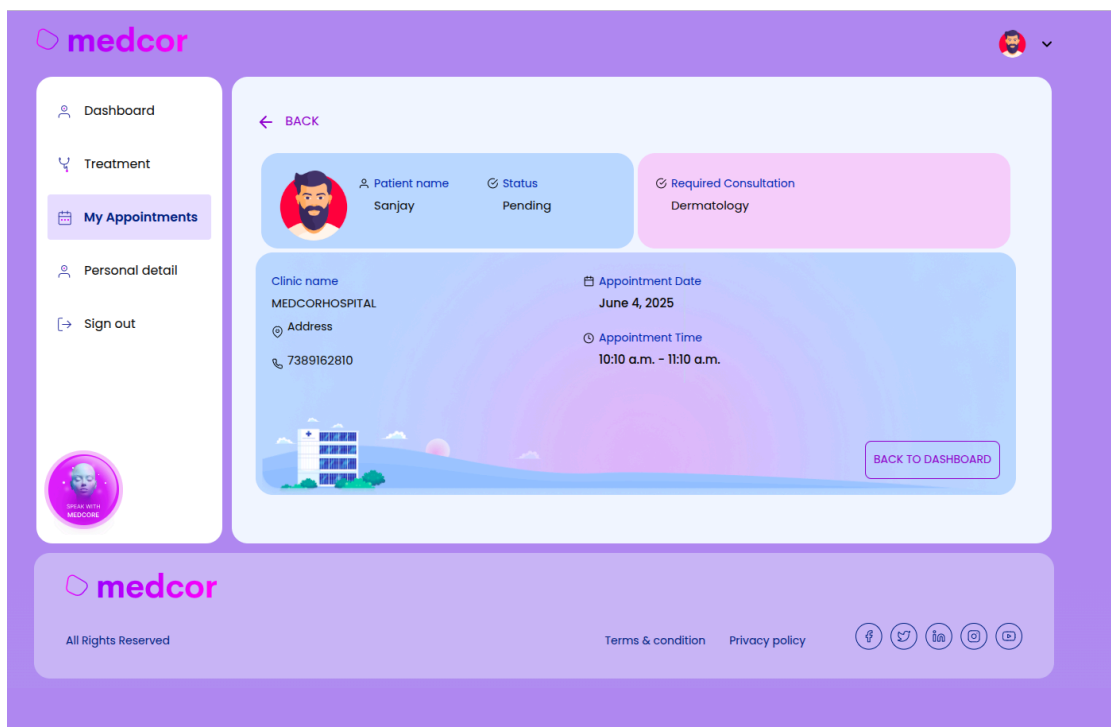


8.2 Manage Appointments

- Access via **My Appointments** or sub-tabs:
 - **Past Appointments** – View history
 - **Upcoming Appointments** – See what's scheduled
 - **Cancelled Appointments** – View previously cancelled slots

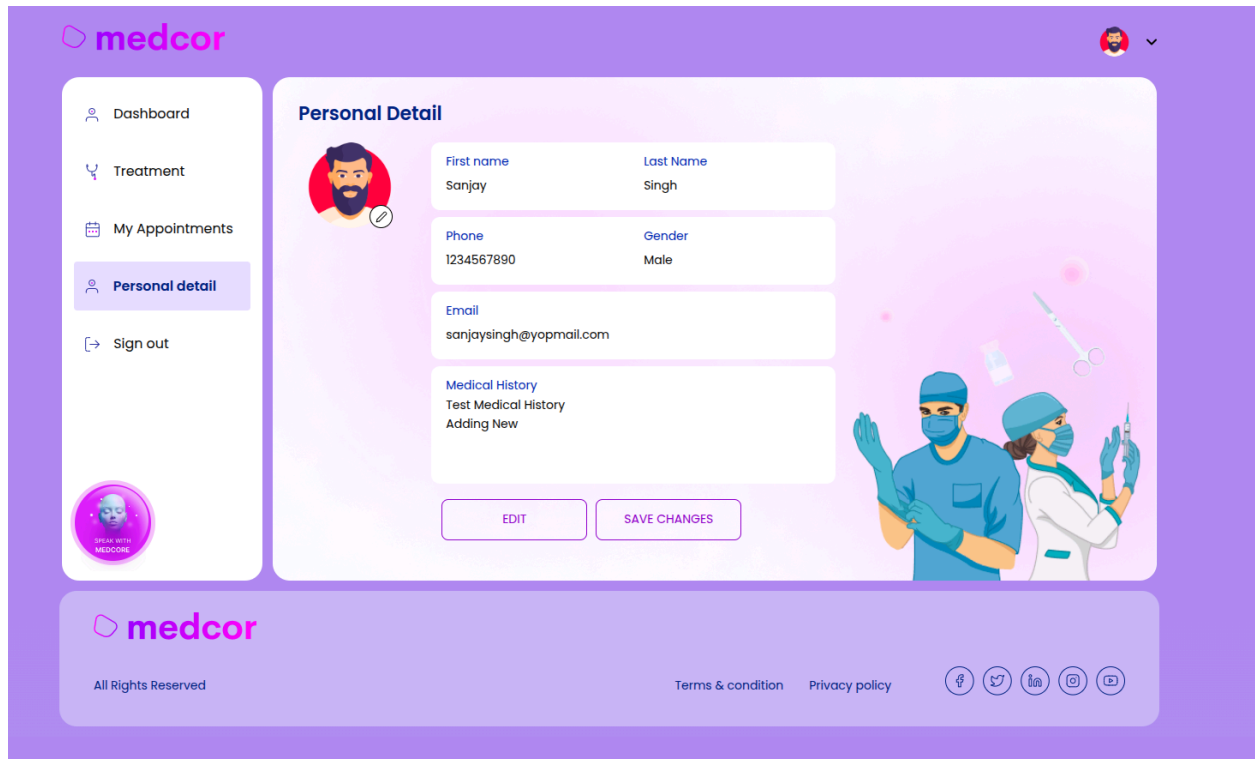


- Click **Get Details** for specific information



8.3 Update Profile / Personal Info

- Go to **Profile** or **Personal Details**
- Review and update personal details
- Save changes if edited

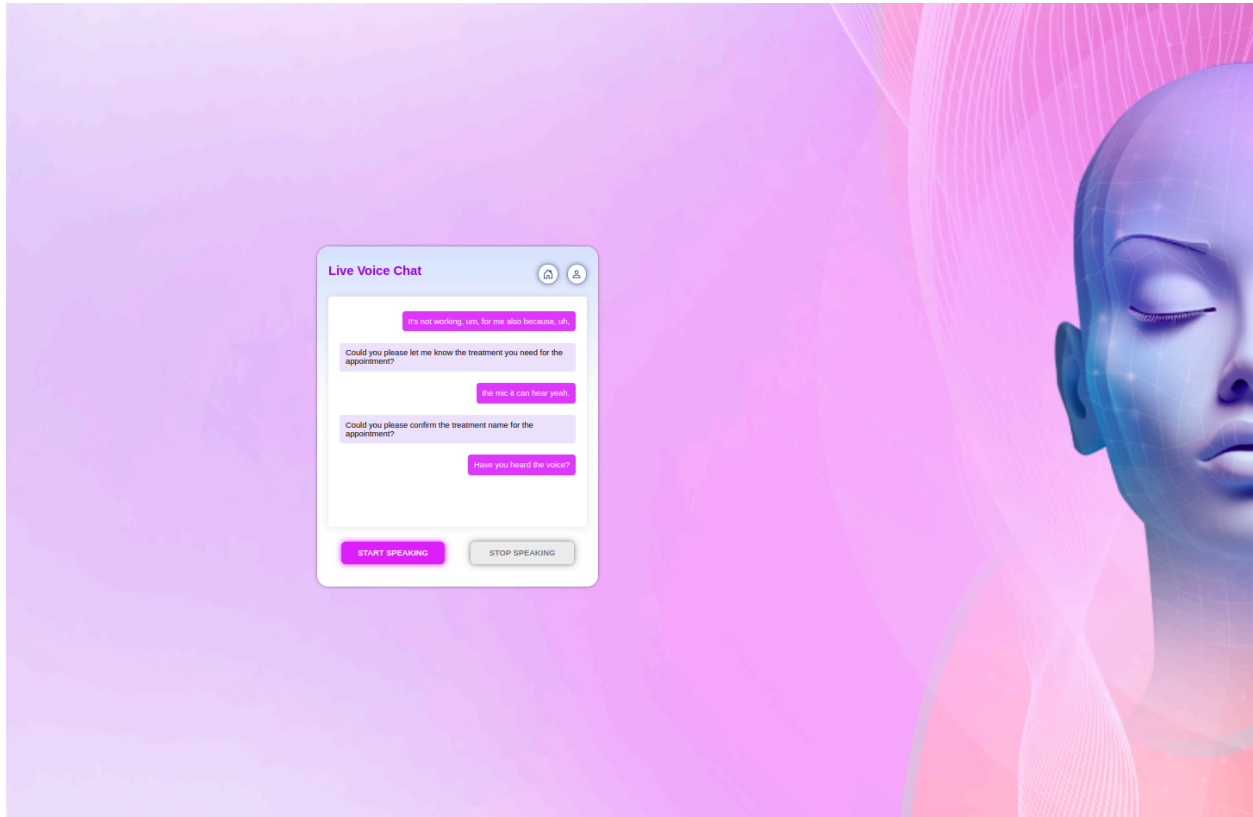


9. Speak With Medcor (AI Assistant)

Voice Interaction Guide

1. Go to **Speak With Medcor**
2. Click **Start Speaking**
3. Ask the AI agent to:
 - Book / Cancel / Check appointment status
4. View live transcript of your interaction

5. Click **Stop Speaking** to end the session



Note: Allow microphone access in your browser to use this feature

10. Notes and Support

- Use Chrome or Edge for the best voice bot experience
- Double-check appointment status under **My Appointments**
- For further assistance, contact your hospital's support team or portal administrator