

TCALL Services and Solutions

TCALL Services/Products

- **Automated Outbound & Inbound Calling (Automated Calling Solutions)**

Experience seamless and uninterrupted communication with AI-powered automated outbound and inbound calling. Our solution ensures optimal customer engagement by handling calls efficiently, automatically responding to inquiries, and providing intelligent conversation management for enhanced interaction quality.

AI-Powered Outbound Calling

AI-Powered Inbound Calling

Call Scheduling & Bulk Campaign Management

- **Global Phone Number Procurement (Global Telephony and Integration)**

Effortlessly purchase phone numbers from a wide range of countries, enabling a global footprint for your business.

Global Phone Number Procurement

Bring Your Own Carrier (BYOC)

- **Call Scheduling & Bulk Campaign Management (Automated Calling Solutions)**

Plan and schedule calls, or manage batch calls across multiple campaigns, streamlining your communication efforts and improving efficiency.

- **Instant Call Recording & Transcriptions (Call Intelligence & Analytics)**

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Automatically record every call and receive instant transcriptions, ensuring all conversations are accurately captured and easy to review.

- **AI-Powered Call Analysis (Call Intelligence & Analytics)**

- **Instant Call Recording & Transcriptions**

- **AI-Powered Call Analysis (Sentiment Analysis, Information Extraction, Automatic Summaries)**

- **Real-Time Call Analytics Dashboard**

Unlock advanced AI features for sentiment analysis, information extraction, and automatic summary generation, helping you gain actionable insights from every call.

- **Customizable AI Agent Support for Every Need (AI Virtual Agents & Customer Engagement)**

- **Customizable AI Agent Support (Multilingual & Adaptive AI Voices)**
- **Business WhatsApp & Email Notifications**

Create a fully tailored AI agent that meets your specific requirements, offering personalized interactions across multiple languages and genders. Whether for diverse audiences or unique service needs, our AI agents provide human-like support, ensuring an inclusive and engaging customer experience.)
- **Real-Time Call Analytics Dashboard**
Access live call statistics through a real-time dashboard, providing instant insights into performance metrics to help optimize your communication strategies.
- **Business WhatsApp and Email Notifications**
Stay informed and connected with automated WhatsApp and Email notifications, enabling your business to engage with customers instantly and efficiently.
- **Bring Your Own Carrier (BYOC)**
Maintain flexibility by integrating your preferred telephony service to make and receive calls, ensuring seamless communication with your existing carrier.
- **Create Custom Use Cases or Leverage Our Proven Templates (Custom Solutions & Use Cases)**
- **Pre-Built Use Case Templates**
- **Custom Use Case Development**

Design your own unique use cases or choose from a wide selection of pre-built use cases tailored to your business needs, accelerating your time to value.

TCALL Solutions

1. Automated Real Estate Engagement

Solution:

Elevate your real estate operations with AI-powered automation that streamlines lead generation, property inquiries, scheduling, and follow-ups. Engage potential buyers and sellers with personalized, real-time conversations while capturing essential data. Our system ensures agents can focus on high-priority leads, while AI handles routine tasks seamlessly.

2. Intelligent Lead Qualification and Opportunity Chasing

Solution:

Transform your lead qualification process with cutting-edge AI that not only engages in natural, real-time conversations but also actively chases and nurtures promising opportunities. Our solution goes beyond basic qualification—utilizing sentiment analysis, data extraction, and advanced conversation flows to assess, prioritize, and track leads. By identifying high-value prospects early and following up with them automatically, our AI ensures your sales team can focus on the most relevant opportunities, driving higher conversion rates and accelerating the sales cycle.

3. AI-Driven Appointment Scheduling

Solution:

Simplify appointment scheduling with an intelligent AI system that automates booking and reminders. Whether it's for consultations, meetings, or service bookings, our solution ensures a seamless process for both clients and teams. Eliminate manual scheduling errors, reduce no-shows, and offer customers a smooth, convenient experience.

4. AI-Powered Healthcare Assistance

Solution:

Revolutionize patient interactions with AI-driven healthcare support. From appointment booking and reminders to basic inquiries and post-visit follow-ups, our AI agents provide responsive, personalized care 24/7. With multi-lingual support and accurate data handling, healthcare providers can ensure consistent, accessible, and efficient patient experiences.

5. Versatile Warm Lead Engagement

Solution:

Engage and nurture leads with personalized, warm calls powered by AI. Whether it's re-engaging previous clients or following up on recent inquiries, our AI solution ensures human-like interactions that build trust and strengthen relationships. Multi-lingual support and tailored conversations drive higher engagement and conversions across diverse markets.

6. Comprehensive Hospitality Management

Solution:

Transform guest experiences in the hospitality industry with intelligent AI agents. Automate booking confirmations, reservations, check-ins, and personalized

service requests to enhance guest satisfaction. Our solution offers 24/7 support in multiple languages, ensuring smooth operations and seamless communication with guests at every touchpoint.

7. Dynamic Sales & Marketing Automation

Solution:

Boost your sales and marketing strategies with AI-powered outreach and lead nurturing. From personalized campaigns to automated follow-ups, our solution delivers consistent and timely communication to drive engagement and conversions. Real-time performance tracking helps refine strategies and optimize results for maximum ROI.

8. 24/7 Customer Support Excellence

Solution:

Deliver exceptional, around-the-clock customer support with our AI-driven service solution. From answering queries to resolving issues, our AI agents provide efficient, consistent support in real-time, reducing wait times and enhancing customer satisfaction. Multi-lingual capabilities ensure accessibility for customers worldwide, without the need for human intervention.

9. Ultra-Low Latency Call Handling

Solution:

Achieve seamless, high-speed call handling with minimal latency for critical communications. Perfect for businesses requiring fast, real-time interactions, our solution ensures immediate response times, uninterrupted connectivity, and exceptional call quality, guaranteeing a superior experience for both agents and customers.