

Medcor Doctor Portal – User Manual

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1. Introduction

Welcome to the **Medcor Doctor Portal**! This guide is designed to assist you in navigating the portal, managing appointments, accessing key features, and using the Medcor AI voice assistant effectively.

Purpose

To provide a user-friendly and comprehensive manual for doctors accessing and using the Medcor Doctor Portal.

Key Features

- Seamless login and access for registered doctors
 - Dashboard with appointment history, clinic information, and treatment options
 - Profile and availability management
 - Real-time support via Medcor's voice-based AI assistant
 - Compatible with modern devices and browsers
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2. Accessing the Doctor Portal

Portal Link Structure

Doctors do not register themselves. Registration is completed via the hospital or clinic portal by an administrator. Once registered, doctors can log in through their hospital's dedicated portal link.

3. System Requirements

- **Internet Connection:** Stable broadband or mobile data network
- **Supported Devices:** Mobile phones, tablets, desktops, and laptops

- **Compatible Browsers:** Google Chrome, Safari, Firefox, Microsoft Edge
 - **Permissions:** Microphone access is required to use the AI voice assistant
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4. Account Creation and Login

Logging In

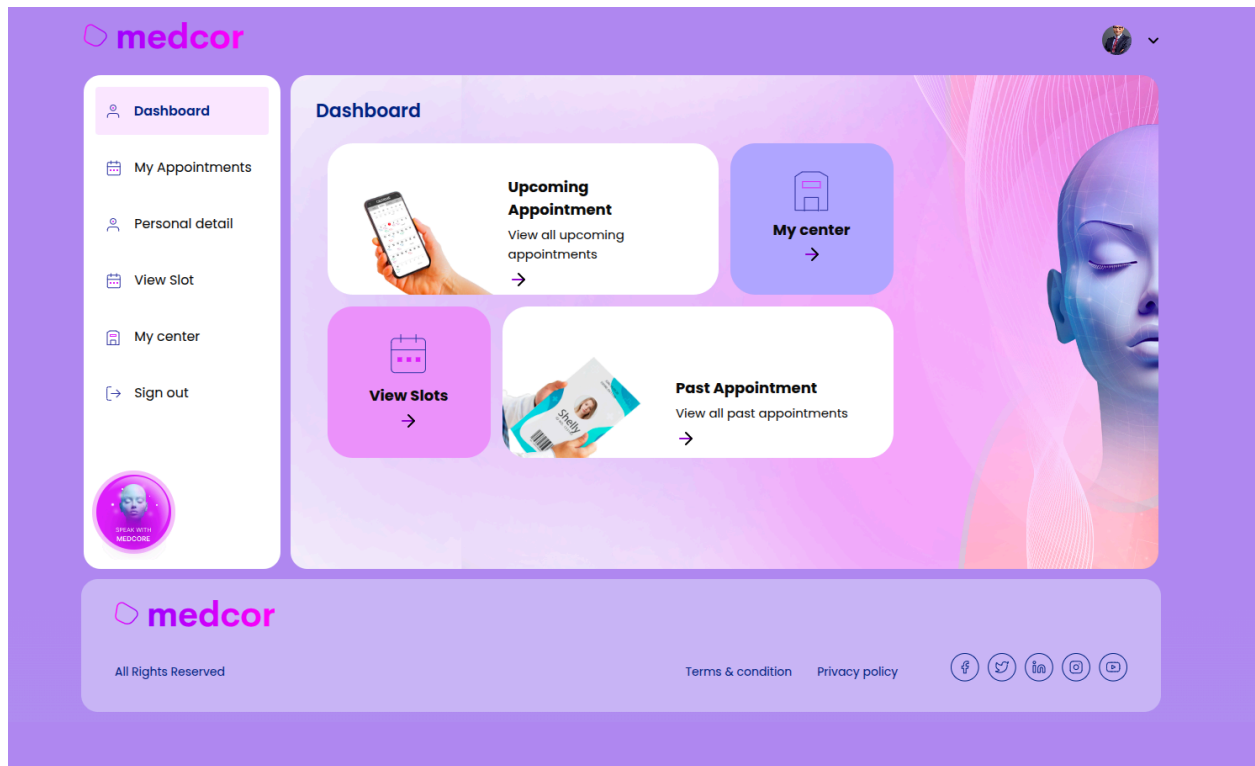
1. After registration is completed via the hospital's portal, visit your hospital's Medcor login page.
 2. Enter your registered email and password.
 3. From the dropdown, select **Admin** as your hospital name.
 4. Click **Login** to access your Doctor Dashboard.
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5. Doctor Dashboard Overview

The Doctor Dashboard provides quick access to key information and features:

Main Sections

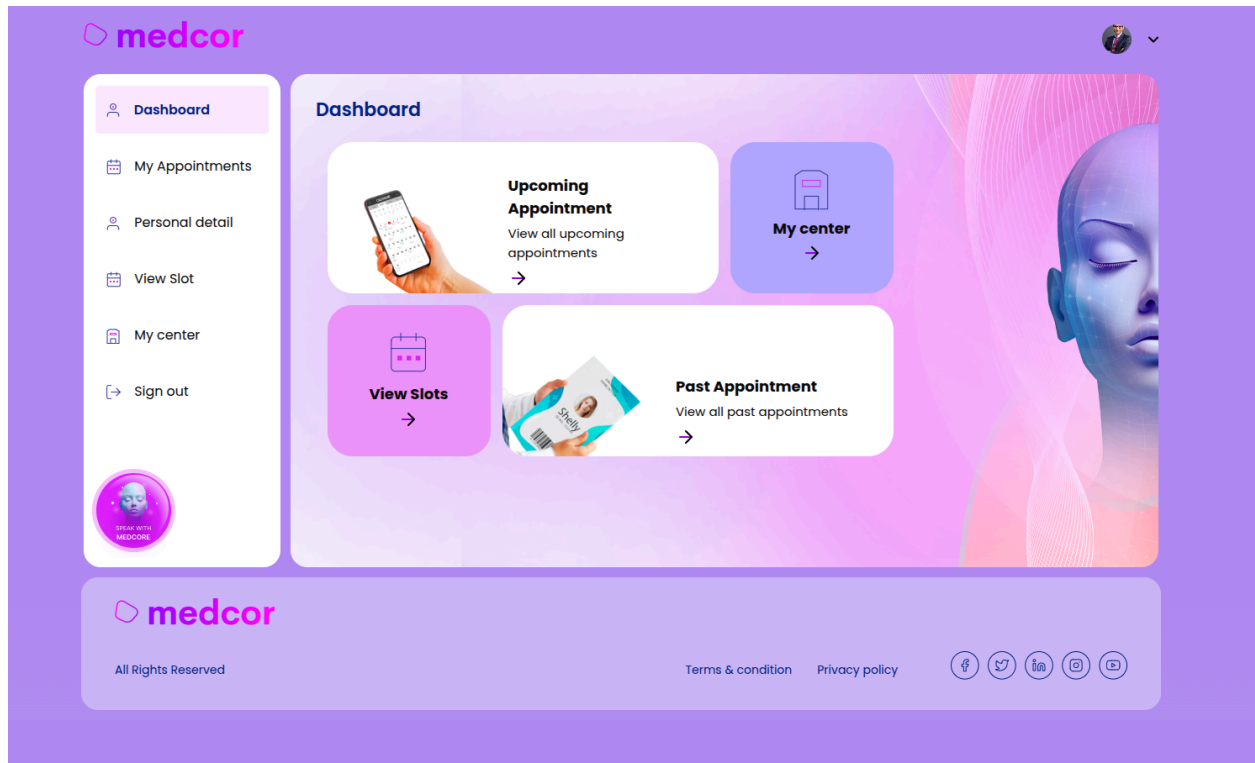
- **Upcoming/Past Appointments:** View and manage appointment history and upcoming schedules
- **Profile:** Update your personal and professional information
- **View Slots:** Add, edit, or delete your available appointment slots
- **My Centre:** Access clinic address, contact information, and view patient reviews



6. Main Menu Navigation

Navigate using the sidebar or top menu. Key sections include:

- **Dashboard:** Overview of appointments and quick access to features
- **View Slots:** Manage your availability for appointments
- **My Appointments:** See past, upcoming, or cancelled appointments
- **Personal Details:** View or update your profile information
- **Speak With Medcor:** Launch the AI voice assistant



7. Using the Dashboard

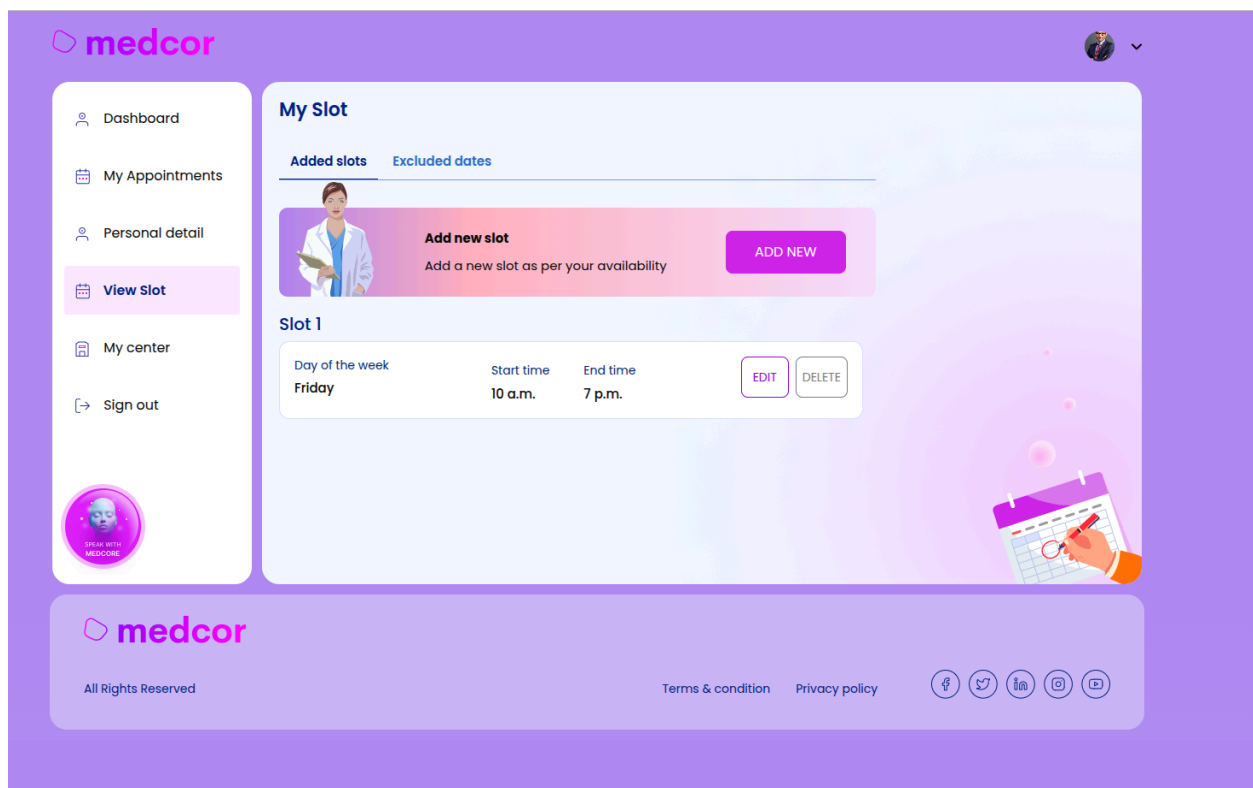
Dashboard Features

- Quick overview of current and upcoming appointments
- Direct access to profile and treatment slot management
- One-click access to Medcor AI assistant
- Centralized panel for easy navigation

8. Performing Key Tasks in the Portal

8.1 Viewing and Managing Slots

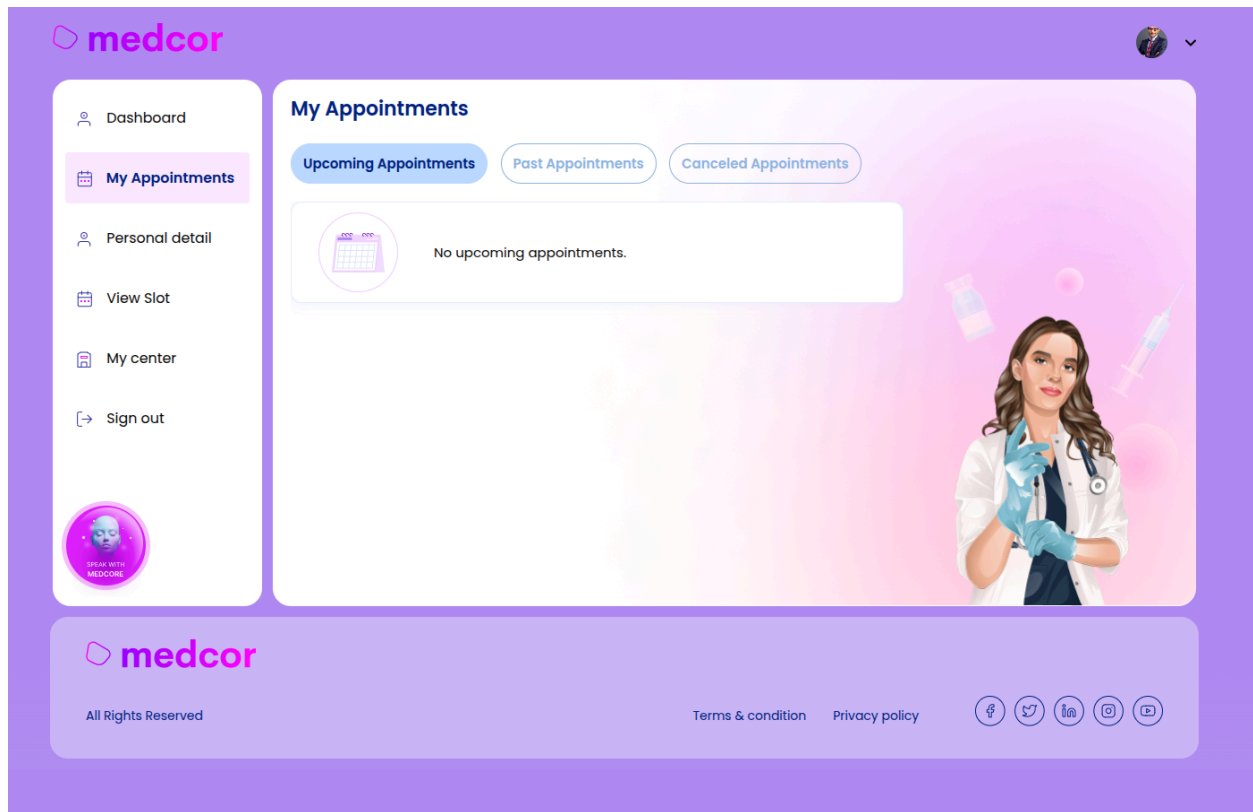
1. Navigate to **View Slots** from the Dashboard or Menu
2. Click **Add New** to create an available slot
3. Enter:
 - **Day of the Week**
 - **Start Time**
 - **End Time**
4. Click **Add Slot** to save
5. Edit or delete existing slots as needed



8.2 Managing Appointments

1. Go to **My Appointments**
2. Navigate between:

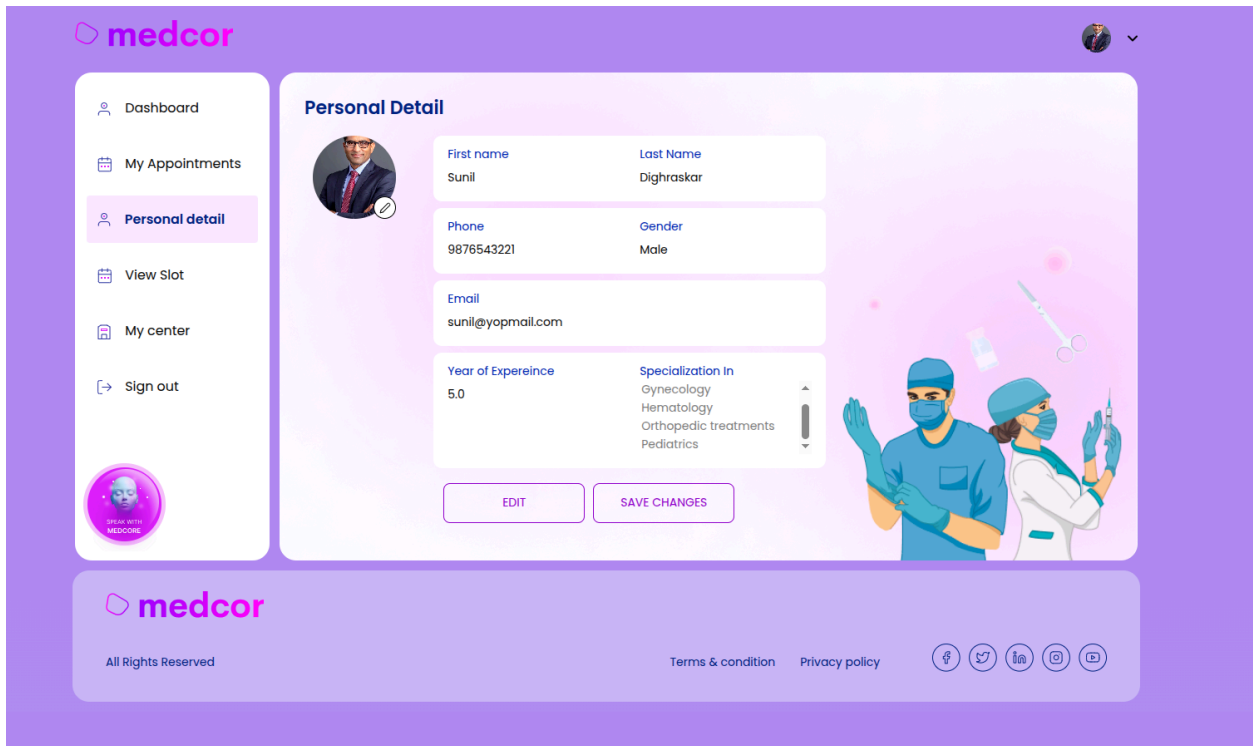
- **Past Appointments** – View appointment history
- **Upcoming Appointments** – View upcoming schedules
- **Cancelled Appointments** – Review cancellations



3. Click **Get Details** for more information on any appointment

8.3 Updating Your Profile

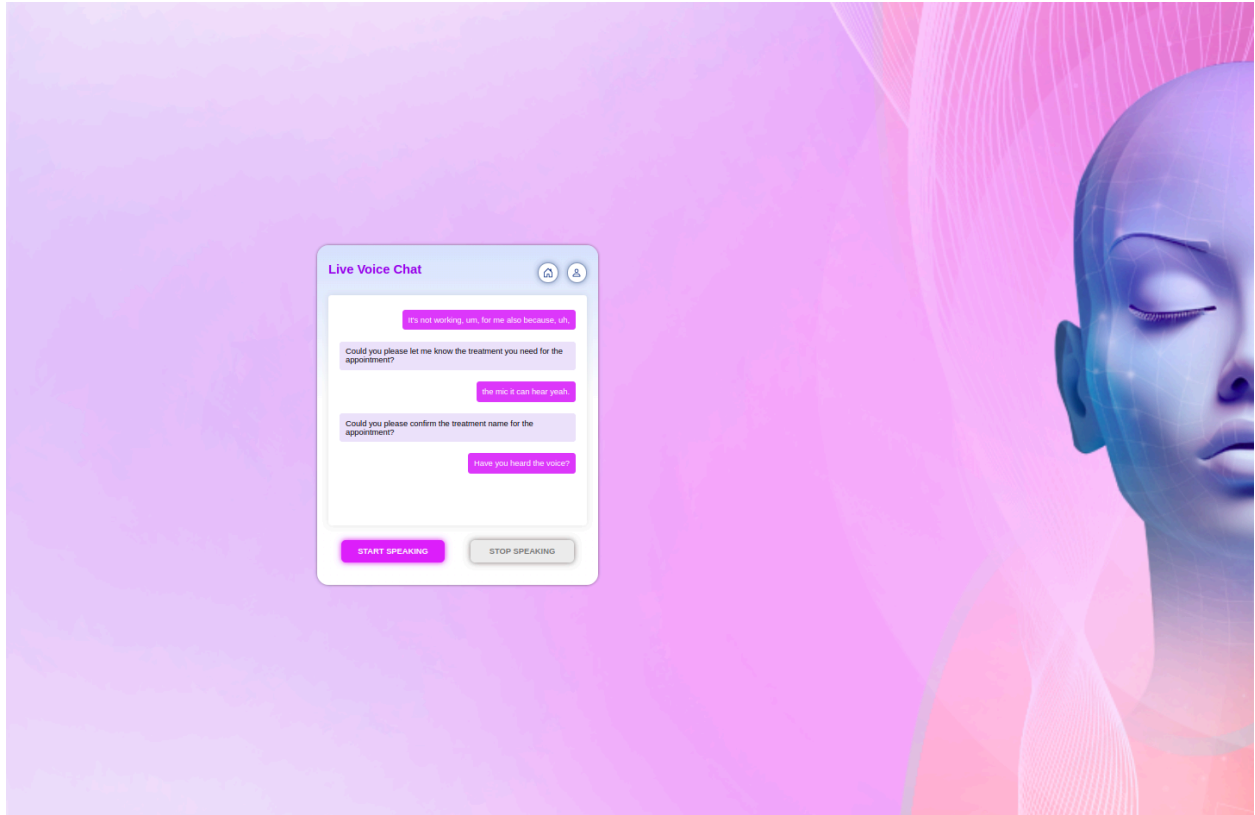
1. Navigate to **Profile** or **Personal Details**
2. Edit any personal information
3. Click **Save Changes** to update



9. Speak With Medcor (AI Assistant)

Using the Voice Assistant

1. Click **Speak With Medcor** from the menu
2. Select **Start Speaking**
3. Interact with the AI assistant using voice commands, such as:
 - "Book an appointment"
 - "Cancel an appointment"
 - "Check appointment status"
4. View a live transcript of the conversation
5. Click **Stop Speaking** to end the session



Note: Make sure microphone access is enabled in your browser settings for this feature to work properly.

10. Notes and Support

- Use **Google Chrome** or **Microsoft Edge** for the best voice assistant experience
- Always confirm appointment status under **My Appointments**
- For any issues or assistance, contact your hospital's IT support team or portal administrator