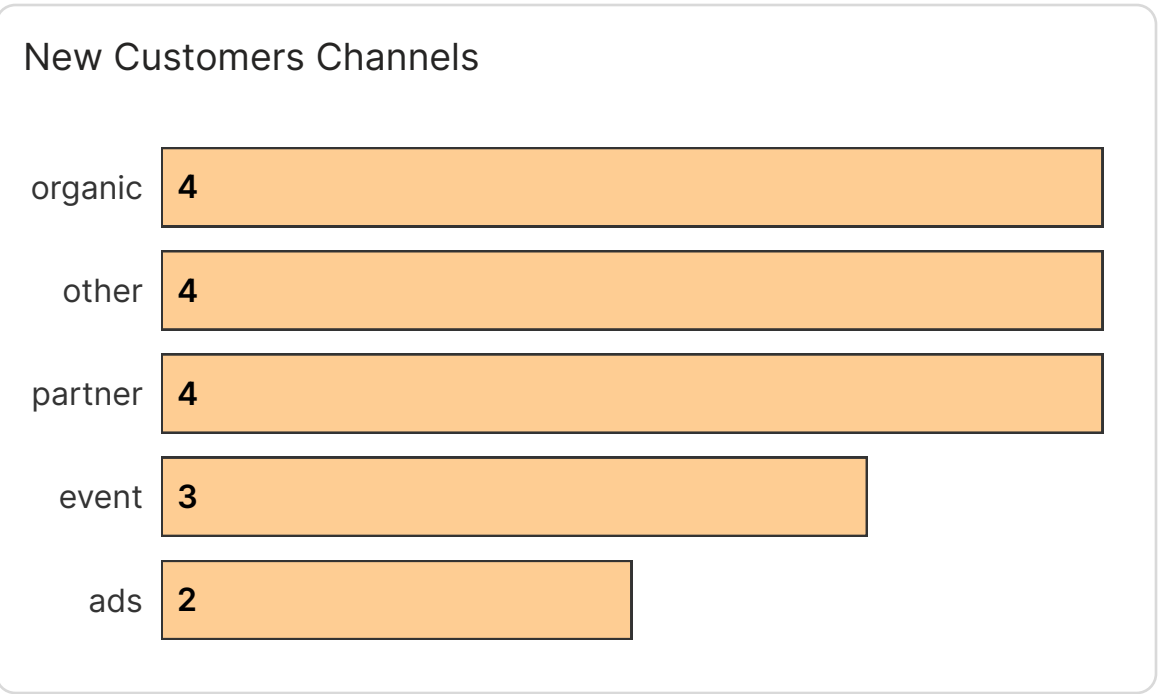
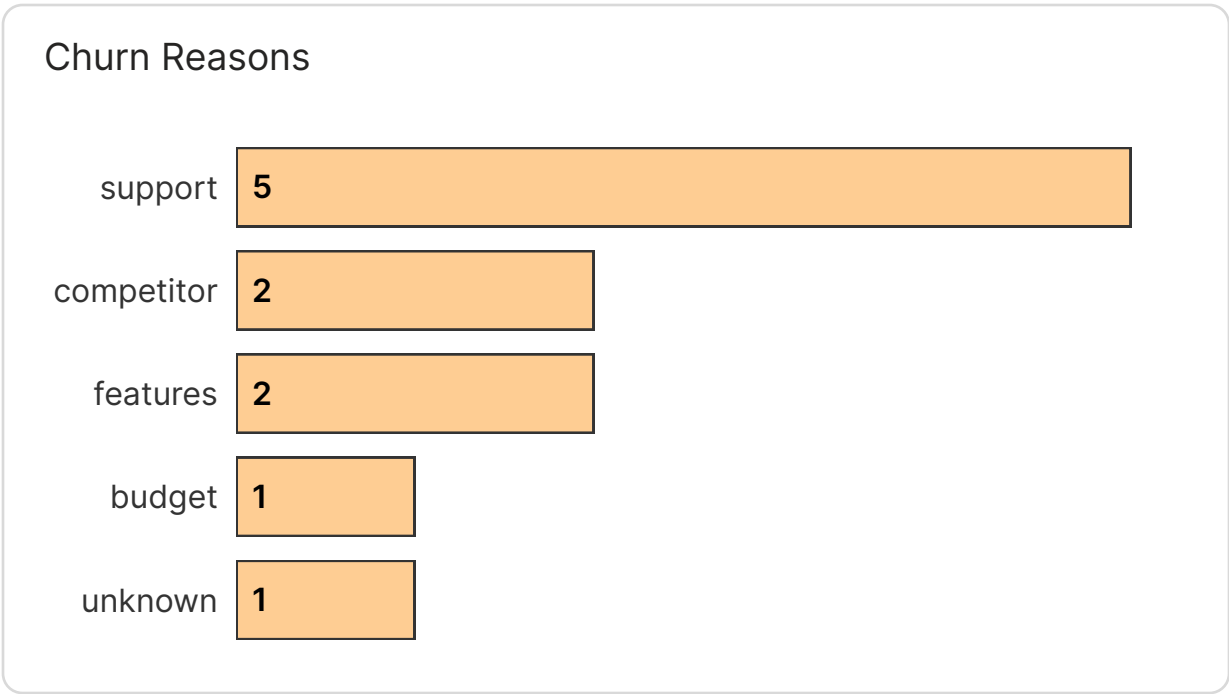
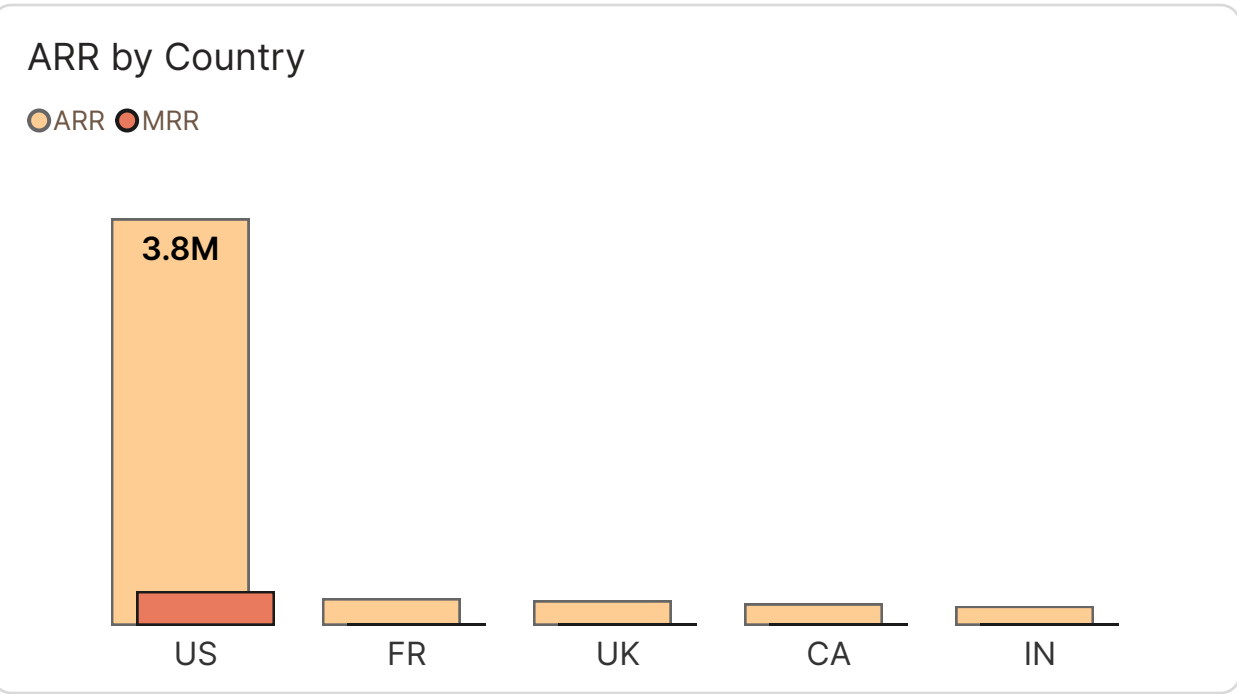
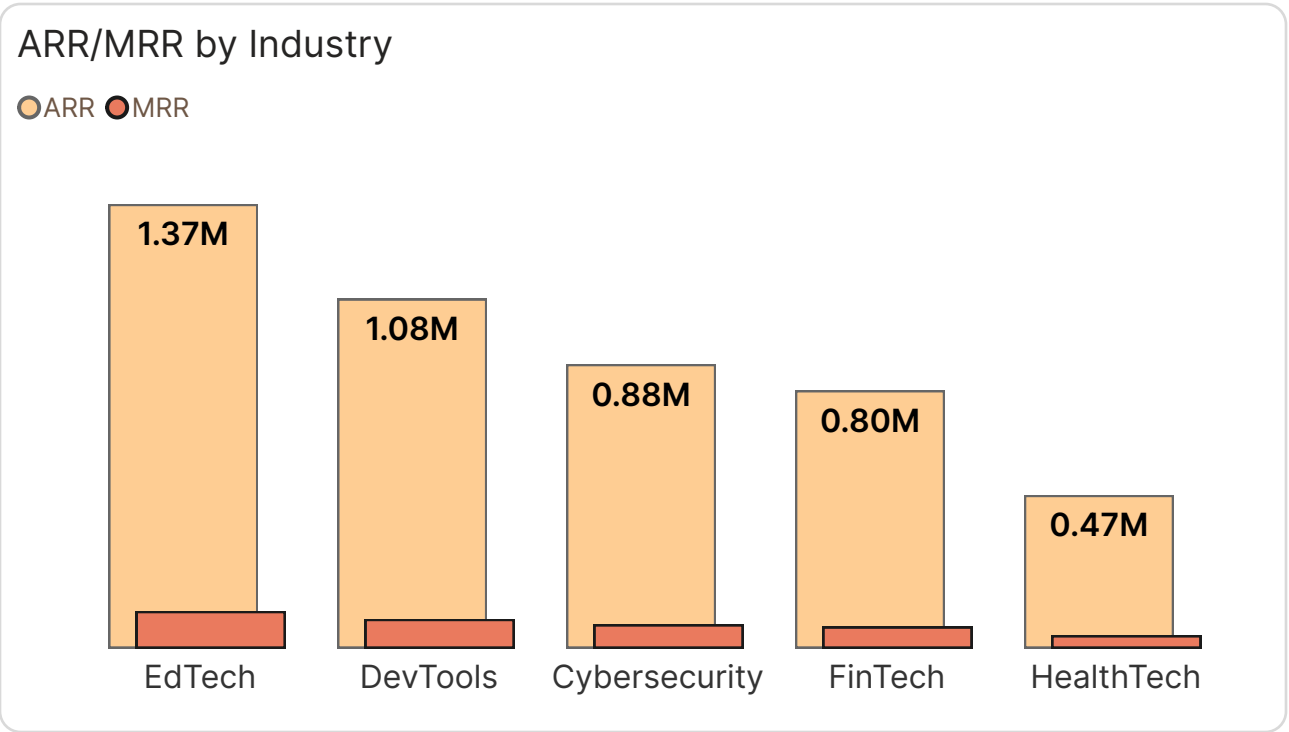
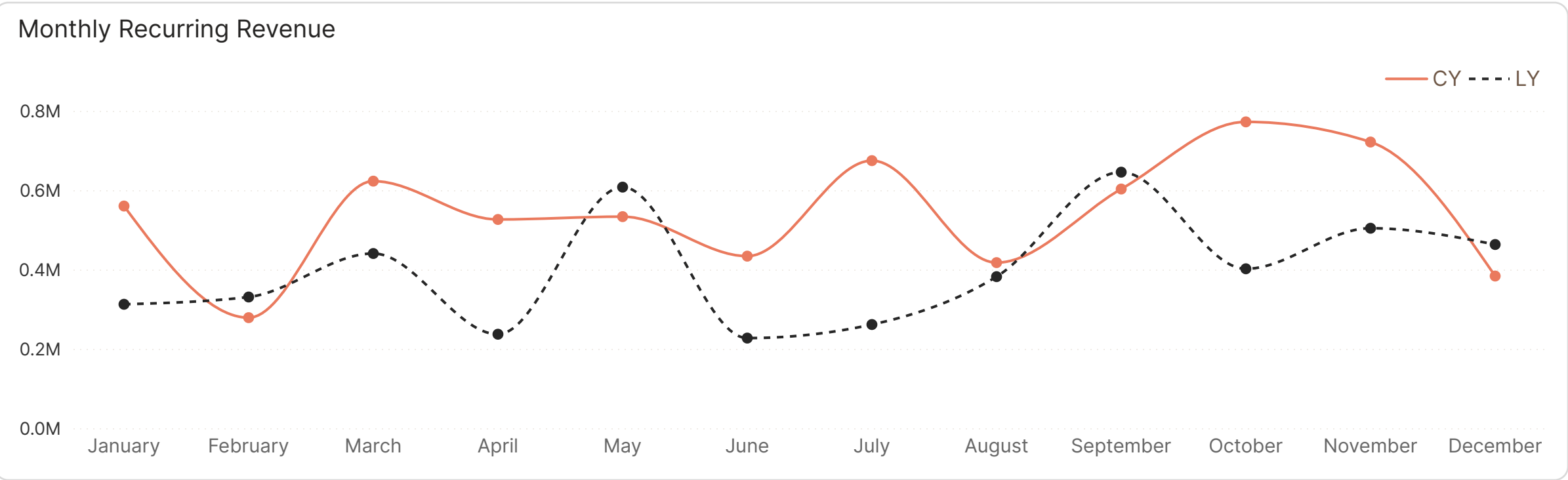
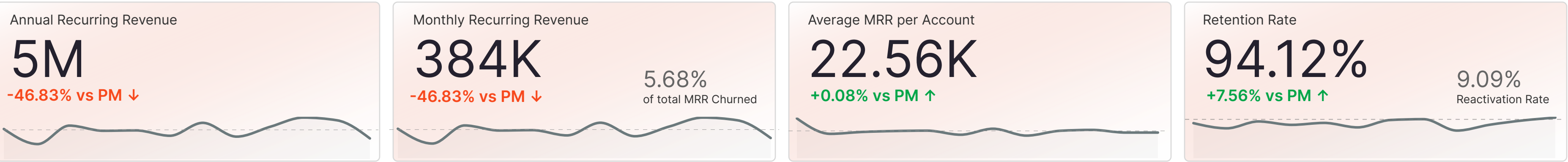


Subscriptions and Churn

Feature Usage

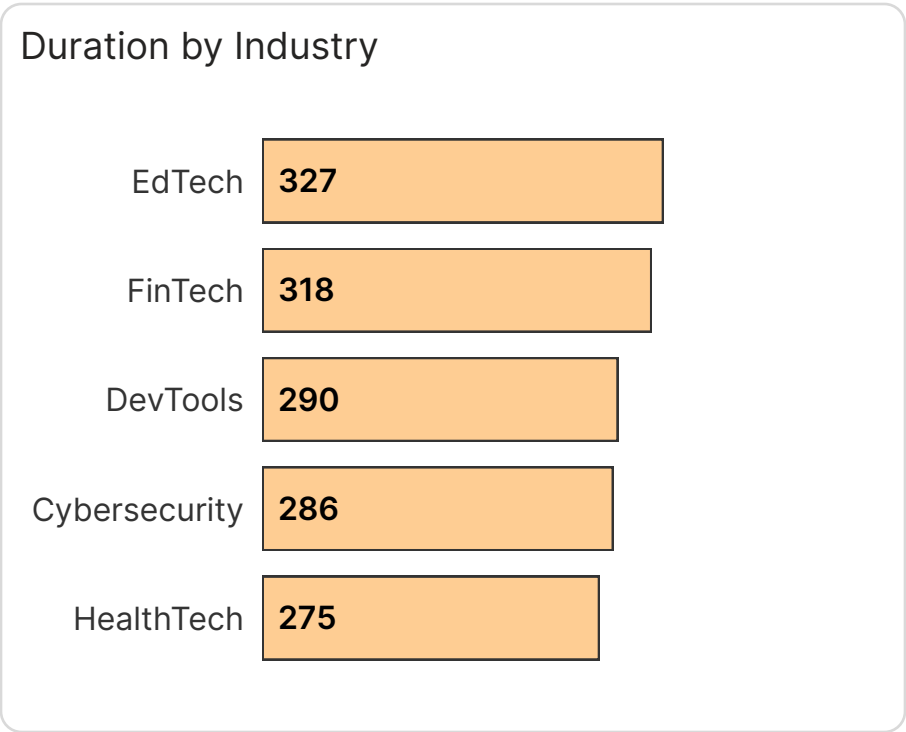
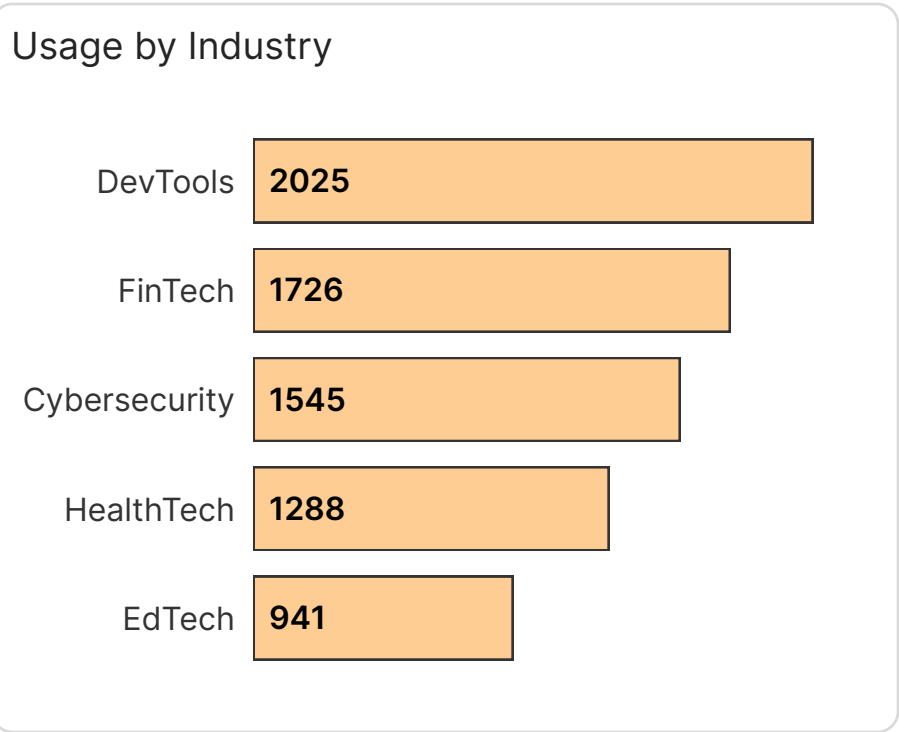
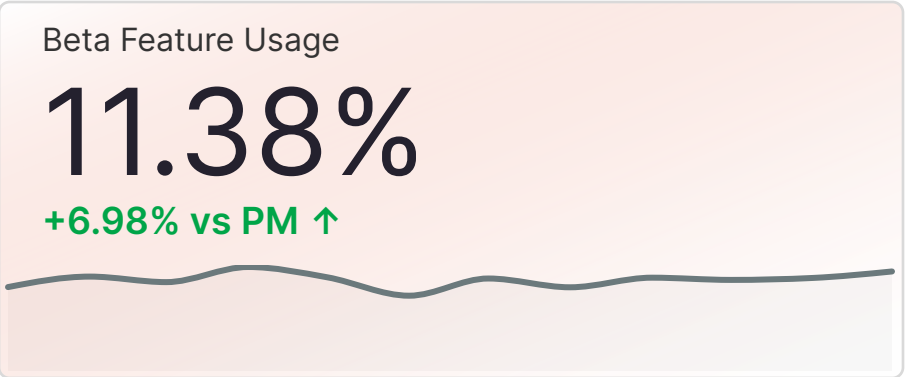
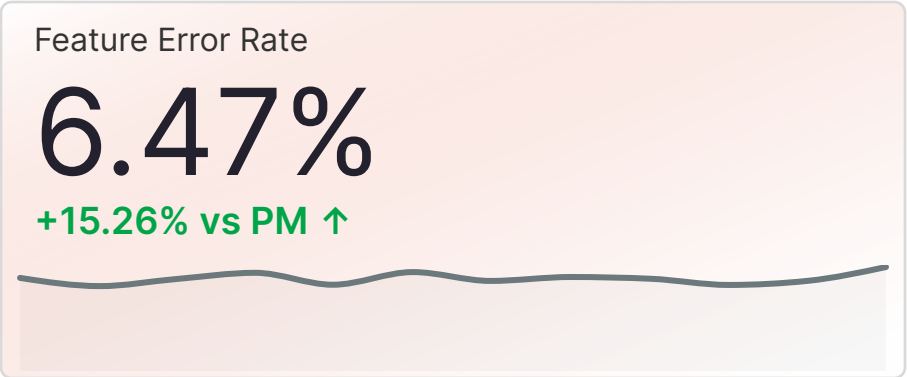
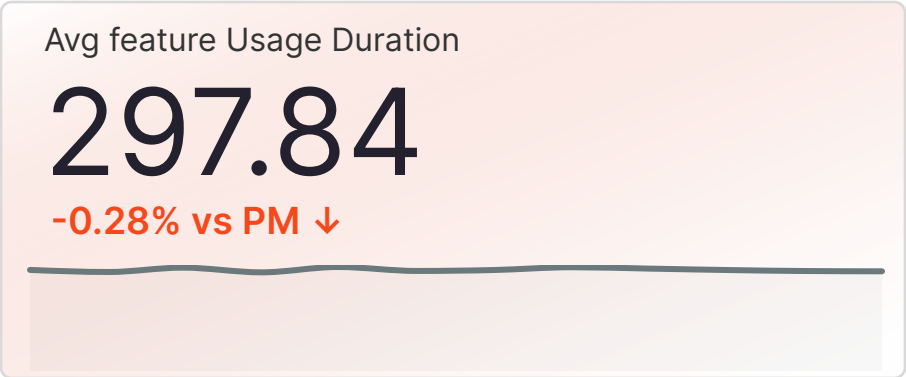
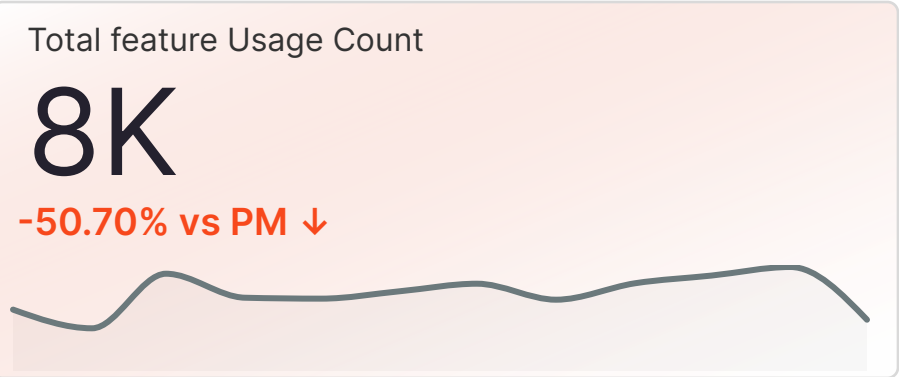
Support Tickets



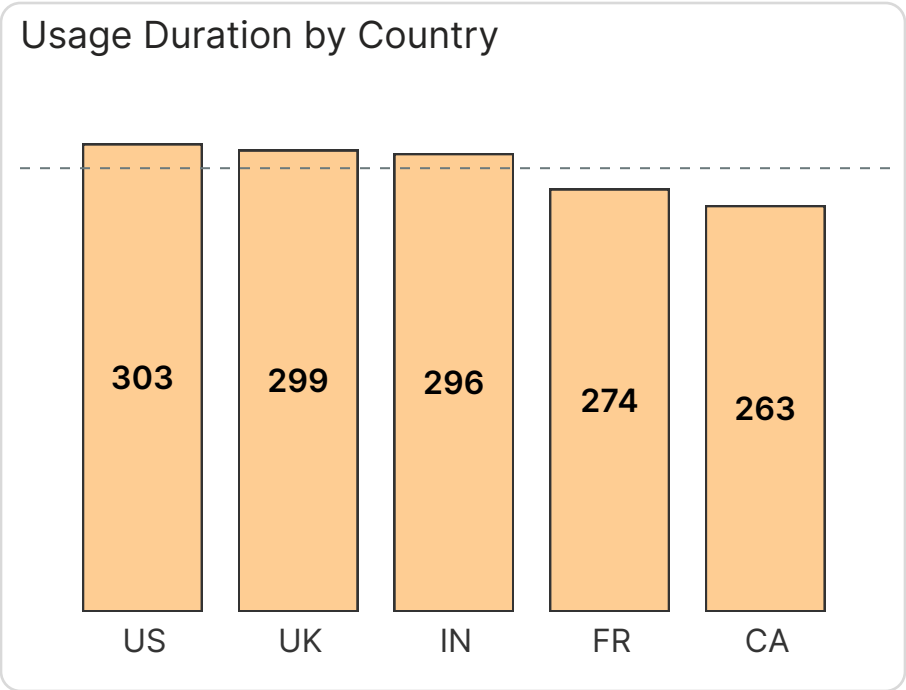
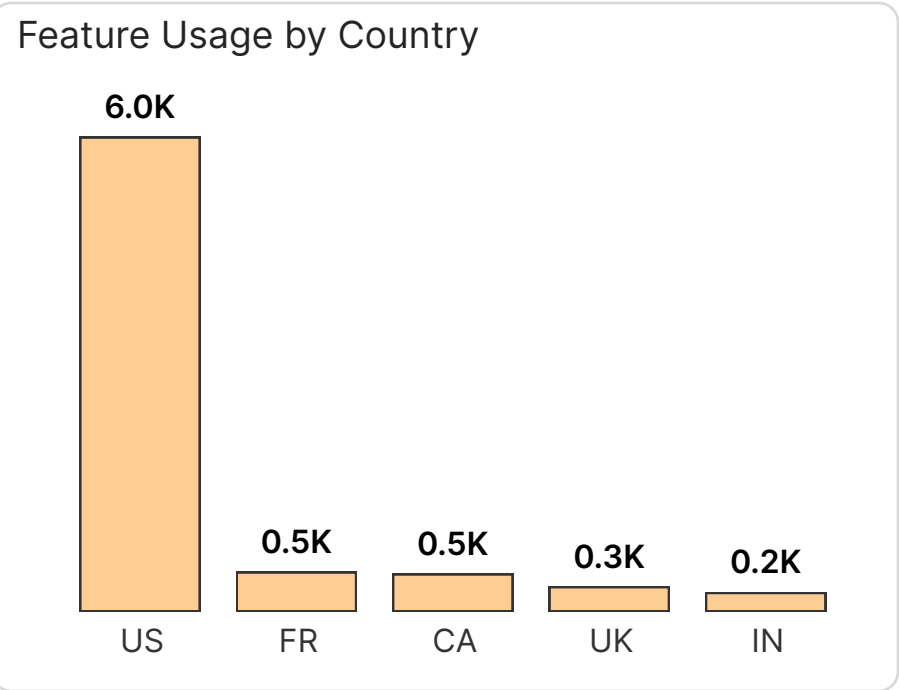
Subscriptions and Churn

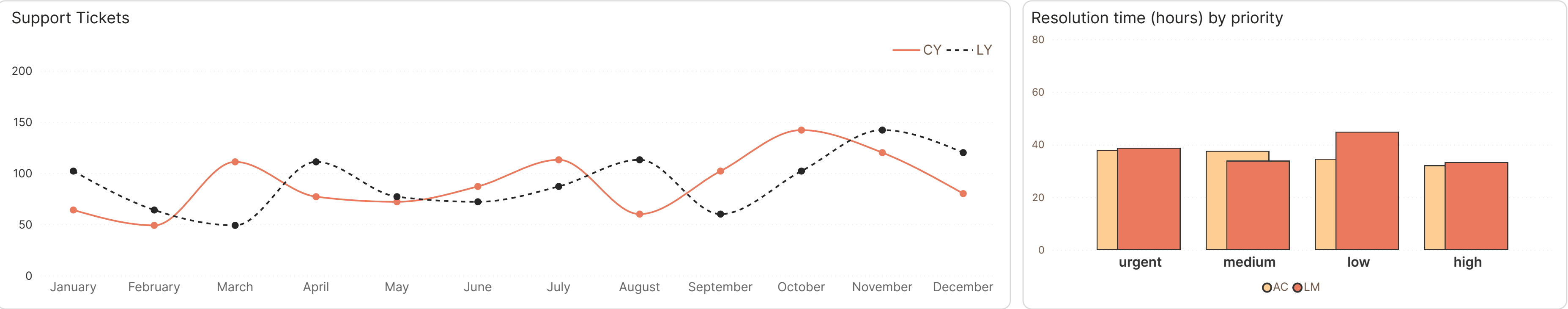
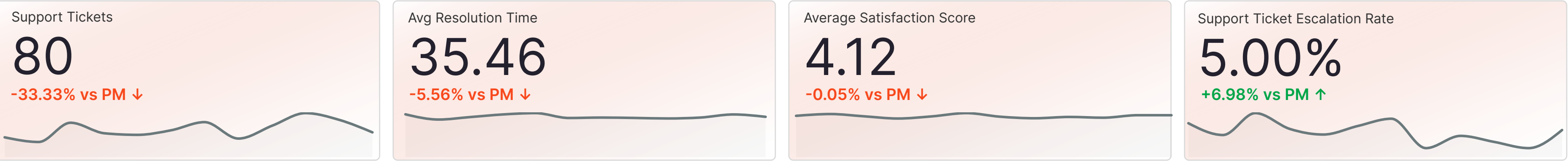
Feature Usage

Support Tickets



Account Name	Feature Usage	Usage Duration	Error Rate	Beta Feature Usage
DevCore	1596	293.71	7.02%	11.15%
LearnCore	941	327.27	5.95%	11.16%
FinCore	939	319.76	7.88%	14.27%
CyberCore	856	276.16	5.26%	11.33%
CyberFlow	689	299.18	8.85%	10.30%
PayCore	539	324.06	7.24%	13.73%
MedCore	481	262.84	3.53%	4.78%
VitaPulse	440	276.65	9.77%	10.68%
CodeRise	429	277.69	3.96%	13.75%
VitaShield	367	289.53	3.54%	8.17%
FinSync	248	296.44	4.03%	15.32%





Tickets by Industry

DevTools	23
FinTech	22
HealthTech	15
Cybersecurity	10
EdTech	10

Resolution time by Industry

HealthTech	43
FinTech	36
DevTools	35
EdTech	34
Cybersecurity	26

Country	Account Name	Support Tickets	Resolution Time	Satisfaction Score	Escalation Rate
US	DevCore	10	27.60	3.67	10.00%
US	LearnCore	10	34.10	4.00	
FR	DevCore	8	39.25	3.88	
US	CyberCore	8	22.25	4.17	
US	PayCore	8	29.75	3.83	12.50%
US	VitaPulse	7	38.00	4.50	
US	VitaShield	6	50.17	4.25	16.67%
IN	FinSync	5	44.20	4.80	
US	CodeRise	5	44.80	5.00	
US	FinCore	5	30.20	4.50	
UK	FinCore	4	44.00	4.00	25.00%