



CONTACT ME

📞 +639667657411

✉ mikholae.baniaga@gmail.com

🌐 devmiks-portfolio.onrender.com

📍 171 Juan Luna St., Brgy.
Dolores, Mabalacat City,
Pampanga

EDUCATION

Information Technology

Mabalacat City College

2018 - 2022

Information and Communication Technologies

Senior High School

2016 - 2018

High School

Duquit High School

2012 - 2016

SKILLS

- MongoDB / NoSQL
- Express Js
- React Vite Js
- Node Js
- HTML, CSS , Javascript, Typescript
- Tailwind CSS

Mikholae Baniaga

Software Engineer

WORK EXPERIENCE

Technical Support

2023 - 2023

VXI Global Solutions

As a Technical Support I'm assisting customer to do basic-intermediate troubleshooting on their behalf by doing step by step process to solve the issue using one of our company tools. If further action needed, we are going to create a ticket to send someone into their location to fix the problem.

Security Analyst Intern

2022 - 2022

Cloudstaff

I completed my 3 months cybersecurity internship with Cloudstaff. I learned pen testing using various tools and analysing the attack to do proper documentations. Once threat has been identified what we do is to mitigate and assess the incident and take proper actions to eliminate the threat.

Customer Service Representative

2021 - 2022

TaskUs

As a Customer Service Representative under healthcare account I'm assisting nurse and doctors about their queries if the patient is qualified for a certain benefit, claims and the total deductibles on their accounts.

REFERENCES

Arriana Joy Carino

Team Leader

Phone: 09759827006

Email: joy.carino@vxi.com

Keith Ochoada

Team Leader

Phone: 09360730394

Email: keith.ochoada@taskus.com