# **Amazon Books Reviews Classifier (ABRC)**

### **Natural Language Processing Exam Project**

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## **Colab Settings:**

```
In [ ]: #%autosave 60
```

### Libraries

We install the required libraries:

```
In [ ]: %pip install git-python --quiet
```

We import all the libraires, classes and methods:

```
In [ ]:
        import os
        import re
        import sys
        import torch
        import string
        import platform
        import numpy as np
        import seaborn as sns
        from os import chdir
        from torch import cuda
        from scipy import stats
        from pandas import read csv
        from torch.optim import Adam
        #from google.colab import drive
        from matplotlib import pyplot as plt
        from torch.nn import functional as F
        from torch.nn.utils import clip_grad_norm_
        from torch.nn.utils.rnn import pad sequence
        from sklearn.metrics import confusion matrix
        from torch.optim.lr_scheduler import LinearLR
        from torch.utils.data import Dataset, DataLoader
        from sklearn.model_selection import train_test_split
        from imblearn.under_sampling import RandomUnderSampler as RUS
        from torch.nn import Embedding, LSTM, Dropout, Linear, CrossEntropyLoss, Module
```

We display OS, Python, and PyTorch information:

```
In [ ]: print(f">> OS: {platform.system()} {platform.release()}")
    print(f">> Python: {sys.version}")
    print(f">> Torch: {torch.__version__}")

>> OS: Windows 10
    >> Python: 3.11.4 (tags/v3.11.4:d2340ef, Jun 7 2023, 05:45:37) [MSC v.1934 64 bi t (AMD64)]
    >> Torch: 2.1.0.dev20230728+cu121
```

### Initialization

We initialize the PyTorch device:

```
In [ ]: if not cuda.is_available():
             print(">> Unavaible!")
            device = "cpu"
             print(">> CUDA avaible!")
             try:
                 if not cuda.is_initialized():
                    cuda.init()
                 print(">> CUDA initialized!")
                 try:
                     cuda.empty_cache()
                     print(">> CUDA cache cleared!")
                     device = torch.device("cuda:0")
                 except Exception as e:
                    print(e)
             except Exception as e:
                 raise(e)
        if device != "cpu":
            print(f">> Device: GPU({device})")
        elif device == "cpu":
            print(f">> Device: CPU")
       >> CUDA avaible!
       >> CUDA initialized!
       >> CUDA cache cleared!
       >> Device: GPU(cuda:0)
        Mount personal Drive:
```

We set and display the current working directory:

```
raise(e)
chdir(cwd)
```

>> cwd: "c:\Users\mikiv\Documents\GitHub\Private\Python\Artificial Intelligence\S
entiment Analysis"

# **Data Analysis**

We load the dataset from here:

```
In [ ]: dataset = read_csv('data/Books_rating.csv')
```

We explore the dataset columns:

```
In [ ]: print(list(dataset.columns))
    ['Id', 'Title', 'Price', 'User_id', 'profileName', 'review/helpfulness', 'review/
    score', 'review/time', 'review/summary', 'review/text']
```

We drop the rows that has empty train or target features:

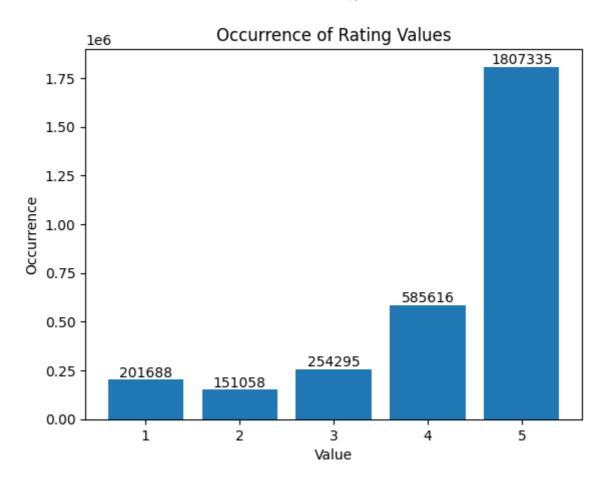
```
In [ ]: dataset.dropna(subset=['review/text', 'review/score'], inplace=True)
```

We select the target feature and the train column:

```
In [ ]: ratings = np.reshape(np.array(dataset['review/score']), (-1, 1))
    reviews = np.reshape(np.array(dataset['review/text']), (-1, 1))
    print(f">> Ratings shape: {ratings.shape}")
    print(f">> Reviews shape: {reviews.shape}")

>> Ratings shape: (2999992, 1)
    >> Reviews shape: (2999992, 1)
```

We display the occurrence of rating values:



# Preprocessing

We balance the classes undersampling all of them to a user defined records number:

```
In [ ]:
        #reviews_per_class = min(value_counts)
        reviews_per_class = 1000 # Reduced because of Colab resources limits
        under_sampler = RUS(
            sampling_strategy = {1: reviews_per_class,
                                  2: reviews per class,
                                  3: reviews_per_class,
                                  4: reviews per class,
                                  5: reviews_per_class},
            random_state = 101
        )
        resampled_reviews, resampled_ratings = under_sampler.fit_resample(reviews, ratin
        print(f">> Resampled ratings shape: {resampled_ratings.shape}")
        print(f">> Resampled reviews shape: {resampled_reviews.shape}")
       >> Resampled ratings shape: (755290,)
       >> Resampled reviews shape: (755290, 1)
        We load the english vocabolary from here:
```

with open("data/words.txt", "r") as file:

for word in text.replace('\n', ' ').split():

text = file.read()
english\_vocabolary = set()

In [ ]:

```
english_vocabolary.add(word.lower())
print(f">> English vocabolary total words: {len(english_vocabolary)}")
```

>> English vocabolary total words: 466546

We get the tokenized words from each reviews, we filter the vocabolary to obtain only english words and reduce model complexity and computing time:

```
In [ ]: vocabolary = set()
        tokenized reviews = []
        for review in resampled_reviews:
            review = str(review[0])
            review = review.replace('\n', ' ').lower()
            review = re.sub('['+string.punctuation+']', ' ', review)
            words = review.split()
            new_words = []
            for word in words:
                if word in english_vocabolary:
                    new_words.append(word)
            tokenized_reviews.append(new_words)
            vocabolary.update(new_words)
        vocabolary = sorted(list(vocabolary))
        num_words = len(vocabolary)
        print(f">> Vocabolary total words: {num_words}")
        print(f">> Vocabolary: {vocabolary}")
```

We adopt index mapping for words for the reviews:

```
In [ ]: encoding_vocabolary = {}
    encoding_vocabolary[''] = 1
    for index, word in enumerate(vocabolary):
        encoding_vocabolary[word] = index + 2
    decoding_vocabolary = {}
    for word, index in encoding_vocabolary.items():
        decoding_vocabolary[index] = word
    print(f">> Encoding_vocabolary: {encoding_vocabolary}")
    print(f">> Decoding_vocabolary: {decoding_vocabolary}")
```

Once obtained the vocabolaries we create the encoder class:

```
In [ ]:
    def __init__(self, encoding_vocabolary: set, decoding_vocabolary: set) -> No
        self.dec_voc = decoding_vocabolary
        self.enc_voc = encoding_vocabolary
    def encode(self, review: str) -> list:
        vector_review = []
        for word in review:
            vector_review.append(self.enc_voc[word])
        return vector_review
    def decode(self, review_indices: list) -> str:
        review_words = []
        for index in review_indices:
            word = self.dec_voc[index]
            review_words.append(word)
        return ' '.join(review_words)
```

We encode the tokenized reviews:

```
In [ ]: encoder = Enconder(encoding_vocabolary, decoding_vocabolary)
X = []
for review in tokenized_reviews:
    X.append(encoder.encode(review))
```

We make and example of original, encoded and decoded review:

```
In [ ]: print(f">> Original review: {resampled_reviews[0]}")
    print(f">> Encoded review: {X[0]}")
    decoded_review = encoder.decode(X[0])
    print(f">> Decoded review: {decoded_review}")
```

>> Original review: ["After considering Thomas Harris' earlier works as exception al entertainment, I found I had an exceptionally difficult time even getting thro ugh this book. One wonders if the same person wrote it as the writing styles seem ed to change throughout -- sometime in the normal third person and sometimes as t he all-knowing narrator -- making the book extremely difficult to read. Probably the biggest disappointment was in how the author chose to end this novel. After g iving us exceptionally strong characters in "Silence of the Lambs", the se same characters rolled over and died without a fight(sometimes literally) in t he sequel. If Thomas Harris was seeking contraversy, he hit the mark. If he was s eeking a quality novel, he went off course about a third of the way through. Bott om line: don't waste your time."]

>> Encoded review: [1784, 22195, 106786, 47271, 32599, 118950, 5952, 36460, 3487 7, 51024, 40894, 51024, 46369, 3567, 36462, 29010, 107322, 36206, 43423, 106973, 106768, 12200, 74090, 118725, 51326, 106407, 92426, 78805, 119236, 55326, 5952, 1 06407, 119211, 102367, 94471, 107617, 17587, 106978, 98982, 52167, 106407, 72578, 106749, 78805, 3771, 98983, 5952, 106407, 2712, 58393, 70624, 63672, 106407, 1220 0, 37250, 29010, 107617, 86499, 83170, 106407, 10513, 29450, 116744, 52167, 5018 5, 106407, 7006, 18661, 107617, 34382, 106768, 72801, 1784, 43812, 114180, 36462, 102133, 17720, 52167, 85475, 96802, 73682, 106407, 59188, 85475, 106636, 92426, 1 7720, 90919, 75356, 3771, 28940, 118541, 19, 38865, 98983, 61558, 52167, 106407, 94982, 51326, 106786, 47271, 116744, 94463, 47664, 49133, 106407, 64559, 51326, 4 7664, 116744, 94463, 19, 85075, 72801, 47664, 117354, 73684, 23785, 325, 19, 1067 49, 73682, 106407, 116973, 106973, 12572, 61299, 30995, 104545, 116797, 119832, 1 07322]

>> Decoded review: after considering thomas harris earlier works as exceptional e ntertainment i found i had an exceptionally difficult time even getting through t his book one wonders if the same person wrote it as the writing styles seemed to change throughout sometime in the normal third person and sometimes as the all kn owing narrator making the book extremely difficult to read probably the biggest d isappointment was in how the author chose to end this novel after giving us exceptionally strong characters in quot silence of the lambs quot these same characters rolled over and died without a fight sometimes literally in the sequel if thomas harris was seeking he hit the mark if he was seeking a quality novel he went of f course about a third of the way through bottom line don t waste your time

We study and find a confidence interval for the reviews lengths distribution:

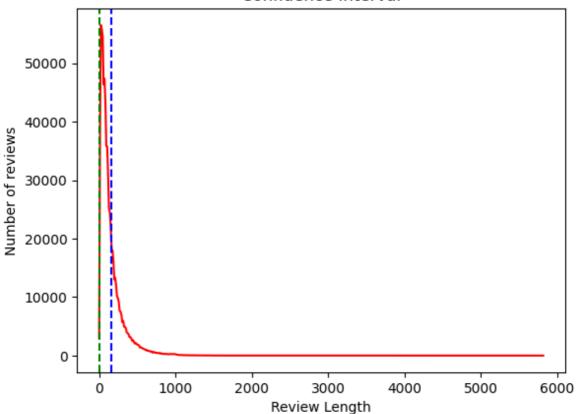
```
In []: ## We get the list of all the lengths of all the reviews
    review_lengths = []
    for review in X:
        review_lengths.append(len(review))

## We get the mode of the lengths
    mode = stats.mode(review_lengths, keepdims=True)[0][0]

## We compute the most dense interval of the reviews length
    percentile_range = 50
```

```
lower_percentile = (100 - percentile_range) / 2
upper_percentile = 100 - lower_percentile
expand_range = np.percentile(review_lengths, upper_percentile, keepdims=True) -
conf_interval_min = mode - expand_range
## Not negative Length condition
if conf_interval_min < 4:</pre>
   conf_interval_min = [4]
## We get the confidence interval
con_interval_max = mode + expand_range
indices = np.where((review_lengths >= conf_interval_min) and (review_lengths <=</pre>
conf_interval = np.array(review_lengths)[indices]
## We get the boundary of the interval
input_min=int(conf_interval_min[0])
input_max=int(con_interval_max[0])
## We get the percentage of the reviews in that interval
reviews_percentage = "{:.2f}".format(len(conf_interval)/len(X)*100)
## We plot the reviews lengths and the dense interval boundaries
hist, bins, _ = plt.hist(
    review_lengths,
   bins = 500,
   color = 'red'
)
plt.close()
plt_x = bins[:-1]
plt_y = hist
plt.plot(
   plt_x, plt_y,
    color = 'red'
plt.axvline(
   conf_interval_min[0],
    color = 'green',
    linestyle = '--'
)
plt.axvline(
   con_interval_max[0],
    color = 'blue',
   linestyle = '--'
)
plt.ylabel("Number of reviews")
plt.xlabel("Review Length")
plt.title("Confidence Interval")
plt.show()
print(f">> {reviews_percentage}% ({len(conf_interval)}) of the reviews have leng
```

#### Confidence Interval

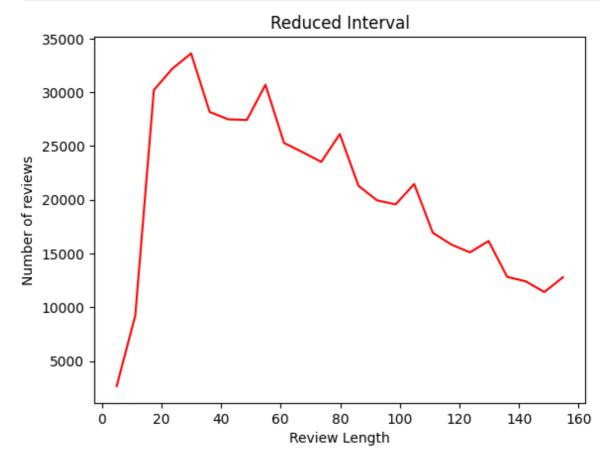


>> 68.46% (517106) of the reviews have lengths between the interval: [4, 161]

We remove reviews longer based on the interval in order to avoid problem with too much filled empty values when padding sequences:

```
In [ ]: X_reduced = []
        y_reduced = []
        for index in range(0, len(X)):
            if len(X[index]) <= input_max and len(X[index]) > input_min:
                X_reduced.append(X[index])
                y_reduced.append(resampled_ratings[index])
        new_review_lengths = []
        for review in X_reduced:
            new_review_lengths.append(len(review))
        histogram, bins, _ = plt.hist(
            new_review_lengths,
            bins = 25,
            color = 'red'
        plt.close()
        plt_x = bins[:-1]
        plt_y = histogram
        plt.plot(
            plt_x, plt_y,
            color = 'red'
        plt.ylabel("Number of reviews")
```

```
plt.xlabel("Review Length")
plt.title("Reduced Interval")
plt.show()
```



We reshape the dataset and use padding to fill shorter reviews with values in order to have the same dimensionality:

```
In []: X_shaped = X_reduced
    for val in range(len(X_reduced)):
        X_shaped[val] = torch.tensor(X_reduced[val], dtype=torch.int64)

## Transform X in a numpy array and fill shorter reviews to match shape
X_shaped = pad_sequence(
        X_reduced,
        batch_first = False, # add value after the original ones
        padding_value = 1 # added value
)

X_shaped = X_shaped.view(-1, X_shaped.shape[0]).to(device, dtype=torch.int64)
print(f">>> Reviews shape: ({X_shaped.shape[0]}, {X_shaped.shape[1]})")

>> Reviews shape: (516775, 161)
```

We reshape the labels:

```
In [ ]: ## Transform y in a numpy array with the correct shape
   y_shaped = torch.tensor(np.reshape(y_reduced, (-1,1)) -1).to(device, dtype=torch
   print(f">> Ratings shape: ({y_shaped.shape[0]}, {y_shaped.shape[1]})")
   >> Ratings shape: (516775, 1)
```

We get train, test e validation sets:

### Model

We build the PyTorch model:

```
In [ ]: class Model(Module):
            def __init__(self, vocab_size, embedding_dim, hidden_dim, num_classes, dropo
                super().__init__()
                self.embedding = Embedding(vocab_size, embedding_dim)
                self.lstm = LSTM(embedding dim, hidden dim, batch first=True, bidirectio
                self.dr1 = Dropout(dropout_rate)
                self.fc1 = Linear(hidden dim*2, hidden dim)
                self.dr2 = Dropout(dropout_rate)
                self.fc2 = Linear(hidden_dim, num_classes)
            def forward(self, x):
                output = self.embedding(x)
                output, _ = self.lstm(output)
                output, _ = torch.max(output, dim=1)
                output = F.leaky_relu(self.fc1(output))
                output = F.leaky_relu(self.fc2(output))
                return output
```

We set the hyperparameters:

```
In [ ]: vocab_size = len(decoding_vocabolary)+1
    num_classes = len(unique_values)
    embedding_dim = 256
    hidden_dim = 64
    dropout_rate = 0.5
    learning_rate = 10**-4
    epochs = 100
    batch_size = 64
```

We compile the model

```
In [ ]: model = Model(vocab_size, embedding_dim, hidden_dim, num_classes, dropout_rate).
    criterion = CrossEntropyLoss()
    optimizer = Adam(model.parameters(), lr = learning_rate)
    lr_scheduler = LinearLR(optimizer, verbose=True)
```

Adjusting learning rate of group 0 to 3.3333e-05.

### **Train**

We create a class for data loading:

```
In [ ]:
    class TextDataset(Dataset):
        def __init__(self, X, y):
            self.X = X
            self.y = y

        def __len__(self):
            return len(self.X)

        def __getitem__(self, index):
            return self.X[index], self.y[index]
```

We load the datasets:

```
In [ ]: train_dataset = TextDataset(X_train, y_train)
    train_loader = DataLoader(train_dataset, batch_size, shuffle=True)
    test_dataset = TextDataset(X_test, y_test)
    test_loader = DataLoader(test_dataset, batch_size, shuffle=True)
    val_dataset = TextDataset(X_val, y_val)
    val_loader = DataLoader(val_dataset, batch_size, shuffle=True)
```

We create a class for early stopping:

```
In [ ]: class EarlyStopping:
            def __init__(self, patience: int = 5, delta: float = 0.0) -> None:
                 self.patience = patience
                self.delta = delta
                self.counter = 0
                 self.best param = np.inf
            def __call__(self, parameter: float, epoch: int, model: torch.nn.Module, ver
                 if parameter < (self.best param + self.delta):</pre>
                     self.best param = parameter
                     self.best_epoch = epoch
                    self.best_model = model
                else:
                     self.counter += 1
                     if self.counter >= self.patience:
                         print(f"[!] Early stopping: no improvement [{self.counter}/{self
                         return True
                     if verbose: print(f"[!] Early stopping: no improvement [{self.counte
                 return False
            def restore(self, verbose: bool = True) -> (torch.nn.Module, dict):
                 if verbose: print(f"[!] Early stopping: restored best model from epoch {
                 return self.best model, self.best epoch
```

We train the dataset:

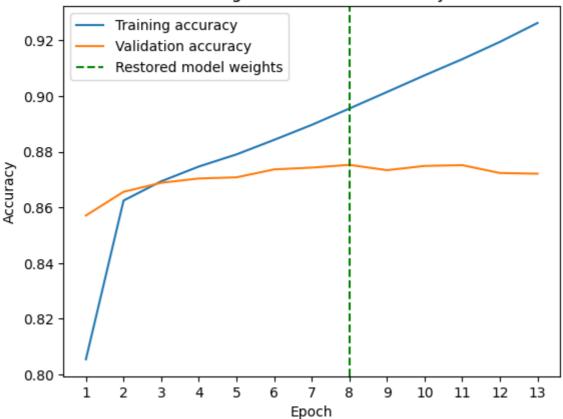
```
In [ ]: history = {"loss": [], "accuracy": [], "val_loss": [], "val_accuracy": []}
        early_stopping = EarlyStopping(delta=0.001)
        for epoch in range(epochs):
            correct = 0
            total = 0
            total loss = 0
            model.train()
            for i, (inputs, labels) in enumerate(train_loader):
                labels = labels.view(-1)
                optimizer.zero_grad()
                ## Forward pass
                outputs = model(inputs)
                _, predicted = torch.max(outputs.data, 1)
                ## Compute the loss and perform backpropagation
                loss = criterion(outputs, labels)
                loss.backward()
                ## Gradient clipping to avoid exploding gradients
                clip_grad_norm_(model.parameters(), 0.5)
                optimizer.step()
                total_loss += loss.item()
                total += labels.size(0)
                correct += (predicted == labels).sum().item()
                train_accuracy = correct / total
                average_train_loss = total_loss / len(train_loader)
                if (i+1) % batch_size == 0:
                    print(f'Epoch [{epoch+1}/{epochs}], Step [{i+1}/{len(train_loader)}]
            history["loss"].append(average train loss)
            history["accuracy"].append(train_accuracy)
            # Validation phase
            model.eval() # Set the model in evaluation mode
            val_loss = 0.0
            with torch.no grad():
                correct = 0
                total = 0
                for inputs, labels in val_loader:
                    labels = labels.view(-1)
                    outputs = model(inputs)
                    _, predicted = torch.max(outputs.data, 1)
                    loss = criterion(outputs, labels)
                    val_loss += loss.item()
                    total += labels.size(0)
                    correct += (predicted == labels).sum().item()
                    val_accuracy = correct / total
```

```
average_val_loss = val_loss / len(val_loader)
     print(f"Epoch [{epoch + 1}/{epochs}] - Loss: {average_train_loss:.4f}, Accur
     history["val_loss"].append(average_val_loss)
     history["val_accuracy"].append(val_accuracy)
     ## Check Early Stopping condition
     if early_stopping(average_val_loss, epoch, model):
         ## Restore the best model
         model, best_epoch = early_stopping.restore()
         break
     ## Update the Learning rate
     lr_scheduler.step()
Epoch [1/100] - Loss: 0.5423, Accuracy: 0.8055 - Validation Loss: 0.3417, Validat
ion Accuracy: 0.8571
Adjusting learning rate of group 0 to 4.6667e-05.
Epoch [2/100] - Loss: 0.3206, Accuracy: 0.8625 - Validation Loss: 0.3100, Validat
ion Accuracy: 0.8656
Adjusting learning rate of group 0 to 6.0000e-05.
Epoch [3/100] - Loss: 0.3003, Accuracy: 0.8694 - Validation Loss: 0.2980, Validat
ion Accuracy: 0.8688
Adjusting learning rate of group 0 to 7.3333e-05.
Epoch [4/100] - Loss: 0.2871, Accuracy: 0.8747 - Validation Loss: 0.2932, Validat
ion Accuracy: 0.8704
Adjusting learning rate of group 0 to 8.6667e-05.
Epoch [5/100] - Loss: 0.2764, Accuracy: 0.8790 - Validation Loss: 0.2933, Validat
ion Accuracy: 0.8708
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [6/100] - Loss: 0.2655, Accuracy: 0.8842 - Validation Loss: 0.2886, Validat
ion Accuracy: 0.8737
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [7/100] - Loss: 0.2540, Accuracy: 0.8896 - Validation Loss: 0.2873, Validat
ion Accuracy: 0.8743
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [8/100] - Loss: 0.2421, Accuracy: 0.8955 - Validation Loss: 0.2865, Validat
ion Accuracy: 0.8753
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [9/100] - Loss: 0.2306, Accuracy: 0.9014 - Validation Loss: 0.2938, Validat
ion Accuracy: 0.8734
[!] Early stopping: no improvement [1/5]
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [10/100] - Loss: 0.2192, Accuracy: 0.9074 - Validation Loss: 0.2940, Valida
tion Accuracy: 0.8749
[!] Early stopping: no improvement [2/5]
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [11/100] - Loss: 0.2074, Accuracy: 0.9132 - Validation Loss: 0.2985, Valida
tion Accuracy: 0.8752
[!] Early stopping: no improvement [3/5]
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [12/100] - Loss: 0.1950, Accuracy: 0.9194 - Validation Loss: 0.3112, Valida
tion Accuracy: 0.8724
[!] Early stopping: no improvement [4/5]
Adjusting learning rate of group 0 to 1.0000e-04.
Epoch [13/100] - Loss: 0.1824, Accuracy: 0.9262 - Validation Loss: 0.3189, Valida
tion Accuracy: 0.8721
[!] Early stopping: no improvement [5/5]
[!] Early stopping: restored best model from epoch 8.
```

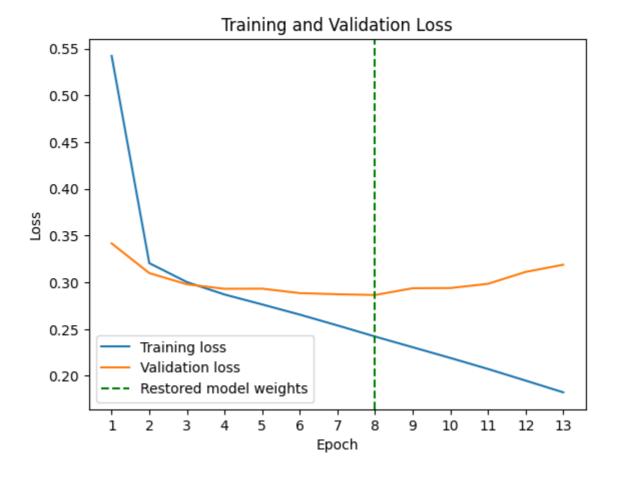
## **Evaluation**

```
In [ ]: plt.plot(
            history["accuracy"],
            label = "Training accuracy"
        plt.plot(
            history["val_accuracy"],
            label = "Validation accuracy"
        )
        plt.axvline(
            best_epoch,
            label = 'Restored model weights',
            color = 'green',
            linestyle = '--'
        )
        plt.title("Training and Validation Accuracy")
        plt.xlabel("Epoch")
        plt.xticks(
            ticks = [i for i in range(len(history["accuracy"]))],
            labels = [i+1 for i in range(len(history["accuracy"]))]
        )
        plt.ylabel("Accuracy")
        plt.legend()
        plt.show()
```





```
In [ ]: plt.plot(
            history["loss"],
            label = "Training loss"
        plt.plot(
            history["val_loss"],
            label = "Validation loss"
        plt.axvline(
            best_epoch,
            label = 'Restored model weights',
            color = 'green',
            linestyle = '--'
        )
        plt.title("Training and Validation Loss")
        plt.xlabel("Epoch")
        plt.xticks(
            ticks = [i for i in range(len(history["loss"]))],
            labels = [i+1 for i in range(len(history["loss"]))]
        plt.ylabel("Loss")
        plt.legend()
        plt.show()
```



## **Test**

We get the accuracy of the predictions on test set:

```
In [ ]:
        model.eval()
        total_correct = 0
        total_samples = 0
        total_loss = 0.0
        predictions = []
        probabilities = []
        labels = []
        with torch.no_grad():
            for inputs, values in test_loader:
                 labels.append(values.view(-1))
                outputs = model(inputs)
                loss = criterion(outputs, labels[-1])
                 total_loss += loss.item()
                 probabilities.append(torch.softmax(outputs, dim=1))
                 predictions.append(torch.max(probabilities[-1], 1)[1])
                total_correct += (predictions[-1] == labels[-1]).sum().item()
                 total_samples += labels[-1].size(0)
        average_loss = total_loss / len(test_loader)
```

```
accuracy = total_correct / total_samples

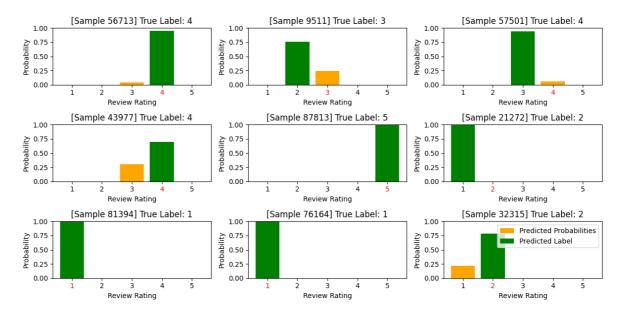
labels = torch.cat(labels).cpu().numpy() + 1
predictions = torch.cat(predictions).cpu().numpy() + 1
probabilities = torch.cat(probabilities).cpu().numpy()

print(f">> Accuracy: {accuracy*100:.2f}%")
print(f">> Loss: {average_loss*100:.2f}%")

>> Accuracy: 87.24%
>> Loss: 31.88%
```

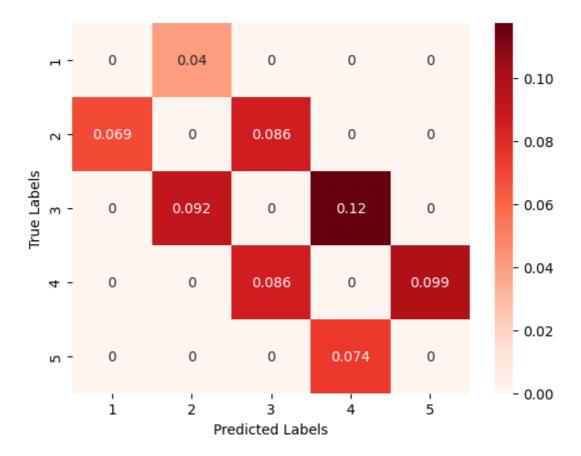
We plot probabilities from random predictions and actual ratings:

```
In [ ]: fig, axes = plt.subplots(nrows=3, ncols=3, figsize=(12, 6))
        for index in range(9):
            sample = np.random.randint(0, len(predictions))
            actual_rating = labels[sample]
            predicted_rating = predictions[sample]
            row = index // 3
            column = index % 3
            ax = axes[row, column]
            ax.bar(
                [1, 2, 3, 4, 5], probabilities[sample],
                label = 'Predicted Probabilities',
                color = 'orange'
            )
            ax.bar(
                predicted_rating, probabilities[sample][predicted_rating-1],
                color = 'green',
                label = 'Predicted Label'
            )
            ax.set_xlabel(f"Review Rating")
            ax.get_xticklabels()[actual_rating].set_color('red')
            ax.set_ylabel('Probability')
            ax.set ylim(0, 1)
            ax.set_title(f"[Sample {sample}] True Label: {actual_rating}")
        plt.legend()
        plt.tight_layout()
        plt.show()
```



We compute and display the confusion matrix to see the misclassification errors rate:

```
normalized_confusion_matrix = confusion_matrix(
    y_true = list(labels),
    y_pred = list(predictions),
    normalize = 'true'
)
np.fill_diagonal(normalized_confusion_matrix, 0)
sns.heatmap(
    normalized_confusion_matrix,
    annot = True,
    cmap = "Reds",
    xticklabels = [1,2,3,4,5],
    yticklabels = [1,2,3,4,5]
)
plt.xlabel("Predicted Labels")
plt.ylabel("True Labels")
plt.show()
```



## Save and Load

>> Model loaded!

Save the model in TorchScript Format:

```
In []: model_scripted = torch.jit.script(model)
    model_scripted.save('data/model_scripted.pt')

Load the model:

In []: try:
    model = torch.jit.load('data/model_scripted.pt')
    print(f">> Model loaded!")
    model.eval()
    except Exception as e:
    raise(e)
```