

Marina Mikirtumov

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Languages: English, Russian, Georgian, Armenian

I have nine years of working in the casino business, with experience in most traditional and carnival games, and I'm currently looking for my next career move in the industry. I'm passionate about the industry and creating positive and enjoyable customer experiences in a professional and service-minded way. My experience includes working in two cities in my native country of Georgia, where I was promoted to the role of supervisor.

Skills: Single Zero Roulette, BlackJack, Texas Hold'em, Caribbean Stud, Three Card Poker

I am proficient in dealing most traditional casino games as well as various other casino carnival games.

Objective: Seek the Position of TG Dealer of Floor Supervisor

Summary of Qualifications:

- Great knowledge of casino internal controls and operational procedures.
- Strong knowledge of monitoring techniques for possible illegal gaming practices and devices.
- Great skill in observing employees and customers for compliance with gaming regulations.
- Exceptional knowledge of public relations/customer service practices and procedures.
- Exceptional skill in establishing and maintaining effective working relationship with upper management, co-worker, and the general public.

Professional Experience:

Radisson Blue Tbilisi Casino (Tbilisi, Georgia)

TG Floor Supervisor

September 2009 – February 2015

Here I supervised roulette, blackJack, poker and carnival games, with responsibility for the conduct of company policies, procedures and internal controls. I oversaw the win/loss of the customers at table games and verified all gaming table transactions in supervised area. As supervisor I coached dealers to create an upbeat and friendly environment while also taking responsibility for following dealing procedures and keeping proper game pace.

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Sputnik Casino (Batumi, Georgia)
Table Games Dealer
January 2009 – September 2009

My experience allowed me to deal in more games, including blackjack, roulette, Texas poker, three-card poker and carnival games. I strove to create a friendly and helpful manner with an upbeat and positive attitude. I was responsible for assisting guests not familiar with the games. I was required to have an effective working knowledge of dealing policies and gaming procedures and to let supervisors and managers know about any unusual or irregular play and about disputes.

Casino Berikoni (Tbilisi, Georgia)
Table Games Dealer
April 2007 - December 2008

Grand Casino Sakartvelo (Tbilisi, Georgia)
Table Games Dealer
August 2006 - January 2007

At the beginning of my career I focused on blackjack, roulette, caribbean stud and three card poker. Within two years I could conduct a full suite of traditional and carnival games.

Educational History:

Tbilisi State Medical College
Qualification: Obstetrician
Tbilisi Georgia
2000 – 2005

Grand Casino Sakartvelo Training School (Tbilisi, Georgia)
Skills in dealing Roulette, Blackjack, and other games
June 2006 - August 2006

Interests:

Having taken a break from my career as a casino professional, a priority is keeping a healthy lifestyle for myself and my family. This includes a focus on physical fitness, as well as spending time with my two children and husband. I am also an avid baker and enjoy designing and making professional looking cakes.