To : Development Bank of Ethiopia

Dear Sirs;

I am writing to apply for the Management position at **Manager IT Support Team** advertised by the Bank on September 20, 2021.

I have BSC Degree in Management Information System from Unity University and I served the Bank more than 20 years. I admire the values and mission of the DBE and I have been able to gain valuable experience in incredible work. I believe my professional skillset and my previous experience working as a Manager, IT Support Team Team Job could make me a valuable asset to the Bank.

This team is responsible to ensures that staffs throughout the Bank got IT to support related service in an acceptable time, handles troubleshooting and repair for PC's software and other IT equipment's

IT support team helps efficiently manage the IT environment – aligning the business aspect with Information Technology. IT Support helps organisations to efficiently manage software, hardware, and human resource services to ensure continued and uninterrupted business.

The IT support team maintains the computer networks of all types of banks, providing technical support and ensuring the whole DBE runs smoothly. IT Support monitors and maintains the company computer systems, installs, and configures hardware and software, and solves technical issues as they arise

Along with all this, will seriously involve in the implementation of the Banks' reform and continuously check all performances are guided by the reform strategy.   Finally, if satisfied that the applicant is credit worthy and the IT Support Team report is comprehensive, come up with review report with critical findings and recommendation that facilitates transparent decision-making. All these endeavours will undoubtedly require teamwork and improving capacity through experience sharing and on the job training.

Sincerely, yours

Tigist Gebre