

## Research

### How is hardware & software used in the industry?

*This will come from your research!*

### Newly emerging technologies – What impact/potential impact do they have on the industry (if any)?

Operational technology (OT)	✓	Artificial Intelligence (AI)	✓	Virtual Intelligence (VI)	✓
Conversational AI	✓	The Internet of Things (IoT)	✓	Machine Learning	✓
Object Recognition	✓	Biometrics	✓	Cloud services and platforms	✓
Computer Vision	✓	Robotics	✓	Data warehousing	✓
Blockchain (Crypto-Currency)	✓	Data Lakes	✓	5G networks	✓
Drones	✓	3D printing	✓	+ any others you can find	✓

### How could digital be used to meet different user's needs?

*You need to work this out by comparing:*

1. *The information provided in the brief*
2. *Your understanding of digital technology and its potential uses*

① *You might want to break this part down into organised sections...*

	List of users' needs (from the brief)	How digital could be used to meet this need?
1.)	Book a space at one of the 3 local restaurants (Harrogate, Leeds, Knaresborough Castle)	
2.)	Be able to pre-order a coffee for collection	
3.)	Allow customers to pre-book (online) baking lessons	
4.)	etc.....	

### Which Industry-specific guidelines and regulations will you need to follow?

Intellectual property	✓	Gambling legislation	✓	Consumer protection	✓
Territorial restrictions	✓	Age rating classifications	✓	System security	✓
Advertising laws	✓	Equality and diversity	✓	Data protection and privacy	✓
Copyright and patent	✓	ISO/IEC/IEEE 90003:2018	✓	W3C	✓
Responsibilities concerning staff and employment practices	✓		✓	+ any others you can find	✓

① *Keep all your research notes and submit as an appendix (separate document)* ①

① *Also remember to use a Sources Table (linked to Proposal Overview)* ①